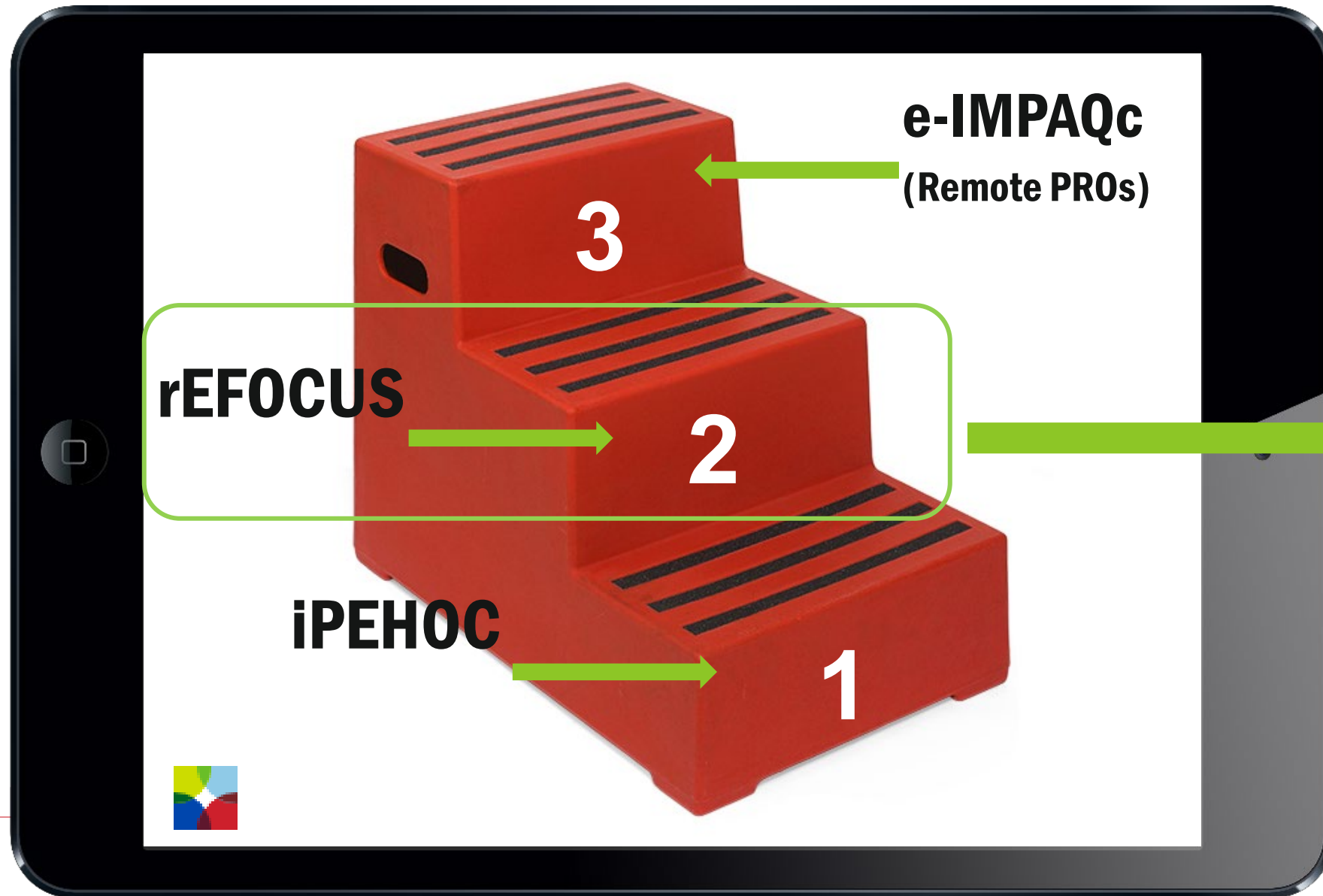






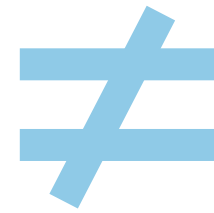
# ePROs at the RCN



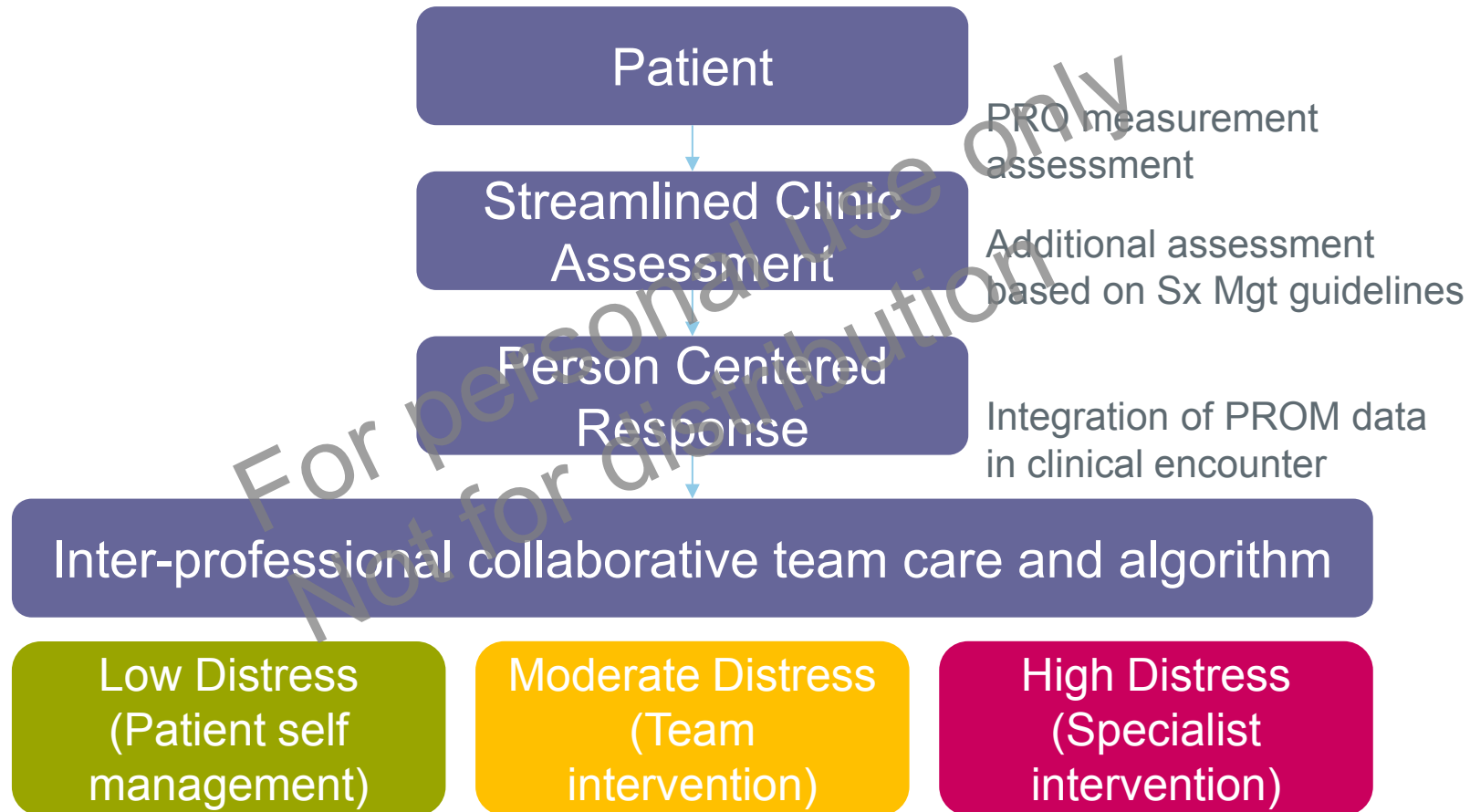
**Clinical practice guideline (2017)**

La Direction générale de  
cancérologie (DGC)

# Collecting Patient Reported Outcomes (PROs)



# Improved Patient Outcomes



# rEFOCUS: Key components

1

Expand ePRO collection across the RCN



2

Mobilize healthcare teams to respond to concerns



3

Assess patient impact  
(and availability of downstream resources)



**Follow the patient**

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# ePROs: Now



Treatment room,  
Psychosocial oncology



Nowhere.



HGJ | JGH

Nowhere.

