



# QUALITY OF TB CARE

## DAY 1

Wed • June 19

1:00PM – 5:30PM

- Quality: Patient perspectives
- Quality of healthcare in LMICs
- High-quality health systems
- Methods for measuring quality of care

## DAY 2

Thu • June 20

9:00AM – 5:30PM

- Quality of MDR, LTBI and TB-HIV care
- Cascade of care analyses
- Client satisfaction & qualitative research
- Quality improvement

## DAY 3

Fri • June 21

9:00AM – 4:30PM

- Quality improvement case studies from countries
- How NTPs can address quality
- How patients can demand quality care

HOSTS



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MacLean Centre for Tropical Diseases  
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**M[i]**<sup>4</sup>

Interdisciplinary Initiative in Infection and Immunity

Centre international de TB McGill



McGill International TB Centre

A PAHO/WHO Collaborating Centre for Tuberculosis Research

Institut de recherche  
Centre universitaire de santé McGill



Research Institute  
McGill University Health Centre

Infectious Diseases and Immunity in Global Health Program  
Programme en maladies infectieuses et immunité en santé mondiale

**Course Location:** Centre Mont Royal, 2200 rue Mansfield, 3<sup>rd</sup> Floor

\*Faculty and speaker information is available in the *Ukova* event app\*

# DAY 1 AGENDA

## Wednesday, JUNE 19

Time	
12:00-1:00PM	<b>Registration</b> <i>Participants are invited to have lunch before the course begins</i>
1:00-1:15PM	<b>Introductions</b>
1:15-2:15PM	<b>Quality: the missing ingredient in TB care &amp; control</b> Madhu Pai & Zami Temesgen
2:15-3:00PM	<b>Panel: Quality of TB care: patients' perspectives</b> Rhea Lobo, Kate O'Brien, Priya Amin, Sneha Dedhia
3:00-3:30PM	<i>Coffee break</i>
3:30-4:30PM	<b>The Importance of High-Quality Health Systems &amp; Relevance to TB</b> Margaret Kruk (via Zoom)
4:30-5:15PM	<b>Overview of methods to measure quality of care</b> Elysia Larson
5:15PM	<i>Group photo</i>
5:30-7:30PM	<b>Summer Institute Reception</b> Venue: SLK Rd   2042A, Rue Peel, Montreal, QC H3A 2R4 Food and non-alcoholic drinks free. Alcoholic drinks for purchase.

# DAY 2 AGENDA

## Thursday, JUNE 20

### Time

9:00-10:00AM

**Quality of TB Care: constructing and using the TB care cascade**  
Ram Subbaraman

10:00-10:30AM

**Quality of MDR-TB care: gaps and solutions**  
Jennifer Furin

10:30-11:00AM

*Coffee break*

11:00-11:30AM

**Quality of latent TB care: gaps and potential solutions**  
Jonathan Campbell

11:30-12:00PM

**Quality of TB-HIV care: evidence in the private sector in South Africa**  
Jody Boffa & Angela Salomon

12:00-1:00PM

*Lunch*

1:00-1:30PM

**Quality of TB-HIV care: evidence in the public sector in South Africa**  
Carmen Christian

1:30-2:15PM

**Quality of TB care: insights from ethnography and qualitative research**  
Andy McDowell

2:15-2:45PM

**Client satisfaction with TB care: systematic review**  
Danielle Cazabon & Tripti Pande

2:45-3:15PM

*Coffee break*

3:15-4:00PM

**Quality improvement in maternal and child health**  
Elysia Larson

4:00-4:45PM

**Quality improvement in public and private sectors: Lessons from Mumbai**  
Daksha Shah

4:45-5:30PM

**Quality improvement: Lessons from Uganda**  
Priya Shete

# DAY 3 AGENDA

## Friday, JUNE 21

Time	
9:00-9:45AM	<b>Quality improvement: Lessons from South Africa</b> Lindiwe Mvusi
9:45-10:30AM	<b>Quality improvement: Lessons from USAID-supported field projects</b> Charlotte Colvin
10:30-11:00AM	<i>Coffee break</i>
11:00-12:00PM	<b>The science of quality improvement: an introduction</b> Bruce Agins
12:00-1:00PM	<i>Lunch</i>
1:00-2:00PM	<b>Understanding and addressing variations in quality of healthcare</b> Jishnu Das
2:00-3:00PM	<b>Panel discussion: How can high-burden countries address gaps in quality?</b> Moderator: Jishnu Das Lindiwe Mvusi, Adebola Lawanson, Mohit Varyani, Chry Monirath, Ashvini Vyas, Teresiah Njoroge
3:00-3:30PM	<i>Coffee break</i>
3:30-4:15PM	<b>Panel discussion: How can patients, civil society &amp; media demand quality care and hold health systems accountable?</b> Rhea Lobo, Kate O'Brien, Kathleen England, Pratyush Pranav Moderator: Vidya Krishnan
4:15PM	<b>Evaluations and closure</b>



## FUNDERS



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