



MOVE-IN MEMO 2026

LAIRD HALL • ECORESIDENCE

Student Housing and Hospitality Services would like to extend a warm welcome to all residence students! This memo will help you plan your move into Macdonald Campus residences and provide important information about your building.

GETTING READY FOR MOVE-IN

RESERVE YOUR MOVE-IN DAY

[Book a time now](#) for move-in as of August 20, 2026.

For late move-ins, you can come to the Residence Office (Laird Hall 107) between 10h-15h on weekdays only. We do NOT provide keys outside of these days or hours.

WHAT TO PACK:

[View this list](#) to see which items we suggest you pack. Keep in mind that many items can be purchased here in Montreal upon arrival. **PLEASE NOTE THERE IS NO EXTRA STORAGE SPACE BEYOND WHAT IS AVAILABLE IN YOUR ROOM.**

You may wish to bring a fan, some rooms can be quite warm in August and September. Appliances such as microwaves, toasters, electric oven, rice cooker, coffee maker are not permitted in residence rooms.

MCGILL ID CARD- Submit your photo by July 26

Your student ID card gives you access to essential services on campus and in residences.

1. [Submit your photo](#) before **July 26** to Service Point for approval.
2. Once your photo is approved, you will receive a confirmation email. **Please DO NOT make an appointment with Service Point.**
3. Instead, pick up your ID card from the Residence Office in Laird Hall.

CONTACT INFO

LAIRD HALL/ECORESIDENCE

**21111 LAKESHORE RD,
SAINTE-ANNE-DE-BELLEVUE, QUEBEC H9X 3V9**

RESIDENCE OFFICE :

514-398-7716 | Laird Hall, room 107

The Residence Office is your first point of contact; they are available to assist you and act as a liaison with the various departments of the building.

STUDENT HOUSING AND DINING SERVICE CENTRE:

514-398-6368 | [Customer Service Portal](#)

Hours: Monday-Friday 9h00- 16h00

3465 Durocher, Montréal, QC H2X 2C6

For questions regarding residence admissions, hall and room changes, meal plans and off-campus housing.

FOLLOW US ON SOCIAL MEDIA

 [@maccampusresidence](#)

SAFETY & SECURITY

IN CASE OF EMERGENCY

If a student or community member is in immediate danger:

- **CALL 911** (Montreal emergency services) for an emergency requiring ambulance, fire or police.
- Then, **CALL MCGILL SECURITY SERVICES AT 514-398-7777** who will coordinate with emergency responders.

FOR NON EMERGENCIES :

If you see people in your residence who do not belong there (including people handing out flyers in the hallways), or notice any vandalism, please report it to a staff member as soon as possible.

**CALL 514-398-7770 OR VISIT LAIRD HALL ROOM 101;
24 HOURS A DAY, 7 DAYS A WEEK.**

ONECARD

You are assigned a [oneCard](#) account that can be used at the McGill Campus Store, TWIGS on Mac Campus, vending machines, Mac Market and the 15 other downtown, on-campus, dining locations including the All You Care to Eat dining halls.

- It is **directly linked to your McGill ID card**.
- There is nothing for you to do, it is **automatically activated** on August 22, 2026.

ROOM INFORMATION

CLEANING YOUR ROOM/APARTMENT

Cleaning inside your leased space is your responsibility. Areas you should clean regularly are:

- Broom and mop hard floors.
- Dusting of furniture.
- Removal of garbage, recycling and compost into the appropriate bins.

Laird Hall shared bathrooms, kitchens, common rooms and laundry facilities have housekeeping staff who clean these areas regularly. Surfaces must be free of clutter and personal belongings so the staff may clean them properly.

EcoResidence - in addition to the list above you must also clean:

- Bathroom surfaces (sink, toilet, shower).
- Kitchen areas: sink, fridge, stove, counters.

DECORATING

Only non-marking adhesives are permitted for securing decorations. **Pushpins, hooks, nails, duct tape, double sided tape, are not permitted.**

FURNITURE

Your room is fully furnished with:

- **Laird Hall:** twin bed, mattress, desk, chair, dresser and closet
- **Ecoresidence:** twin bed, mattress, desk, chair, dresser and closet

GRAFFITI

Any graffiti on your room door is your responsibility. You will be given a notice and deadline to remove it. If it is not removed by that date, we will clean and paint the door/frame and you will be charged. No further notice will be issued.

HEATING UNITS

Always close your windows during cold weather if you are leaving for an extended period of time. Any damages caused by leaving your windows open will result in extra fees.

Heating will be turned on after Thanksgiving in October. Please notify the Residence Office if there are problems with the radiator in your room. Before concluding that your unit is in need of repair, make sure it is free of any obstructions that may affect the distribution of air.

For EcoResidence students, please do not surpass 24 degrees in your units.

MINI FRIDGE IN LAIRD HALL

Fridges are not included in the rooms, you may purchase a used one for \$50 during move-in. Regular defrosting of the freezer can ensure that your fridge works its best!

PEST CONTROL

If you suspect the invasion of any critter including bed bugs, please fill out a [Work Order Request](#). If it is an emergency please report it to the Residence Office as soon as possible. This is **VERY important** as to avoid contamination. A protocol is in place to avoid the spread of the bugs.

- **Used furniture is not permitted to be brought into residences.** Although seemingly in good condition, it may be infested.
- Store food properly and keep any dishes or cups in your room clean.

