

# Library Matters @ McGill

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[www.mcgill.ca/library-about/pubs/newsletter/](http://www.mcgill.ca/library-about/pubs/newsletter/)

Education Library and Curriculum Resources  
Centre

## FROM THE TRENHOLME DIRECTOR OF LIBRARIES



**JANINE SCHMIDT,  
TRENHOLME  
DIRECTOR OF  
LIBRARIES**

Warm weather, long sunny days, festivals around town and celebratory holidays have finally demonstrated the arrival of summer. Some staff are enjoying vacation and others are ensuring that our special summer projects are being completed and that students undertaking summer programs are being well-served. As usual, the summer is a busy period for us all.

The induction program is well under way and several long-standing staff have attended and also found the programs useful. There will be repeats of the modules offered so far and we shall keep you all informed about the timing of them. Staff development pro-

grams for all staff are being scheduled for August. An initial program on establishing an avatar identity in Second Life has been held and another one will be scheduled for all staff in July. Much hilarity occurred as attendees attempted to change their physical appearances and find appropriate wardrobes. We shall be doing a trial over the summer of answering inquiries in Second Life following the model adopted with our online chat, which has proven very successful.

This is the last issue of Library Matters @ McGill which will be put together with the assistance of Emma Buckley. We thank her for all the work on the newsletter and

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other publications which she has helped prepare and make available. Our suite of publications is much improved and has assisted greatly in ensuring that the extensive range of excellent services we provide are publicized to all our clients. We wish Emma all the best as she gets on with the rest of her life. A position in communications within Planning and Resources has been advertised and we look forward to the continuation of Emma's work.

The American Library Association's conference has raised again many issues to be considered by our profession (<http://www.libraryjournal.com/article/CA6574501.html>).

Our own **Stephen Abram**, Sirsi-Dynix's VP of Innovation, produced a scenario 13 years hence, in which librarians had triumphed. "If we want to be treated as professionals," he said, "you have to start acting like one. The value of libraries lies in the people not the books". Some of his suggestions? A .lib domain for all libraries, a wiki to record good ideas and collaboration on infrastructure. "There are better ways to architect this stuff," he said. "We have enough staff if we organize ourselves better".

**José-Marie Griffiths**, Dean and a Professor of the School of Information and Library Science (SILS) at the University of North Carolina at Chapel Hill, said she agreed with Abram: "We've got to think bigger".

While "we cannot lose that notion of collection," she said of libraries' traditional role, "no longer has it to be physically resident in one location." She said she was concerned that librarians are "constantly looking at fine-tuning services for people who are current users," while we need a better understanding of future users. Learning to think bigger can be uncomfortable. We may resent new ideas, we may resist them, but in the end we must rely on them and respond to them to return services of excellence to all our users.

**Janine Schmidt,**  
**Trenholme Director of Libraries**

## WHAT'S NEW

### REORGANIZING COLLECTION SERVICES

Change is in the air at Collection Services. The section is being restructured to enhance productivity and ensure that its goals—to facilitate academic excellence in a client-focused and responsive environment by selecting, ordering, and providing access to the Library's collections—are being met.

The changes, which grew out of the Library's 2006 strategic document, "Renewal and Reorganization: a framework for further discussion", involve the creation of smaller teams within the Collection Services area. These were designated according to format and type of material, as well as method of acquisition/processing, and include both librarians and library assistants.

## Library Matters @ McGill

The Library Matters @ McGill newsletter, brought to you by the *you-never-heard-it-from-us* editors, seeks to exchange and encourage ideas, innovations and information from McGill Library staff at all levels.

The newsletter is published monthly. The latest issue, as well as an archive of past issues, can be found at [www.mcgill.ca/library-about/pubs/newsletter/](http://www.mcgill.ca/library-about/pubs/newsletter/).

