

# Library Matters @ McGill

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[www.mcgill.ca/library-about/pubs/newsletter/](http://www.mcgill.ca/library-about/pubs/newsletter/)

## FROM THE TRENHOLME DIRECTOR OF LIBRARIES



The recent news about nuclear activity in North Korea has reminded me of a short tour I took to the demilitarized zone while I was in Korea attending the IFLA (International Federation of Library Associations) conference. The DMZ is a buffer zone between North and South Korea. I ventured below ground to one of the tunnels which remains as a reminder of the difficulties of a divided country. But hope springs eternal and the South Koreans have a train station at Dorasan which has been built in the hope that the train will eventually run through to North Korea and a reunited country.

Pat Riva and I were privileged to attend the IFLA conference in Seoul, Korea, in August. We were reminded as usual of the many interests we share across the world in the delivery of library and information services. We were also reminded of the differences. The digitally poor as well as the digitally rich are both present at the conference and ensuring that information is provided to those who need it for their very survival remains a significant issue for us all.

Our task is to ensure that students and faculty as well as researchers at McGill have access to information and we have all been working very hard this term to deliver orientation programs and tours. I would urge us all to wear our name badges to indicate our welcome to new and returning students. These badges have recently been commended by student members of the Student Services Committee, who asked that others within the University also wear them.

More of our brochures are available and new guides for Faculty and for Graduate Students are available. I thank all involved in their preparation and revision. They are available from all branch libraries.

The refurbished Macdonald Campus Library has begun its service delivery in its new home. The changes are outstanding and the new facility is extremely functional as well as very attractive. There are many more computers for students to use, a variety of study spaces, a large conference room, space for graduate students, good shelving and display areas as well as functional and appropriate accommodation for library staff. Congratulations to all Macdonald library staff on the enormous amount of energy and effort they have all put into ensuring that everything is ready. There is still some work to be completed and of course some problems to be rectified but students were enthusiastic about the new facility.

It has been a busy beginning to the term. We are again experiencing difficulties with inappropriate use of some of our facilities. Food and eating are not permitted on library premises and we need all of us to help ensure that the work of our custodial and security staff is not made more difficult. Thank you to everyone for all the excellent service we have provided and continue to provide.

**Janine Schmidt,**  
Trenholme Director of Libraries

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### E AND E - TO EXCHANGE AND ENCOURAGE

- The *Library Matters @ McGill* newsletter, brought to you by the *you never heard it from us* editors, seeks to exchange and encourage ideas, innovations and information from McGill Library staff at all levels.
- The newsletter is published monthly. The latest issue, as well as an archive of past issues, can be found at [www.mcgill.ca/library/about/pubs/newsletter/](http://www.mcgill.ca/library/about/pubs/newsletter/).
- We welcome your contributions. The deadline for submissions is the first day of the issue month. Send your input to the *you never heard it from us* editorial team:

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## IN CASE YOU MISSED IT: SEPTEMBER ROUNDUP

Compiled by Louisa Piatti (Nahum Gelber Law)

While the summer has sped by things have been going on. Here is a brief list from our summer *in case you missed it* department.

1. On Monday, September 11, Macdonald Campus Library reopened Level 3 of the Barton Building. Access is through the old library entrance on Level 1 of the Barton Building. The entire print journal collection and books from call numbers T to Z are available for consultation and loan. Materials placed on reserve for classes are also available on Level 3. Twelve public computers, two photocopiers, and a public printer will be available for all to use.

2. Lending & Access Services is now providing headphones at the Loans desk in the Humanities and Social Sciences Library. You can use them to listen to CDs or DVDs on the computers in the library. Our Dell computers have DVD players on them, so they can be used as viewing stations. The loan period is 2 days. We are also making laptop locks available. These allow you to attach the lock to your laptop and secure it to a piece of furniture. These can be checked out for 2 days, too.

3. A new Uniform Loans Policy came into effect on August 15 at all branch libraries. It was designed to eliminate the policy variations between

branches, and we hope the new policy will make it easier for our clients to borrow from any branch library at McGill.

4. The main floor reference area of the Humanities and Social Sciences Library will not be accessible from Thursday, August 10, until early September. The Reference Collection will remain accessible. Other computers and study spaces are available in the complex.

5. The cost of black and white printing has increased from \$.08 to \$.09 per page, effective August 1, 2006

6. All McGill students now have free unlimited access to all McGill Wireless Network access points across both McGill University campuses.

The last billing for students registered for premium access was for the period ending August 15, 2006. After that, they will no longer be billed for student wireless connections, nor will students need to be registered in the future for wireless access.

7. It is now possible to use Library printers from the wireless network if authenticated with NetConnect. This is great news for people who tote their own laptops and do not otherwise have campus access to printers. Colour printers are also accessible this way. An application must be installed locally.

