Introducing the new Master of Information Studies
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DEAR ALUMNI AND FRIENDS

2013 has been another very busy year in terms of new developments at the School, with three new faculty members, a forward-thinking expansion of our master’s program, and exciting new research initiatives.

In spite of drastic budget cuts McGill University made to meet government requirements, in addition to the lack of new tuition revenue, we were able to move forward in a number of ways. First, we are pleased to announce our success in hiring three new faculty members: Dr. Max Evans, Dr. Benjamin Fung and Dr. Ilja Frissen. They bring to the School amazing research and teaching expertise in Data Mining and Security, Human-Computer Interaction, and Knowledge Management, areas critical to our forthcoming Master of Information Studies (MISI) program.

In 2010, we initiated a consultation on our Master of Library and Information Studies (MLIS) program. In 2013, we succeeded in having the new Master of Information Studies (MISI) program approved by all university committees and prepared for implementation in Fall 2014. As described further in this issue, significant changes have been made to create a new degree designed to more adequately prepare information professionals to work in a variety of domains and organizations while providing new opportunities for research.

In this publication, you will be able to read more on the accomplishments of SIS alumni, students and professors. These accomplishments, I believe, are impressive and speak to the diversity of experiences and positive impact of the extended SIS community.

On another note, our colleagues, Professor Peter McNally and staff member Dr. Susann Allnutt retired in August 2013, and needless to say, we wish them well in their new lives.

I am also very happy to introduce our online newsletter, which you can access through our website. I hope you will enjoy this new version and your comments and input, as always, are very welcome.

With very warm wishes,

France Bouthillier, Director
INTRODUCING THE NEW MASTER OF INFORMATION STUDIES (MIST)

The School is pleased to announce the redesign of the Master of Library & Information Studies (MLIS) program into the new Master of Information Studies (MIST).

The MIST seeks to educate information professionals in a broad sense, offer increased flexibility for selecting and adding areas of specialization, and better integrate information technology, management, and research skills and knowledge into various courses.

In 2004, when the School introduced a new MLIS program with three streams in Archival Studies, Knowledge Management, and Librarianship, we sought to address both the need to expand the employment opportunities of our graduates and recognize new developments in the field. In 2010, the need for change again became essential. After reviewing curriculum and consulting with employers, students and alumni, we undertook a rigorous process to redesign the MLIS program into the new MIST.

While continuing to offer specializations in Archival Studies, Knowledge Management, and Library Studies, the expanded MIST program is expanding to offer Information and Communication Technology as a new area of specialization. As well, the MIST program includes a new option for students to enrol in a research project stream to conduct a full-fledged research project. For more information on the new MIST program, we invite you to visit our website.
VISITING FULBRIGHT SCHOLAR EXPLORES KM COLLABORATIONS

This November, the School welcomed knowledge management (KM) expert and author Dr. Jay Liebowitz as a Visiting Fulbright Scholar.

Dr. Liebowitz, Orkand Endowed Chair of Management and Technology in the Graduate School of Management & Technology at the University of Maryland University College (UMUC), is an esteemed expert on knowledge management and big data analytics and has published numerous books on these topics.

The purpose of Dr. Liebowitz’s visit was to initiate collaboration for developing research initiatives and joint programs between SIS and other academic units in the area of knowledge management. During his two-week stay at the School, Dr. Liebowitz gave several lectures in various courses. As well, he gave a talk entitled “Big Data, Analytics, and Decision-Making” as part of the SIS Seminar Series, which was very well attended by the McGill community.

TRENDS IN INFORMATION SCIENCE EXAMINED AT SIS SYMPOSIUM

In July 2013, a symposium on current and future trends in information science research was held at the School with a panel of six leaders in the field of information studies.

The international panel was organized by the School and the McGill Student Chapter of the Association for Information Science and Technology (ASIS&T) in conjunction with the ASIS&T Board of Directors meeting, and was composed of Past, Current, and Elect Presidents of ASIS&T: Diane Sonnenwald, Andrew Dillon, and Harry Bruce, and three Directors-At-Large: Katriina Byström, Sandra Erdelez, and Diane Rasmussen-Pennington. In spite of the very warm weather, more than fifty participants attended the event.

During a lively debate about the future of research in our field, panellists pointed to an unprecedented interest in society as a whole about information and information problems, and discussed the changing library and information science (LIS) landscape, including the increasing role of technology in our research and practice. Panellists weighed in on forecasts for hot future research areas, including a host of topics from personal information management to information security at a national level. Several panellists encouraged researchers to approach problems from a human and policy perspective, strengthen LIS research approaches, and connect research to social needs and trends.

The symposium made clear the wealth of opportunities available to forge new interdisciplinary ties in LIS, build on our unique strengths in the field including our human-centred focus, and to conduct impactful research to benefit citizens and societies.

An article about the symposium by SIS PhD candidate Rhiannon Gainor is available in the Bulletin of ASIS&T (2013, vol. 40 no. 1, p. 10-12).
On November 1-2, 2013, the 9th edition of the International Conference on Knowledge Management (ICKM) took place for the first time here in Montreal, around the themes of knowledge management metrics, performance measurement, capacity building, and certification.

ICKM is a unique conference as it gathers researchers and practitioners from all around the world to discuss theoretical and practical aspects of knowledge management (KM) in an intellectually stimulating, yet collegial environment. This year’s conference was chaired by SIS Director Dr. France Bouthillier.

The panellists of the opening session updated us on the major trends that we will witness in the future of KM:

> An ever-stronger tie with big data, and initiatives to use data for decision-making purposes.
> Collaboration, social networking, and in particular Communities of Practice will continue to play an important role in knowledge sharing and capturing.
> Outcome metrics and systems will be key in measuring the impact of KM on an organization.
> KM will be particularly important in niche markets such as healthcare, nuclear energy, and emergency management.
> Synergies between KM and Intelligence Systems, as well as knowledge discovery techniques will continue to grow.

There were stimulating discussions on the importance of reaching a balance between theory and practice to make sure that efforts in KM have the desired impact. Attention was brought to the fact that KM projects include different areas such as Project Management, IT, IA, etc. and all these aspects must be taken into account when launching a new KM initiative.

