McGill Library / Bibliothèque

Information ♦ Innovation ♦ Service

ANNUAL REPORT
JUNE 1, 2009 TO DECEMBER 31, 2010

SECTION 1: MISSION & OBJECTIVES

McGill University Library advances teaching, learning, research and community service by providing outstanding collections, access to the world of knowledge, excellence in service and an appropriate library environment, all of which are client focused and responsive to the needs of the McGill community.

The Library:

- Facilitates excellence in teaching, learning and research
- Creates an appropriate environment to support teaching, learning and research
- Anticipates and responds to the needs of clients, including students, faculty, researchers, and other staff
- Contributes to positive student and faculty outcomes and experiences
- Provides the information resource infrastructure necessary for leading edge teaching, learning and research activity
- Supports community outreach and community partnerships

The values driving this mission are:

- Client Focus & Service
- Innovation & Creativity
- Excellence & Learning
- Accountability
- Integrity & Trust
- Transparency & Respect
- Commitment & Loyalty
- Diversity

The Library takes as its motto: *Information, Innovation, Service*, to demonstrate its commitment to the delivery of innovative information products, services and programmes of the highest quality that are focused on client needs and support the University's strategic mission and directions. The Library works in partnership with others to ensure excellent service delivery. The Library is a central service provider within the University and actively supports student life and learning.

Nominative List of Academic Staff, their academic ranks and current status.

NAME	DEPARTMENT	STATUS	ACADEMIC RANK
Lambrou/Angella	Life Sciences Library	F/T	Librarian - Tenure Stream
MacLean/Eleanor	Life Sciences Library	F/T	Librarian - Tenure Stream
Aitkens/Jane Ellen	Library Technology Services	F/T	Assoc Librarian-Tenure Stream
Boyer/Daniel	Nahum Gelber Law Library	F/T	Assoc Librarian-Tenure Stream
Colley/Gregory Matthew	Rare Books	F/T	Assoc Librarian-Tenure Stream
Cowan/Deanna M	Life Sciences Library	F/T	Assoc Librarian-Tenure Stream
Fortin/Valerie N	Collection Services	P/T	Assoc Librarian-Tenure Stream
Fransiszyn/Marilyn	Humanities and Soc. Sci. Lib.	F/T	Assoc Librarian-Tenure Stream
Hafner/Joseph	Collection Services	F/T	Assoc Librarian-Tenure Stream
Hebert/Johanne	Humanities and Soc. Sci. Lib.	F/T	Assoc Librarian-Tenure Stream
Henderson/James	Schulich Library	F/T	Assoc Librarian-Tenure Stream
Hobbins/Joan	Collection Services	F/T	Assoc Librarian-Tenure Stream
Holder/Sara	Education Library	F/T	Assoc Librarian-Tenure Stream
Houle/Louis	McGill University Libraries	F/T	Assoc Librarian-Tenure Stream
Jensen/Karen	Collection Services	F/T	Assoc Librarian-Tenure Stream
Kloda/Lorie	Life Sciences Library	F/T	Assoc Librarian-Tenure Stream
Lannon/Amber	Howard Ross Library	On leave	Assoc Librarian-Tenure Stream
Leive/Cynthia/	Marvin Duchow Music Library	F/T	Assoc Librarian-Tenure Stream
Lyons/Christopher	Osler Library	F/T	Assoc Librarian-Tenure Stream
Mayman/Valerie J	Collection Services	F/T	Assoc Librarian-Tenure Stream
Murray/Susan	Life Sciences Library	F/T	Assoc Librarian-Tenure Stream
Oliver/Christine	Collection Services	F/T	Assoc Librarian-Tenure Stream
Piatti/Louisa	Nahum Gelber Law Library	F/T	Assoc Librarian-Tenure Stream
Rankin/Sharon	Rare Books	F/T	Assoc Librarian-Tenure Stream
Richard/Marc	Collection Services	F/T	Assoc Librarian-Tenure Stream
Robertson/Louise	Collection Services	F/T	Assoc Librarian-Tenure Stream
Rudin/Phyllis W	Humanities and Soc. Sci. Lib.	F/T	Assoc Librarian-Tenure Stream
Urbain/Carole	Humanities and Soc. Sci. Lib.	F/T	Assoc Librarian-Tenure Stream
Wallis/Kendall	Humanities and Soc. Sci. Lib.	F/T	Assoc Librarian-Tenure Stream
Weatherby/Lonnie	Humanities and Soc. Sci. Lib.	F/T	Assoc Librarian-Tenure Stream
Bedjanian/Tatiana	Humanities and Soc. Sci. Lib.	F/T	Asst Librarian-Non Ten Stream
Doi/Carolyn	Marvin Duchow Music Library	F/T	Asst Librarian-Non Ten Stream
Hackett/Lise	Collection Services	F/T	Asst Librarian-Non Ten Stream
Kochkina/Svetlana	Nahum Gelber Law Library	F/T	Asst Librarian-Non Ten Stream
Koen/Diane	McGill University Libraries	F/T	Asst Librarian-Non Ten Stream
Lavender/Graham	Howard Ross Library	F/T	Asst Librarian-Non Ten Stream
Miller/Pamela Joan	Osler Library	F/T	Asst Librarian-Non Ten Stream
Savova Petrova/Maria	Collection Services	F/T	Asst Librarian-Non Ten Stream
Smith/Sonia	Humanities and Soc. Sci. Lib.	P/T	Asst Librarian-Non Ten Stream
Bilodeau/Edward	Library Technology Services	F/T	Asst Librarian-Tenure Stream
Boruff/Jill	Life Sciences Library	F/T	Asst Librarian-Tenure Stream
Buckland/Amy	Library Technology Services	F/T	Asst Librarian-Tenure Stream
Cai/Huibin	Library Technology Services	F/T	Asst Librarian-Tenure Stream
Canuel/Robin	Humanities and Soc. Sci. Lib.	F/T	Asst Librarian-Tenure Stream
Chellew/Megan	Collection Services	F/T	Asst Librarian-Tenure Stream
Colosimo/April	Schulich Library	F/T	Asst Librarian-Tenure Stream
Côté/Maryvon	Nahum Gelber Law Library	F/T	Asst Librarian-Tenure Stream
Duffy/Eamon Patrick	Humanities and Soc. Sci. Lib.	F/T	Asst Librarian-Tenure Stream