ROOM INSPECTIONS

Upon moving in, report urgent maintenance or housekeeping issues with a [Work Order Request](#).

Room inspections will take place during the academic year to assess the health and safety conditions of your room and belongings. Inspection dates and times will be sent a week in advance by email. Failing an inspection can result in fines when professional cleaning is warranted.

- Unacceptable conditions will be addressed with a warning and a deadline. If not resolved, we will correct the issues at your cost.
- Your room should be tidy and free of clutter and trash.
- Large, extra pieces of furniture should not be brought into your room, as they pose a potential fire hazard. They will be removed upon sight and a fee will be charged.

ROOM KEY

Upon arrival, you will be given residence room key(s).

If keys are lost or misplaced your lock will be changed, which can cost anywhere between \$250 - \$500. If you have roommates, you will also have to pay to replace their keys, at a cost of \$50 each.

If you lock yourself out of your room, the Residence Office or the housekeeping staff can help you get in depending on your residence. Outside of office hours go to Security in Laird hall.

A lockout fee of \$40 will apply.

WINDOWS

Always keep your windows closed during the cold winter months to prevent any chance of pipes bursting. Any damage caused by leaving your windows open will result in extra fees.

BUILDING INFORMATION

BUILDING SECURITY

If you see people in the building who do not belong there, notice anything out of the ordinary or see any vandalism, call McGill Security at 514-398-7770 as soon as possible.

BATHROOMS IN LAIRD HALL

- Do not leave personal items in the shower or washroom areas.
- **Items found by the cleaning staff will be removed.**

CORRIDORS AND STAIRWELLS

The City of Montreal Fire Prevention department requires that corridors be **free of clutter** at all times for obvious safety reasons. **In winter, please keep all boots inside your room.**

DELIVERIES (FOOD, GROCERY)

To ensure your ongoing safety and security, people making deliveries (pizza, Uber Eats, groceries, etc.) are not permitted to enter the building past the lobby.

- **Be sure to provide your phone number to the delivery person so they may contact you when they arrive and you can meet them in the lobby.**
- The Residence Office cannot accept food deliveries of any kind on your behalf.

GARBAGE, RECYCLING AND COMPOST

Your room has a black garbage bin and blue recycling bin. These bins are the property of the residence and must remain in the room at the end of the year.

- Please use the bins for indicated materials only.
- Please also empty your room garbage on a regular basis to avoid odour or pest issues in your room.

GARBAGE

- **Laird Hall:** Empty your garbage bin in the room beside the bathroom.
- **EcoResidence:** Empty your garbage bin in the blue bins in the north parking lot.

RECYCLING - rinse out all containers, cans, etc

- **Laird Hall:** Empty your recycling bin in the kitchen
- **EcoResidence:** Empty your recycling bin in the laundry rooms.

COMPOST

You may ask Residence Life Facilitators (RLFs) for compost bins for you to directly dispose of your organic food waste. You are responsible for emptying them on a regular basis to avoid odour and pest issues. The bins are to remain in your rooms.

- **Laird Hall:** Tie up your compost bag and place it in the brown bins outside the building.
- **EcoResidence:** Tie up your compost bag and place it in the brown bins in the parking lots.

KITCHEN

The kitchen is for everyone's use, so please be considerate towards your fellow students.

- Keep the kitchen clean after each use.
- Remove your containers, dishes and leftover food from the kitchen after each use.

- Do not leave food or dirty dishes in the cupboards in order to avoid pest problems.
- All electrical appliances (i.e. toasters, blenders, etc.) must be used in the kitchen areas only.

LAUNDRY ROOMS

Located on all floors in Laird Hall, except floor 5

Two laundry rooms at the Ecoresidence

- The use of washers and dryers in the residence buildings are available 24/7 at no additional charge.
- **Do not put laundry pods in the dispenser drawer meant for liquid detergent; this can damage the machine.** Please read the laundry instructions carefully.
- Do not overstuff the machines.
- Retrieve your clothes as soon as possible after the cycle ends to allow others access to the machines.

MAIL & PACKAGES

The address for all buildings on Macdonald Campus are the same. The Laird Hall Post Office accepts residence packages.

Your postal address while living in residence is:

YOUR NAME & ROOM NUMBER
YOUR HALL: Laird Hall /Ecoresidence
2111 Lakeshore Drive
Sainte-Anne-de-Bellevue, Quebec
H9X3V9

- If the **name and room number** are not clearly indicated on the item it may be returned to sender.
- You will be notified by email when you receive a package. There is also a post office (Uniprix) in the city of Sainte-Anne-de-Bellevue for Canada Post parcels.
- For letter mail, each student has a file in the Residence Office. Please come to the office if you are expecting letters, as we cannot email everyone.

LAIRD HALL QUIET ROOM

- The quiet room in Laird Hall is located in room 182, use this space as a place of reflection, meditation, and calmness.

WORK ORDERS

- Report maintenance and housekeeping issues in your room or building by filling out the [Work Order Request](#) on the oneCard portal
- If you require assistance filling out the form please see the Residence Office.
- **In the event of a building maintenance emergency** such as a toilet flooding or broken windows, **please contact the Residence Office or McGill Security at 514-398-7770.**

TRADES & HOUSEKEEPING STAFF

- The Housekeeping staff work diligently to ensure **common areas of the residences** are cleaned and sanitized to the highest possible standard including frequent sanitation of high traffic areas.
- Full-time Trades staff on duty Monday through Friday and Housekeeping services are provided five days a week.