We welcome your contributions. The deadline for submissions is the first day of the issue month. Send your input to the *you-never-heard-it-from-us* editorial team:

**Louisa Piatti**, [louisa.piatti@mcgill.ca](mailto:louisa.piatti@mcgill.ca)  
**Emma Buckley**, [emma.buckley@mcgill.ca](mailto:emma.buckley@mcgill.ca)  
**April Colosimo**, [april.colosimo@mcgill.ca](mailto:april.colosimo@mcgill.ca)  
**Rebecca Nicholson**, [rebecca.nicholson@mcgill.ca](mailto:rebecca.nicholson@mcgill.ca)

The restructuring has also produced the new position of Coordinator, Collection Development, which will be filled by Valerie Fortin, former Head of Technical Services at the Life Sciences Library. This role will make sure that selection strategies are coordinated across the Library, a vital undertaking in an age of interdisciplinary activity.

Important components of the reorganization include improving workflows in order to maximize efficiency and responsiveness, and creating metrics to measure outcomes and ensure goals are being met.

The new Collection Services comprises the following teams: Cataloguing, Electronic Resources and Serials, Interlibrary Loans and Document Delivery, Law, Metadata Control and Poli-

**WHAT'S NEW CONTINUED FROM PAGE 2**

cies, Shelf Ready Materials and Collection Development.

**CHECK OUT THE USER PERSPECTIVE**

The results of the recent Libqual survey have been compiled and posted on the common drive at <U:/common/libqual+2008>. While improvements have occurred in the three years since the survey was last conducted, there are still opportunities for improvements. The posted comments are extremely varied, and include reference to the temperature in the library, the need for more group study areas and quiet spaces, universal appreciation of our online resources, and catalogue and search interface issues. The Library will be analyzing the comments and seeking further input from all library staff in making the necessary improvements identified by our users.

**DONOR NEWS**

The Education Library and Curriculum Resources Centre hosted a special

event on Monday, June 16 to thank the Butters Foundation, one of the Library's generous donors. The Foundation provides funds for the purchase of materials concerning inclusion in education. Thanks to the Foundation, the Library has been able to buy additional materials on techniques for improving learning for all through the integration of the teaching of children with special needs in every day classroom activities.

The annual Leacock Lunch was held in Toronto on Friday, June 6, to celebrate the wit and humour of renowned McGill professor, Stephen Leacock. The Library hosted a table at the lunch for some of its donors, and was represented by the Trenholme Director of Libraries Janine Schmidt and Stephen Spodek. Entertainment was provided by the hilarious George Bowser, half of Canada's musical comedy duo, Bowser and Blue ([www.bowserandblue.com/](http://www.bowserandblue.com/)) and Derek Drummond performed excellently as the moderator.

The Library continues to be extremely grateful to our many donors, and is

seeking to raise \$24 million as part of the University's Capital Campaign to help fund the work of the Library in the future.

**STAFF FAREWELLS**

The Library bids farewell to Jared Wiercinski, Lending and Access Coordinator. Though only at McGill for a short time, Jared added considerable value to the work of Lending and Access Services, and we wish him the best in his new undertakings at Concordia.

Erica Burnham, who has been on maternity leave from her position as Head Librarian of the Macdonald Campus Library, is also leaving the Library. Erica's impact since commencing this position in 2002 has been significant. She oversaw the recent large-scale renovations at the Library, successfully maintaining a high standard of library services during this time, and she pursued her interests in the health sciences and made her presence felt on campus through participation in many committees and University activities. We thank Erica for her commitment and effort and wish her every success for the future.

**OCLC WORLDCAT SELECTION**

This summer the Library is shifting to WorldCat Selection as a tool for streamlining the selection process.

This product eliminates the paper approval slips— they now come in an electronic format—and consolidates all materials in one central location.

This move will allow the Library to make materials available more swiftly to clients by decreasing the turnaround time in each step of the process.

