

May 15, 2015

"It ain't the heat, it's the humility"
Yogi Berra

Hi Everyone,

We are now in the midst of our two week pre-move ramp down period. The current site is being disassembled and indeed many of us (myself included) have already landed at the Glen site. It's an understatement to say that much is needed to be done to ready the new site to receive patients and deal with all possible contingencies in a safe manner. Many members of our Department contributed to this effort in all the varied sectors of service delivery. I would like to single out two such individuals from the Division of General Pediatrics for this week's Departmental Acknowledgement: **Mylene Dandavino** and **Nadine Korah**.

Both Mylene and Nadine have put in a herculean effort undertaking the monumental task of readying the B8/9 medical/surgical wards at the Glen. This has required a myriad of meetings and interactions with varied health professionals across the in-patient service spectrum. They have patiently identified potential challenges and deficiencies and addressed each in a systematic and thorough way. They have also undertaken numerous orientation sessions for ward and resident staff. They have even offered to guide potentially 'lost' sub-specialty consultants initially through the set-up. They have never taken their collective eyes off the goal which is a completely safe patient experience. I have no doubt that their hard efforts will pay-off and shudder to think about where we would be if they had not done the work they did. We all can be collectively grateful.

Mylene and Nadine have remarkably similar CVs. Both are thoroughly McGill products for their undergraduate (initial) MSc, MDCM and pediatric residency. Mylene's MSc is in Epidemiology & Biostatistics, while Nadine's is in Anatomy and Cell Biology. Both were Chief Residents at the MCH. Mylene pursued fellowship training in medical education which included a Master's in this topic at Maastricht University in the Netherlands. Nadine's fellowship included a master's from the Institute of Health Policy at the University of Toronto in Quality Improvement and Patient Safety. We managed to recruit these young stars back to McGill. Mylene has assumed a leadership role in the Department's In Patient Ward Management, while Nadine has, together with colleagues Sasha Dubrovsky and Samara Zavalkoff, lead the hospital's patient safety initiative.

In her spare time (?), Mylene is busy as a Mom with three young children, while Nadine, as most of you know, has hit the heights of ballroom dancing and is currently in the final stages of planning a late summer 2015 wedding.

Please join me in thanking Mylene and Nadine for their considerable efforts and accomplishments that are a linchpin to what will be a successful move that really is upon us.

Have a great long weekend!

Michael

Michael Shevell, MD CM, FRCPC, FAAN, FANA, FCAHS
Chairman, Department of Pediatrics

Professor (with Tenure)
Departments of Pediatrics and Neurology/Neurosurgery
McGill University

Guyda Chair in Pediatrics

Pediatrician-in-Chief
Montreal Children's Hospital/
McGill University Health Centre (MUHC)

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