

Letter of Understanding for Supervisees and Supervisors – Schulich School of Music

A Letter of Understanding (LoU) is mandatory for all Doctoral (PhD and DMus) students admitted as of Fall 2020 and should be completed during their first semester in the program (by December 15). The purpose of the Letter of Understanding is to outline and clarify expectations between supervisee and supervisor(s). A new LoU should be completed if the student changes supervisor(s). Once completed and signed, the document should be uploaded by the student in myProgress. Please note that the Letter of Understanding is not legally binding. If there are disagreements, information on how to handle the situation can be found here: <https://mcgill.ca/gradsupervision/>. This website also contains other useful information regarding the roles as supervisee and as supervisor.

*The primary goal of a doctoral student is to become an independent researcher; as such, the supervisory relationship will change over time. **Both students and supervisors must review the McGill University Expectations for Graduate Supervision included below.** Setting mutual expectations between a supervisor and supervisee, and revisiting those regularly (e.g., annually when submitting the annual progress report), is essential to ensuring the success of a graduate student.*

For most graduate students, writing the dissertation is the most demanding part of the program. Given the pressures and challenges of the process, it is important to enter into and maintain a supervisory relationship that both student and supervisor feel comfortable with, and that enables the student to work as constructively as possible towards their deadline.

Expectations of All Supervisees:

1. It is the student's job to stay informed about program requirements and deadlines and to make every effort to meet them.
2. Communicate any absences or interruptions in the program and dissertation process.
3. Let the supervisor know of any program or subject changes as the work evolves, including a possible change of supervisors.
4. Respond to emails and other communications in a timely manner.
5. Submit annual progress reports to the supervisor and committee (if applicable).
6. Apply for funding for which the student is eligible.
7. Be aware of deadlines for teaching opportunities and apply for those as appropriate.

Expectations of All Supervisors:

1. It is the supervisor's job to inform themselves about the supervisee's program requirements in order to provide best possible guidance.
2. Meet with the student regularly and provide supportive guidance and feedback.
3. Return the student's submitted work with constructive comments, preferably within three weeks during the semesters.
4. Provide professional guidance and advice that may extend beyond the scope of the dissertation.
5. Respond to emails and other communications in a timely manner.
6. Write recommendations in a timely fashion for grants, awards, and jobs.
7. Discuss career plans within and outside the academia.

Suggestion for Questions/Topics to Clarify and to Document

How often will meetings take place? Who takes the initiative to meetings?

Communication between meetings? (mail, phone, text messages, during weekends and/ or vacations)

Feedback expectations? (how often, turnaround times, content, style)

Will the supervisor assess work outside of the dissertation – like a conference proposal or a CV?

Outline of expected Study Plan including timeline (courses, comprehensive exam, language exams if applicable, thesis proposal, thesis submission)

Teaching/TA possibilities and responsibilities

Workload

Please add any additional expectations or needs that this list does not cover.

The resulting document should be signed by both the Supervisee and the Supervisor(s).

September, 2022

McGill University Expectations for Graduate Supervision

Supervising graduate students and postdocs at McGill University is a critical part of academic duties for faculty, as indicated in section 4.1 of the [Regulations Relating to the Employment of Tenure Track and Tenured Academic Staff](#), henceforth referred to as “the Regulations”.

In order to supervise graduate students and postdocs, faculty must complete an [orientation](#).

Supervisors are accountable to the Chair or leader of their academic unit, who is responsible for the allocation of academic duties (section 4.3 of the Regulations). To ensure all graduate students have the opportunity to succeed in obtaining their degree, the University expects all supervisors to meet the university-wide standards delineated below.

Creating a respectful, inclusive, and professional research environment while also being present, providing regular feedback, recognizing limits, and knowing relevant policies helps faculty better support supervisees and prevent potential misunderstandings down the road.

Supervisors have a responsibility to:

1) Build and maintain a respectful, inclusive, professional research environment for their supervisees.

- a) McGill University expects supervisors to maintain a **research environment free from sexual violence, harassment, and discrimination.**

Policy Resources:

- [Policy on Harassment and Discrimination](#)
- [Policy against Sexual Violence](#)

- b) If a supervisor observes behaviour that might constitute sexual violence, harassment, or discrimination, **they must consult the [Office for Mediation and Reporting](#) or the [Office of the Dean of Students](#) to determine how to proceed.**

- Faculty should not assume that problems between supervisees in a lab setting will resolve on their own. Faculty and staff have a shared responsibility to ensure supervisees can learn in environments where they are respected and free from pejorative or offensive acts and comments. Trained professionals in the OMR and Office of the Dean of Students are available to support faculty and staff as well as students.

- c) Supervisors, as representatives of McGill University acting in an official capacity, **have a responsibility to uphold students’ rights**, as explained in [Charter of Students’ Rights, Article 3:](#)

- “Every student has a right to the safeguard of [their] dignity and a right to be protected by the University against vexatious conduct displayed by a representative of the University acting in an official capacity”.