Included in the WorldCat Selection vendors are Aux Amateurs, Casalini Libri, Coutts, Harrassowitz, and YBP. Training sessions for staff are scheduled for June and July. Take a look at [www.oclc.org/selection/](http://www.oclc.org/selection/) for more information.



The Library thanks Mrs. Jyotsna J. Amin for her recent generous gift made to Library. Mrs Amin's four daughters are all McGill graduates in medicine: Shreyasee, MDCM'91, Sushma, BSc'80 MDCM'84, Jayshree, BSc'75 MDCM'79 and Smita, MDCM'97. The donation, made in the names of both Mrs Amin and her late husband Dr. Jayramdas H. Amin, will go toward improving the Life Sciences Library services and facilities for future students.

## CREDO SCULPTURE IS UNVEILED IN HAMPTON, N.B.

Law Librarian John Hobbins made a special trip to Hampton, New Brunswick earlier this month— as keynote speaker at the unveiling of a monument honouring late human rights advocate and Hampton native John Peters Humphrey. A McGill alumnus and professor, Humphrey was the principal drafter of the Universal Declaration of Human Rights, adopted by the UN's General Assembly in 1948.

Humphrey spent 20 years working for the UN (he was appointed the first Director of the Human Rights Division in the United Nations Secretariat in 1946) and remained highly active in the promotion of human rights—nationally and internationally—until he died, six weeks short of his 90th birthday.

Humphrey's links to McGill are strong; not only did he teach law at the University for almost 40 years, his papers (including the first drafts of the Declaration) are housed in the McGill University Archives, and John Hobbins is his literary executor.

The "Credo" monument was nine years in the making for Hampton residents. With a population just shy of four thousand, the Hampton community has recently sought to further Humphrey's exceptional work; establishing itself as a vibrant centre for human rights-related activities.

Pictured above right, front row from left to right: Ed Doherty (N.B. Minister for Post-Secondary Education, Training and Labour, and Aboriginal Affairs), John Hobbins (literary executor of JPH), Dale Somerville (MC and former Mayor of Hampton), Artist Kathy Hooper on JPH's knee, Lt. Gov. Herménégilde Chiasson and his wife, Marcia Babineau. Back row from left to right: Ken Chorley (Mayor of Hampton), Senator Joseph Day, Beverly Harrison (MLA for Hampton-King's), Nontokozi Diamo (student from Swaziland), Stuart Jamieson (N.B. Minister for Tourism and Parks), Moni Kuechmeister (JPH step-daughter).



## THE WONDERFUL WORLD OF PODCASTS

BY APRIL COLOSIMO (LIFE SCIENCES LIBRARY)

Many of us, while walking around town, listen intently to the sounds coming out of our portable media players but these mobile devices are not just for music anymore.

You might be surprised to learn that students on campus are listening to lectures, world news, or any number of topics that might interest them, all through the magic of podcasts. These are basically digital media files, audio or video clips that you can subscribe to and will be automatically downloaded to your computer. You can transfer these files to your player of choice, and voila, take the show on the road.

Okay, so it is not that simple, you will need to download software like iTunes that will allow you to accept syndicated podcasts, but so many podcasts are out there that it will amaze and astound you. For example, CBC Radio has some great ones available at [www.cbc.ca/podcasting/](http://www.cbc.ca/podcasting/), and the BBC Radio

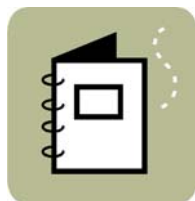
has a similar site ([www.bbc.co.uk/radio/podcasts/directory/](http://www.bbc.co.uk/radio/podcasts/directory/)).

It would be impossible to create even a comprehensive list but send me your favourites and we will put them together to share. There are a number of directories available online, such as PodcastDirectory.com, or search engines like podscope ([www.podscope.com](http://www.podscope.com)) to locate podcasts on topics that interest you. A quick search of the McGill University website reveals a number of podcasts available at this time. For example the McGill Career Centre is building a library of podcasts ([caps.mcgill.ca/podcast/](http://caps.mcgill.ca/podcast/)) and currently has one available on Writing an Effective C.V. for undergraduate students.

iTunes recently launched iTunes U, showcasing how universities and other institutions have embraced podcasting, with free educational audio and video content. Watch painting lessons, listen to language classes, performances, lectures, debates...welcome to the wonderful world of podcasts.

