



## NETWORK SERVICE INTERRUPTION Network Upgrade - #240 Trottier Building August 7 to August 16, 2019 inclusive

**The Network Upgrade will begin soon in your building. Please see details below:**

<b>ACTIVITIES</b>	<p>Two main activities that will occur during the Network Upgrade:</p> <ol style="list-style-type: none"> <li>1. <b>Wired Network migration:</b> Upgrade outstanding wired telecom (wiring closet) equipment, including cabling, access switches, and power supply devices</li> <li>2. <b>Wireless Network upgrade:</b> Installation of 14 new wireless access points, replacement and relocation of 48 old access points</li> </ol>																
<b>SCHEDULE</b>	<p><b><u>Wired Network Migration – Schedule – August 7 to August 16, 2019:</u></b></p> <ul style="list-style-type: none"> <li>• NCS and Plan Group (GTTE) onsite presence with minimal network service interruption:             <ul style="list-style-type: none"> <li>• IT technicians will be in the building during business hours to connect each computer in the building. Minimal disruption (about 5 minutes per computer) is expected during this time.                 <ul style="list-style-type: none"> <li>○ This will consist of IT technicians transferring wired users to their new jack (disconnect the old yellow jacks and connect to the new blue jacks)</li> </ul> </li> </ul> </li> </ul> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Date</th> <th style="text-align: left;">Time</th> <th style="text-align: left;">Floors</th> <th style="text-align: left;">Wired Connectivity Downtime:</th> </tr> </thead> <tbody> <tr> <td>August 7 to 16, 2019</td> <td>07h00 – 17h00</td> <td>All floors</td> <td><b>Up to 5 minutes per workstation</b></td> </tr> </tbody> </table> <p><b><u>Wireless Network Upgrade - Schedule– August 7 to August 16, 2019:</u></b></p> <ul style="list-style-type: none"> <li>• There may be <b>sporadic</b> wireless interruptions in the specific areas of the building while IT technicians replace the wireless access points.</li> </ul> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Date</th> <th style="text-align: left;">Time</th> <th style="text-align: left;">Floors</th> <th style="text-align: left;">Wireless Connectivity Downtime:</th> </tr> </thead> <tbody> <tr> <td>August 7 to 16, 2019</td> <td>07h00 – 17h00</td> <td>All floors</td> <td>Sporadic wireless interruptions may occur</td> </tr> </tbody> </table>	Date	Time	Floors	Wired Connectivity Downtime:	August 7 to 16, 2019	07h00 – 17h00	All floors	<b>Up to 5 minutes per workstation</b>	Date	Time	Floors	Wireless Connectivity Downtime:	August 7 to 16, 2019	07h00 – 17h00	All floors	Sporadic wireless interruptions may occur
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<b>NOTES:</b>	<ul style="list-style-type: none"> <li>• This work will require all access throughout the building (labs, classrooms and offices)</li> <li>• Technicians approach each wired workstation and can take <b>5 to 15 minutes/workstation/transfer which will disrupt the user's Wired connectivity</b> (only if someone is connected to the jack at the time of the transfer)</li> <li>• The technicians will be overseen by NCS Team Leads</li> </ul>																
<b>WHO IS AFFECTED</b>	<p>The entire University will receive the Network Upgrade over the next three years. This change will occur building by building, therefore occupants will be affected at different times during this period.</p>																
<b>ADDITIONAL INFO</b>	<p>Please refer to the project website at <a href="http://www.mcgill.ca/network-upgrade">www.mcgill.ca/network-upgrade</a>.</p> <p>You can also consult the following articles on the IT Knowledge Base:</p> <ul style="list-style-type: none"> <li>• <a href="#">Wired Network Connectivity</a></li> <li>• <a href="#">Wireless Network Connectivity</a></li> </ul> <p>Following this Network Upgrade, the building occupants will have a much improved wired and wireless connectivity experience overall.</p> <p>For assistance, please contact your LAN Administrator or Building Director.</p>																