Fitzgibbons/Megan	Humanities and Soc. Sci. Lib.	F/T	Asst Librarian-Tenure Stream
Garland/Jennifer	Humanities and Soc. Sci. Lib.	F/T	Asst Librarian-Tenure Stream
Gore/Genevieve C	Life Sciences Library	F/T	Asst Librarian-Tenure Stream
Hanz/Katherine	Education Library	F/T	Asst Librarian-Tenure Stream
Holland/Ann Marie	Rare Books	F/T	Asst Librarian-Tenure Stream
Jara de Sumar/Juana Dolores	Humanities and Soc. Sci. Lib.	F/T	Asst Librarian-Tenure Stream
Jones/Julie	Humanities and Soc. Sci. Lib.	F/T	Asst Librarian-Tenure Stream
Kasuto/Emily	Schulich Library	F/T	Asst Librarian-Tenure Stream
Koscevic/Nevenka	Collection Services	F/T	Asst Librarian-Tenure Stream
Kucij/Amy Maya	Education Library	F/T	Asst Librarian-Tenure Stream
Lange/Jessica	Howard Ross Library	F/T	Asst Librarian-Tenure Stream
Lui/Vincci	Macdonald Campus Library	F/T	Asst Librarian-Tenure Stream
Martin/Catherine	Marvin Duchow Music Library	F/T	Asst Librarian-Tenure Stream
Mawhinney/Tara	Schulich Library	F/T	Asst Librarian-Tenure Stream
McKinnon/Dawn	Howard Ross Library	On leave	Asst Librarian-Tenure Stream
McMillan/Brian	Marvin Duchow Music Library	F/T	Asst Librarian-Tenure Stream
Miller-Nesbitt/Andrea	Schulich Library	F/T	Asst Librarian-Tenure Stream
O Neill/Louise	Library Technology Services	F/T	Asst Librarian-Tenure Stream
Salamon/Anaïs	Islamic Studies Library	F/T	Asst Librarian-Tenure Stream
Sandink/Jan	Macdonald Campus Library	F/T	Asst Librarian-Tenure Stream
Sikora/Lindsey	Life Sciences Library	F/T	Asst Librarian-Tenure Stream
Sonksen/Ruth	Collection Services	P/T	Asst Librarian-Tenure Stream
Swanick/Sean	Islamic Studies Library	F/T	Asst Librarian-Tenure Stream
Waters/Natalie Heather	Macdonald Campus Library	F/T	Asst Librarian-Tenure Stream
Yanofsky/Deena B	Schulich Library	F/T	Asst Librarian-Tenure Stream
Zheng/Meiqing Macy	Collection Services	F/T	Asst Librarian-Tenure Stream
Virr/Richard E/Dr.	Rare Books	F/T	Curator

Executive Summary

Building on our culture of service, the McGill Library remains responsive to the needs of our users as our first order of business. We have experienced many noteworthy achievements and milestones during the past eighteen months, three of which are particularly noteworthy and discussed below.

Library staff from every unit participated in implementing the new Expanded Course Reserves Program, whereby all materials in instructor course packs, syllabi, or bibliographies, were made accessible online via the Library's course reserves catalogue module. In total, 810 courses were processed over two terms, with links to over 6,600 books, eBooks, articles, sound recordings, and more. Now fully operational at all branches, the Expanded Course Reserves has been highly successful for all involved – our students benefit from having quick, easy access to all course readings licensed by the Library and the Library continues to enhance relationships with our faculty members to ensure that resources are readily available for teaching, learning and research.

In a similar vein, in the knowledge that convenience is key to the delivery of content to our user base, to meet the changing needs of today's students, faculty and staff, the Worldcat Local discovery tool was implemented as part of the Library's Catalogue in the summer of 2009 and transitioned to the primary catalogue in January 2010. Placing WorldCat Local front and centre now gives our users the ability to search more than 600 million items in a wide variety of formats. This switch required much effort and coordination on the part of our staff. Work included a reclamation project to match our holdings to those on the OCLC. Over 200,000 new records were added to OCLC during this project, along with the updating of over 2 million already existing records in WorldCat. Our records are now in better sync than ever and our holdings are fully up-to-date and available in real time.

Students, faculty, and staff continue to demonstrate the very high value they place on library facilities and services. Overall, use of library facilities and services continues to grow, with a total of 5, 812, 800 visitors to McGill Library buildings in 2009-10, a 12% increase over 2008-09. The revitalization of library space for our growing community remains a priority for the McGill Library. In order to meet the escalating need for student study and work space, we have renovated defined spaces in five branch libraries this reporting year. The major upgrades to the Walter Hitschfeld Geographic Information Centre and Life Sciences Library blend a diverse range of studying and learning spaces for groups and individuals. Several spaces in the Humanities and Social Sciences Library were given a facelift. Most notably, the second and fifth floors of the McLennan Library Building were entirely refurbished with hundreds of new study desks, one-third of which were allocated to graduate students. The Blackader-Lauterman Collection of Architecture and Art space in the Redpath Library Building was painted and recarpeted and a seminar room overlooking the campus and a PhD study room were created. Close by, another graduate study space on the second floor of the Redpath Library Building was completed providing doctoral students with a private, quiet, and secure working space. Over one hundred students applied for the opportunity to be allocated one of the 36 seats. The use of renovated areas has been remarkably strong and there is still much more work to be done.

Without question, the ongoing improvements to our facilities and services have had have a profound impact on the ways teaching, learning and research are conducted here at McGill. We must continue to adapt and transform traditional library spaces and resources into enhanced learning environments and information laboratories in order preserve and innovate as a world-class academic and research institution.

STATISTICAL SUMMARY	2009-2010
Attendance (gate count)	5,812,800
Inquiries	100,041
Information Skills Seminars (courses and tours conducted)	2,053
Attendees at Information Skills Sessions	27,464
Loans (monographs, serials and reserves)	925,671
Shelving	885,106
Interlibrary Loan/Document Delivery	
Items supplied to other libraries	30,630
Items received from other libraries (mediated & unmediated)	17,808
Monographic volume purchases (print & electronic)	134,178

SECTION 2: SUMMARY OF ACHIEVEMENTS

This section highlights significant achievements, challenges, special events, and interesting developments that took place within the unit between June 1, 2009 and December 31, 2010.

1. **TEACHING & LEARNING**

   - **WORKSHOPS & TRAINING SESSIONS**
     The various branch libraries continued to provide workshops and training sessions for clients. Some highlights include:

     o At the Nahum Gelber Law Library, library involvement in teaching legal research in the Law Faculty grew substantially when all librarians were asked to lecture in the undergraduate methodology course. A total of 57 classroom contact hours were provided over the course of 12 months. Librarians at the Faculty of Law lectured in classes at the behest of professors, judged and evaluated moots, supported 11 moot teams, gave seminars to self-selected groups and liaised with the instructors of the Law Information course of the School of Information Studies.

     o At Macdonald Campus, a new required undergraduate course, AEHM 205: Science Literacy, was offered in Fall and Winter 2010 terms. 150 students registered for the research & communication skills building course co-taught by Head Librarian Natalie Waters and Professor Carole Newman. There was also a marked increase in the number of workshops offered as well as in the number of attending students. Liaison Librarians at Macdonald gave a combined total of 276 library instructional sessions, attended by 1,768 students.

     o At the Life Sciences Library, the library is integrated into the undergraduate medical curriculum and the curriculum of biology, nursing, dentistry, and physical and occupational therapy. 164 sessions were taught by librarians over the school year, reaching a total of 6,222 users.

     o In 2009-2010, liaison librarians at the Howard Ross Library of Management provided sessions in specific courses as well as general orientations for students in the BCom, MBA, and PhD programs and in various Continuing Education courses. Over the past 18 months, 168 sessions were presented to 6,615 students. 136 sessions were class specific and requested by the faculty; this is a substantial increase in custom sessions over last year.

     o In consultation with Schulich School of Music, professors in Research and Performance departments, Music Library liaison librarians, Cynthia Leive and Cathy Martin designed a new professional development course for graduate performance students. The course is required of all first year masters students in performance and will be offered every fall. Three sections of the one hour per week, 14 week course were taught in the fall 2010 term.