Practitioners of KM at Golder Associates and Infosys provided us with insights on their experience in putting in place KM initiatives in the private sector, such as linking people within the organization. They pointed out key factors that make a community successful, barriers that might impede these efforts, and offered practical recommendations to get real value out of expertise locator systems.

The School’s new professor Dr. M. Max Evans gave a presentation on trust as one of the major social cognitive factors that influence knowledge sharing, and the findings of his research in a law firm on this particular topic. Other presentations included the influence of KM tools such as mobile technology, blogs and wikis, and the use of metadata to achieve proper KM standards. The second day of the conference started with a discussion on “iSchools”, that is, Information Schools dedicated to studying the relationship between information, technology and people.

Panellists talked about the difficulties they faced when adding new streams to their programs, and stressed the need to educate people on the interest of such new programs by fostering a solid PhD and research program. Other key questions that were answered were:

> How can iSchools capitalize on branding and create products and services that truly position them as key players in the knowledge economy? By collecting stories about how graduates have contributed to business.
> What makes a library school an iSchool? The variety of disciplines offered, the size of the faculty and the alumni, having faculty coming from different backgrounds, not only from Library Science.

These are only a few of the many topics presented at ICKM, but it provides an overview of the richness of this unique conference. We look forward to the next edition of the ICKM!
NEW FACULTY

Dr. Benjamin Fung joined SIS as an Associate Professor in September 2013. His research interests include Data mining and Databases, Information Security and Privacy, Information Sharing and Integration, and Cloud Computing. He holds a PhD, an MSc, and a BSc in Computing Science from SFU and is a licensed professional engineer in software engineering. As well, Dr. Fung is an Affiliate Associate Professor of Information Systems Engineering (CIISE) at Concordia University, and a Research Scientist of the National Cyber-Forensics and Training Alliance Canada (NCFTA Canada). His research has been supported in part by the Discovery Grants and Strategic Project Grants from the Natural Sciences and Engineering Research Council of Canada (NSERC), Defence Research and Development Canada (DRDC), Le Fonds québécois de la recherche sur la nature et les technologies (FQRNT), and National Cyber-Forensics and Training Alliance (NCFTA) Canada. Dr. Fung’s work in crime data mining and authorship analysis has been reported in McGill’s Headway magazine, and by media worldwide. Dr. Fung heads the new Data Mining and Security (DMaS) Lab at SIS, introduced on pg. 9 of this issue.

Dr. Ilja Frissen joined SIS as an Assistant Professor in August 2013. His research focuses on Multisensory Perception, Multimodal Cognition, Human-Computer Interaction, Auditory Perception and Cognition, and Spatial Information Interaction. Dr. Frissen holds a PhD in Experimental Psychology from Tilburg University in the Netherlands, and an MA in Cognitive Psychology from Maastricht University, also in the Netherlands. He has also completed postdoctoral research at École Centrale de Nantes, Institut de Recherche en Communications et Cybernétique de Nantes (IRCCyN) in Nantes (France), McGill University School of Information Studies, and at the Max Planck Institute for Biological Cybernetics, Multisensory Perception and Action Group in Tübingen, Germany. Other research activities include “CyberWalk: Enabling Omni-directional Walking in Virtual Worlds,” an international project funded by the European Commission. Dr. Frissen is principal investigator for a three-year (2013-2016) McGill Start-Up Funds Grant for the project entitled “The Study of the Interaction between Multimodal Cognitive Abilities and Spatial Information Systems.”

Dr. M. Max Evans joined SIS as an Assistant Professor in September 2013. Dr. Evans holds a PhD in Information Studies (Knowledge Management), Collaborative Program (PhD) in Knowledge Media Design, and a MIST (Information Systems), Collaborative Program (MIST) in Knowledge Media Design, both from the University of Toronto, and a BS in Marketing (International Business) with a minor in Philosophy from Northern Illinois University. His research area is related to the strategic management of information and knowledge, with a specific focus on human and social factors influencing knowledge sharing. Dr. Evans’ academic experience includes designing and teaching undergraduate and graduate courses in strategic management, innovation, business process re-engineering, technology management, information system analysis and design, information architecture, and decision-making. His professional experience includes working in investor relations, marketing, project management, operations analysis, system design, and technology deployment. Dr. Evans is an associated researcher at the Knowledge Media Design Institute (KMDI), where he is involved in a global research study focusing on human and social factors in knowledge management. See more about his research activities on pg. 6 of this issue.
FACULTY UPDATES

Dr. France Bouthillier was Co-Chair of the Association for Information Science and Technology (ASIS&T) 76th Annual Meeting, held November 1-5, 2013 in Montreal, and Conference Chair of the ICKM 2013 9th International Conference on Knowledge Management, held November 1-2, 2013 in Montreal. Dr. Kimiz Dalkir was also a member of the ICKM 2013 organizing committee. For more information about the ICKM conference, read MLIS student Nathalie de Preux’s article on pg. 4 of this issue.

Dr. France Bouthillier was interviewed by the National Post on January 7, 2014 regarding the consolidation of Department of Fisheries and Oceans (DFO) libraries.

Dr. Benjamin Fung’s work on big data and cyber-forensics was featured in the Spring 2014 edition of Headway, McGill’s research magazine. As well, Professor Fung was featured in an August 27, 2013 interview in Forensic Focus, a digital portal for computer forensics and eDiscovery professionals, on his work with big data and data mining for privacy protection and crime investigation.

Dr. M. Max Evans (below) and research partner Dr. Tracey Bowen of the University of Toronto recently invited Ontario Science Centre visitors of all ages to participate in their research study by creating a drawing of what knowledge looks like to them. Max and Tracey will analyse more than 1000 drawings collected as part of an exploration of how abstract concepts such as “knowledge” are understood and interpreted through graphic representations. Data collected from the February 2014 event will also be integrated into an upcoming exhibit based on Max’s PhD research, which will teach visitors about knowledge sharing, trust, and the significant relationships between them. The exhibit is scheduled to run in the Idea Gallery at the Ontario Science Centre from October to December 2014.

Dr. Kimiz Dalkir was recently selected as a leader in the development of the Quartier de l’innovation de Montréal’s “Montreal Creativity Hub.”

