



# Wired and Wireless Network Upgrade: Duggan House and Duggan Annex

PLANNED NETWORK SERVICE INTERRUPTIONS  
November 7, 2018

The Wired and Wireless Network Upgrade will continue in several buildings throughout the Campus' North West District. Please refer to the information below for details.

<b>WHAT IS HAPPENING</b>	<p>We are in the process of upgrading the Wired and Wireless Network across the University. This process, applied building by building, affects occupants at different times during the Upgrade. The result is improved speed, security and coverage of the wired and wireless network service in these buildings and throughout the University.</p> <p><b>ITS NCS Technicians will be onsite to perform the work, and service interruptions to the wired and wireless network will occur during the timeslot indicated under "schedule" below. The work in scope will require access throughout the building (i.e. labs, closets, classrooms).</b></p>						
<b>ACTIVITIES</b>	<p>Two main activities occur during the Upgrade:</p> <ol style="list-style-type: none"> <li><b>Wired Network migration:</b> Upgrade of the wired network equipment, including cabling, access switches, and power supply devices –<b>NO wired or wireless network connectivity during activity</b></li> <li><b>Wireless Network refresh:</b> Installation of new wireless access points, replacement and relocation of old access points with new technology – May result in <b>sporadic wireless network interruptions during activity</b></li> </ol> <p>In addition, the following activities are planned in each building and will <b>not</b> cause any interruption to network service:</p> <ul style="list-style-type: none"> <li><b>Prior to the Upgrade:</b> Delivery of equipment to building, network room audit, installation of new cabling - occurs several days to weeks prior to the migration date and during business hours</li> <li><b>After the Upgrade:</b> Clean up and audit by Project team</li> </ul>						
<b>SCHEDULE</b>	<p><b>Wired Network Migration</b></p> <ul style="list-style-type: none"> <li>There will be <b>NO</b> Wired or Wireless connectivity in the building during the dates and times indicated below:</li> </ul> <table border="1" data-bbox="506 1507 1723 1693"> <thead> <tr> <th>Building</th> <th>Date</th> <th>Service Interruption - NO Wired or Wireless Connectivity</th> </tr> </thead> <tbody> <tr> <td>Duggan House and Duggan Annex</td> <td>Nov 7/2018</td> <td>5:00 AM to 7:30 AM</td> </tr> </tbody> </table> <p><b>Wireless Network Refresh - Schedule</b></p> <p>The Wireless Network Refresh will take place in the building once the Wired Migration is complete. It may take several days to complete and will occur during business hours. During this activity, there may be <b>sporadic</b> Wireless interruptions in the location of the building where technicians are replacing access points.</p>	Building	Date	Service Interruption - NO Wired or Wireless Connectivity	Duggan House and Duggan Annex	Nov 7/2018	5:00 AM to 7:30 AM
Building	Date	Service Interruption - NO Wired or Wireless Connectivity					
Duggan House and Duggan Annex	Nov 7/2018	5:00 AM to 7:30 AM					
<b>REMINDER</b>	<p>The night before the Wired Migration in your building or on your floor, <b>please log off but do not shut down (power off) your computers or devices.</b> This will allow the technical team to validate the network connectivity has been restored properly after the migration.</p>						
<b>ADDITIONAL INFO</b>	<p>For more information on Wired and Wireless connectivity at McGill, please consult the following articles on the IT Knowledge Base:</p> <ul style="list-style-type: none"> <li><a href="#">Wired Network Connectivity</a></li> <li><a href="#">Wireless Network Connectivity</a></li> </ul> <p>To learn more about this initiative, visit the <a href="#">Network and Information Security Upgrade website</a>. If you require more information, please contact your LAN Administrator or Building Director.</p>						