Network Upgrade:

550 Sherbrooke Street West Floors 5 & 7

March 9-25, 2022

WHAT IS HAPPENING	The **Network Upgrade Project** is in the process of upgrading the Wired and Wireless Network across the University. This process, applied building by building, affects occupants at different times during the upgrade. The result is improved speed, security and coverage of network services in these buildings and throughout the University. Between **March 9-25, 2022,** the team will perform minor work in the **550 Sherbrooke Street West** building. More specifically, work will be conducted on **floors 5 and 7**. Therefore, technicians from IT Services and external contractors will be working onsite and require access on floors 5 and 7 in the building (includes offices, classrooms, laboratories, closets, meeting rooms, etc).

SCHEDULE, ACTIVITIES & NETWORK IMPACT	The planned Network Upgrade work on floors 5 and 7 of the building includes:
	• Auditing network services. This involves testing existing connectivity of the wired network jacks
	  • To perform this test, a rapid disconnection of the jack patch cable is required
	  • The audit may result in a less than 30 seconds wired network interruption per device (desktop, laptop, etc).
	    o Any remote desktop session (RDP) in progress is expected to resume automatically without requiring any intervention to reboot the device.
	• Change the jack yellow connectors to new blue connectors
	• Relabel each jack based on the new network defined naming convention
	• Swap the wireless access points (APs) for new Aruba models
	• Add cables to add additional and new wireless APs to improve wireless coverage

Date	Time	Floors	Department / Area
Mar 7- 25, 2022	06h00-14h30 daily	Floor 5	Music Technology
	09h00-14:30 daily	Floor 5	Office for Sexual Violence Response, Support and Education
	09h00-14:30 daily	Floor 7	Dialogue McGill, Ingram School of Nursing

Note:
- Technicians will be overseen by a NCS Project Team Lead and accompanied by McGill security guard(s).

ADDITIONAL INFO	As mentioned above, the network jack audits may result in an interruption to wired network connectivity of less than 30 seconds, as each device will be disconnected from the existing wall jack to test its connectivity. If you have concerns, please email the project team immediately. For more information on Wired and Wireless connectivity at McGill, please consult the following IT Knowledge Base articles: • Wired Network Connectivity • Wireless Network Connectivity To learn more about this initiative, visit the Network and Information Security Upgrade website. If you require more information, please contact your Technical Administrator, your Building Director or the project team.