McGill University, École de technologie supérieure (ÉTS), and École des Hautes Études commerciales de Montréal (HEC Montréal) are drawing upon the expertise of three professors who specialize in creativity and innovation management, including Dr. Dalkir, to develop the Hub along with their doctoral students. Prof. Mickaël Gardoni of ETS and Prof. Patrick Cohendet of HEC are the other two professors involved.

The Quartier de l’innovation’s Creativity Hub will serve as a central node for professionals, academics, citizens, organizations and companies to coalesce around idea-generation, idea management, and innovation, while providing valuable opportunities to study the initial stages of the creative process. The project is designed to encourage cross-pollination of creative ideas, positioning Montreal as a world-renowned ecosystem of innovation.
RESEARCH NEWS

Dr. Catherine Guastavino is principal investigator on a five-year (2013-2018) Natural Sciences and Engineering Research Council of Canada (NSERC) Discovery Grant ($150,000) for the project “Upper Limits of Auditory Motion Perception.” This research program investigates the relative contribution of different perceptual mechanisms used to localize sounds as they move around the listener. One of the major challenges to the auditory system in everyday listening is to track moving sound sources to predict their future path, e.g., an approaching car or a buzzing mosquito. To date, auditory motion perception has been largely understudied due to the complications of laboratory setups.

This research will benefit theory formation in cognitive science by refining auditory models. As well, it will have practical benefits for spatial sound reproduction: to determine the necessary and sufficient cues to recreate sound movements; multimodal installations: to enhance user immersion and engagement; and auditory alarms: using motion to draw attention to specific sounds.

Dr. Charles-Antoine Julien is principal investigator on a three-year (2013-2016) Fonds québécois de la recherche sur la société et la culture (FQRSC) New Researcher Grant ($38,000) for the project “A Novel Library Collection Browsing and Information Retrieval Tool.” This project aims to develop a novel kind of online library catalogue that integrates keyword searching with an interactive visual representation of the topic hierarchy that describes the collection. The resulting tool will help users to explore organized information collections and discover new promising topics.

Dr. Julien is also principle investigator on a one-year (2013-2014) McGill Internal SSHRC Grant ($6,500) for the project “Social Network Visualization to Facilitate Subject Browsing in Library Collections.” This short term project aims to explore how users could interact with visual representations showing the true shape of subject structures (i.e., lattices) that provide access to much of the world’s organized information collections. Searchers may eventually be able to see and explore different ways in which subjects are related to find the topic they are seeking or discover new ones.

Dr. Eun Park was co-investigator on a one-year (2012-2013) SSHRC Public Dissemination Grant entitled “Humanities Dissemination & Making Publics Using the Resource Description Framework” with PI Matthew Milner ($66,017). This project continued the work of the previous Making Publics (MaPs) project, with a goal to reconfigure scholarly dissemination for large scale interdisciplinary humanities research by using a new technology to build the audience. Using an experimental RDF vocabulary and repository with the aggregated research findings of individuals, MaPs scholars will enter into conversation with the larger work of linked digital data. This innovation will change how humanities research interacts with systems that now power much of the world’s online activities.

Dr. Park also joined the 2013-2018 InterPARES Trust Project Canadian Team as a researcher for the project “Trust and Digital Records in an Increasingly Networked Society” ($200,000). The goal of this research is to generate the theoretical and methodological frameworks that will support the development of integrated and consistent local, national and international networks of policies, procedures, regulations, standards, and legislation concerning digital records entrusted to the Internet and to ensure public trust grounded on evidence of good governance, a strong digital economy, and a persistent digital memory.
Get to Know our Research Areas

This year, the School redefined and updated our core research areas. Our faculty are all engaged in the broad research area of Human-Information Interaction (HII), with projects in the sub-domains of Human Computer-Interaction (HCI), Information & Knowledge Management, and Information Behaviour & Services:

Human-Computer Interaction (HCI)


Information & Knowledge Management

> **Prof. France Bouthillier**, (Co-applicant) with Dr. José A Morais (PI, McGill) and others. 2013-2014. *Canadian Institutes for Health Research. Les Maladies Chroniques chez les Aînés: Un Portrait du Domaine Scientifique au Québec.*


> **Prof. M. Max Evans** (CO-I) with Prof. Anthony Wensley (CO-I, U of Toronto), Prof. Nóra Obermayer-Kovács (CO-I, U of Pannonia, Hungary), Prof. Dr. Peter Heisig (PI, U of Leeds, UK), and others. 2013-2016. *Human & Social Factors in Knowledge Management – Global Knowledge Research Network.*


Information Behaviour & Services


> **Prof. Jamshid Beheshti** (PI) with Elaine Toms and others, Social Sciences and Humanities Research Council Aid to Research Workshops and Conferences. 2011-2012. *SCORE: Serendipity, Change and Opportunity in Information Discovery.*

> **Prof. Jamshid Beheshti** (Co-Pi) with Shaheen Shariff (PI, McGill) and others. Social Sciences and Humanities Research Council (SSHRC). 2012-2017. *Defining the Lines on Cyberbullying.*

<image of a complex pattern>
RESEARCH LAB NEWS

Accessible Computing Technology Research Group Lab

The Accessible Computing Technology (ACT) Research Group Lab, led by Dr. Karyn Moffatt, was established in 2012. The Lab seeks to develop technologies that are accessible to a broad range of users, including older adults and people with disabilities. Particular attention is placed on understanding the role of social relationships on the use and adoption of new technologies.

ACT partners with organizations such as the Better Living Health and Community Services and receives research support from the Natural Science and Engineering Research Council of Canada (NSERC), le Fonds de recherche du Québec–Nature et technologies (FQRNT), and the Graphics, Animation and New Media Center of Excellence (GRAND-NCE).

Data Mining & Security Lab

The Data Mining & Security (DMaS) Lab, led by Dr. Benjamin Fung, was established in 2013. The lab aims at developing real-life data mining systems for efficiently extracting hidden knowledge from large volumes of data. The research emphasizes addressing challenges in text mining, web mining, social network mining, stream data mining, and crime data mining with considerations of security, privacy, social, policy, and economic issues. DMaS works closely with the healthcare, law enforcement, and private sectors.