## GETTING TO KNOW YOU: POT POURRI

**SARA HOLDER,**  
LIAISON LIBRARIAN,  
EDUCATION LIBRARY AND  
CURRICULUM RESOURCES  
CENTRE



**Where were you born?**

Chicago, Illinois

**What part of town do you live in?**

NDG

**How long have you worked at the library?**

Since Jan. 2005

**Do you have any pets?**

Not at the moment

**What is your favorite place in Montreal?**

Parc La Fontaine

**What is your favorite dessert?**

Any kind of pie

**What are you reading and/or listening to?**

*Water for Elephants* by Sara Gruen / *The Great Ladies of Jazz*

**What are your other interests?**

Travel, horseback riding, golf, skiing, good food, drink & conversation

**What is your pet peeve?**

People who never think of others but are the first to cry foul when something doesn't go their way

**What is/are your favorite quote(s)?**

"Outside of a dog, a book is man's best friend. Inside of a dog it's too dark to read." – Groucho Marx

**What is one thing that people do not know about you?**

I have recorded a version of the Beastie Boys "Fight for Your Right"

**ROSANNE DeWOLFE,** LIBRARY  
ASSISTANT, LENDING & ACCESS  
SERVICES,  
HUMANITIES & SOCIAL SCI-  
ENCES LIBRARY

**Where were you born?**

Montreal

**What part of town do you live in?**

Sainte-Anne-de-Bellevue

**How long have you worked at the library?**

Since December 2007

**Do you have any pets?**

No but I love cats, dogs and anything else fuzzy so hopefully I will have some in the future.

**What is your favorite place in Montreal?**

I love the Old Port in the summer, especially when the fireworks are taking place.

**What is your favorite dessert?**

Chocolate cupcakes with lots of vanilla icing and sprinkles

**What are you reading and/or listening to?**

I just finished *Kabul Beauty School* by Deborah Rodriguez and it was a riveting book.

**What are your other interests?**

I enjoy going to the movies and going for coffee with friends, traveling, swimming and shopping.

**What is your pet peeve?**

I am sure it irks many people but I get annoyed when people talk on their cell phones in movies!

**What is one thing that people do not know about you?**

Ever since I got my first set of encyclopedias when I was 7, I have been fascinated by geography and different countries and know most capitals of the world of the top of my head.

## BROWN BAGGING IT A LUNCH TIME SERIES WITH EXTRA CHEESE!

BY AMBER LANNON  
(HOWARD ROSS LIBRARY OF MANAGEMENT)

On June 10 and 17, thirty McGill Library staff gathered together for Brown Bag Cinema's presentation of "Who Moved my Cheese". This film adaptation of the best selling book by Spencer Johnson illustrates four typical reactions to change with the story of two mice, Sniff and Scurry, and two characters, Hem and Haw, and their hunt for the missing cheese.

The tale inspired a thoughtful discussion at both screenings. Some participants found themselves identifying with the characters and their reactions to the lost cheese while others felt the tale oversimplified the often complex process of accepting change. Irrespective of a participant's assessment of the film, everyone had something to share about their own experience with change, providing a valuable opportunity to learn and get to know one's colleagues better. Feedback included, "great idea" and "it was fun".

July's screening will be, "What's Your Pickle", which we expect to put an end to the cheese jokes. In, "What's Your Pickle?" Bob Farrell takes us on a cross-country journey to show us what world-class pickle service looks like.

Please send suggestions for the series to any member of the Brown Bag Cinema Group: Emily Kasuto, Amber Lannon, Peter Martinek, Annie Murray, Francisco Oliva, and Joyce Whiting.

