



Network Upgrade Preparation:

REDPATH MUSEUM

NETWORK JACK AUDITS POTENTIAL WIRED CONNECTIVITY INTERRUPTION Nov 14-18, 2022

WHAT IS HAPPENING	<p>The Network Upgrade Project is in the process of upgrading the Wired and Wireless Network across the University. This process, applied building by building, affects occupants at different times during the upgrade. The result is improved speed, security and coverage of network services in these buildings and throughout the University.</p> <p>On November 14, 2022, the team will start preparing for the upgrade by performing the onsite network jack audits throughout Redpath Museum. Therefore, technicians from IT Services and external contractors will be working onsite and require access throughout the building (includes offices, classrooms, laboratories, closets, meeting rooms, etc).</p> <p>Performing the audits is the first of several required steps to complete the network upgrade in the building. Find out more about this process under Additional Information below.</p>								
SCHEDULE, ACTIVITIES & NETWORK IMPACT	<p>The network jack audits include the following activities:</p> <ul style="list-style-type: none"> Performing an onsite audit in each location in the building (includes offices, classrooms, laboratories, closets, meeting rooms, etc) and recording the network jack information and details per room. Testing the existing connectivity of the wired network jacks <ul style="list-style-type: none"> To perform this test, a rapid disconnection of the jack patch cable is required. <table border="1" style="width: 100%; border-collapse: collapse; margin-top: 10px;"> <thead> <tr> <th style="width: 15%;">Date</th> <th style="width: 15%;">Time</th> <th style="width: 15%;">Floors</th> <th style="width: 55%;">Network Impact:</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">November 14-18, 2022</td> <td style="text-align: center;">06h00-14h30</td> <td style="text-align: center;">All floors</td> <td> The audits may result in less than 30 seconds of wired network interruption per device (desktop, laptop, etc). Any remote desktop session (RDP) in progress is expected to resume automatically without requiring any intervention to reboot the device. </td> </tr> </tbody> </table> <p>Important notes:</p> <ul style="list-style-type: none"> The team will require access throughout the East wing of the building (including offices, classrooms, laboratories, closets, meeting rooms, etc). Technicians will be overseen by an IIS (formerly known as NCS) Project Team Lead and accompanied by McGill security guard(s). 	Date	Time	Floors	Network Impact:	November 14-18, 2022	06h00-14h30	All floors	The audits may result in less than 30 seconds of wired network interruption per device (desktop, laptop, etc). Any remote desktop session (RDP) in progress is expected to resume automatically without requiring any intervention to reboot the device.
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ADDITIONAL INFO	<p>As mentioned above, the network jack audits may result in an interruption to wired network connectivity of less than 30 seconds, as each device will be disconnected from the existing wall jack to test its connectivity. If you have concerns, please email the project team immediately.</p> <p>The Network Upgrade project team will advise the building occupants once timing is confirmed for subsequent tasks, post jack audits.</p> <p>For more information on Wired and Wireless connectivity at McGill, please consult the following IT Knowledge Base articles:</p> <ul style="list-style-type: none"> Wired Network Connectivity Wireless Network Connectivity <p>To learn more about this initiative, visit the Network and Information Security Upgrade website. If you require more information, please contact your Technical Administrator, your Building Director or the project team.</p>								