DMaS collaborators include: Defence Research and Development Canada (DRDC); the research arm of Canada’s Department of National Defence (DND); IBM Thomas J. Watson Research Center; National Cyber-Forensics and Training Alliance Canada (NCFTA Cda), a nationally and internationally respected organization that focuses on the investigation of cyber-crimes impacting Canadian citizens, businesses, and organizations; and Société de transport de Montréal (STM).

The Multimodal Interaction Lab Welcomes Three New Researchers

Three new postdoctoral researchers joined the Multimodal Interaction Lab (MIL), led by Dr. Catherine Guastavino.

Dr. Jochen Steffens, who joined the School in 2014, is working on heuristics governing global soundscape evaluations. His research investigates the effect of crucial moments in temporal experiences on overall retrospective evaluations in the context of soundscape perception. Dr. Cédric Camier, who joined the School in 2014, is working on psychoacoustic and moving source spatial reproduction. Dr. Fouaz Sofiane Ayachi, who joined the School in 2012, is working on the physical characterization and perception of vibration transmission.
August 31, 2013 was Professor Peter F. McNally’s last day at the School of Information Studies after 41 years of teaching and service.

His association with McGill began 49 years earlier when he arrived at the Library School with a newly minted BA in Honours History from the University of Western Ontario.

Peter’s arrival coincided with a major turning point in the history of the School, and Library education: 1964/65 was the last year McGill offered a one-year Bachelor of Library Science (BLS) degree. The next year, the School became the Graduate School of Library Science, pioneering a two-year Master of Library Science degree. Compared with approximately 90 people receiving a BLS in 1965, Peter was one of only a handful receiving an MLS the following year. Within a few years, however, the two-year Masters would become the norm for graduate professional Library and Information education in Canada and many other jurisdictions.

In 1972, after working for six years in the McGill Libraries in reference, acquisitions/selection, and rare books as the first Librarian of the Lande Canadiiana collection, Peter was invited to teach “History of Books and Printing” at the School. He continued teaching the course for the next 40 years. In September 1972, Peter joined the faculty as an Assistant Professor, with special responsibility for Reference Service and Bibliography.

After joining the faculty, Peter completed an MA in Canadian history which straddled the lines of book and intellectual history, and the history of McGill University. He continued with research and publishing in all these areas: in 1981, founding the Library History Interest Group of the Canadian Library Association; in 1985, becoming Executive-Secretary of the James McGill Society, dedicated to the history of McGill University; and in 1999-2002, serving as President of the Bibliographical Society of Canada, which in 2011 awarded him its Tremaine Medal for distinguished publication. In recognition of his contributions, Peter was promoted in 1999 to full Professor. Apart from those hired with senior appointments, Peter is the only member of the School’s faculty over the last 45 years to receive this distinction.

Peter has been awarded the Queen Elizabeth II Golden Jubilee (2002) and Diamond Jubilee (2012) Medals for service to the community, and the Anne Galler Award (2010) of L’Association des bibliothécaires du Québec/The Quebec Library Association for his contributions to Quebec librarianship. Administrative contributions to McGill include: Senate (1981-84), President of the Faculty Club (1983-85), and Speaker of the Graduate Faculty Council (1999-2002). At the School, Peter served on a host of committees and as Acting Director during 2000/01. He was coordinator of the School’s successful 2002 and 2009 accreditation applications. As well, he played a central role in developing the School’s post-Master’s Certificate and Diploma programs, the alternative Master’s program, and the doctoral program.

In 2002, Peter received the Distinguished Service Award of the McGill Alumni Association.

Peter speaks of enjoying McGill’s collegial life and the interplay with engaged and dedicated colleagues. His greatest satisfaction was, however, in teaching and interacting with generations of students, often achieving close personal rapport. Like Peter, many students were small town people with big dreams, aspiring to make lives for themselves. He has clearly enjoyed the theatre of the lecture room and the drama of making a subject come to life. Thousands of Peter’s former students can be found world-wide, the result of his 41 years of dedicated service – the longest serving faculty member in the School’s 110 year history.

Peter is continuing as Director of the History of McGill Project, researching and writing Vol. III (1970-2002) of the University’s official history: McGill University: For the Advancement of Learning.
ADMINISTRATIVE ASSISTANT SUSANN ALLNUTT RETIRES

Susann Allnutt, Administrative Assistant, retired in August 2013. Susann, who worked at SIS since 2005, first worked for the School in 1970 as a casual secretary for the then-Graduate School of Library and Information Studies before embarking on her academic and professional career. Susann holds a PhD from the Department of Integrated Studies in Education with doctoral research focusing on the intersection of memory, place, and photography. She has served as a reviewer for several academic journals and was co-editor of the books Productive Memory and Social Agency (Strong-Wilson, Mitchell, Allnutt, & Pithouse-Morgan, 2013, Sense Publishers), and Memory and Pedagogy (Mitchell, Strong-Wilson, Pithouse, & Allnutt, 2011, Routledge).

Including her time at the School of Information Studies, Susann has over forty years of service at McGill, including administrative positions at the Office of First Nations and Inuit Education and Dept. of Counselling Education in the Faculty of Education, the Centre for Northern Studies & Research, McGill Counselling Service, as an editorial assistant at McGill Reporter/McGill News, and as a co-instructor in the Department of Integrated Studies in Education. We wish Susann well in her retirement.

THE SCHOOL WELCOMES NEW STAFF MEMBERS
ELYSIA DONALD AND CATHY VENETICO

The School is pleased to welcome information and communication professional Elysia Donald, MLIS ‘12 as Communications Associate. In this newly-created position, Elysia is Chair of the School’s Communications Committee and coordinates communication initiatives at the School, including the alumni newsletter.

Caterina (Cathy) Venetico has joined the School as Administrative Coordinator. Cathy is responsible for administrative functions including payroll and room bookings, and is the friendly face at our Reception office.

“Hundreds upon hundreds of Canadian librarians have Professor McNally to thank for a solid grounding in the history of our profession and greater enthusiasm for it. We are enormously indebted to him not only for stimulating, nurturing and supporting our interest in the history of libraries and books, but for providing a role model - well beyond the classroom - for deep engagement with the profession and the social role of libraries. On behalf of ourselves and so many others, we thank you, Professor McNally!”