- **EXPANDED COURSE RESERVES**
  Staff across the entire Library system have worked tirelessly to support the teaching initiatives of our faculty and ensure that any item owned by the Library (electronic or print), from any course reading list (a reserve reading list, a syllabus handed to a Liaison Librarian or a printed course pack) is linked in our Expanded Course Reserve Service.

  This service complements traditional course reserves by giving students access to online course materials and print holdings through the "Course materials" tab on the Library's website. Instructors have been encouraged to create links to the Course Reserves Module directly in myCourses.

  Feedback from the students and faculty has been overwhelmingly positive. One main suggestion from clients is that they want even more material online. In some cases, faculty members have responded by dropping print readings in favour of online material. In total, 420 courses were processed in the Fall 2010 term and 390 courses were processed in the Winter 2010 term, with links to over 6,600 books, eBooks, articles, sound recordings, and more. Ninety-six percent (96%) of all articles requested by faculty are held by McGill Library in electronic form and 10% of all the monographs are available in electronic form.

- **WORLDCAT LOCAL – NEW DISCOVERY TOOL**
  Worldcat Local was installed in the summer of 2009 to help clients find and effectively use the library resources they need. WorldCat Local provides a new discovery layer on the catalogue. Much energy and effort went into implementing WorldCat Local, which included a reclamation project to match our holdings to those on OCLC (Online Computer Library Center). Over 200,000 new records were added to OCLC during this project. We now send our new records weekly to OCLC to keep our holdings up-to-date and our original cataloguing staff now catalogue directly on WorldCat, making our holdings available in real time.

- **MYRESEARCH**
  A group of dedicated librarians, in collaboration with Teaching and Learning Services and Graduate and Postdoctoral Studies, developed a research skills/information fluency program targeted at graduate students in 2009-10. The tailored *MyResearch* program was delivered to hundreds of graduate students from 78 McGill programs. The program was reviewed and modified over the summer to ensure larger take-up in the 2010/11 academic year. This model so impressed a program director in the Faculty of Arts, that it is now being modified by a team of librarians in the Humanities and Social Sciences Library to support our Arts undergraduate students.

EXCELLENCE IN SERVICE

- **LIBQUAL SURVEY**
  The 2010 LibQual+ (Lite Version) survey was performed in March/April 2010 along with all Canadian Academic Research Libraries (CARL) members. The survey was sent to a total of 8,500 members of the McGill community, a sampling of undergraduates and graduates and all faculty members. The 2010 response rate of 1,404 completed surveys was 23% higher than the 1,085 responses in 2008. The survey uses 22 core questions which are split into three dimensions of Library Service quality: *Affect of Service* (questions concerning the effectiveness of library staff); *Library as Place* (questions on the physical environment); and *Information Control* (questions concerning the ease with which information can be found, e.g. effectiveness of access tools, Web sites etc. and the availability of books and electronic information etc.).

  The comparisons of results for McGill's participation in the LibQual Survey since 2003 show generally upward progress over time. Preliminary analysis of results show that the major renovation programs carried out over the last 4-5 years have clearly had a positive impact on perceptions of the library, with an increase in the overall average rating. Both students and

faculty view *Information Control* as both a priority and an area of concern to be improved upon. There is a considerable vote of confidence that the actual holdings of books and journals have improved, and a concern that finding information is more difficult. Respondents are not currently comfortable with recent changes made to the web-site and catalogue. In terms of service, respondents were favourably impressed with the manner in which they were treated but noted that improvements needed to be made when it came to content and knowledge ability.

- **OVERDRIVE & E-READER LOANS SERVICE**
  McGill Library's new OverDrive download service went live in August 2009. OverDrive is a website that enables our clients to download e-books, audio files, videos and more to their iPhones, laptops, Sony e-readers and other mobile devices for a two-week loan period. This provided significant advantages to our "mobile" users. As part of the effort to promote and make accessible our Rare Books and Special Collections, McGill Library now shares digitized titles via the "OverDrive Local Content" feature. A selection of items from the Osler Library and Rare Books and Special Collections published between 1843 and 1943 have been digitized by Library Technology Services and transformed into PDF e-books. Fifty copies of each title are available for check out and download similar to the rest of the electronic content offered on McGill OverDrive. Titles are accessible to McGill users and users of OverDrive subscribing libraries worldwide. Featured titles include the first edition of Dickens' "A Christmas Carol" and "The Canadian handbook and tourist's guide" from 1866. To view the complete list, visit McGill OverDrive homepage - http://mcgill.lib.overdrive.com and access the featured collection. The list will be gradually complemented with additional titles.

  After a successful e-reader pilot at Howard Ross in 2009, one hundred and five Sony Reader Touch Edition PRS-600TM devices became available for a two week loan to McGill students, faculty, and staff starting September 2010. The e-readers are compatible with a wide variety of e-books, audio books and journal articles that can be borrowed from the Library, downloaded for free from the web (including Google Books), or purchased from e-book vendors.

- **LIBRARY TECHNOLOGY SERVICES**
  Library Technology Services work is largely done behind the scenes. These activities are crucial to the provision of excellent library service. LTS Highlights for the 2009-2010 include:

  - 13,000 ProQuest theses (1965 – 1994) processed and uploaded to eScholarship@McGill; eScholarship@McGill has exceeded 25,000 e-theses in 2010 and has become one of the largest institutional repositories in North America.
  - Instant Messaging services added to Ask-a-Librarian service (Meebo, MSN, GTalk). Users no longer have to go to the library website to chat with a librarian online.
  - New library website format introduced with design based on summer 2009 user comments. Further enhancements made to home page in Fall 2010.
  - McGill Library mobile interface for smart phones and iPod Touches developed and launched.
  - Computer Finder application (located on the Library web and mobile sites) launched. It shows how many computer workstations are available in the various library branches around campus and includes two new sort orders (by building and proximity).
  - High-profile display of new library technologies enabled for Teaching and Technology Fair (Expanded Course Reserves, bX, WorldCat Local, mobile interface).
  - On Demand Services (digitize and print on demand) defined and launched. This service includes thesis printing service for McGill graduates.
  - Open Access Week displays and activities organized in fall 2009 and 2010 included animated video about Open Access produced in partnership with Canadian Academic Research Libraries (CARL). http://www.youtube.com/watch?v=y9Jh_GffRPU
  - Open Access Resources implemented in Aleph. Users can now browse the catalogue and source titles that do not require VPN to read off campus.

