

# Library Matters @ McGill

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## FROM THE TRENHOLME DIRECTOR OF LIBRARIES



Janine Schmidt, Kendall Wallis and Dr. Faith Wallis at the 2007 Convocation

It has certainly been an exciting couple of weeks. The convocation ceremonies contributed to a real buzz on the campus and parents, friends and faculty rejoiced with students seeing the satisfactory completion of their studies and the achievement of their goals. **Kendall Wallis** was recognized at the Faculty of Arts ceremony for a career recognition award. Famous as *that helpful guy with the beard*, he has assisted many generations of students as they sought inspiration and knowledge in the Humanities and Social Sciences Library. We all congratulate him. Splendid speakers, both valedictorians and recipients of honorary doctorates, provided encouragement to the graduates and stimulation to all, making us proud to be associated with McGill.

It has also been most pleasing to announce the appointment of the new Associate Directors. The position of **Associate Director, Client Services, Humanities, Law, Management and Social Sciences**, will be held by **Carole Urbain**. This position will be responsible for the coordination of branch libraries related to the humanities, law, management and social sciences as well as the day to day functioning of the Humanities and Social Sciences Library itself. The position will also have a focus on service delivery to undergraduate students. Carole has considerable library experience and comes to us from the Université de Montréal.

The position of **Associate Director, Client Services, Sciences, Health and Engineering**, will be held by **Louis Houle**. This position will be responsible for the coordination of the libraries within these disciplinary areas and the day to day management of the Schulich Library of Science and Engineering. The position will also have a focus on service delivery to graduate students and the research environment. Louis is currently, Head Librarian, Schulich Library of Science and Engineering, and will continue to play a significant role in the coordination of the selection and negotiation of purchases, particularly of our electronic resources, although day to day activity will take place in the Collection Services division.

PLEASE SEE FROM THE DIRECTOR ON PAGE 7

The *Library Matters @ McGill* newsletter, brought to you by the *you-never-heard-it-from-us* editors, seeks to exchange and encourage ideas, innovations and information from McGill Library staff at all levels.

The newsletter is published monthly. The latest issue, as well as an archive of past issues, can be found at [www.mcgill.ca/library-about/pubs/newsletter/](http://www.mcgill.ca/library-about/pubs/newsletter/).

We welcome your contributions. The deadline for submissions is the first day of the issue month. Send your input to the *you-never-heard-it-from-us* editorial team:

**Louisa Piatti**, [louisa.piatti@mcgill.ca](mailto:louisa.piatti@mcgill.ca)

**Cecilia Tellis**, [cecilia.tellis@mcgill.ca](mailto:cecilia.tellis@mcgill.ca)

**Rebecca Nicholson**, [rebecca.nicholson@mcgill.ca](mailto:rebecca.nicholson@mcgill.ca)

☞ Please see *So, you want to be an editor?* on page 2.

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## WHAT'S NEW

### FACULTY OF LAW HONOURS DEPARTING PROFS WITH RARE GESTURE

The Faculty of Law will lose four prominent members this summer: Professors Madeleine Cantin-Cumyn and Professor William Tetley will be retiring and Professor Marie-Claude Prémont and Mtre Robert Wilkins will be seeking new challenges. The Library will restore four books from the Rare Books Canadiana collection of the Nahum Gelber Law Library in their honour. The restoration work will be funded by the Faculty of Law. The four books will carry in perpetuity a bookplate in tribute to the contributions of the four jurists to McGill University.

The four books were selected not only because of their current condition but also for their overarching themes which touch on areas of expertise of the four jurists.

#### For Professor Madeleine Cantin-Cumyn:

Pierre Georges Lepaulle, *Traité théorique et pratique des trusts en droit interne, en droit fiscal et en droit international*. Paris: Librairie Arthur Rousseau & Cie, 1932.

#### For Professor William Tetley:

René-Josué Valin, *Nouveau commentaire sur l'ordonnance de la marine du mois d'août 1681*. La Rochelle: Jérôme Legier, 1766.

#### For Professor Marie-Claude Prémont:

*Laws and Regulations for the Government of the City of Quebec*. Quebec: Bureau & Marcotte, 1850.

#### For Mtre Robert Wilkins:

John Selden, *Mare Clausum seu de Dominio Maris*. Londini: Excudebat Will. Stanesbeius, pro Richardo Meighen, 1635.

The Library extends its best wishes to Professors Cantin-Cumyn, Tetley and Prémont and to Mtre Wilkins.

