Where good ideas grow

## 2014 Prix de la Qualité et de la Productivité

Pour faire germer les bonnes idées

## **McGill University**





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## McGill Marketplace - Above and Beyond an e-Procurement System

Several years ago, McGill rolled out an e-Procurement system: the 'McGill Marketplace' or 'MMP.' Customers could place modest orders from online catalogues with settlement by credit card only. Following that success, McGill continued its development of MMP, resulting in a holistic, fully integrated e-procurement solution. An 18-month roll-out used presentations, demos and hands-on training to facilitate the on-boarding process.

The result is an easy-to-use shopping experience. Forty-five vendor catalogues are available in McGill's virtual shopping mall. MMP has streamlined administrative processes, improved productivity and efficiency, and greatly enhanced the purchasing experience for McGill faculty and staff, while delivering controls and traceable workflows, thus minimizing risk. MMP allows for better visibility, access to negotiated pricing, and the ability to compare prices and leverage on volume of spend. Every role, from shopper to approver, is clearly defined for successful execution of duties. Upfront budget checking prevents overspending, and approval paths are automatically maintained with researchers and department heads in full control over their delegates.

MMP has allowed McGill to rethink and solidify financial roles and responsibilities and respond to increasing control demands of external granting agencies without significant overhead. McGill is open to sharing its experience with any interested Canadian Universities.

For further information on this project, please contact:

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