- o The Library has recently "repatriated" the McGill Journal of Education (MJE). It is now hosted on our servers. This journal, which has been published for over 40 years, has been openly available online for the past five years. In partnership with the editor of MJE, Anthony Paré, the Library digitized all back copies of the journal, and will be loading them onto the journal site to ensure accessibility to all.
- o Selection of photos from Osler digital collection pilot tested in Flickr.
- o LTS supported activities of the Nesstar Task Force and was responsible for investigating the provision of research data management services to faculty and other researchers in the McGill community within a Virtual Research Environment (VRE).
- o Network detection and notification implemented on web site to raise awareness of VPN to connect to resources from off-campus.
- o Supported the use of social networking tools such as Facebook and Twitter to assist in the Library's communications and orientation activities.
- o Implemented a new visual design for the Library's public screens, as well as a new distribution method that reduced the effort required to update slides.
- o Launched the "Feather Book" of Dionisio Minaggio digital collection, which included integration in the Library's property in Second Life.

- **HOSPITAL LIBRARIES – TRAINING & SUPPORT**
  Affiliated health sciences libraries from the McGill University Health Centre, Montreal Children's Hospital, Montreal General Hospital, Montreal Neurological Hospital, Royal Victoria Hospital, Douglas Mental Health University Institute, Jewish General Hospital, and St. Mary's Hospital Centre continue to collaborate with the Library in order to provide access to information in support of patient care, education, and the research mandates of its member institutions. In 2009-10, hospital libraries partnered with the McGill Library to share McGill's catalogue and borrowing system for increased convenience of our patrons and service efficiency. Access to the ALEPH system for cataloguing and circulation was extended and the Montreal Neurological Institute and Hospital Library went live with the system in 2009-2010. The Jewish General Hospital, the Health Sciences Library and the Institute of Community and Family Psychiatry are in the process of integrating the system. In December 2009, hospital librarians were invited to an afternoon of presentations and discussion about the current directions of the Library. A listserv to communicate with hospital library staff was set up in January 2010 alerting them to training sessions, new McGill Library resources, etc. In February 2010, the Life Sciences Library hosted two point-of-care tools workshops for McGill Library staff and hospital librarians. In January 2011, the McGill Library will plan and host an annual professional meeting with Montreal health sciences librarians (ABSAUM/MHLA).

FACILITIES: AN APPROPRIATE LIBRARY ENVIRONMENT
McGill Library continues to renovate our branch libraries as funding allows. Major refurbishment improvements were made to the following branches:

- Walter Hitschfeld Geographic Information Centre:
  - o In the Fall of 2009, the renovation of the Geographic Information Centre was completed in collaboration with the Department of Geography, the Faculty of Science, Teaching and Learning Services and McGill Library. The facility supports enhanced teaching, learning and study spaces. Since the facility opened in November 2009, attendance numbers have risen by 30%.

- Life Sciences Library:
  - o The Life Sciences Library experienced a major upgrade on the 3rd and 4th floors. The Library was formally "opened" by the Dean of Medicine and the Trenholme Director of Libraries in the Fall of 2009. Library staff was relocated to the 3rd floor, plus new service counters, an expanded e-zone and quiet study zones were built.

- Islamic Studies Library:
  - Refurbishments to Islamic Studies Library began in February 2010 and include: new staff seating, improved service counter, fresh paint throughout and matching seating.

- Humanities & Social Sciences Library:
  - A 36 seat PhD Room on the 2nd floor of the Redpath Library Building was completed and seating allocation finalized with input from Graduate and Postdoctoral Studies and the Faculty of Arts. A dedicated, secure room was developed with large study desks, lockable drawers, copying facilities and comfortable lounge seating. PhD students will be allocated a space for a term of one year.
  - Student funding from the SSMU Library Improvement Fund and the Arts Undergraduate Society partially funded a major upgrade of the student seating along the perimeter of the 2nd and 5th floors of the McLennan Library Building. Six hundred study desks were replaced (1/3 were allocated to graduate students), lighting improvements, fresh paint and carpet replacement were made to both floors.
  - Lighting improvements and consistent signage installed throughout the Humanities and Social Sciences Library.
  - The new "way finding" signage model developed for HSSL began to be rolled out to all branches in January 2010.
  - The Microfilm Viewing Room on the 2nd floor of the McLennan Library Building was re-located to the room next door. This allows for staff at the Government Information Service Desk to quickly identify and help clients requiring assistance.
  - Summer 2010 saw a refurbishment and reorganization of the Blackader-Lauterman space, thanks to a gift from the SSMU's Library Improvement Fund. Improvements include: fresh coat of paint, new carpet, and new furniture, including tables equipped with power for laptop users. The two staff offices were transformed into spaces for McGill faculty and students: a seminar room, overlooking the campus, with space for up to 8 people and a PhD study room, with desks for 8 students. New shelving was added to allow for this reorganization and for future growth in the collection.

- Howard Ross Library of Management:
  - In 2009-2010, the refurbishment of HRML continued. Ten new Bloomberg terminals were installed, reference shelving was removed, the reference collection was weeded and moved temporarily, eight new tables were added to the Information Zone, all dark wood carrels were replaced, all public chairs were reupholstered and new standardized signage was installed.
  - The facilities of the HRML underwent significant changes in Fall 2010. In preparation for the complete renovation of the 2nd floor of the Bronfman Building (beginning January 2011), the print collection was moved to the 4th floor of the Humanities and Social Sciences Library (HSSL). In the final weeks of December, staff members were also relocated to HSSL and a temporary service point established in Room 425 of the Bronfman Building. During this entire time the Library's public service went uninterrupted.

- Schulich Library of Science & Engineering:
  - The Schulich Library of Science and Engineering experienced a 40% increase in usage since refurbishments completed in the branch in 2008.

COLLECTION DEVELOPMENT

The Library's collections remained a huge strength – outstanding in quality, diverse in format, and broad in disciplinary coverage. The Library's holdings of 7 million items encompassed vast quantities of print material, microforms, audio and video recordings and e-resources.

There were many achievements this year in Collection Services, including cataloguing and loading over 200,000 records. This includes new cataloguing, backlog projects (backlog reduction of 26,665 units), record loads from e-book packages and databases, as well as record loads from our vendors. Continuing to focus on backlog reduction this year, we had several projects with student workers and our staff, along with projects completed working with OCLC Canada.

Collections Development highlights include:

- The Library continues to cancel print journal subscriptions when access to online versions is available. At the Schulich Library of Science and Engineering, for instance, the number of print monograph titles added to the Library in 2009-10 (2,287) showed a decrease (15.5%) from 2008-09 (2,707). The decrease in the acquisition of print monographs and increase in the purchase of e-books is a trend that started last year and will likely continue to grow in the years ahead. A new pricing model for e-books was introduced with some of our vendors: a 3 year deal with price cap increases regardless of the number of e-books published. This has been achieved with Elsevier Science, IGI Global, RSC, Wiley and Palgrave MacMillan. Ordering e-Books on GOBI was introduced by Electronic Resources and Serials in December 2009, which streamlined the ordering processes for our liaison librarians when ordering e-books from NetLibrary and ebrary. Electronic invoicing was added this year for materials purchased from YBP, reducing the staff time needed to process invoices from our largest book vendor. We hope that this can next be done for other major vendors in the upcoming year.