### STAFF NEWS

© Cecilia Tellis. Liaison Librarian (Nahum Gelber Law) and *you-never-heard-it-from-us* editor of Library Matters, is leaving us to take up a position at the University of Ottawa. Cecilia has provided excellent services in Nahum

Gelber Law Library, been a terrific co-editor of Library Matters @ McGill and a consistent volunteer at all of the Library's outreach activities. We know she will be a great asset at the University of Ottawa and we wish her well.

© Karen Nicholson, Liaison Librarian (Humanities & Social Sciences) is leaving McGill to go to McMaster University Library where she will take up a position of leadership in their teaching and learning area. Karen has been at McGill for five years and has done an outstanding job in many areas. She has provided services of excellence in the Humanities and Social Sciences Library and worked well with her liaison areas. Her leadership role in the organization of the orientation programs has ensured that our programs have been expanded and that significant outreach into the University community has been achieved. She has represented the Library on university and CREPUQ committees. We wish Karen the best of everything in Hamilton!

© Kathy Teng, Financial Administrator, will be leaving us to go to Vancouver. Kathy has taken a significant role in ensuring the purchase of equipment and our facilities upgrades, as well as many other financial matters. We wish her all the best in the future as she takes up a position at the University of British Columbia.

© Eli Brown, Digital Scanning Manager (DCP) is also leaving McGill. Eli has helped establish our digitization projects and been responsible for ensuring that many of them were completed on time. He has been a willing and able helper with all sorts of projects ranging from the new plans we are now installing in the Humanities and Social Sciences Library to the production of some of our marketing activities. We wish Eli every success as he moves on to his new post outside the University.

© Janine Schmidt, Trenholme Director of Libraries, presented Kendall Wallis, Liaison Librarian (Humanities & Social Sciences) to the Principal and Vice-Chancellor, Heather Monroe-Blum, as the recipient of the Library Career Recognition Award at convocation early in June. The Director writes, "Kendall has earned the respect, esteem, trust and confidence of us all and demonstrates a lifelong empathy for students at all levels. We have all benefited from his patience, humility and humour. He is recognized right across the campus by students who instruct their friends to 'go to that guy with the beard in the library.'"

© John Hobbins, Head (Nahum Gelber Law) has been elected for another term as one of the librarian representatives on Senate. Congratulations, John! □

### SO, YOU WANT TO BE AN EDITOR?

CECILIA TELLIS, *YOU-NEVER-HEARD-IT-FROM-US* EDITOR

It's been great! Let's keep in touch, alright? Don't be a strangler. ¶

If you caught all the typos above, please consider taking on the soon to be vacant position of co-editor of Library Matters @ McGill!

Requirements for the position include: a good eye for detail, patience, a love of the English language, and a willingness to collaborate with two fun, innovative and hard-working editors.

Experience in the art of gently needling people to submit articles to you is a strong asset. ¶

Benefits of taking on this volunteer position: a chance to get to know the many talented and interesting people within the Library network; a creative outlet for those who have a writing bug; and seeing your name in print! ¶

Interested applicants should contact Louisa Piatti or Rebecca Nicholson, both of whom will be happy to answer your questions about the library newsletter. ¶ □

It's been great! Let's keep in touch, alright? Don't be a strangler.

## eTHESIS IS HERE

BY ANASTASSIA KHOURI (EDRS)

As of April 4, 2007 McGill University started eThesis submission for graduate students. The McGill Library is an active partner with Graduate Studies in this new initiative. Students have the option now to either submit the final version of their thesis electronically or continue to submit two paper copies. We have already approximately 40 eTheses in the process.

After analysis of the results of a pilot project and discussions with Graduate Studies, it was decided that students wishing to submit an eThesis, will submit their files in PDF/A format. PDF/A stands for PDF/Archive, an ISO approved format which helps to ensure that a PDF will remain readable over time.

Various procedures have been prepared to help the students in the preparation of the electronic thesis files. (See style sheets: [www.mcgill.ca/gps/programs/thesis/style/](http://www.mcgill.ca/gps/programs/thesis/style/), and PDF conversion procedures: [www.mcgill.ca/library-support/teaching/etheses/](http://www.mcgill.ca/library-support/teaching/etheses/).)

