

UNIVERSITY SUPPORT AND REPORTING SERVICES
WORKPLACE/ACADEMIC CONFLICT, HARASSMENT, DISCRIMINATION, AND SEXUAL
VIOLENCE

FOR
UNDERGRADUATE AND GRADUATE STUDENTS

SUPPORT SERVICES

WELLNESS HUB

The Student Wellness Hub is our students' place to go for their holistic health and wellness needs. It provides access to basic physical and mental health services, as well as health promotion and peer support programs, in convenient locations at both our Macdonald and downtown campuses.

To access services go to - <https://www.mcgill.ca/wellness-hub/access-care>

O-SVRSE (Sexual Violence)

The Office for Sexual Violence Response, Support and Education (OSVRSE) provides confidential, non-judgmental and non-directional support to those who have been impacted by sexual or gender-based violence.

To access services go to - <https://www.mcgill.ca/osvrse/survivors>

SACOMSS

The Sexual Assault Centre of the McGill Students' Society (SACOMSS) is a volunteer-run organization committed to supporting survivors of sexual assault and their allies through direct support, advocacy, and outreach.

To access services go to - <https://www.sacomss.org/wp/about-us/>

PEER SUPPORT CENTRE

Confidential, non-judgmental, and here for you. The PSC is staffed by friendly and well-trained student peer supporters. We provide a welcoming space where you can share your experiences, feel truly listened to, and find ways to resolve the things you are going through. Stressed? Lonely? Feeling down? Or just want to chat? The PSC is ready to hear you out. If you need help but are not sure where to turn, our peer supporters are also happy to connect you with other resources. Drop-in or [make an appointment](#) to chat one-on-one with a supporter about anything on your mind.

To access services go to - <https://psc.ssmu.ca/about-us/>

NIGHTLINE

McGill Students' Nightline is a **confidential, anonymous, and non-judgmental listening service run by McGill students**. We aim to provide the community with non-professional support in all kinds of situations, including information, guidance during a crisis, or an empathetic space to share your experiences and emotions.

To access services go to - <https://nightline.ssmu.ca/>

PGSS – COMMITTEE FOR MEMBER SUPPORT (CMS)

The CMS is a confidential peer-support service that provides assistance to students who feel that their rights have been violated or that they have been unjustly treated.

For more information go to - <https://pgss.mcgill.ca/en/student-support>

STUDENT ADVOCACY (LICM)

The Legal Information Clinic at McGill (LICM) is a non-profit, student-run, bilingual and free legal information service. Our mandate is to provide legal information, referrals, and community services to the McGill and Montreal communities, with a continuing commitment to meeting the needs of marginalized groups.

The LICM is staffed by McGill law students, although it is an independent organization. Through its Advocacy services, it acts as advisor to McGill students in their academic disputes with the University. **Volunteers do not provide legal advice; they only provide information.**

To access services go to - <https://licm.ca/services/>

RESIDENT LIFE MANAGER (RLM)

The role of the Residence Life Manager is to create and sustain a sense of community in their hall, supervise the hall's team of Floor Fellows, serve as a general resource person for students and staff in the residence hall, support and interact with the hall councils, and act as a Disciplinary Officer of the University when required. RLMs oversee a grouping of halls or a single large hall and will live in or near the halls for which they are responsible. As professionals with experience in the fields of residence life, student affairs and other learning/helping professions, they are responsible for educational programming, training and developing student staff (Floor Fellows), serve as a support and resource for resident students as they adjust to University life, provide administrative and operational support, serve as an early alert system for emotional, academic and mental health issues among students, and provide crisis management.

For more information go to - <https://www.mcgill.ca/students/housing/life/staff>

REPORTING SERVICES

OFFICE FOR MEDIATION AND REPORTING (OMR)

This office is committed to raising awareness about harassment, discrimination and sexual violence, the prevention of these harms, supporting those who have experienced such harms, and ensuring effective mechanisms for reporting and investigating complaints.