- Pat Riva, MLIS ’86
  Coordonnatrice, Section des monographies, Direction du traitement documentaire des collections patrimoniales, Bibliothèque et Archives nationales du Québec

- Jillian Tomm, PhD ’13
  Postdoctoral Fellow, Rare Books and Special Collections, McGill University
Jesse David Dinneen, MLIS '13, was awarded the 2013–2014 Tomlinson Doctoral Fellowship, one of the most prestigious internal McGill fellowships.

Jonathan Dorey, MLIS '10, was awarded a FQRSC (Le Fonds de recherche du Québec – Société et culture) doctoral fellowship for his doctoral research on student use of digital archives. Jonathan’s research investigates the increased access and use of digital and digitized archives for undergraduate students, with FQRSC funding to December 2014.

Robert Ferguson, with MLIS student Emily Crist, Professor Karyn Moffatt, and Michael Massimi of Microsoft Research, received an ACM Computer Supported Cooperative Work and Social Computing (CSCW) 2014 Best Paper Award for their paper, “Craving, creating, and constructing comfort: Insights and opportunities for technology in hospice.”

Rhiannon Gainor and Qing Zou won the annual Information System Design Competition at the 2013 Association for Information Science and Technology (ASIS&T) conference. This year’s challenge, organized by SIS alumna and Simmons College Professor Candy Schwartz, MLS ’74, was to develop a preliminary design of a system that uses a researcher’s personal collection and online persona to enhance discovery in large databases.

As well, Rhiannon Gainor was awarded the 2013/2014 ASIS&T New Leaders Award, one of seven chosen in an international competition. This marks the second year in a row a SIS student has won this award.

Daniel Steele was awarded a Centre for Interdisciplinary Research in Music Media and Technology (CIRMMT) student award for his project “Spreading soundscapes: A collaborative study on sensing in the city.” CIRMMT supervisors: Professor Catherine Guastavino and Professor Nik Luka.

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PHD GRADUATION

<< Guillaume Boutard, PhD ’13, (centre) with supervisors Professor Catherine Guastavino and Professor James Turner, Université de Montréal. Preserving the intelligibility of digital archives of contemporary music with live electronics: A theoretical and practical framework.  

Yusuke Fitzgibbons (Ishimura), PhD ’13, (left) >>  
with supervisor Professor Joan Bartlett. Integrating information behaviour and information literacy during academic writing tasks: A comparative study of Japanese and Canadian undergraduate students in Canada.

Nassar Saleh, PhD ’13, (above, right) with supervisor Professor Andrew Large. Collaborative information behaviour in learning tasks: A study of engineering students.

Nahid Tabatabaei, PhD ’13, (above, left) with supervisor Professor Jamshid Beheshti. Contribution of information science to other disciplines as reflected in citation contexts of highly cited JASIST papers.

Kaushilya Gauri Weerapura, PhD ’13, (above, right) with supervisor Professor Kimiz Dalkir. The influence of information use strategies on ill-structured-domain graduate learning tasks.
PRACTICUM SHOWCASE: STUDENT LEARNING IN ACTION

As a finale to the popular MLIS Practicum program, the School hosts a Master's Practicum Open House event which celebrates the significant accomplishments of Practicum students and recognizes the valued role of site supervisors. The three-credit Practicum gives master’s students the opportunity to participate in field practice, applying their theoretical knowledge base and learning while practicing professional skills. Practicums take place under the guidance of site supervisors, many of whom are School alumni.

This student showcase provides a unique opportunity for students, supervisors, and other attendees to network and learn more about projects in a variety of information settings. Practicum site supervisors, students, SIS alumni, and others interested in the program are welcome to attend the presentations.

SIS SCHOLARSHIPS & PRIZES

Please join us in congratulating our School of Information Studies scholarship and prize recipients for the 2012-13 and 2013-14 academic years. These awards are made possible through the generosity of our alumni and friends of SIS. Over $105,000 was awarded to 50 students.

AWARDS

Azelie de Lendrecie Clark Award
2012-13 Natalie Colaiacovo
2013-14 Sarah Bonish

Barbara Graw Smythe Award
2012-13 Sandy Hervieux
2013-14 Sarah Shaughnessy

Bernard Anderson Ower Award
2012-13 Emily Zheng, Dahital Mohr-Elzekei
2013-14 Alexandra Obradovich, Melissa Rivosecchi

Centenary Prize
2013-14 Holly Kuhl, Ashley McHose

Elizabeth G. Hall Scholarship
2012-13 Kristen Emmett, Aretha Heenan
2013-14 Courtney Hooper, Kathryn Barrett

Ethewyn M. Crossley Scholarship
2013-14 Alexander Burdett

Dr. G. R. Lomer Scholarship
2012-13 Kettie MacPhail, Emily Crist, Anne Mulvenna
2013-14 Magdelin Diaz, Michelle Owens, Savika Fowsar

H.W. Wilson Foundation Fellowship
2013-14 Laura Cohen, Guillermo Galdamez

Janet Agnew Scholarship
2012-13 Christine Smith, Irena Trebic
2013-14 Christa Baxter, Rachel Di Cresce, Amelie Roy, Natalie Colaiacovo

Jean Brown Scholarship
2013-14 Jason Gagne

Margery Trenholme Memorial Award
2013-14 Miriam Chiasson
Margery Trenholme Fellowship
2013-14 Yinshan Gu

Miriam H. Tees Scholarship
2013-14 Alexander Burdett

Patricia Keir Award
2012-13 Linda Pasquale
2013-14 Alyssa Bruins

Vivi Martin Fellowship
2012-13 Evelina Stuligatyte
2013-14 Caitlin Aber, Simone Srinivasan, David Weigl

PRIZES 2013–14

Teresa Troide Prize for Excellence in Information Studies, Albert Tabah Award
Highest standing over MLIS program
James Bone

Dr. Herbert Stanley Birkett Award
Highest standing in GLIS 671 Health Sciences Information
Lindsey Skeen

Anne Galler Award
Eastern Canada Chapter Special Libraries Association Prize; highest standing in GLIS 638 Business Information
Yoo Young (Grace) Lee, Christine Chahal

Margaret Downey Prize
Highest standing in MLIS I
Allison Smith

Virginia Murray Prize for Cataloguing
Highest standing in GLIS 607 Organization of Information
Natalie Colaiacovo

Archival Studies Prize – in memory of Dorothy Carruthers
Highest standing in GLIS 645 Archival Principles & Practices by an Archival Studies stream student
Linda Pasquale
Cherian George, MLIS’13, presented the poster “Current trends in design of user interface of image databases” at the Canadian Library Association (CLA) 2013 Conference in Winnipeg.