8. You may notice a change in how you access electronic journals from our "Journals" page. The new A to Z eJournal list reflects all our eJournal holdings in sync with the Library Catalogue.

### Tours for Parents

The McGill Library in partnership with the McGill Parents Association organized three tours of the library for parents of incoming students just prior to the beginning of classes. Over 100 enthusiastic parents from around the globe visited the McLennan Redpath complex and the Rare Books and Special Collections Division. The tours were expertly given by Bob Clarke, Diane Koen, Richard Virr, and Ann Marie Holland.

## Law v. Law: Play Ball!



Law Library and Law Faculty staff faced off against Law students on the field. The annual staff-against-students game was played on the reservoir on Wednesday, September 20, 2006. The students won this time, but just wait until next year!

### CLIENT SERVICE TIPS

by Joseph Hafner



**End every interaction with a thank you.**

You can't say thanks too often. Unfortunately, as the syndicated columnist Bob Greene noted, thank you and you're welcome and please are heard less frequently today than they used to be. Bend that trend: make "thank you" your broken-record phrase. And mean it, because customers are the only reason that you or I or anyone else has a job.

## RESOURCE NEWS: PRESSDISPLAY

by Lonnie Weatherby (Humanities and Social Sciences)



morguefile.com

Arabic, Chinese, Russian and Papiamento are only a few of the 30 languages included in PressDisplay\*, the latest online newspaper collection acquired by the McGill Library.

PressDisplay will give you same-day access, on or off campus, to over 300 newspapers from over 55 countries.

You can now read today's newspapers cover-to-cover in their full-page newsstand image – all the articles, colour photos, editorials, letters, cartoons, advertisements, classifieds and obits. You can also search and print within a single newspaper, a selection of papers or the entire collection. And many newspapers have a searchable 60 day archive.

Discover and compare what is making front page news in other nations and how they are reporting the latest conflicts, environmental, health and social issues. Or, scan the classifieds for an apartment in Paris or a rental in Aruba, where they speak Papiamento.

PressDisplay is the latest addition to the McGill Library's suite of online Newspaper collections\*\* that include Canadian Newsstand, Factiva and Virtual News Library.

In addition to the online newspapers, the McGill Library is subscribing to NewspaperDirect, the print complement to PressDisplay. NewspaperDirect delivers, to a dedicated print-station, same-day quality copies of selected national and foreign newspapers some of which are not included online through PressDisplay (e.g. Ha'aretz, Le Monde, El Pais). You can now read, in paper format, a foreign newspaper on the day free of transportation and other delays.

Our newspaper collection is increasing in quantity, quality and inclusiveness of content and facility of access. And this is only part of the McGill Library's commitment to building excellent teaching and research collections in concurrence with the needs and expectations of our faculty and students.

\* <http://library.pressdisplay.com/pressdisplay/viewer.aspx>

\*\* <http://www.mcgill.ca/library-findinfo/newspapers/>

## A PAT ON THE BACK

from Samia Costandi, doctoral candidate in Education

Dear Janine Schmidt,

I am writing to express my deepest thanks for all the support, help, encouragement, and practical advice the staff at the Education Library rendered to me through the years as I was writing my doctoral dissertation. During the past months in summer, I came from Bahrain, where I am currently teaching, to spend some time doing a final edit prior to the submission of my dissertation on August 22nd/06. The quality of help and expeditious response I got from all the members of the staff from Mrs. Marilyn Cohen to Fay Young to Marie Sing to Tom Carson was superior. In the true fashion of excellent librarians, they were helping and rooting for me to finish. Particularly noteworthy was the help of Mrs. Diane Philip; she has a magical way of finding references, a high degree of interest in her job, and a wonderful spirit of cooperation. I found that so refreshing.

Again, I felt that I needed to write and express my deepest thanks because I do believe that the unknown soldiers who are doing such a good job in different areas at McGill need to be recognized.

Samia Costandi

## MINI CONFERENCE TIDBIT: NEW FACULTY ORIENTATION

**April Colosimo & Tara Mawhinney (Schulich), Beth Dunning & Rajiv Johal (Howard Ross), Cornelia Penner (Humanities & Social Sciences)**

**New Faculty Orientation** was held August 29. The day began with a Breakfast at Teaching and Learning Services, which gave the newly hired librarians a chance to mingle before heading to the Faculty Club for the orientation events. Among the morning's presenters was Principal Heather Munroe-Blum, who talked about McGill's five-year plan and expressed that this was an exciting time to be arriving at the University. During lunch the librarians met with new professors with backgrounds as diverse as the student body at McGill. Professors hailed from Spain, Sweden, the US, India, England and many other places. After lunch, booths were set up providing documentation on McGill resources, such as Information Technology Services, McGill Athletics, and McGill Library. Other presentations held that day covered the Principal's Task Force on Student Life and Learning, resources available to teaching staff and university governance. Janine Schmidt, Trenholme Director of Libraries, promoted McGill Library services. Major priorities of the university communicated that day included the focus on internationalization, interdisciplinarity and inquiry-based learning, as well as the importance of both teaching and research. The day proved to be a great opportunity to learn about McGill and to meet new faculty with whom they will be working.