# ePROs: rEFOCUS



+ Oral chemotherapy,  
Palliative care



+ Lung, Neuro, Pain,  
Head & Neck, Lachine,  
PSO, Cancer Rehab



HGJ | JGH

+ Treatment area

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# Patient Population

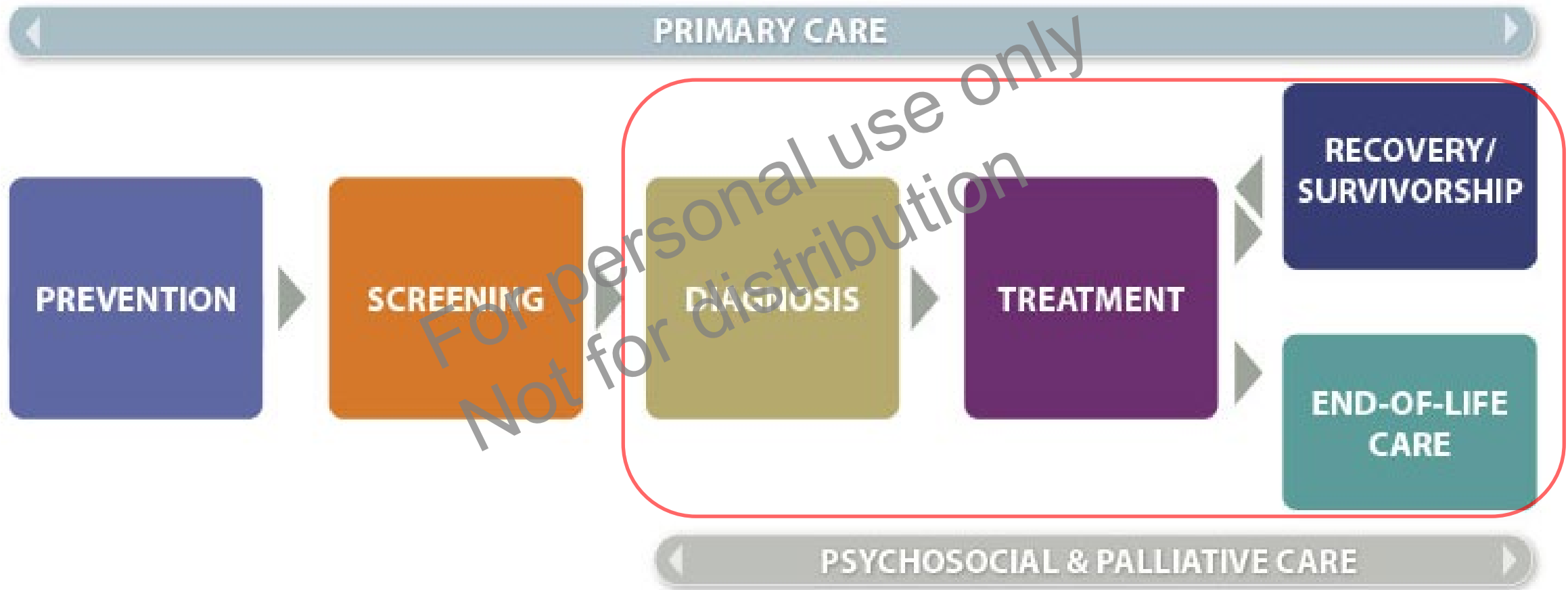


Up to **9,000**  
**patients/year** across RCN  
cancer care trajectory

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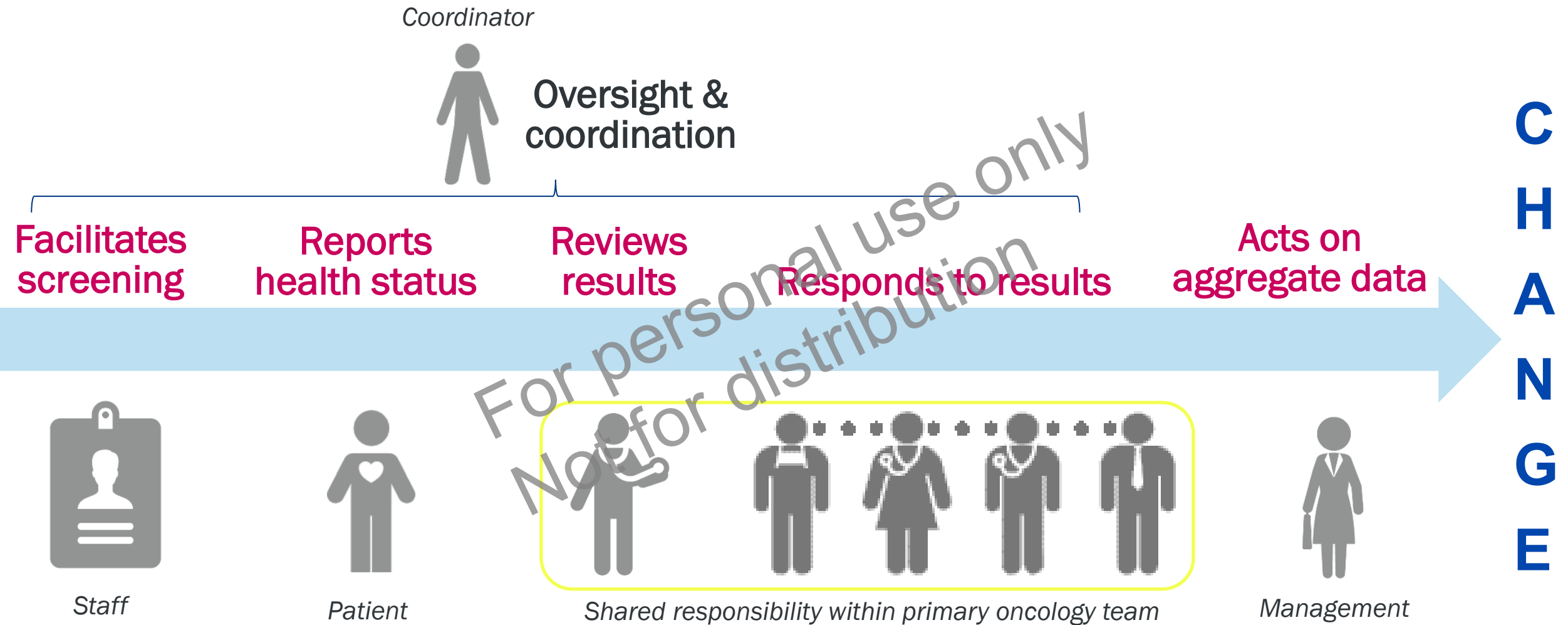


