



Réseau de
cancérologie
Rossy

Rossy
Cancer
Network

The RCN Scorecard and Disease Site Program

Wilson Miller



Centre universitaire
de santé McGill



McGill University
Health Centre



Hôpital général juif
Jewish General Hospital



Centre hospitalier de St. Mary
St. Mary's Hospital Center

Scorecard objectives

- Track key performance metrics at all levels of cancer care
- Create a common dashboard to guide improvement programs
- Support transparency
- Focus on benchmarking against the best
- Implement a culture of continuous quality improvement

Sample Dashboard

Management Measures

Patient Experience

Clinical Indicators

Access/Pt flow

Treatment (quality, safety)

Outcome

Access/Pt flow	Treatment (quality, safety)	Outcome							
		Survival	Mortality						
Consultation	Pathology	Sx	Chemo	RT	Psycho-social	Palliati-ve	Survival	Mortality	
		Breast							
		Gastrointestinal							
		Genitourinary							
		Gynecology							
		Hematology							
		Head & Neck							
		Lung							

Performance indicators

Performance indicators (common to all disease sites)

- 1 Time between diagnosis and initial treatment
- 2 Percent of patients presented to a multi-disciplinary tumor board (MTB) at any time following diagnosis
- 3 Percent of patients with access to multi-disciplinary care (IPO)
- 4 Percent of patients treated on a clinical trial at any time following diagnosis

Access to multi-disciplinary care (IPO)

	JGH	MUHC	SMHC
Access to multi-disciplinary care, as measured by % patients having an appointment with an oncology pivot nurse	37%	21%	30%

- Numerator : Σ new (to IPO) cases (diagnosed anytime) who had an appointments with an oncology pivot nurse
- Denominator: Σ cases newly diagnosed with cancer (cases 0-22 ,diagnosed in FY 2013)

Next steps - Scorecard

- Define and collect indicators from all 7 disease site, building upon those already defined for breast, CRC, prostate, and lung.
- Automate data collection where possible
- Publication of scorecard – sharing with DGs and other hospital staff

Disease Site Program

The multi-disciplinary & multi-institutional disease site program forms the clinical focus of the RCN.

Lung
Genitourinary
Breast Hematologic
Gastrointestinal
Gynecologic
Head and Neck

Disease site leads

TUMOUR SITE	DISEASE SITE LEAD(S)
Breast	Dr. Jamil Asselah
Gastro-intestinal	Dr. Thierry Alcindor
Genito-urinary	Dr. Franck Bladou and Dr. Simon Tanguay
Gynecological	Dr. Walter Gotlieb and Dr. Ziggy Zeng
Head & Neck	Dr. Khalil Sultanem
Hematological	Dr. John Storing
Lung	Dr. Victor Cohen and Dr. Scott Owen

Promoting a culture of clinical excellence

- Clinical indicators
- Treatment guidelines
- Leading-edge treatments - access to clinical trials
- Integrated tumor boards
- Synoptic reporting
- Academic partnerships

Indicators

- Important / pertinent
- Measurable
- Can have the ability to make improvements
- Can be benchmarked

Clinical indicators

Big dot indicators



Value-based (ex. ASCO Choosing Wisely® campaign)

- Discouraging inappropriate tests and treatments in oncology practice.
- Addressing the underlying issues contributing to the rising cost of cancer care.