## COMING ATTRACTIONS

For more McGill events, consult:  
[www.mcgill.ca/calendar/](http://www.mcgill.ca/calendar/)

❖ Monday, October 2, 2006, 6:00 p.m. – *D. Lorne Gales Lecture in the History of Science, "Truth, Objectivity and the History of the Scientific Self"*, Professor Lorraine Daston, Max-Planck-Institut für Wissenschaftsgeschichte, Redpath Hall

❖ Tuesday, October 10, 2006, 5:30 p.m. – *F.R. Scott Lecture, "Appoint, elect, draw straws or sell to the highest bidder? Choosing our judges"*, Professor Roderick A. Macdonald, F.R. Scott Professor of Constitutional and Public Law, presented by the Friends of the McGill Library, Rare Books and Special Collections Division, McLennan Library Building, 4th floor

❖ October 25 - 26, 2006 – *McGill Book Fair*, Redpath Hall, 9:00 a.m. - 9:00 p.m. on October 25 and 9:00 a.m. - 6:00 p.m. on October 26  
 A McGill and Montreal tradition since 1971. Run by the Women Associates of McGill and the McGill Women's Alumnae Association, the Fair has raised over \$1,000,000 since its inception towards scholarships for McGill students.

### Robert Vogel Lecture Series

The Robert Vogel lecture series is designed for senior alumni and established in memory of the late McGill History Professor Robert Vogel. Coffee will be served at 9:00 a.m., lectures begin at 10:00 a.m. in Leacock 232.

Cost: \$30.00 for the series, includes a buffet lunch on November 28.

❖ Tuesday, October 31, 2006 – *World Food Security (Feeding the World)*, Don Smith, Chair, Department of Plant Science

❖ Tuesday, November 7, 2006 – *Contemporary Conflicts in the Middle East*, Rex Brynen, Department of Political Science

❖ Tuesday, November 14, 2006 – *Who's afraid of gifted children? And Why?*, Bruce Shore, Professor of Educational Psychology

❖ Tuesday, November 21, 2006 – *Streakers, Strollers and Studiers: How People use the New Exhibits at the Redpath Museum*, Ingrid Baker, Public Education and Programming, Redpath Museum

❖ Tuesday, November 28, 2006 – *Nanotechnology: there is plenty of room at the bottom*, Peter Grutter, Director, Graduate Studies, Department of Physics

### Macdonald Centenary Celebrations

See [www.mcgill.ca/macdonald/centenary](http://www.mcgill.ca/macdonald/centenary) for Macdonald Centenary details.

❖ October 20 - 22, 2006 – *Macdonald Homecoming*

Centenary celebrations officially kick-off with Homecoming 2006 and come to a grand close with Homecoming 2007. We hope you will be able to join in some of the celebrations. 2006 celebrates reunion years for classes ending in 1 and 6.

### What's new in your library?

Inquiring minds want to know... Tell us about a new service that you provide, a specialty database that you subscribe to or a staff member who's just joined your branch. Keep us and the rest of the McGill Library up to date, in the loop and on the same page!

## QUEBEC MUSIC LIBRARIES MEETING

Montreal, October 20, 2006

<http://www.mcgill.ca/rbmq-qmlm/>



You are cordially invited to attend the second annual Quebec Music Libraries Meeting on Friday, 20 October 2006, at the Université du Québec à Montréal (UQAM).

This meeting, which is held under the auspices of the Canadian Association of Music Libraries, Archives and Documentation Centres (CAML), will focus on online music resources of Quebec and Canada, both present and future.

Panelists include:

- **Robert Thérien**, Specialist in Quebec popular music and digital sound collections
- **Richard Green**, Library and Archives Canada

The day-long meeting will also provide the opportunity for colleagues from Quebec and neighbouring regions to meet and discuss work-related issues. All who work with music in libraries and/or are interested in music librarianship in Quebec are welcome to attend.

Don't miss this rare opportunity! A detailed programme of the meeting and registration information may be found at <http://www.mcgill.ca/rbmq-qmlm/>.

We look forward to seeing you in October!

Brian McMillan and Joseph Hafner

On behalf of the RBMQ-QMLM 2006 Organizing Committee