**Brown Bag Cinema Presents *What's Your Pickle?***

**When:** July 8 at 12:10 p.m. and July 16 at 1:10 p.m.

**Duration:** Video running time is 17 minutes followed by discussion

**Location:** Cyberthèque eClassroom (Redpath Library Building)

**Who:** All library staff are invited to attend

**RSVP:** email Emily Kasuto at [emily.kasuto@mcgill.ca](mailto:emily.kasuto@mcgill.ca) by July 6, and please indicate which date you will attend

## COMING ATTRACTIONS

### INDUCTION PROGRAM

*An Induction Program has been created for new Library staff. Existing staff may also wish to attend some sessions. Please discuss attendance with your supervisor and then register by sending an email to Bruna Ceccolini.*

#### Module 1: What is the University and the Library all about?

June 10, 2008 9:30 – 11:30

June 18, 2008 2:00 – 4:00

#### Module 2: Client Service (1) – General

June 19, 2008, 9:30 – 11:30

June 26, 2008 2:00 – 4:00

#### Module 2: Client Service (2) – Sorry, Glad, Sure

July 7, 2008 9:00 – 12:00

July 10, 2008 2:00 – 5:00

#### Module 3: Information Technology in the Library

July 16, 2008 9:30 – 11:30

July 23, 2008 2:00 – 4:00

#### Module 4: Collection Services

August 5, 2008 2:00 – 4:00

August 6, 2008 10:00 – 12:00

#### Module 5: Services for you

August 12, 2008 9:30 – 11:30

August 14, 2008 2:00 – 4:00

#### Module 6: Workplace Health and Safety

August 18, 2008 9:30 – 11:30

August 20, 2008 2:00 – 4:00

### STAFF DEVELOPMENT SESSIONS

Due to the popularity of last year's sessions, a new program of staff development sessions will be rolled out over the summer. Beginning July 4, the sessions (listed at right) will be held in the Cybertheque from 12 noon to 2 pm. A light lunch will be provided.

### CHAMPLAIN REVISITED

July 3, 2008 marks four hundred years since intrepid navigator and explorer Samuel de Champlain founded Quebec City, Canada's first enduring settlement. A man dedicated to developing the fledgling colony of New France, Champlain's expeditions extended beyond Quebec to the Maritimes, towards the Great Lakes, and into upstate New York. The historic 1608 voyage would be one of twenty-five Atlantic crossings made by Champlain over a period of thirty-two years.

The Library's current exhibition 'Champlain Revisited' takes a fresh approach to commemorating the founding of Quebec City. Though the exhibition does contain material dating from this era – such as Champlain's published accounts of his voyages, maps, and biographies – it primarily focuses on the joyful enthusiasm and splendid ceremony of Tercentenary celebrations held in Quebec City during July 1908, 300 years after Champlain's landing.

The Tercentenary celebrations prompted an outburst of patriotism within Canada, and promoted a notion of a common heritage among the population. Designed to be both educational and inspirational, events included a Military Review on the Plains of Abraham, a Regatta in the harbor (announcing the arrival of the Prince of Wales) and a spectacular Pageant illustrating key historical events shaping the nation, from the time of Champlain to the British conquest. These events, and more, are captured in the many souvenir albums, postcards, photographs, drawings and booklets on display.

**May 2008 – August 2008**

**McLennan Library Building Lobby**

**July 4: Advancing avatars: creating a new you in Second Life and marching on in style.**

**July 11: Making the most of our conference experiences.**

**July 18: Copyright: how can something that feels so right be so wrong?**

**July 25: Career Development.**



Samuel de Champlain

*“And Sommers lease  
hath all too shorte a  
date”*

– William Shakespeare



Three further non-Friday sessions – including a debate – are being planned for August.

Mark your calendars, and please let Bruna Ceccolini know if you will be attending.