Breast cancer clinical indicators

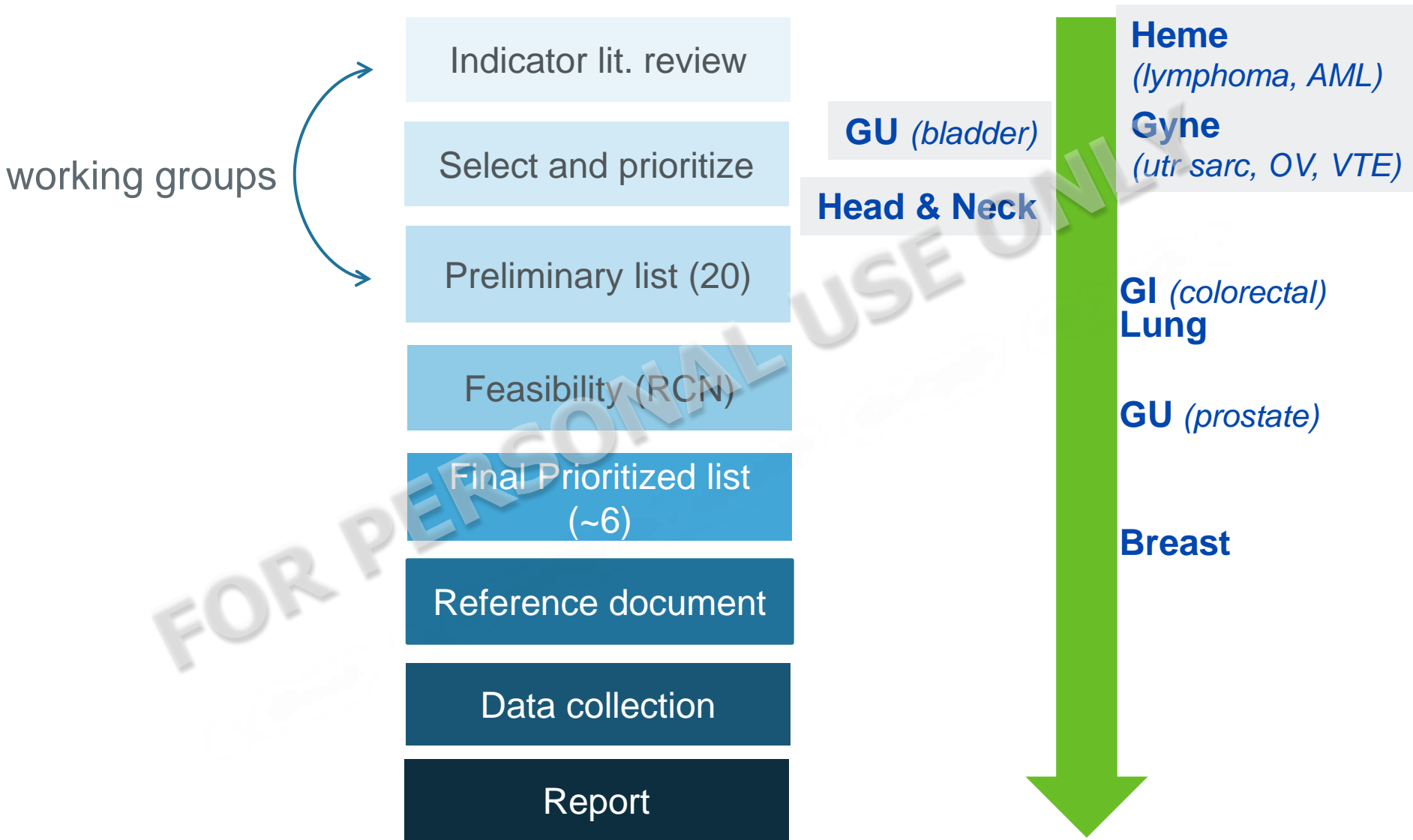
Big dot indicators



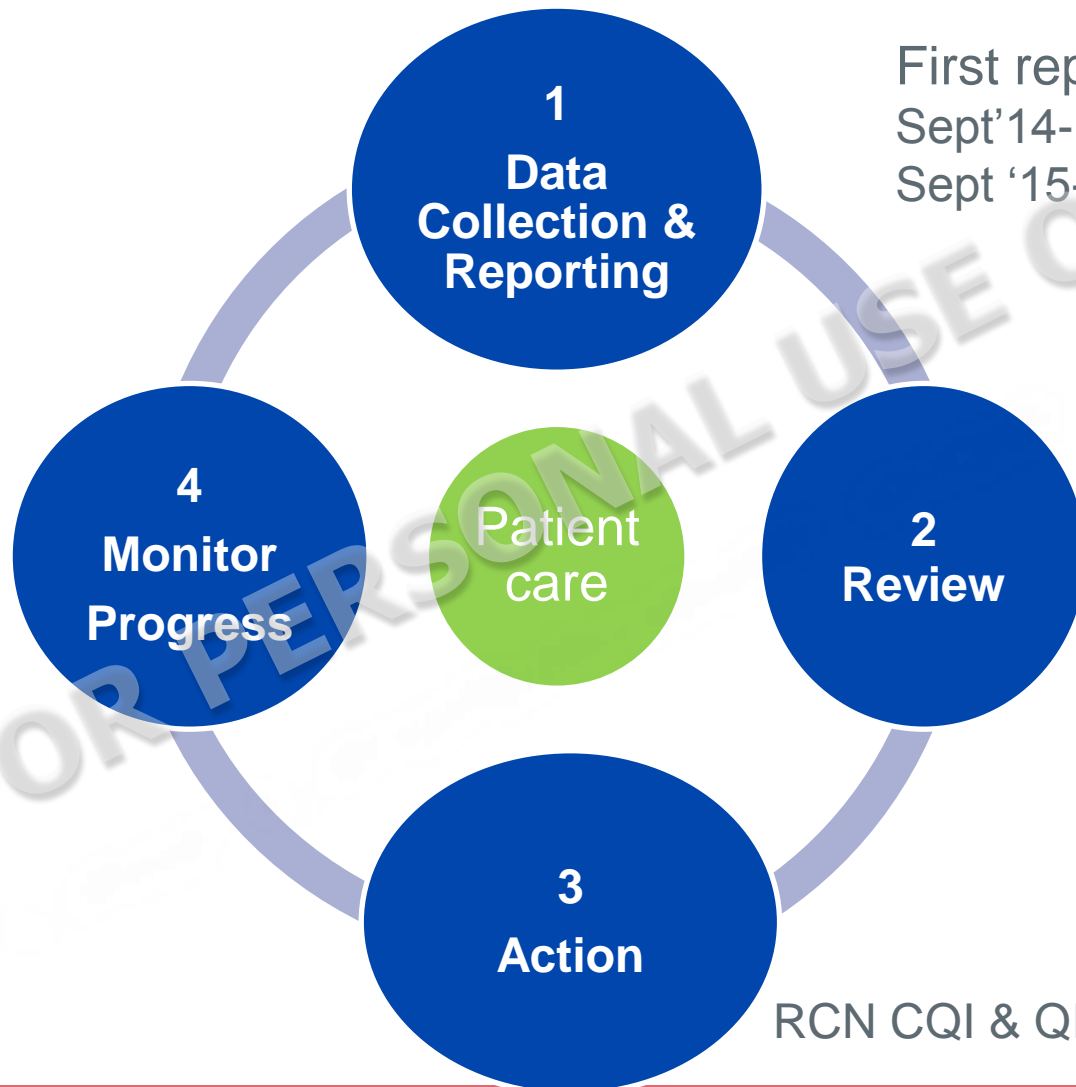
Breast Cancer

- Time from suspicious mammography to diagnostic biopsy
- Time from diagnostic biopsy to breast cancer surgery (if indicated)
- After breast conserving surgery, breast ca pts should receive RT.
- Pts with high risk BC should receive chemo within 8 wks post-op.
- Patients with systemic relapse post adjuvant therapy within 5 years of diagnosis.

Clinical indicators



From indicator to improved care



First report: April 2016
Sept'14-March'15 (retrospective)
Sept '15-March'16 (prospective)

DS Teams / DS
steering committee /
Program steering
committee /
Executive committee

Identify areas
needing improvement

RCN CQI & QI grants

Treatment guidelines

- ASCO
- GEOQ
- NCCN
- COO
- Alberta
- DCQ
- Others ...

Some disease sites will focus on treatment guidelines (ex. breast, lymphoma).

Other groups will focus on creating care pathway tools.

Support GEOQ/Quebec wide guidelines

Head and Neck Cancer Patient Functional Outcomes Protocol At Jewish General Hospital

Following the diagnosis of H&N cancer, each patients will placed on the following protocol:

Investigations will be done 4 times:

1. pre-treatment
2. 3 months post-treatment
3. 1 year post-treatment
4. 5 years post-treatment

Investigations will include the following:

1. Swallowing function (Gina Mills)
 - a. MBS
Done: (yes/no)
Date: _____
Initiation of pharyngeal swallow: (0-4)
Laryngeal elevation: (0-3)
Anterior hyoid movement: (0-2)
Epiglottic movement: (0-2)
PES opening: (0-3)
Tongue base retraction: (0-4)
PAS: (1-8)
 - b. Swallowing Performance Scale (SPS)
Date: _____
Grade: (1-7)

DRAFT
Functional outcome
guideline/worksheet

Tools to monitor guideline adherence

Recommendations are that time from suspicious mammography to biopsy should be less than x weeks.