Students upload a PDF/A version of their thesis into Banner via a Minerva form. The Minerva form also draws basic metadata from the student records system on Banner, and stores it along with additional information (such as abstracts) gathered directly from the student at the time they upload their thesis. Once the Thesis Office has ensured that all requirements for graduation have been met, it authorizes release of the thesis to the Library. Theses are then transferred to the Library server (SAN) in batches via FTP. Once on the SAN they are backed up by NCS. The theses are then loaded into the DigiTool digital asset management system, where they are stored along with both metadata gathered from Minerva and PDFs of waivers which authorize the Library to make theses available electronically.



The Domesday Book. Andrews, William. *Historic Byways and Highways of Old England*. From Wikimedia Commons

DigiTool enables us to offer full text searching of theses, and provides an OAI (Open Archives Initiative) interface which is used by Thesis Canada to automatically harvest electronic theses created at McGill. Library Technical Services staff use the information in DigiTool to create a bibliographical record in the library catalogue (Aleph). One printed copy of each eThesis will be located in Rare Books. Once Senate has convened to approve the graduation lists, the theses are made widely available publicly via the McGill Library catalogue, eScholarship (DigiTool) and OAI (Open Archives Initiative).

Eventually, we plan to include all McGill theses in the electronic environment. Our objective is to offer wide access to an important source of McGill research. We are still working on online access to eScholarship (DigiTool) and expect to offer access shortly.

Various Library staff members cooperated in the eThesis project: Christine Oliver and Marc Richard (Technical Services), Jane Aitkens (Systems), Louis Houle & April Colosimo (Schulich Library), Genevieve Gore (Web Services), Elizabeth Thomson and Eli Brown (Digital Collections Program) and Anastassia Khouri (EDRS).

□

## PDF, eh?

BY APRIL COLOSIMO (SCHULICH LIBRARY)

Portable Document Format, or PDF, is the latest standard for accessibility worldwide, thanks to the freely downloadable Adobe Reader. In addition to accessibility, PDFs have several advantages over other formats. For instance, they are relatively unmodifiable, and retain the look and feel of the original document. PDFs are also easy to create. In fact, you can create PDFs from within most applications. In a snap you can produce a searchable document that incorporates pictures, graphics, and text. All of this may be old news but the story continues with subsets of the PDF standard, namely PDF/X and PDF/A:

### PDF/X

PDF/X was designed by the American National Standards Institute (ANSI) to enhance reliability when dealing with graphics. It is aimed at publishers, advertisers, and digital presses. The current forms are PDF/X-1, -2, and -3, all differing in the restrictions set on the documents, such as which colours they support.

### PDF/A

PDF/A was designed by the International Standards Organization (ISO) for archiving electronic documents. What sets this derivative apart from PDF and PDF/X is a set of specifications used to safeguard the continuing accessibility of documents without affecting the look and feel intended by the author. There are two levels of PDF/A compliance, 1a and 1b, where PDF/A-1b reaches minimal requirements set by the standard. PDF/A uses standardized colour settings and avoids the use of compression or encryption in the generation of the PDF. These PDFs are said to be self-contained because they do not rely on outside elements. For example, all fonts must be embedded in the PDF/A. PDF/A also requires metadata for self-documenting, as well as the tagging of structural features such as headings and tables. PDF/A ensures long-term accessibility and for this reason was adopted by the McGill University eThesis initiative as a strategy for archiving electronic theses. □

*"I believe in kindness. I believe it's very communicable just as meanness is... Great consideration for one another—that's what's going to save the world."*

— June Callwood

Who am I? Who are we? What do I (or we) do? What's new? The readers want to know!

Summer is a good time to sit back for a moment and think about what goes on in your branch. Have you started a new service? Do you have new staff you would like to introduce to us? Do you ever go to meetings and presentations and ask the person next to you, "Do you know who that is?"

The editorial team is seeking your input. If you want to write a profile about your branch, or department or one of your outstanding colleagues, if you are doing clever things with technology, if you have come across a new way of doing a task—don't keep all this to yourself. Share! It's a great way to learn about the library system and exchange information.

## INTRODUCING FLASHCHAT

BY JOHN HOBBS (NAHUM GELBER LAW)

2006–2007 was the first full year that the McGill Library offered virtual reference using the QuestionPoint (QP) software, following an initial experiment in the Spring term, 2006.

As with any new initiative, there were difficulties involving such things as scheduling the service, fitting in additional duties on top of existing ones, distributing the workload evenly and quality control of the responses. These have been largely overcome as we gained experience and made changes. To date we have only used the basic QP HTML software, but OCLC has announced that it is dropping support for this in the near future and concentrating on their Flashchat software. Flashchat is based on the 24/7 software which OCLC acquired in 2005. This means that we will have to make the transition to Flashchat over the Summer, and training sessions are being established.