- An Internal Control Review done in conjunction with Accounts Payable the previous year, resulted in some follow-ups and improvements for better controls and automated calculations of taxes and tax rebates for e-resources and serials.

- Interlibrary Loans and Document Delivery moved from using PEBUQUILL to Canada Post as their mailing service. COLOMBO system was also upgraded. 90% of McGill's ILL borrowing activity is handled in Central ILL, which experienced a 7% increase over the previous year. An increase of 8.4% occurred in the period from January to April 2010, compared with the same period last year. This increase is possibly attributed to the switch to Worldcat Local as the default McGill Library catalogue beginning in January 2010.

- Cataloguing staff are participating in the "Expert Community Experiment" which allows all OCLC members to correct or enhance records in the OCLC WorldCat database. This work improves the quality of information in WorldCat, and also brings closer alignment between the data in Aleph and the data visible in WorldCat Local. This involved training for how to handle the changes and a review of the program from OCLC.

- A major project was undertaken to update authority records and to update access points in bibliographic records. This was a joint project involving Collection Services and Library Technology Services. The project involved outsourcing to a vendor, *Backstage*, to update McGill's authority file in order to create consistency with other large institutions including the Library of Congress. Work with *Backstage* began in 2009, and continued through all of 2010. Work on the reports produced by *Backstage* will commence in 2011.
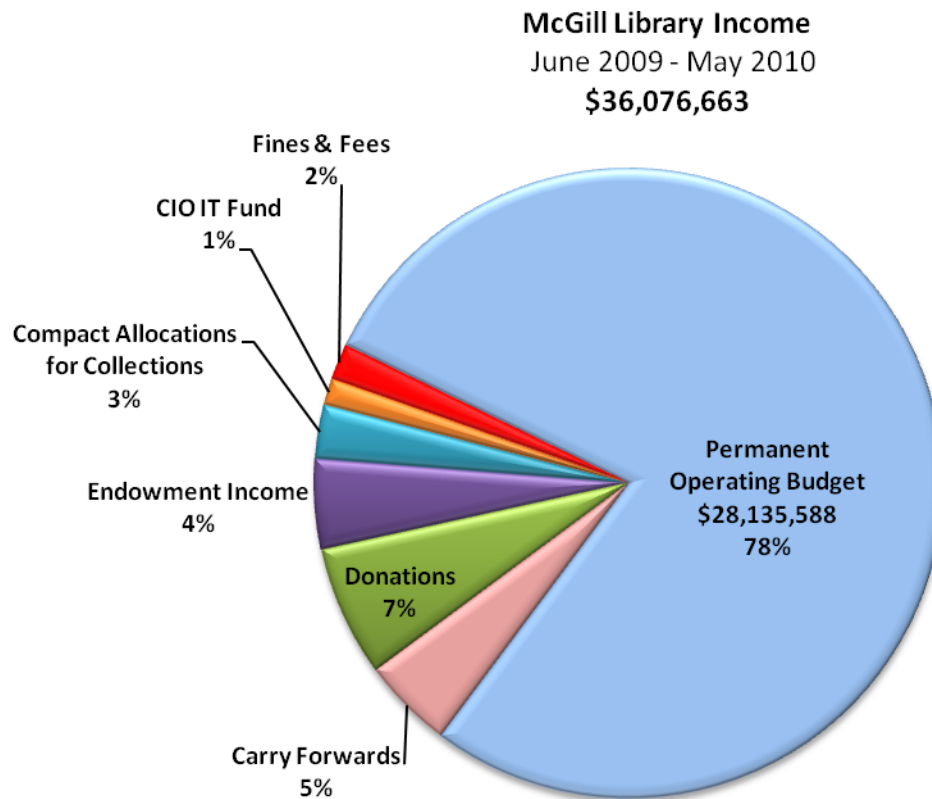
- Rare Books and Special Collections acquisitions notable titles include:
  - Herzig, L., Rev. Sidur le-hazanim 'Erekh tefilah. Montreal : Queen Printing Co., 1915. The only known copy of this music for the Synagogue service.

  - Burney, Charles, 1726-1814. XII canzonetti a due voci in canone / poesia dell Abate Metastasio ; musica del Dottor Carlo Burney. Londra : Presso Longman e Broderip, [1794?]. Burney wrote the biography of the librettist Metastasio as well as setting some of his texts.

  - Hume, David, 1711-1776. Istoria d'Inghilterra / di David Hume ; recata in italiano da Michele Leoni. In Venezia : Per Giuseppe Picotti, 1819-1826. The unusual first translation of Hume's history into Italian and much less common than the second.

  - Longmore, George, b. 1793? Matilde, or, The crusaders : an historical drama in five acts / by Captain Longmore. London : Printed for T. Cadell, Strand ; and W. Blackwood, Edinburgh, 1827. A very rare work by this Quebec-born author and the only recorded Canadian copy.

- External Loans/Digitizations include:
  - Osler Library of the History of Medicine arranged to lend 5 artifacts to the Canadian War Museum (Ottawa) for their exhibition on medicine and war, originating from the Wellcome Trust and the Dresden Health Museum.

  - National Gallery of Canada Library (Ottawa), Maurice Denis: Journeys, Jan.-May 2010: loan from the Colgate Collection of Éloa, ou La soeur des anges : mystère, by Alfred de Vigny, with illustrations in colour by the French painter Maurice Denis.

  - National Yiddish Book Center, Amherst, MA. Permanent exhibition of Yiddish Books in celebration of the 25th anniversary of the Centre, starting Summer 2010, digitization of three items from the Fishstein Yiddish Poetry Collection.

