



Network and Information Security Upgrade: New antivirus for McGill: Cisco Advanced Malware Protection (AMP) for Endpoints

This communication provides you with important information concerning the deployment of a new antivirus for McGill: Cisco Advanced Malware Protection (AMP) for Endpoints. Please read this communication carefully, and let us know if you have any questions.

Context

Trend Micro has been McGill's antivirus solution for several years, providing product licenses for work and home:

- Trend Micro OfficeScan (for computers at work)
- Trend Micro Internet Security and Antivirus (home edition).

As we explained to you during the LAN Administrator information sessions in October (held in the context of the Network and Information Security Upgrade project), an evaluation of McGill's ongoing IT security requirements took place. As a result of this, we have selected a new antivirus solution for the University, **Cisco Advanced Malware Protection (AMP) for Endpoints**. We will start deploying shortly.

Why are we changing to Cisco AMP for Endpoints?

Cisco AMP is designed to detect and control both known and emerging cyber threats, thus providing an advanced level of protection for the University against IT Security events.

When will this happen?

- The deployment of Cisco AMP on work computers starts in the next few weeks.
- By end of March 2018, the Trend Micro OfficeScan servers will be decommissioned and all work computers should have Cisco AMP installed.
- The home edition of the Trend Micro antivirus solution will be renewed until December 2018. This will be the final renewal year.

Impact on users

- The McGill community will be better protected against cyber threats at work.
- The Trend Micro Internet Security for Windows and Antivirus for Mac (home editions) will no longer be available for personal use after the expiry in December 2018. Guidance on alternate antivirus solutions will be provided to the McGill community for personal use.

How will we inform the McGill community?

Communications will be sent out through the Media Relations Office (MRO) and additional communication channels (e.g. what'snew@mcgill). You will receive this communication soon.

We need your support!

For computers managed by yourselves, we need your support for the following:

Activity	Target date
Test the Cisco AMP for Endpoints applications	Can start immediately
Choose and plan a deployment strategy: <ul style="list-style-type: none">• System Center Configuration Manager (SCCM)• Group Policy Object (GPO)• Manual installation	Can start immediately
Two reminders will be sent to you to ensure deployment is completed by end of March 2018	<ul style="list-style-type: none">• February 1, 2018• March 1, 2018
Deploy Cisco AMP to all users in your sector	Complete by March 31, 2018

If you have any questions, please contact the IT Service Desk on 514-398-5151. This is a **priority access phone number ONLY for the LAN administrators.**

Need more information?

Here is a list of the relevant IT Knowledge Base articles:

Service Descriptions for Antivirus at McGill

- [Antivirus Software for personal use](#)
- [Antivirus Software for work computers](#)

Removing Trend Micro solutions

- [Uninstall Trend Micro OfficeScan \(Windows\)](#)
- [Uninstall Trend Micro Internet Security for Windows \(home edition\)](#)
- [Uninstall Trend Micro Antivirus for Mac](#)

Installing Cisco AMP

- [Install Cisco Advanced Malware Protection \(AMP\) for Windows](#)
- [Install Cisco Advanced Malware Protection \(AMP\) for Mac](#)

Antivirus Information for personal computers

- [Guidance on antivirus solutions for home use](#)
- [Install or renew Trend Micro Internet Security Windows](#)
- [Install or renew Trend Micro Antivirus for Mac](#)

Please note that this initiative is part of the Network and Information Security Upgrade. For more information, visit the [Network and Information Security Upgrade](#) project website. On behalf of the entire Project Team, thank you for your continued support and collaboration in making this initiative a success.

Sincerely,

The Network and Information Security Upgrade Project Team