Reporting Harassment and/or Discrimination

For more information go to - <https://www.mcgill.ca/how-to-report/harassment-discrimination/make-complaint>

Reporting Sexual Violence

For more information go to - <https://www.mcgill.ca/how-to-report/sexual-violence/filing-report>

OFFICE OF THE DEAN OF STUDENTS

The mission of the Office of the Dean of Students is to enhance, improve and promote students' academic and personal success.

For more information go to - <https://www.mcgill.ca/deanofstudents/who-we-are/our-purpose>

FACULTY DEANS AND ASSOCIATE DEANS

All Faculty Deans and Associate Deans are listed on Faculty page of the McGill website.

DEPARTMENT CHAIRS

Department Chairs are listed on the department page of the McGill website

DEAN OF GRADUATE AND POSTDOCTORAL STUDIES

The mission of Graduate and Postdoctoral Studies is to promote university-wide academic excellence for graduate and postdoctoral education at McGill. GPS provides leadership and strategic direction across the university in close collaboration with the academic and administrative units, and the graduate and postdoctoral community.

For more information go to - <https://www.mcgill.ca/gps/about>

OFFICE OF THE OMBUDSPERSON

The Office of the Ombudsperson for Students offers confidential, informal, independent, and impartial dispute resolution services to all members of the student community by providing information, advice, intervention and referrals

For more information go to - <https://www.mcgill.ca/ombudsperson/>

SSMU

To get information on Equity Complaints and Students Rights

Go to - <https://ua.ssmu.ca/equity/complaints/>

To contact the Equity Commissioners

Email – equity@ssmu.ca

SAFE DISCLOSURE (WHISTLE BLOWING) REPORTING

The Policy provides for an impartial channel for good faith reporting of Improper Activities (Whistle Blowing) and protection from reprisal for those who make such reports.

For more information go to - <https://www.mcgill.ca/secretariat/policies-and-regulations/safe-disclosure-whistle-blowing-reporting>

AMUSE

AMUSE /PSAC stands for Association of McGill University Support Employees/Public Service Alliance of Canada. (This includes work-study students)

For more information go to - <https://www.amusemcgill.ca/>

THE ASSOCIATION OF GRADUATE STUDENTS EMPLOYED AT MCGILL (AGSEM)

The Association of Graduate Students Employed at McGill (AGSEM) is the oldest Teaching Assistant Union in the province of Quebec. As a labour union, AGSEM represents TAs and Invigilators at McGill. AGSEM has bargained with the McGill administration to produce TA and Invigilator Collective Agreements, which are legal documents that protect student workers.

For more information go to - <https://www.agsem.ca/about>

ASSOCIATION OF MCGILL UNIVERSITY RESEARCH EMPLOYEES/PUBLIC SERVICE ALLIANCE OF CANADA (AMURE)

For more information go to - <http://www.aerum-amure.ca/>

PROCUREMENT SERVICES – REGULATION ON CONFLICT OF INTEREST

The purposes of this Regulation are to ensure that:

- all affairs of the University are conducted in a manner that is free of actual and apparent conflict of interest and maintains the trust of the community in the University and its affiliated institutions;
- At all times all members of the University Community act with integrity and adhere to the highest ethical standards;
- The integrity of all members is protected in the performance of their University obligations and functions;
- All members can identify actual or apparent conflicts of interest; and
- All actual and apparent conflicts of interest are properly managed in keeping with the law and best practices.

For more information go to - <https://www.mcgill.ca/procurement/regulation/policies/conflict>

FOR IMMEDIATE SAFETY

Office of the Dean of Students

Brown Student Services Building, Rm 2100
3600 McTavish Street
Montreal, Quebec H3A 0G3
Call - 514-398-4990

Campus public safety

<https://www.mcgill.ca/campussafety/contact-us>

Contact person

Kevin Byers - Supervisor (Investigations and Community Relations)

514-398-6112

kevin.byers@mcgill.ca