  - Nature Conservancy of Canada, Pelee Island Park, Ontario. [Ecotrail interpretive panel system], starting Summer 2010, digitization of a map of Pelee Island Township, from the Illustrated Atlas of Canada, 1881.
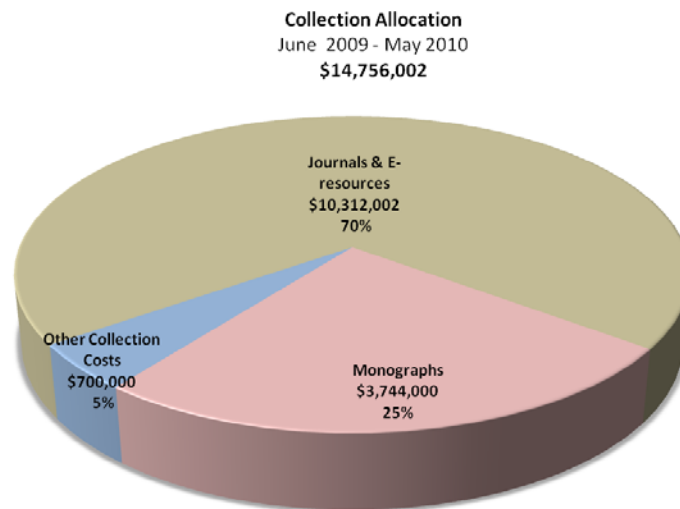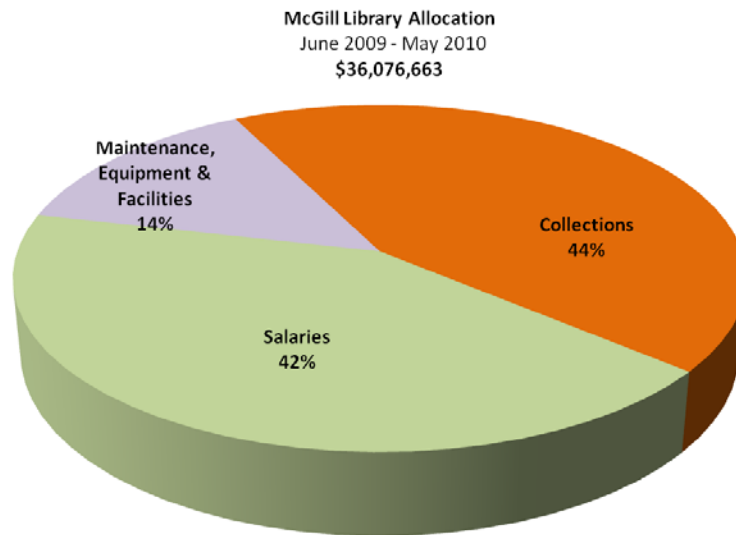
FUNDING

The Library sought to introduce further efficiencies in its processes to ensure a reduction in costs while maintaining improvement strategies and the collections.

The Library Advancement Committee continues to assist with the University's Capital Campaign. The Library's targeted amount was $24 million to secure its financial future and the members of the Committee assisted with ideas and outreach.

The Library was extremely grateful to its many donors, who helped to fulfill the mission, in offering students a world class McGill education and funding the future work of the Library. Gifts to the McGill Library advanced learning by enhancing the capacity to respond to the diverse needs of students, staff and members of the community through comprehensive information resources, innovative services and a range of attractive study spaces. From June 2009 to December 2010, the total donations and contributions from student associations including the matching money for SSMU donations was $3,413,912.

McGill Library Income
June 2009 - May 2010
$36,076,663

Fines & Fees 2%

CIO IT Fund 1%

Compact Allocations for Collections 3%

Endowment Income 4%

Donations 7%

Carry Forwards 5%

Permanent Operating Budget $28,135,588 78%

McGill Library Allocation
June 2009 - May 2010
$36,076,663

- Maintenance, Equipment & Facilities 14%
- Collections 44%
- Salaries 42%

Collection Allocation
June 2009 - May 2010
$14,756,002

- Journals & E-resources $10,312,002 70%
- Other Collection Costs $700,000 5%
- Monographs $3,744,000 25%

STUDENTS' SOCIETY of McGILL UNIVERSITY (SSMU) LIBRARY IMPROVEMENT FUND

Through a generous donation from the SSMU's Library Improvement Fund, the McGill Library is once again able to make the Library's facilities and services more available to students. The SSMU in collaboration with the McGill University Alumni Association created the Library Improvement Fund (LIF) in 1996. McGill Undergraduate students have since donated over $5 million to the McGill Library through the LIF. The Library Improvement Fund Committee (LIFC) allocates funding according to need. This year the combined contributions of the SSMU students and matching funds totaled $583,669.50. With these funds, the McGill Library undertook the following projects:

- Extended Hours: Extended hours were implemented at the students' request at: Humanities and Social Sciences Library, Schulich Library of Science and Engineering and Nahum Gelber Law Library.
- Facilities Improvements: The Blackader-Lauterman Collection of Architecture and Art located in the Humanities and Social Sciences Library was completely refurbished and the main floor of the Nahum Gelber Law Library will be refreshed.
- Jobs for Students: The McGill Library expanded the very successful Student Navigator Programme.

STAFFING

ARRIVALS
We are pleased to welcome new staff. Several librarians & support staff members have joined us over the course of 18 months:

Name	Start Date	Title/Branch/Unit
Bilodeau/Edward	July 2010	Web Services Librarian, Library Technology Services
Brazzeal/Jackie	June 2010	Senior Library Clerk, Humanities & Social Sciences Library
Doi/Carolyn	June 2010	Liaison Librarian, Marvin Duchow Music Library
Dupuis/Patrick	March 2010	Library Assistant, Marvin Duchow Music Library
Garland/Jennifer	June 2009	Liaison Librarian, Humanities & Social Sciences Library
Gaulin/Denise	February 2010	Senior Library Clerk – Circulation Services
Hanz/Katherine	June 2009	Liaison Librarian, Education Library
Jones/Julie	August 2010	Liaison Librarian, Humanities & Social Sciences Library
Kochkina/Svetlana	July 2010	Liaison Librarian, Nahum Gelber Law Library
Lange/Jessica	August 2009	Liaison Librarian, Howard Ross Library
Lavender/Graham	August 2009	Liaison Librarian, Library Technology Services
Lesniowski/Edmund	December 2009	Senior Library Clerk, Howard Ross Library
Miller-Nesbitt/Andrea	June 2010	Liaison Librarian, Schulich Library
Mills/Jillian	June 2010	Senior Library Clerk, Life Sciences Library
Murray/Susan	August 2009	Head Librarian, Life Sciences Library
Ramundo/Merika	June 2010	Communications Officer, Planning & Resources Services
Salamon/Anaïs	June 2010	Head Librarian, Islamic Studies Library
Sandink/Jan	June 2009	Liaison Librarian, Macdonald Campus Library
Sciandra/Carmela	April 2010	Human Resources Administrator, Planning & Resources Services
Swanick/Sean	November 2009	Liaison Librarian, Islamic Studies Library
Watson-Sévigny/Jayne	August 2010	Senior Library Clerk, Schulich Library
Yanofsky/Deena	July 2009	Liaison Librarian, Schulich Library

TENURE GRANTED

Name	Start Date	Position
Hafner, Joseph	2009	Associate Director, Collection Services
Holder, Sara	2010	Head Librarian, Education Library
Kloda, Lorie	2009	Liaison Librarian/Team Leader, Life Sciences Library
Lyons, Christopher	2010	Liaison Librarian, Osler Library of the History of Medicine

SABBATICAL LEAVES

Name	Time Frame	Branch/Unit
Henderson/Jim	September 1, 2008– August 31, 2009	Life Sciences Library
Hobbins/John	September 1, 2009 – August 31, 2010	Nahum Gelber Law Library
Oliver/Christine	September 1, 2009 – August 31, 2010	Collection Services

