

Committee on Student Services
Third annual meeting minutes
Monday, March 25, 2024 – 2:00-3:30 PM

Attendees: Aimee Ryan (Associate Deans (Student Affairs)), Brady Yano (Student Co-Chair), Brett Meyer (Representative of Senate), Cara Piperni (Co-Chair), Caroline Arpin (Secretary), Evelina Ene (Director Student Services), Jon Barlas (Undergraduate student (Arts/Science)), Lina Di Genova (Co-Chair), Manuel Balan (Associate Deans (Student Affairs)), Naomi Pastrana Mankovitz (Undergraduate Students, Nursing), Stéphane Cardinal (Director Student Services).

Resource Persons: Pauline L'Ecuyer (Student Services Director), Pedzi Nleya (Student Services Director), Rick Hink (Student Services Director).

Regrets: Caroline Riches (Representative of Senate), Chantal Grignon (Representative of Senate), David Titly-Peloquin (Associate Dean (Student Affairs) Macdonald Campus), Grace Parish (Undergraduate Students, Science), Maria El Dahdah (Student of Macdonald Campus), Sophia Garofalo (Undergraduate Students, Arts), Tabatha Sparks (Senior representative from Graduate and Postdoctoral Studies), Yasmine Elmi (Graduate Student).

1. Welcome and Land Acknowledgement

Introduction Tabitha Sparks and David Titly-Pelquin

1. Welcome and Land Acknowledgement (2 min)

2. Co-Chair remarks (2 min)

3. Approval of Agenda (1 min)

Motion to approve Brett – seconder Evelina

Motion carried

4. Approval of Minutes (1 min)

February 23, 2024 (attached)

Motion to approve Brett, Yasmine

Motion carried

5. Business Arising

- Appointment of new Senior Director Christina Cichon starting April 15
- Ongoing Teaching Assistant Strike impacting examination accommodations: 24% invigilators and 66% exam coordinators have TA cross appointments therefore cannot work. Working to ensure service.
- Keepme.SAFE: No update of new branding – updates will be shared through the summer.

6. Budget & Planning for Next Year,

What's next: In the current budgetary context what are Student Services' plans and priorities, innovations, and mitigation? And what could it mean to students.

See annexed PPT

Questions

Tracking of the EDI related opportunities:

Tracking access time and uptake – no specific before and after meaning full comparison not yet available lack of data (need 3-4 years can be 7 for EDI and cultural sensitivity)

We are adjusting already given feedback.

Concerns about the AI Chat bot, would like to hear about legal risk and how they represent McGill. How will we ensure safety.

Tiny part of an app and the data shows the questions fall in 3 categories, location of washrooms, buildings and appointments. The end user is not exposed to the answers the trained staff will use it as a tool. testing the tool with internal askMcGill staff. May be recommendations coming from this on how to improve the information we are putting out there.

Suggestion of using adversarial users

Questions about vacancies in healthcare is it likely there will be approvals for the positions given they skillset.

Cautious optimism senior admin is supportive of timely access to services. Current wait times are manageable, better than in the community. Psychiatry has a waitlist but is better when compared to the wider community.

7. Wellness resources as we wrap up the semester.

A picture of what Student Services is offering to students to help end the academic year on a high note.

➤ PPT: Wellness Resources as semester wraps up.

Questions RE access to financial aid in the 1s full time in the summer 12 credits.

Out of province 9 credits for Quebec it is 12 credits.

Institutional aid 12 credits makes you eligible to summer bursaries.

8. Other Business

Closing remarks by co-chair, thanks and recognition.

9. Adjournment