Once trained, librarians can begin



using Flashchat immediately. The major added functionality Flashchat offers is the ability to “co-browse” interactively with the client.

Rather than suggest an online resource or perform a search and send the results, the librarian can enter a web resource with the client and show them how to use it.

While this is an excellent enhancement, there are some pitfalls. For the co-browsing to work, both the librarian and the client must be using Microsoft’s Internet Explorer, version 6.0 or later properly configured, and with the appropriate operating system at the library end.

OCLC cannot yet give me a date when co-browsing can be used with Mozilla Firefox (we have found Mozilla to be a less problematic browser for general use of Flashchat).

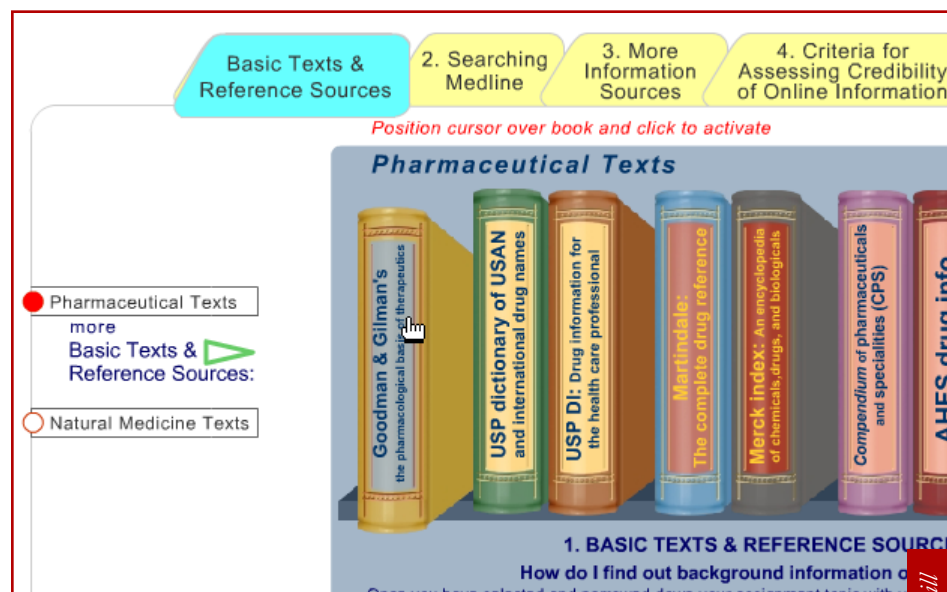
The second problem involves sites that employ “framebusting” software. Co-browse works in a frame on the librarian and client workstation and when the frame is broken, the results are somewhat unpredictable (the frame usually loads quietly on the task bar where it can be overlooked). I am sure, however, that as we gain familiarity with Flashchat we will be able to offer an even more superior virtual reference service to our clients. □

## SITE-OF-THE-MONTH HONOURS FOR PHARMA TUTORIAL

BY LORIE KLODA (LIFE SCIENCES)

The Life Sciences Library’s *Searching the Pharmacology Literature* tutorial was the ACRL PRIMO (Peer-Reviewed Instructional Materials Online) Database “Site of the Month” for April 2007. The tutorial, created in 2005 for use as part of the information literacy program for undergraduate medical students, was a collaborative effort between Lorie Kloda, Liaison Librarian for the medical undergraduate program, and Joanne Hui, a medical illustrator for the Molson Medical Informatics Project. The tutorial is available at: [mmiweb.mmi.mcgill.ca/dev/LorieKLODA/HealthLib-Instruction.htm](http://mmiweb.mmi.mcgill.ca/dev/LorieKLODA/HealthLib-Instruction.htm).

The PRIMO database is maintained by the Instruction Section of ALA’s ACRL. Every month, a select number of sites are added to the database, after undergoing a nomination and peer-review process. From these, one is chosen as its “Site of the Month.” As is tradition, the PRIMO “Site of the Month” features an interview with the site’s creator: [www.ala.org/ala/acrlbucket/is/iscommittees/webpages/emergingtech/site/april2007.htm](http://www.ala.org/ala/acrlbucket/is/iscommittees/webpages/emergingtech/site/april2007.htm). The PRIMO Database



is fully searchable and browsable from the website [www.ala.org/CFApps/Primo/public/search.cfm](http://www.ala.org/CFApps/Primo/public/search.cfm).