DEPARTURES

Name	End Date	Branch/Unit
Buttner-Schnirer/Padaraig	September 2009	Marvin Duchow Music Library
Collier/Andrew	January 2010	Library Technology Services
DeWolfe/Rosanne	April 2010	Humanities & Social Sciences Library
Goussalova/Marina	January 2010	Collection Services
Hu/Amei	August 2010	Collection Services
Hunt/Jessica	February 2010	Planning & Resources Services
Lauder/Adam	March 2010	Humanities & Social Sciences
Meert/Debbie	April 2010	Macdonald Campus Library
Odorico/Vicki	August 2009	Schulich Library
Orlandini/Rosa	August 2009	Walter Hitschfeld Geographic Information Centre
Penner/Cornelia	December 2009	Humanities & Social Sciences Library
Rahman/Saifullah	October 2009	Schulich Library
Schmidt/Janine	January 2010	Trenholme Director of Libraries
Simard/Stéphanie	March 2010	Schulich Library
Stark/Julia	May 2010	Howard Ross Library

RETIREMENTS
Several longstanding Library Staff have made their decision to retire from McGill University. We wish them much happiness in this next stage in their lives.

Name	End Date	Position
Anderson/Sandy	April 2010	Collection Services
Asimakopulos/Marika	August 2009	Schulich Library
Berger/Marilyn	May 2010	Humanities & Social Sciences Library
Carpenter/Halyna	August 2010	Humanities & Social Sciences Library
Coirazza/Josie	September 2010	Schulich Library
Cumming/Heather	December 2009	Collection Services
De Souza/Hubert	December 2010	Humanities & Social Sciences Library
Eugene/Carlyle	April 2010	Humanities & Social Sciences Library
Ferahian/Salwa	May 2010	Islamic Studies Library
Hobbins/John	November 2010	Library Technology Services
Johnston/Ron	September 2010	Library Technology Services
Kudlaciak/Jadwiga	December 2009	Collection Services
Mattocks/Yvonne	December 2010	Collection Services
Ng Kwai Hang/Mee Lang	September 2010	Macdonald Campus Library
Rahaman/Rabbiun	July 2010	Humanities & Social Sciences Library
Wiseman/Olga	September 2009	Schulich Library

EMERITUS STAFF
As a result of the recent changes in emeritus status of academic staff, the following former staff who had retired from the Library have been awarded the honorific title of Librarian Emerita as of September 1, 2009 following a recommendation from the former Director Janine Schmidt, Director of Libraries, and been informed of this in a letter from the Provost. They are: **Lorraine Dubreuil, Donna Duncan, Calvin Evans, Bruce Grainger, Anastassia Khouri, Carol Marley, Nadia Olynk, Leonore Rapkin, Lilian Rider, Elisabeth Silvester, Kathleen Toomey.**

TRANSFERS/RE-ASSIGNMENTS

Name	Start Date	Former Title/Location	New Title/Location
Antenucci/Marisa	February 2010	Life Sciences Library	Collection Services
Boyer/Daniel	June 2009	Wainwright Librarian, Law Library	Head Librarian, Law Library
Buckland/Amy	October 2009	Howard Ross Library of Management	Library Technology Services
Colosimo/April	August 2009	Life Sciences Library	Schulich Library & Team Leader
Frenette/Lucy	August 2010	Administrative Coordinator, Macdonald Campus	Senior Library Clerk, Macdonald Campus
Gaulin/Denise	January 2010	Collection Services	Schulich Library
Gore/Genevieve	October 2010	Library Technology Services	Life Sciences Library
Hay/Joanne	August 2010	Administrative Coordinator, Collections Services	Cataloguing Editor & Acquisitions, Collections Services
Holder/Sara	2010	Interim Head Librarian, Education Library	Head Librarian, Education Library
Kloda/Lorie	2009	Liaison Librarian, Life Sciences Library	Liaison Librarian, Life Sciences Library & Team Leader
Lavender/Graham	2010	Library Technology Services and Director's Office	Howard Ross Library of Management
MacLean/Eleanor	2009	Liaison Librarian, Life Sciences Library	Liaison Librarian, Life Sciences Library & Team Leader
McMahon/Anne	August 2010	Senior Documentation Technician, Macdonald Campus	Head Library Clerk, Macdonald Campus
McMillan/Brian	April 2010	Liaison Librarian, Marvin Duchow Music Library	Interim Head Librarian, Howard Ross Library of Management
Nellissen/Patricia	September 2010	Schulich Library	Humanities & Social Sciences Library
Scarcia/Alessandra	December 2010	Humanities & Social Sciences Library	Rare Books & Special Collections
Selby/Robert	January 2010	Library Assistant, Schulich Library	Library Supervisor, Schulich Library
Wheeler-O'Rielly/Frances	July 2010	Library Assistant, Macdonald Library (PT)	Library Assistant, Macdonald Library (FT)
Yanofsky/Deena	2010	Liaison Librarian, Schulich Library of Science & Engineering	Liaison Librarian, Schulich Library of Science & Engineering & Team Leader
Zheng/Macy	2010	Collection Services	Humanities & Social Sciences Library

PROFESSIONAL DEVELOPMENT ACTIVITIES

- An Induction Program was offered for all new Library staff. Existing staff interested in attending some of the Induction sessions were also welcomed. Modules included: *What is the University and the Library all about?, Client Service, Information Technology in the Library, Collection Services, Services for you, Workplace Health and Safety*.

- Once again, due to popular demand, the McGill Library held staff development programs over the course of the summer. All staff members were invited to attend these fun-filled and informative workshops on three "Summer Wednesdays" and librarians on four "Summer Fridays". Topics covered included: *Creating Video Tutorials with Camtasia, Time: ally not enemy with Isabelle Gingras, Jazz Up Your Presentations, Active Living with Jill Barker, What I Did This Summer: Conference Update, A Web Sampler: Fun Sites and Tools for Work & Home"* and *E-Research, Data Curation and the Academic Library.*

- Over 40 librarians and staff members participated in the Library's Leadership Program which took place over 9 months. The facilitator was Michael Healey. The Collection Services Team collaborated on successful presentations and projects during the sessions. During the program participants reviewed coaching models, the circle of control, operating with responsibility, ways to improve communication skills, behaviour styles, the praise model, and many other concepts. During the sessions participants worked together to find effective ways to implement the Work Place Values, improve communication and looked at how successful organizations created high performing teams.

2. HONOURS, AWARDS AND PRIZES CONFERRED UPON UNIT STAFF MEMBERS

- 35 years of Service: **Jane Aitkins, Elizabeth Dunkley, Elizabeth Gibson, Johanne Hebert, Donald Hogan, David Kingsland, Yvonne Mattocks, Amin Merani, Gary Tynski, Katherine Watt, Lonnie Weatherby**

- Quarter Century Club: **Benedetta Del Balso, Lise Hackett, Joan Hobbins, Judith Lindsay, Mary Lourenço, Stephen Millier, Rowena Oakes, Marc Richard, Lily Szczygiel, Francisco Uribe**

- December 2009: **Bruce Osler** from the Humanities & Social Sciences Library was the recipient of this year's university-wide Principal's Award for Administrative and Support Staff.

