Why Every Healthcare Consultation Needs a Dose of Empathy

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CUSM auditorium de l’Institut de recherche, salle E.S1.1129
MUHC Research Institute Auditorium, room E.S1.1129

Educational Objectives:
1. Describe the evidence of the clinical benefits (and possible harms) of empathic healthcare consultations.
2. Become familiar with the evidence of the clinical benefits (and possible harms) of positive communication with patients.
3. Describe some ‘takeaway’ strategies informed by the research to implement into one’s own practice.

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La présente activité est une activité de formation collective agréée au titre de la section 1 conformément au programme de Maintien du certificat du Collège royal des médecins et chirurgiens du Canada. | This event is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification program of The Royal College of Physicians and Surgeons of Canada.

The Alton Goldbloom Lecture was established in 1970 in memory of Dr. Alton Goldbloom, Chair and Physician-in-Chief from 1946 to 1954, and currently supported by the Goldbloom family and the Medical Staff Service Association of the Department of Pediatrics.