The tutorial had previously been the subject of a poster presentation at the Canadian Health Libraries Association Annual Conference in 2006. □

Above: Screen shot from Life Sciences Library’s *Searching the Pharmacology Literature*, the ACRL PRIMO “Site of the Month” for April 2007

## CONFERENCE TIDBITS

### WILU (WORKSHOP ON INSTRUCTION IN LIBRARY USE)

LORIE KLODA (LIFE SCIENCES), GENEVIEVE GORE (WEB SERVICES), TARA MAWHINNEY (SCHULICH) AND MARYVON CÔTÉ (HSSL)

WILU (Workshop on Instruction in Library Use), historically a grassroots Canadian conference that attracts academic librarians and Library and Information Science researchers from all over Canada and the US, was held at York University in Toronto from May 16 to 18, 2007.

The Opening Plenary by Patricia Iannuzzi from the University of Nevada highlighted this year's theme, *Teach Every Angle*, by focusing specifically on collaboration at every angle within the university. This can be achieved by having change supported at the highest level of administration, by communicating across various units on campus in order to better serve the academic community, by speaking the language of the administration and by working with faculty to implement clear learning outcomes for students.

Gen Gore and Lorie Kloda gave a hands-on workshop on web feeds, a technology that allows users to receive updated content from websites. They discussed how feeds can be used to provide librarians with current information about their profession and how feeds can facilitate communication among library staff. Librarians can provide services to library users by helping them set up their own feeds and by developing lists of recommended feeds by topic. The workshop was supplemented by a slide show, a webpage ([www.library.mcgill.ca/wilu/2007/rss.html](http://www.library.mcgill.ca/wilu/2007/rss.html)), and a 25-page workbook (available to library staff upon request).

There were presentations on online repositories and how to promote these tools among faculty, as well as a presentation on an online repository specifically for librarians: CORIL (the Cooperative Online Repository of Information Literacy Learning Objects available at <https://ospace.scholarsportal.info/handle/1873/6>). Speakers encouraged all delegates to submit content to the repository in order to begin building a community of Information Literacy teachers. Using CORIL relieves individual libraries of maintaining their own repositories and opens access to resources for all librarians to use (with proper acknowledgement).

Several presenters spoke of the need to integrate information literacy into the curriculum. Faculty members in some universities are already very knowledgeable of the ACRL

Information Literacy Competency Standards. Rubrics have been developed by faculty to evaluate students' assignments based on learning outcomes from the ACRL standards.

Over the course of the conference, several speakers emphasized these key ideas:

- Teach the research process rather than specific skills since skills can become obsolete and are not as transferable as concepts.
- Use the language and share the priorities of the campus administration.
- Target large classes for instruction in order to have a greater impact in terms of the number of students receiving instruction.
- Use the model of curriculum-integrated instruction, by working with faculty to develop and implement information literacy learning outcomes for specific courses.
- Facilitate peer learning both at the student and faculty level.

By all accounts, WILU 2007 was a great success. This conference offered valuable opportunities for networking and for learning more about the progress of information literacy initiatives at North American institutions of higher learning.

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### IASSIST 2007

SARA HOLDER (EDUCATION)

From May 16 to 18, McGill hosted the IASSIST (International Association for Social Science Information & Technology) 33rd annual conference. The local conference organization committee included McGill Library staff members Anastassia Khouri, Susan Czarnocki, Joanna Hobbins, and myself, with Sharon Rankin providing volunteer assistance during the conference. The conference was the largest to date (275 registrants) and a truly international affair, with presenters and attendees coming from 23 different countries as far away as Russia and Africa.

The goals of the IASSIST organization are to foster and promote a network of excellence for data service delivery; to advance infrastructure in the social sciences; and to provide opportunities for collegial exchange of sound professional practices. The members of IASSIST work in a variety of settings, including data archives, statistical agencies, research centers, libraries, academic departments, government departments, and non-profit organi-

zations.

The day before the conference began attendees had the opportunity to participate in a series of workshops on topics such as international financial data, statistical software, and data librarianship. The main conference kicked off with a plenary session given by McGill's own Dr. Anthony Masi. In keeping with the conference theme, *Building Global Knowledge Communities with Open Data*, Dr. Masi's presentation titled "Data from national surveys: access, analysis, and sharing" outlined tools and support systems that promote open access to data and initiatives that are promoting open access. Plenary sessions from the second and third day of the conference also addressed the challenge of open access to data as it relates to health information and statistical literacy.

