



## Network Upgrade:

### LEACOCK BUILDING

#### WIRED CONNECTIVITY INTERRUPTIONS (No impact to Wireless service):

**May 25, 26 & 27, 2022**

**06h30AM -09H00AM**

<b>WHAT IS HAPPENING</b>	<p>The <b>Network Upgrade Project</b> is in the process of <b>upgrading</b> the <b>Wired and Wireless Network</b> across the University. This process, applied building by building, affects occupants at different times during the upgrade. The result is improved speed, security and coverage of network services in these buildings and throughout the University.</p> <p>As part of the upgrade, on <b>May 25, 26 and 27, 2022</b>, the team will replace the network hardware in the <b>Leacock Building</b> and migrate the building occupants wired connections to the new and improved hardware. As such, technicians from IT Services and external contractors will be working in the telecom rooms and <b>wired connectivity will be interrupted</b> during between <b>06h30AM</b> and <b>09h00AM</b> on each of the 3 days.</p>														
<b>SCHEDULE, ACTIVITIES &amp; NETWORK IMPACT</b>	<p><b>Migration of wired connections</b> to the new and improved network hardware includes the following activities:</p> <ul style="list-style-type: none"> <li>• Move each building occupant’s wired connection (laptop, desktop, etc) to the new network</li> <li>• This work is performed in the telecom rooms by the technicians and is done by moving one connection at a time</li> </ul> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 15%;">Date</th> <th style="width: 15%;">Time</th> <th style="width: 15%;">Impacted Building Occupants</th> <th style="width: 55%;">Network Impact:</th> </tr> </thead> <tbody> <tr> <td>Wednesday, May 25, 2022</td> <td>06h30-09h00AM daily</td> <td>Building occupants on floors 9, 8, 7 and 6</td> <td rowspan="3"> <p><b>**Wired network interruptions**</b></p> <ul style="list-style-type: none"> <li>• The building occupants wired connections will be moved to the new network hardware.</li> <li>• As building occupants cannot be advised of the exact moment (between 6h30-9AM) that their connection will be interrupted as they are migrated to the new network, all users are requested to <b>please refrain from using wired connectivity to their laptops and desktops before 09h00AM on these days.</b></li> <li>• If a building occupant is working remotely (not within the building) and using RDP (Remote Desktop Protocol) to access their machine that is connected to a wired network jack in the building, that connection will be impacted.</li> <li>• If a building occupant is working remotely (not within the building) on their McGill device and connecting over VPN, connectivity will <u>not</u> be interrupted.</li> <li>• The building’s wireless service and connectivity will <u>not</u> be interrupted.</li> </ul> </td> </tr> <tr> <td>Thursday, May 26, 2022</td> <td>06h30-09h00AM daily</td> <td>Building occupants on floors 5, 4, 3 and 2</td> </tr> <tr> <td>Friday, May 27, 2022</td> <td>06h30-09h00AM daily</td> <td>Building occupants on floors 1 and basement</td> </tr> </tbody> </table> <p><b>Important notes:</b></p> <ul style="list-style-type: none"> <li>• Technicians will be overseen by an IIS (formerly known as NCS) Project Team Lead and accompanied by McGill security guard(s).</li> </ul>	Date	Time	Impacted Building Occupants	Network Impact:	Wednesday, May 25, 2022	06h30-09h00AM daily	Building occupants on floors 9, 8, 7 and 6	<p><b>**Wired network interruptions**</b></p> <ul style="list-style-type: none"> <li>• The building occupants wired connections will be moved to the new network hardware.</li> <li>• As building occupants cannot be advised of the exact moment (between 6h30-9AM) that their connection will be interrupted as they are migrated to the new network, all users are requested to <b>please refrain from using wired connectivity to their laptops and desktops before 09h00AM on these days.</b></li> <li>• If a building occupant is working remotely (not within the building) and using RDP (Remote Desktop Protocol) to access their machine that is connected to a wired network jack in the building, that connection will be impacted.</li> <li>• If a building occupant is working remotely (not within the building) on their McGill device and connecting over VPN, connectivity will <u>not</u> be interrupted.</li> <li>• The building’s wireless service and connectivity will <u>not</u> be interrupted.</li> </ul>	Thursday, May 26, 2022	06h30-09h00AM daily	Building occupants on floors 5, 4, 3 and 2	Friday, May 27, 2022	06h30-09h00AM daily	Building occupants on floors 1 and basement
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<b>ADDITIONAL INFO</b>	<p>If you have concerns, please email the <a href="#">project team</a> immediately.</p> <p>For more information on Wired and Wireless connectivity at McGill, please consult the following IT Knowledge Base articles:</p> <ul style="list-style-type: none"> <li>• <a href="#">Wired Network Connectivity</a></li> <li>• <a href="#">Wireless Network Connectivity</a></li> </ul> <p>To learn more about this initiative, visit the <a href="#">Network and Information Security Upgrade website</a>. If you require more information, please contact your Technical Administrator, your Building Director or the <a href="#">project team</a>.</p>														