- Supervisors have a duty to accommodate on the grounds of disability and religious belief. In some cases, there might also be a duty to accommodate on the basis of dependent care responsibilities. If you have any uncertainty about what constitutes a reasonable accommodation in a given situation you may contact the Office of the Dean of Students (in all cases) or Student Accessibility & Achievement (in situations involving students with disabilities)

Policy Resources:

- [Policy Concerning the Rights of Students with Disabilities](#)
- [Policy on Holy Days](#)

- d) Supervisors' words carry weight for supervisees. Offhand comments spoken in moments of frustration can leave supervisees doubting whether they can trust a supervisor to assess work fairly and equitably support supervisees' research and wellbeing. It is important for supervisors to keep the power differential in mind when speaking with supervisees and refrain from mocking, insulting, or undermining language.
- e) **Supervisors, as members of the University, have the right to work in a respectful and professional research environment.** [The Code of Student Conduct and Disciplinary Procedures](#) holds that no student shall in a university context:
- "Knowingly create a condition that unnecessarily endangers or threatens or undermines the health, safety, well-being, or dignity of another person or persons, threatens to cause humiliation, or threatens the damage or destruction of property"

Resources:

- **Office of the Dean of Students:** Supervisors are encouraged to talk to the Dean of Students' office when a student or supervisee [exhibits worrisome behaviour](#), including dangerous, threatening, disruptive, or uncharacteristic behaviour. See the [Red File](#) for guidance.
- f) **Supervisors and supervisees must avoid conflicts of interest**, and if one should arise, speak to a department chair or director to implement measures to properly address the conflict of interest. For supervisors, this means ensuring that supervisees are equitably treated (i.e., avoid steps or measures that might be perceived as partiality, favoritism, or bias) and that relationships with supervisees are professional and centred on academic wellness.
- g) Following major conflicts, the best resolution may be to dissolve the supervisory relationship and have the graduate student continue under the supervision of another faculty member. It is critical for faculty to speak to both the Graduate Program Director and the Department Chair when considering whether this presents the best solution for all parties. When approached with a request for a transfer, faculty are expected to collaborate to ensure as smooth a transition as possible, clarifying what will happen to ongoing research, lab access, etc.

2) Be present for and accountable to supervisees by maintaining clear communication channels.

- a) Supervisors should meet regularly with supervisees, honouring the schedules agreed to in Letters of Understanding.
- b) Supervisors and supervisees should keep shared written records when it comes to important decisions about research projects, funding, authorship, graduation timelines, etc.
 - Annual Progress reports provide a framework to give feedback on a student's progress in writing and objectives for the following year in writing and represent a critical opportunity to indicate to students if their work is unsatisfactory.
- c) Supervisors must plan to ensure that graduate supervisees have appropriate supervision during prolonged absences (e.g., sabbatical leaves).
 - Supervisors who are not planning to maintain regular communication with supervised students during a sabbatical or other leave should ensure supervisees have an appropriate interim supervisor (e.g., a committee member) who will stay in regular communication with the supervisee and ensure they progress.

3) Provide supervisees with regular, timely feedback that clearly indicates how to meet their program requirements for graduation.

- a) Uphold the commitments made in Letters of Understanding regarding how long it will take to return student work with feedback. Providing regular updates for students on when to expect feedback is also helpful for ensuring accountability and on-time degree completion.
- b) Clarify expectations ahead of major milestones (e.g., proposals, qualifying examinations, thesis submission, oral defences). **Supervisees should understand how they will be assessed, what is required to pass major milestones**, and the departmental standards for thesis research and other evaluated graduate work.
 - Feedback on submitted work should be clear, substantial, and provide specific, actionable recommendations for improvement. Evaluations of student work must be made principally on the basis of the demonstrated quality of the student's research, and not comparisons with other students or supervisor opinions of the student's readiness to graduate or ability to succeed in a specific subsequent profession.
 - Supervisors must not prevent students from seeking to graduate if they have completed all the degree requirements and their work meets departmental standards.

4) Respect their limits in supporting supervisee wellbeing.

- a) Supervisors are often among the first to notice when a graduate student or postdoc is unwell. **Supervisors should offer a supportive ear while respecting their limits when it comes to addressing student mental health.** The [Student Wellness Hub](#) connects students with help from trained clinicians.

Resource:

- [Tips for talking to a student in difficulty](#)

- b) **Supervisors and supervisees alike benefit from flexibility and understanding** when it comes to balancing work responsibilities and personal wellbeing.

- Supervisors should encourage supervisees to maintain reasonable working hours and clarify expectations that supervisees will take time to rest, recharge, and connect with friends and family.
- Supervisors and supervisees should communicate their availability limits in Letters of Understanding (e.g., unavailable to meet after 3pm, will respond to emails within 48 hours, etc.). Supervisees should respect these limits and make use of available supports to maintain their wellbeing (e.g., Local Wellness Advisors, the Student Wellness Hub, etc.).

- c) **Supervisors must respect their supervisee's autonomy when it comes decisions that impact the supervisee's future.** Supervisees should be able to freely choose to pursue a particular career path, take advantage of professional development opportunities, start a family, take a leave of absence, etc., without fear that their supervisor will withdraw support.

Policy Resources:

- Parental Leave:
<https://www.mcgill.ca/gps/students/policies-and-guidelines/parental-leave>
- Leave of Absence and Vacation Policy:
<https://www.mcgill.ca/gps/students/registration/progress/leave-vacation>

5) Know policies relevant to graduate studies well enough to advise supervisees. If unsure, ask for clarification.

Resources:

- [Graduate and Postdoctoral Studies](#)
- [Secretariat](#)
- A Graduate Program Director or Department Chair