Carolyne Ménard (right) wrote about her experience at the Miguel Angel Asturias Academy, a primary and high school in Quetzaltenango, Guatemala for the June 25, 2013 McGill Reporter story “Libraries as tools for change: My experience with Librarians without Borders in Guatemala.”

Xenia Kurguzova, MLIS ’13, won a Social Sciences and Humanities Research Council (SSHRC) prize for visual depiction of research about Eastern European corruption. A profile of Xenia and her award was featured in the April 10, 2013 McGill Reporter article “A winning illustration of corruption that Canadians can understand.”


At the EGSS conference and the Ontario Library Association (OLA) 2013 Conference, Xenia Kurguzova, MLIS ’13, and Katherine Van der Linden, MLIS ’13, presented the poster: “Advanced studies in partnerships: Building bridges between MLIS students and the community.”

Also at the Ontario Library Association (OLA) conference, Marta Mazur Rusak, MLIS ’13, Christine Smith, MLIS ’13, and Xenia Kurguzova, MLIS ’13 presented the poster entitled: “Catering to Immigrants in Public Libraries in the Province of Ontario.”

Allana Mayer was awarded the ProQuest Roger K. Summit Scholarship. This annual international award recognizes LIS students who demonstrate outstanding interest or performance in electronic information services.

Christine Smith, MLIS ’13 and Alisa Soukhodolskaia, MLIS ’13, were chosen to attend the 2012 and 2013 Canadian Library Association (CLA) Conferences in Ottawa and Winnipeg as McGill “Students to the CLA” representatives. Christine and Alisa had the opportunity to network with professionals and other students from universities across Canada. They also had articles published in the CLA publication, Feliciter. The two recent graduates now co-moderate the CLA Montreal Network.
STUDENT EVENTS & CHAPTER ACTIVITIES

SiS student groups and chapters enrich the life of the School and create connections with external partners and communities. A selection of recent highlights:

Web 2.U Symposium: At the Cutting Edge of Web 2.0

Web 2.U is a full-day symposium run by School of Information Studies students featuring international and local speakers who explore the implications of Web 2.0 technologies in professional information settings.

At Web 2.U 2014 this February, speakers included consultant Connie Crosby, Vice President/President-Elect of the Canadian Association of Law Libraries; Mark Blevis, Digital Public Affairs Strategist and president of FullDuplex.ca; Michael Groenendyk, Business Librarian for the Concordia University Libraries; David Lee King, Digital Services Director at Topeka & Shawnee County Public Library; and Laurie Devine, Information and Social Media Manager, McGill University. The symposium also included talks by MLIS students AJ West: “Wearables – Contemporary Technology Integration” and Guillermo Galdamez: “Revamping a Wiki Taxonomy; and David Weigl, PhD candidate: “Relevance in Music Search”, and a roundtable discussion moderated by Edward Bilodeau, MLIS ’06, Web Services Librarian, McGill University. This year’s symposium was co-organized by MLIS students Anastasia Prozorova, Alex Burdett and Paul Grewal, with Kristy Popwell as Social Media Manager.

In 2013, featured speakers included Steve Coffman, Vice President in charge of library support services for Library Systems and Services (LSSI) and author of The Decline and Fall of the Library Empire; Lora Baiocco, MLIS ’07, Online Services and Archives Librarian, Westmount Public Library; and Edward Bilodeau, MLIS ’06, Web Services Librarian, McGill University.

ACA COLLOQUIUM:
TRENDS & ISSUES IN ARCHIVES SCHOLARSHIP & PRACTICE

Librarians Without Borders
McGill Chapter

The McGill Chapter of Librarians Without Borders (LWB) recently established a new partnership with the Native Friendship Centre of Montreal. The main goal of this project is to create a resource centre with involvement from Quebec’s CEGEPs and universities which will respond to the needs of the aboriginal community of Montreal. One of the primary tasks is the development of a classification scheme which is culturally appropriate and accessible to clients. At the Centre, LWB is currently hosting informal CV workshops, readings, and discussion sessions this spring.

The McGill LWB Chapter also participated in McGill’s 2nd annual “Community Engagement Day” in October, hosting participants from the McGill community in a project to file and sort books at the Native Friendship Centre while providing participants the opportunity to learn about native culture and literacy.

ASIS&T McGill Chapter &
EBSI-SIS Symposium

The McGill Chapter of the Association for Information Science and Technology (ASIS&T) hosted the annual EBSI-SIS Student Symposium in March 2013, with the theme “Diving Into New Ideas: Collaboration as a Springboard.” This annual event is shared between the Information Studies programs at McGill and EBSI at the Université de Montréal, with a goal to provide both PhD and master’s-level students with the opportunity to present work. We look forward to the next edition of the EBSI-SIS Symposium in September 2014.

This past summer, the ASIS&T McGill Student Chapter co-organized the symposium panel event with international ASIS&T board members, as described on pg. 3 of this issue.

As well, the Chapter hosted a successful second annual Career Workshop at the School led by Rhiannon Gainor, PhD candidate, and held an enjoyable Social Potluck for students and professors to encourage connection and the sharing of experiences and ideas.

For more information on associations, groups, and student chapters based at SIS, including the McGill Library and Information Studies Student Association (MLISSA), L’Association des bibliothécaires du Québec Library Association Student Chapter (ABQLA), Corporation des bibliothécaires professionnels du Québec (CBPQ), Canadian Library Association McGill Student Chapter (CLA), Multilingual Children’s Library (MCL), and McGill Special Libraries Association McGill Student Chapter (SLA), please visit our website.
CONVOCATION 2013

Graduating MLIS student Charlotte Van Hove with spouse.

Graduating MLIS student James Bone with SIS Director France Bouthillier, receiving the Albert Tabah Award for highest standing over the MLIS program.

Graduating MLIS student Erika Kirsch (above) and family.