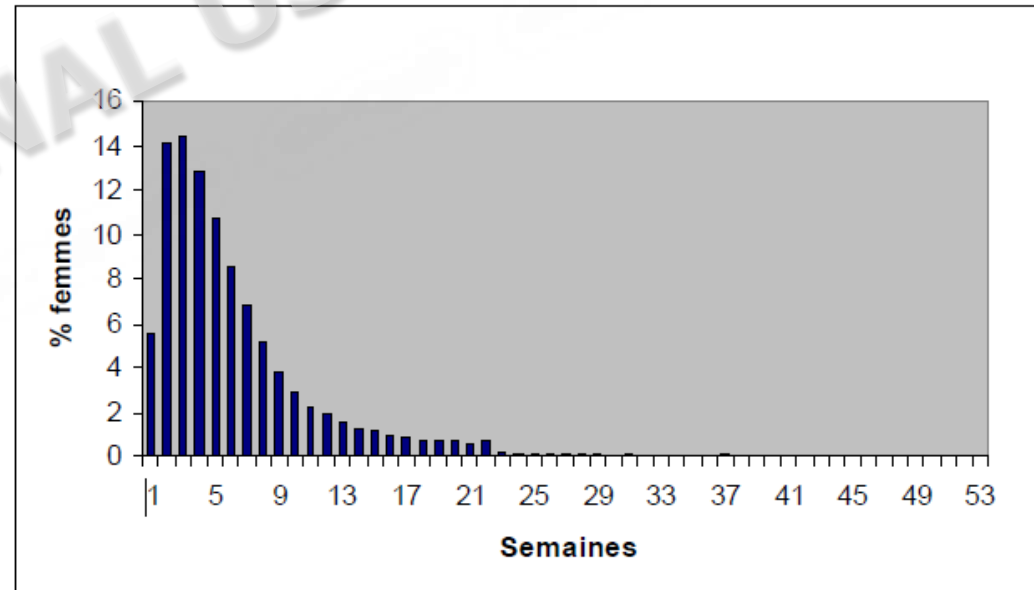
Figure 2 : Délai entre la mammographie de dépistage anormale et le diagnostic (1999-2000)

Barrier to indicator capture:

- Difficult to determine date of mammography when done outside RCN.

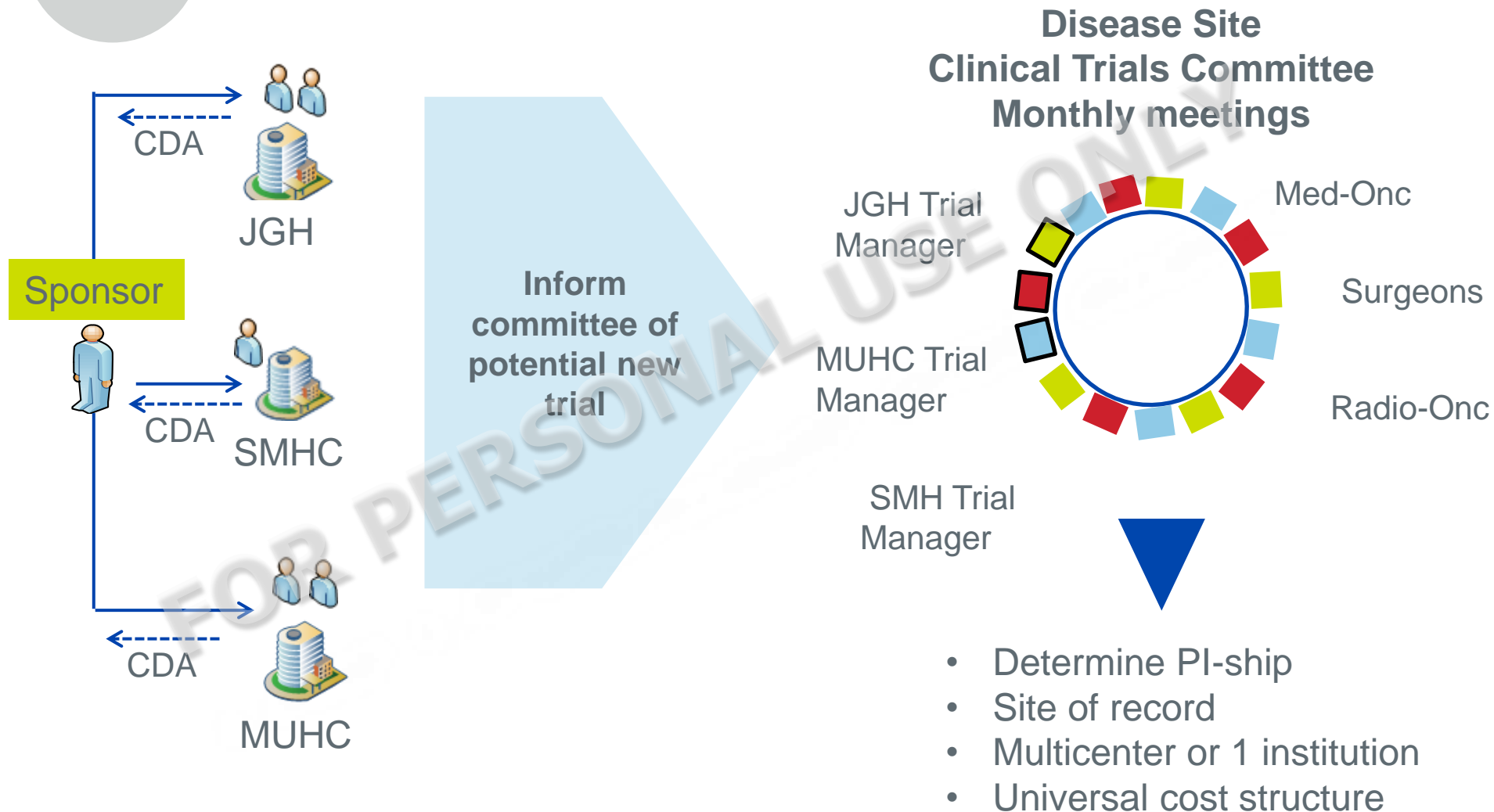
Proposed care pathway tool:

- At MD first evaluation, a worksheet could include field for date of mammography.



Source: Programme Québécois de dépistage du cancer du sein (PQDCS), <http://www.inspq.qc.ca>, Juillet 2005

Proposed model for clinical research

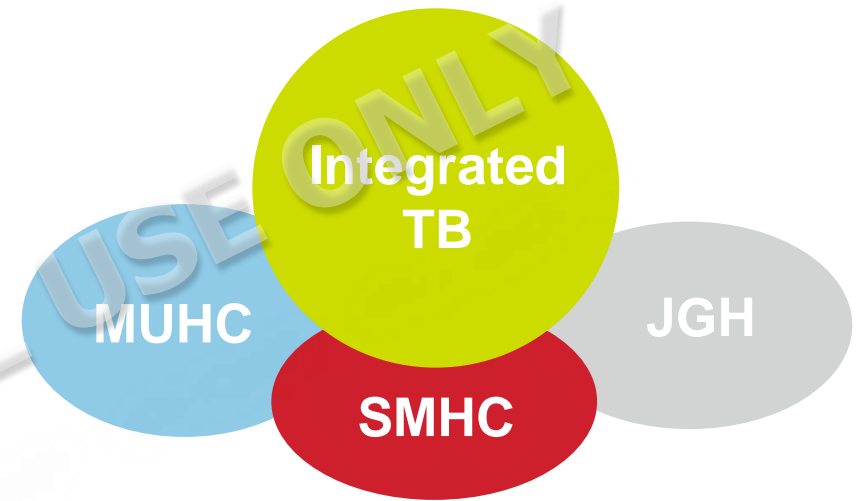


Integrated tumor boards

- Multi-disciplinary, multi-institution
- Challenging cases
- Biweekly, monthly
- Complements local TBs



- Common tumor board reporting template
- Gather metrics from templates
- Possibility to share patient lists/recommendations



Patients presented to a multi-disciplinary tumor board (MTB)

Percent patients presented to a multi-disciplinary TB

	Local TB			Network TB
	JGH	MUHC	HSMC	
BREAST	34% (316)	41% (415)	26% (188)	0.8%
COLORECTAL	12% (131)	37% (357)	61% (95)	1.8%
LUNG	36% (140)	14% (487)	41% (54)	2.8%
PROSTATE	8% (77)	2% (249)	19% (16)	0.3%

Presentation within 1 year following diagnosis (FY 2012).

Numbers in brackets represents total new cases

Pathology synoptic reporting

Disease Site	Synoptic format			CAP adherence (audit)	Data Completeness
	MUHC	SMH	JGH	Are CAP checklists loaded in the systems?	How many pathologists do CAP synoptic reporting?
Breast	●	●	●	FOR PERSONAL USE ONLY	
GI (CRC)	●	●	●		
GU (prostate)	●	●	●		
Gyne	●	●	●		
Head & Neck	Not necessary. Not a priority.				
Hemato	N/A				
Lung	●	●	●		

● Synoptic reporting available ● No synoptic reporting but MDs would favor SR.

Moving forward & getting involved

- Communications to extended teams – approx every 3 months
- Opportunity to join your disease site steering committee
- Let your ideas be known:
 - Disease Site Leads
 - Clinical Lead
Wilson Miller
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 - Senior Clinical Manager
Caroline Rousseau
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Thank you !



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