# rEFOCUS

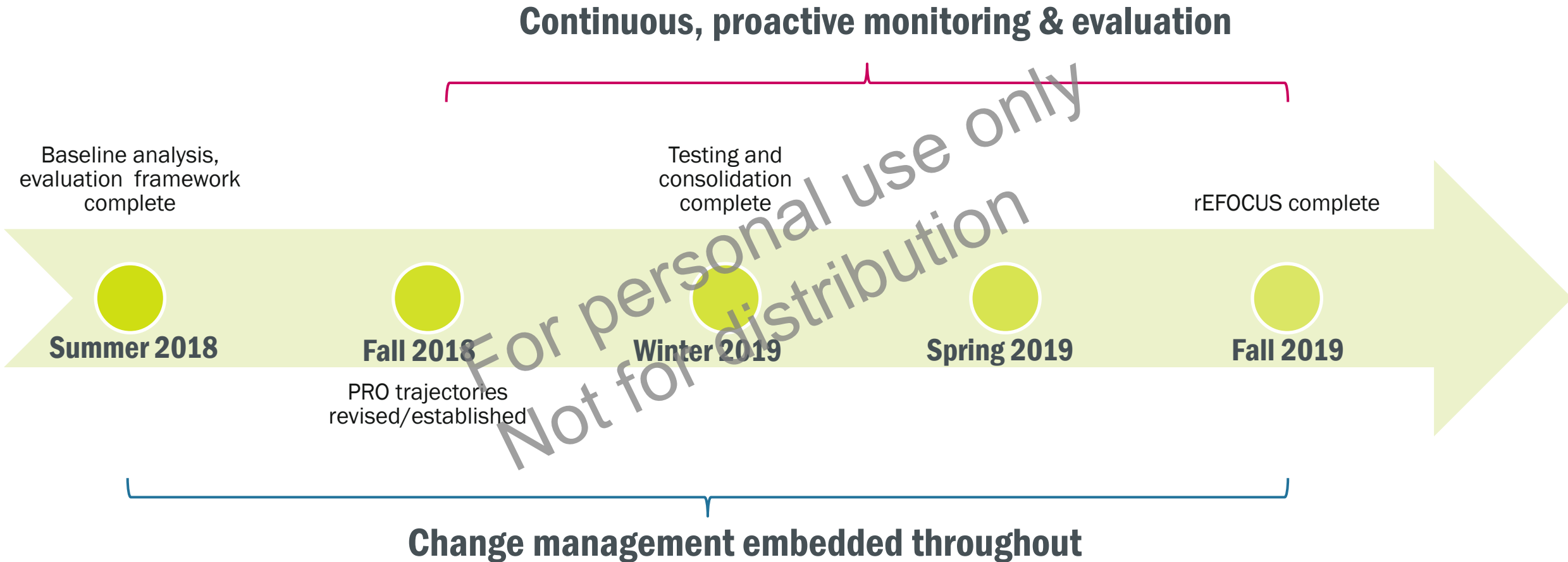




# rEFOCUS: Proposed Patient Process



# rEFOCUS: Timeline



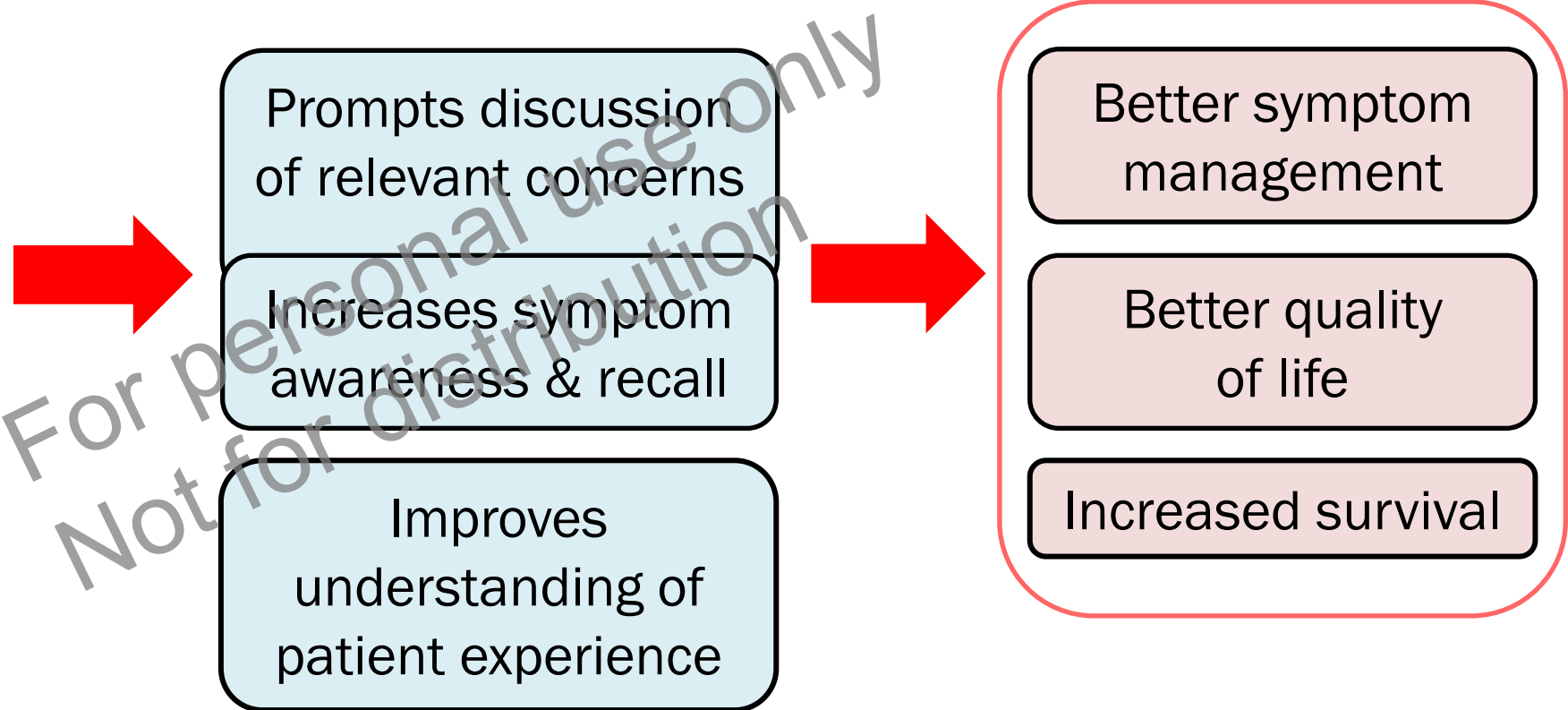
# rEFOCUS: Where we are

Based on each clinic / area's patient population and resources, we are:

- Determining our processes: who should do screening, what sort of screening, how often, who should assess and discuss results
- We are modifying the response algorithms: intervention guidelines based on screening results and discussions
- Prioritizing clinics' roll-out: considering readiness, training, patient groups, HCP teams, and complementary projects and research grants



# Evidence shows...



# Key Elements for Success

- Seeing PROs as an RCN Program vs. temporary QI/research project
- Focus on clinic-based response
- Comprehensive, real-time evaluation framework
  - Patient level: Improved clinical outcomes
  - Network level: Using data collected as a lever for change, to improve care & coordination throughout the RCN
- Integration into pre-existing hospital committees/structures (ex: Accreditation)



Réseau de  
cancérologie  
Rossy

Rossy  
Cancer  
Network

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**Thank you!**