Sessional lecturer Gordon Burr with graduating MLIS students Marnie Seal (left) and Caroline Goulding (right).

Convocation 2013. Photo: Sean Huxley.
Sylvia Piggott, MLS ’79, was recently elected president of the Women’s Canadian Club of Montreal (WCCM). Piggott previously served as Deputy Division Chief, Information Services Department, at the Joint World Bank/International Monetary Fund Library. Prior to that, she held the position of Senior Manager of Research and Business Information Service at the Bank of Montreal. Piggott is a member of the World Library and Information Congress, and the board of the McGill Women’s Alumnae Association. She is also chair of the Black Academic Scholarship Fund. Her term as president of the WCCM begins this year and ends in 2015. Reproduced from: McGill Alumni 365.

Linda Winkler, MLS ’73 (above), is the 2013 recipient of the Canadian Association of University Teachers (CAUT) Academic Librarians’ Distinguished Service Award. The award recognizes outstanding service by an academic librarian who has contributed to the advancement of the status and/or working conditions of academic librarians at Canadian universities and colleges. Linda is a Librarian at the University of Regina, where her career has spanned nearly 38 years. Reproduced from: McGill News Alumni Magazine Fall/Winter 2013.

Daniel Boyer, MLIS ’88. Head Librarian of the Nahum Gelber Law Library, was named Associate Dean of User Services of the McGill Library for a two-year mandate. As well, Me Boyer has also been named to the board of directors of the Société québécoise d’information juridique (SOQUIJ) for a period of five years, following the recommendation of the Deans of law faculties across Quebec. Furthermore, Me Boyer will also be sitting on the board of directors of the International Association of Law Libraries for a three-year term. “By this trio of well-deserved nominations,” said Dean Daniel Jutras, “Daniel Boyer will continue to brilliantly serve both the Faculty of Law and McGill University, while ensuring their outreach and presence here in Quebec and across the world. Bravo, Daniel!” Reproduced from: Faculty of Law news.


Catherine Kwok, MLIS ’94 (below), is Collection Development and Services Manager at the Hong Kong University of Science & Technology.

Dr. Patrick Lo, MLIS ’94, is serving as the Associate Professor at the Faculty of Library, Information & Media Science, University of Tsukuba in Japan. He recently published an interview article entitled, “A Conversation with Robert Sutherland, Chief Librarian at the Metropolitan Opera Library” in Fontes Artis Musicae Journal, Vol. 60, Issue No. 2, pp. 76–91. As well, Dr. Lo, with Kitty But and Robert Trio, presented a paper entitled, “Different Missions, Common Goals – Museum-Library Collaboration at the Hong Kong Maritime Museum in the Service of Local and Family History and the Conservation of Documentary Heritage in the South China Sea” at the 2013 IFLA Conference in the Open Session on the Infinite Possibilities of Family History and Genealogy in East and South Asian Culture. Full paper available at: http://library.ifla.org/231

Katharine Shipley, MLIS ’93 (above), is currently a Teacher-Librarian at a high school in Vancouver. She completed her BEd (UBC) in 2002 and loves being able to combine her library and teaching skills in one job. She works closely with her teaching colleagues to help students be more effective researchers as well as help students find a good book to read (to which she adds: “Yes! Teenagers still read books!”) She had a baby boy, Miles, with her husband Murray last November. His favourite book is “Grumpy Bird”.

Linda Winkler, MLS ’73 (above), is the 2013 recipient of the Canadian Association of University Teachers (CAUT) Academic Librarians’ Distinguished Service Award. The award recognizes outstanding service by an academic librarian who has contributed to the advancement of the status and/or working conditions of academic librarians at Canadian universities and colleges. Linda is a Librarian at the University of Regina, where her career has spanned nearly 38 years. Reproduced from: McGill News Alumni Magazine Fall/Winter 2013.
2000’s

**Peter Hepburn, MLIS ’00.** After 12 years at the University of Illinois at Chicago in various positions, most recently Digitization Librarian and Associate Professor, Peter has moved west. As of February 1, 2013, Peter is Head Librarian at the College of the Canyons in Santa Clarita, California.

**Maya Kucij, MLIS ’08,** was awarded the McGill Library’s 2013 Librarian Excellence Award. This award recognizes a McGill Librarian who has demonstrated excellence in academic librarianship and has shown efforts to improve library services through innovative practice, initiative and resourcefulness.

**Corinna MacDonald, MLIS ’08,** is the project manager for e-Artexte, which provides museums, artist-run centres, art galleries, and other publishers/authors a platform for flexible and simple archiving of their publications – making these works accessible to anyone on the Internet. For more information, visit e-artexte.ca. Reproduced from: McGill News Alumni Magazine Fall/Winter 2013.

**Tomasz Neugebauer, MLIS ’06,** is the researcher in residence for e-Artexte, a unique open access digital repository for visual arts documents in Canada. Tomasz played a key role in helping to develop and launch the project. He is a Digital Projects and Systems Development Librarian at Concordia University and the editor of PhotographyMedia.com. Reproduced from: McGill News Alumni Magazine Fall/Winter 2013.

**Guillaume Boutard, PhD ’13,** was awarded a two-year Fonds de recherche du Québec – Société et culture (FQRSC) post-doctoral fellowship. Guillaume will be continuing his research at Université de Montréal.

2010’s

**Christine Chahalm, MLIS ’13,** is now a Science and Engineering Librarian at École Polytechnique de Montréal.

**Yusuke Fitzgibbons (Ishimura), PhD ’13,** is working as a lecturer (Assistant Professor) at Edith Cowan University in Western Australia. His main teaching responsibility is educating post-graduate students to become ALIA (Australian Library and Information Association) accredited information professionals. He is continuing his research on information behaviour and information literacy.

**Rhiannon Herbert, MLIS ’13,** is working as Project Archivist with the McGill University Archives on a web based project concerned with veterans of WWII and their various ties to McGill.

**Tim Hutton, MLIS ’13,** has accepted a position in the library of an international school in Cochabamba, Bolivia.

**Sarah North, MLIS ’11,** is an Instruction and Outreach Librarian at the College of Western Idaho. She is creating the library’s first Information Literacy plan and helping to create all collections, policies and procedures. Sarah was accepted into ACRL’s 2013 Immersion Program-Teacher Track.