In addition to the three plenary presentations there were 25 sessions, each of which included several speakers, on a wide range of topics such as local data sharing issues, survey data question banks, preserving at-risk data, building and maintaining national data archives in developing countries, and managing digital data. The second day of the conference also included a poster session where exhibitors showed off the results of their research and the services, resources, and tools they had created to assist in the management, preservation, and dissemination of data.

Of course no conference is complete without a few social events. IASSIST 2007 attendees were treated to two such gatherings, an opening reception at the Faculty Club (generously sponsored by the McGill Library) and a banquet aboard the cruise boat Cavalier Maxim. Both events were blessed with great food, drinks, music, and camaraderie and I can personally attest that a good time was had by all. More information about IASSIST and about the conference (including links to the presentations and webcasts of the plenary sessions) is available from the conference web site: [www.edrs.mcgill.ca/IASSIST2007/index.htm](http://www.edrs.mcgill.ca/IASSIST2007/index.htm).

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### CANADIAN ASSOCIATION OF LAW LIBRARIES

JOHN HOBBS, LOUISE ROBERTSON, CECILIA TELLIS (ALL NAHUM GELBER LAW), RUTH SONKSEN (MACDONALD CAMPUS LIBRARY)

The 45th annual conference of the Canadian Association of Law Libraries was held at Ottawa from

PLEASE SEE TIDBITS ON PAGE 7



# LETTING THE CATALOGUE OUT OF THE BAG

FROM THE SEARCH INTERFACE COMMITTEE

*The following information has been compiled by members of the Search Interface Committee (Marika Asimakopulos, Juanita Jara de Sumar and Louisa Piatti) with input and corrections by Jane Aitkens and Heather Cai.*

There have been several enhancements made to the Library Catalogue. For those of you who work with our clients, or to help with your own searching of the catalogue, we have summarized the newest features.

## Help topics

A Search Interface committee subgroup is currently working on these help topics to reflect the new enhancements.

## New Buttons

### Clear history button:

Because we no longer have the time-out problem, we needed a way for users to clear any searches and start over. This is the purpose of this button.

### Sign In/Out button:

For those of you who are used to having the “sign in” on the tab menu bar, it has been moved to upper right hand corner of the screen. We also now have a single-step sign out.

### Location information button:

We have placed a Library information button in the full record to link out to gateway pages. This allows us to give the client library location and layout information.

## Search features

### Retaining search terms:

A long awaited feature, we are now able to retain your last search terms within all three keyword searching options.

### Title word(s) and Author word(s):

These two new search options have now been added to the Basic search. It will offer more flexible choices for keyword searching.

### CJK words adjacency:

The CJK words adjacency in the three keyword search options (words anywhere, title/author words) now behaves

properly, i.e. a user enters a string of characters ABCD, the system looks for the exact string ABCD, instead of “A”, “B”, “C”, “D” individually. Users will no longer need to put the quotation marks around the search terms.

## My records

In My records, blue up and down arrows to allow you to re-order your results. If you save items to My Records before you sign on, if you do then sign on, the items will be added to your personal My Records.

## .sav feature

Record sets downloaded and saved from the catalogue are automatically given a .sav extension. It is easier to open these files if you give the file a meaningful name and change the extension to .txt.

## Renewing items

You are now able to “renew all” or “renew selected” items in Loans/Renewals page. □



CONGRATULATIONS TO TERRY TSIAMPOURAS OF THE ELECTRONIC RESOURCES AND SERIALS UNIT, ON YOUR RETIREMENT. ALL THE BEST AND HAPPY TRAVELLING! AFTER 40 YEARS AT MCGILL, TERRY, YOU'LL BE GREATLY MISSED.

## A PAT ON THE BACK

FROM FRANCE BOUTHILLIER (DIRECTOR, GRADUATE SCHOOL OF LIBRARY AND INFORMATION STUDIES) TO MARILYN BERGER (HEAD, BLACKADER-LAUTERMAN)

*Marilyn Berger and Salwa Ferahian (Public Services Librarian, Islamic Studies) were honoured at the Graduate School of Library and Information Studies convocation in May.*

“On behalf of all my colleagues and staff at the School, I would like to take this opportunity to formally express our gratitude to you for your long-term commitment and outstanding contribution as alumnae.”

