

GLIS619 – Information Behaviour and Resources Web Syllabus

Calendar Description

Introduction to information behaviour, information needs assessment at individual, organizational and community levels, information search strategies, user-focused information sources and services.

Learning Outcomes

By the end of the course, the student should be able to:

1. Discuss core information behaviour models (e.g., Wilson, Taylor), and their impact on information practice
2. Conduct information needs assessment (at the level of the individual, organization and community)
3. Design and use basic and advanced search strategies
4. Evaluate information resources, and match them to information needs
5. Discuss typical user information services (in different types of libraries, archives and KM services) and match them to information needs (individual and/or collective)
6. Value the importance of understanding users, and providing user-centred resources and services

Assessment*

Assignment/Project/Quiz/Exam	% of grade	Ind or Group
Information search assignments	35	Individual
Literature search and analysis	20	Individual
User needs/information services analysis	35	Individual
Participation	10	

Required Readings*

Course pack, available for purchase in the university bookstore, and list of readings (available electronically) posted to MyCourses.

Additional Comments (if needed)

**note that readings and assignments can vary from year to year; updated detailed course outlines will be available on myCourses*