**Amandine Pras, PhD ’13,** was awarded a two-year Fonds de recherche du Québec – Société et culture (FQRSC) post-doctoral fellowship. Amandine will be continuing her research at Columbia University.

**Guillaume Boutard, PhD ’13,** was awarded a two-year Fonds de recherche du Québec – Société et culture (FQRSC) post-doctoral fellowship. Guillaume will be continuing his research at Université de Montréal.

**Shanna Shadoan, MLIS ’13,** is working as a librarian for the Denver Public Libraries in Colorado.

**Adrienne Smith, MLIS ’11,** and her partner Martin recently welcomed a little girl, Jane (below), to their family. Congratulations!

**Christine Smith, MLIS ’13,** is the head of the Peter G. Holt Memorial Library at Bishop’s College School in Sherbrooke, Quebec. She is also an active member of numerous library associations, serving as the CLA Montreal Network Co-Moderator and sitting on the Board of Directors of La Corporation des bibliothécaires professionnels du Québec (CBPQ).

**Alisa Soukhodolskaia, MLIS ’13,** was hired while still a student at SIS to become the Multilingual Services Coordinator at the Eleanor London Côte Saint-Luc Public Library. This is a new position which entails augmenting services to the Francophone and Allophone communities in Côte Saint-Luc, a small city within Montreal.

**Yushi Wang, MLIS ’13,** is working at the Regional Municipality of Peel as a Records Management Coordinator.
SISTER MARY AUDREY MABLE BEAUVAIS, MLS ’81

Sister Mary Audrey Mable Beauvais died September 26, 2013 in Victoria, B.C. After obtaining a Master of Library Science from McGill, Sister Audrey served as Librarian at Queen of Angels Academy. In 1993, she returned to Queenswood Spirituality Centre in Victoria, where she encouraged many to use the Queenswood library, especially youth, and sat on the Board of the Centre for Studies in Religion & Society at the University of Victoria. Source: Montreal Gazette, Sept. 30, 2013.

JULIA NELSON MLIS ’06

Julia Nelson died October 27, 2013. While obtaining an MLIS at McGill, Julia met the love of her life, James Fournie, also in the program, who became her husband in 2008. Upon graduation from McGill, Julia worked at the New York Public Library at the Bronx Library Center, the Terry Fox Library in Port Coquitlam, and the Coquitlam Public Library. In 2010 Julia became the Teen Services Librarian for the Burnaby Public Library. Source: Vancouver Sun, Nov. 2, 2013.

LOUIS-MATHIEU PAQUIN, MLIS ’10

Louis-Mathieu Paquin died February 9, 2013, in Ottawa. After receiving his MLIS at McGill, Louis-Mathieu worked as a Project Manager at Bibliomondo and as Web Initiatives Librarian at the University of Ottawa. The Louis-Mathieu Paquin Memorial Fund has been set up in memory of Louis-Mathieu, who left a lasting impression at the University of Ottawa Library, Concordia University Libraries, and University of Alberta Libraries, as well as at the Archiepiscopal Seminary of Salzburg. For information on the Fund, please contact Cameron Metcalf, Head of Library Systems Division, University of Ottawa, cmetcalf@uottawa.ca.

JAY MACPHERSON, BLS ’53

Jay Macpherson died March 21, 2012. After obtaining her BLS at McGill, she completed a Master’s (1955) and PhD (1964) in Victorian literature. A poet and professor, Jay was a Governor-General Literary award-winner for The Boatmen in 1957. She was later named to the Order of Canada in recognition of her distinguished career. Source: “A Woman of Deep Literary Sensibility,” S. Martin, Globe & Mail, April 30, 2012.
With sadness we announce the death on February 11, 2013, in Silver Springs, Maryland, of Professor David Batty. Although he was at McGill’s Graduate School of Library Science for only five years from 1971 to 1976, David made a significant impact as an instructor and researcher.

David was in his 80th year and passed away after an eight year battle with liver and pancreatic cancer. Born in Northumberland, England, David was nine years old when his father died during WWII. After graduating in 1954 from Durham University, David served in the Intelligence Corp of the British army and learned Russian. Between 1956 and 1962, he worked in various British special, academic, and public libraries. In 1960 he became an Associate, and in 1963 a Fellow, of the Library Association of Great Britain. He embarked upon his teaching career in 1962, first at the Birmingham School of Librarianship, followed by the College of Librarianship, Wales, where he served as Head of the Department of Information Retrieval Services. David was a prolific author, publishing 75 articles and numerous books, including several editions of his *Introduction to Dewey Decimal Classification*, and *An Introduction to Colon Classification*. Computer assisted cataloguing and indexing were major research concerns for David.

David’s North American career began in 1967 as a Visiting Lecturer at the Summer School of the School of Library and Information Sciences at the University of Maryland. His McGill career began in 1971 as Visiting Professor at the Graduate School of Library Science. In 1972, David joined the School’s full time faculty as a Professor, teaching in the areas of data processing, systems analysis, cataloguing and classification, information science, and communication media. Acknowledged to be a gifted and charismatic teacher, David’s cutting-edge approach to librarianship influenced the career decisions of many students.

During 1974/75, David served as President of l’Association des bibliothécaires du Québec/Quebec Library Association. Following his departure from McGill, David taught at Maryland, and Catholic University. His consulting company, CDB Enterprises, specialized in information systems and library design.

David was a Renaissance man whose interests included cooking, gardening and theology. Music was a particular interest, including playing the guitar and composing. Among his lyrics was this refrain to his library sea shanty:

*Brockhaus, Britannica, Espasa, Larousse!*
*All hands to the Winchells! The Cutter’s broke loose!*

Our condolences are extended to David’s wife, Gayle, children Philip (Lina), Miles, and Sara, and grandchildren Tamara, Chloe, and Caitlin.
Gifts from our alumni and friends provide valuable support for scholarships and student aid, equipment and infrastructure, and research projects and program development.

However you choose to support the School, and at whatever level, your generosity is both essential and truly appreciated. With your help we can continue to offer our students the support they need to make their own mark in history. Every gift counts!

For information on how to support the School, please visit our website at www.mcgill.ca/sis or contact

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