## FROM THE DIRECTOR, CONTINUED FROM PAGE 1

The position of **Associate Director, Library Technology Services**, will be held by **Louise O'Neill**. The position will be responsible for the coordination of information and communications technology applications across the library, including the technical management of the library's in-house systems, particularly the integrated library management system used for acquisitions, lending and cataloguing functions, liaison with the providers of externally provided services and various other digitization and website activities. Louise comes to us from the position of Information Technology Manager, Client Services, with the Toronto Public Library and is returning to Montreal and McGill where she gained a B.A. and an MLS.

The position of **Associate Director, Collection Services**, will be held by **Joseph Hafner**. The position will be responsible for many of the areas currently in Technical Services, including Cataloguing and Acquisitions, as well as policy areas related to collection development. Joseph is currently Coordinator of Lending and Access Services within the Humanities and Social Sciences Library at McGill, with previous experience at McGill in the Technical Services department, and he was Manager of Database Management and Cataloguing, Partnership Development and Cooperative Projects in the Indianapolis-Marion County Public Library System before coming to McGill.

The position of **Associate Director, Planning and Resources**, will be held by **Diane Koen**. This position will coordinate

the areas of human resources and staff development, facilities and financial management as well as purchasing. Until last year, Diane was Associate Director, Information Technology Services within the McGill library system where she was responsible for the leadership and management of staff within the Technical Services and Systems areas. We welcome Diane back to McGill.

The Advisory Selection Committee included **Chris Manfredi**, Dean of Arts; **Janet Henderson**, Associate Dean, Faculty of Medicine; **Bill Foster**; **Daniel Boyer** (Nahum Gelber Law Library); **Cynthia Leive** (Marvin Duchow Music Library); and representatives of the undergraduate and graduate student bodies, with advice from the recruitment consultant, **Cathryn Lohrlich**, and university HR staff, **Diana Dutton** and **Carole Renahan**. I thank them for their valuable assistance.

All of the Associate Directors commenced work on June 1, 2007, with the exception of Ms. Urbain, who will commence on August 13, 2007. I am sure you will all join me in welcoming them. Our new Associate Directors will take leadership roles within the Library as we continue to transform and renew our services, implementing the University's strategic directions, responding to priorities and changes in the library and learning environments and providing client-focused quality collections, services, and facilities within the McGill community. I thank all who have assisted in the recruitment and appointment process and also the various people who have taken senior leadership

roles, some of them interim, in the last little while. These include **Christine Oliver** in Technical Services, **Cynthia Leive** who has been Interim Coordinator of Special Libraries, and **Lonnie Weatherby**, as Interim Head Librarian, Humanities and Social Sciences Library. They and other members of the Senior Management Group, **Jim Henderson**, **John Hobbins**, **Anastassia Khouri**, **Carole Renahan** and **Steven Spodek** will continue their involvement during the summer as we make the transition to the new structure, and we shall be involving all staff as we move forward.

On a sad note, we bid farewell to **Kathy Teng** and **Cecilia Tellis**. Kathy has done wonders in the financial area assisting with all our equipment purchases and making sure we meet our payments. She is another member of our staff to go west to British Columbia where the weather is supposed to be more accommodating than in Quebec. Cecilia has been a great member of our Law Library Team, bringing a wonderfully fresh outlook. She has also been a stalwart of the *you-never-heard-it-from-us* editorial team of this newsletter. Cecilia is moving to that nearby province, Ontario—no comments on their performance in relation to the Stanley Cup—to the University of Ottawa. We thank both Kathy and Cecilia for their contributions and wish them all the best for the future. And, yes, Louisa Piatti and Rebecca Nicholson are looking for a third member to join the editorial team. Any volunteers?

**Janine Schmidt,**  
**Trenholme Director of Libraries** □

## TIDBITS, CONTINUED FROM PAGE 5

May 6 to 9, 2007. The Association draws representation from 20 academic libraries, law firm libraries, court house libraries and government libraries. McGill was represented by Louise Robertson, Cecilia Tellis and John Hobbins, while Ruth Sonksen went as a presenter for the last two days.

The theme of the conference was *CAPITALizing on change*, the organizers evidently unable to resist a pun based on the conference's locale. The emphasis of the main themes, however, was on two types of change.

First, there was an interactive session on ways of handling change within an organiza-

tion presented by Brampton, Ontario change guru Peter de Jager. The main message here was that resistance is natural and destructive when change is imposed, but there are ways of gaining staff acceptance of necessary change.

Second, changes in Canadian society were examined in light of competing and conflicting legislation, interpreted in light of the Charter of Rights and Freedoms, now celebrating its 25th anniversary. The principle conflict was between the freedom of information provision of the Charter (the public's right to know) and the government's need to hide information based on the Anti-terrorism Act's

official secrets provisions. The general consensus among the experts was that the government tended to "overclaim" state interests in withholding information. This view was supported by the fact that, in the vast majority of cases brought to court on these issues, the government lost and the Charter trumped the other legislation. Ruth's presentation was on providing bibliographic access to e-resources through the library catalogue, SFX type softwares, etc. Ruth's well-delivered presentation was an interesting and entertaining *tour de force*. □

## COMING ATTRACTIONS

### Aleph 18 Update—Second Session

Thursday, July 12, 2:30 p.m. – 3:30 p.m., in the e-classroom, McLennan Library Building

Jane Aitkens, with help from some other colleagues, will be conducting the second of two information sessions about new ALEPH 18 features for Library Staff.

### Staff Fitness Summer Program

The Staff Fitness Program will continue for the summer months with a modified schedule and payment plan. Classes start the week of June 25 and continue through to August 2 (June 25 and July 2 are holidays). The program will operate on a pay-as-you-go basis. Buy your Rec Activities Card, on sale in Client Services (Room G-20C of the Currie Gym/Sports Complex) for \$20.00. The card is valid for 10 classes.

For more info, please contact Jill Barker at [jill.barker@mcgill.ca](mailto:jill.barker@mcgill.ca)

### Summer schedule 2007

(all classes go from 12:00 p.m. – 12:45 p.m. at the McGill Sports Complex)

Mon.	<b>Recess</b>	Aerobics Room
Tue.	<b>Body Design</b>	Aerobics Room
Wed.	<b>Pilates</b>	Mind/Body Room
Thu.	<b>Hatha Yoga</b>	Mind/Body Room

### Do you remember Expo 67?



Can you recognize one of your colleagues in her 60s best? If you're up to the challenge, send us your guess! We'll let you know who you're looking at in the next issue.

Special thanks to Kathleen Vandernoot—nope, she's not the one—for help acquiring and scanning the photo.

## I AM THE VERY MODEL OF A BIBLI-SPECIALOGRAPHER

BY GILBERT AND SULLIVAN AND HACKEN

I am the very model of a Bibli-Specialographer,  
I liaise if you pliaise with the poly- or monographer,  
Assisting students fidgety who seek their knowledge digitty,  
As well as those who look in books both softly spined and rigidly;  
I'm very well acquainted too with persons professorial,  
I get them what they want, a task at times phantasmagorial;  
In narrow disciplines I point to articles and bulletins,  
Instructing while deducting all misleading or subjective spins...

I'm very good at reverential, deferential reference  
Although selecting titles is my rightful place and preference;  
In short, I alternate between deciduous and conifer:  
I am the very model of a Bibli-Specialographer.

I could be called a curator, I once cured beef all jerkily,  
Which fits my job description only enigmatic-murkily;  
I could be called a specialist, for I've made lists of specialties  
And annotated them and even called them bibliographies;  
I choose between the news that comes on paper or on microfiche  
And then connect and do collect resources for each micro-niche;  
Decisions that I make, you know, are as a pro selectively,  
And thus I'm a selector of such subjects most subjectively.

I'm able to spell acronyms with letters near identical,  
Confusing persons both professorish and studentical:  
In short, in matters that require a stereotypeographer,  
I am the very model of a Bibli-Specialographer.

In fact, when I know what is meant by "strategy" and "management",  
When I can tell at sight what is acceptance versus banishment,  
When such affairs as teaching and committees are agreed upon,  
And when I know precisely the short phrase, "official liaison,"  
When I have learnt the metadata for our incunabula,  
When I know words Ukrainian describing a parabola:  
In short, when knowledge is delivered to me most caesarean,  
Well then, I will be what folks call an actual Librarian---

I'm very good at reverential, deferential reference  
Although selecting titles is my rightful place and preference;  
In short, I alternate between deciduous and conifer:  
I am the very model of a Bibli-Specialographer.

Posted on the listserv, *German-e*, and reprinted with permission of the author, Richard Hacken, European Studies Bibliographer, Harold B. Lee Library, Brigham Young University, Provo, Utah.