- 2010 Librarian Excellence Award was awarded to **A. John Hobbins**. This award recognizes a McGill librarian who has demonstrated excellence in academic librarianship and has shown efforts to improve library services through innovative practice, initiative and resourcefulness.

- 2010 Library Staff Excellence Award was awarded to **Geoffrey Marcus** from the Schulich Library of Science and Engineering. This award recognizes the outstanding contribution of an Administrative and/or Support staff member at the McGill Library who has demonstrated innovative practice, initiative and resourcefulness in developing efforts to improve the quality of Library service here at McGill.

- **Amy Buckland** received the Special Libraries Association (SLA) Rising Star Award (2010). It is presented annually to recognize a new SLA member who shows exceptional promise of leadership and contribution to the association and profession.

- **Gelber Law Library staff** members continued to provide excellent service as measured in Mercury Course Evaluation results, where overall client satisfaction showed improvement over 2008-09. In the 2009 Law School Student Satisfaction Survey results, Law students indicated that we performed better than our Canadian and US peers in the *Computer Technology* category.

- The Library has been featured in numerous publications on and off campus including student reviews and opinion pieces in the McGill Tribune and Graduate Life blogs. As we look back on the year, we should all be proud of the Library's ranking in The Globe and Mail's Annual Canadian University Report, released in October 2010. Once again, **McGill Library ranked first**.

3. **SUPPORT FOR RESEARCH**

- **THE GHAFIQI PROJECT**
  The Osler Library of the History of Medicine, McGill University, houses one of the most remarkable medieval Arabic manuscripts on simple drugs, popularly known as the "Herbal of al-Ghafiqi". The work, composed by the celebrated twelfth-century Andalusian physician and scholar Abu Ja`far al-Ghafiqi, was arranged alphabetically according to an ancient notation no longer used in Arabic. Max Meyerhof (d.1945), the eminent historian of Islamic medicine, stated that al-Ghafiqi was undoubtedly the greatest botanist and pharmacologist of the Islamic period.

  In August 2010, McGill's Institute of Islamic Studies and The Osler Library officially launched The Ghafiqi Project. A workshop for an interdisciplinary team of international scholars to study the manuscript for the first time was organized over the course of two days. The Project aims to spur subsequent research, culminating in the eventual publication of a three-volume work including a facsimile of the manuscript, translation and scholarly commentary.

  Members of the Ghafiqi Project:
  - o Adam Gacek, Faculty Lecturer in Arabic Palaeography and Codicology, McGill University
  - o Pam Miller, History of Medicine Librarian, Osler Library of the History of Medicine, McGill University
  - o Jamil Ragep, Canada Research Chair in the History of Science in Islamic Societies, Institute of Islamic Studies, McGill University
  - o Faith Wallis, Historian of Medicine, McGill University

- **GRANT PROJECT : INVENTAIRE DES IMPRIMÉS ANCIENS AU QUÉBEC (IMAQ)**
  In September 2010, work began on the IMAQ project. This is a project based in the research chair of Marc André Bernier at Université du Québec à Trois-Rivières, and partially funded through his chair, and undertaken in collaboration with the BAnQ. The IMAQ contact at McGill University is Frédéric Charbonneau (Chaire William Dawson en littérature du XVIIIe siècle) in the Department of French Language and Literature.

  The goal of the project is to create a catalogue of all books held in Quebec which were printed before 1800. The final product will include links to scans of all title pages, marks of possession, illustrations and maps, and other points of interest.

  Working with Rare Books and Special Collections, the target of this part of the project is McGill's holdings of 16th century French imprints in Greek, Latin and French. Two Ph.D. students from the Department of French, Ann-Marie Hansen and Kristin Neel, have been working on cataloguing these materials, working closely with staff from both Collection Services and Rare Books and Special Collections, to ensure the bibliographic records produced meet the established standards for cataloguing rare materials. As of December 2010, work is in progress on approximately 30 titles.

- **LIFE SCIENCES LIBRARY RESEARCH GRANT COLLABORATIONS:**
  - o **Susan Murray** is a co-applicant with the Faculty of Family Medicine for Canadian Institute of Health Research (CIHR). Grant name: In primary health care, what is the value of Computer-based Health Information for Consumers (CHIC)? A knowledge synthesis.
  - o **Kloda, L.,** Koufogiannakis, D., & Brettle, A. The impact of research summaries on LIS practitioners. Canadian Association of Research Libraries (CARL) Research in Librarianship Grant ($2000), November 2010.
  - o Korner-Bitensky, N., Teasell, R., Wood-Dauphinee, S., Salbach, N., Bourbonnais, D., Levin, M., Jutai, J., Menon, A., Fung, J., Bayley, M.,Kagan, A., Kaizer, F., Fellows, L., Rochards, C., Dumoulin, C., Rochette, A., **Kloda, L.**, Thomas, A., Martino, R., Mayo, N.E., Eng, J., Duncan, P., & Page, S. STROKENGINE: An interactive e-learning resource for moving evidence-based stroke rehabilitation into clinical practice – Continuation Project (Collaborator). Canadian Stroke Network ($254,700), 2010-2013.

- o Macdonald, M.-E., Liben, S., Cadell, S. & **Kloda, L**. A systematic review of bereavement after the death of a child: A meta-synthesis of literature on family bereavement experiences and interventions. Innovation Fund in Children's Palliative Care Research Competition, Toronto Sick Kids' Hospital ($4,459), November 2009.
- o Pluye, P., Dawes, M., Rodriguez, R., Macauley, A., Bartlett-Esquilant, G., Grad, R. M., Seller, R. G., Salsberg, J. S., Macdonald, M.-E., Henderson, J. F., **Kloda, L. A.**, Jagosh, J. J., Bartlett, J. C., & Rosenberg, E. Evidence on Tap: Expedited Knowledge Synthesis. (Co-applicant). Stage one: Qualified Research Teams. Canadian Institutes of Health Research (CIHR), May 2009.
- o Dawes, M., Bartlett, J.C., Roland, G. M., McKibbon, A., Nie, J.-Y., **Kloda, L. A.** Refining access to health information using a novel indexing approach. (Collaborator). Canadian Institutes of Health Research (CIHR) ($101, 654), April 1, 2008 – March 31, 2011.

- **CANADIAN VIRTUAL HEALTH LIBRARY**
  In January 2010, the Canadian Institutes of Health Research (CIHR) awarded funding for the Canadian Virtual Health Library to improve access to health information for Canadians. CIHR has approved multi-year funding of $800,000 (year 1: $500,000; year 2: $200,000; year 3: $100,000) to implement the CVHL structure. The Canadian Virtual Health Library (CVHL) will improve the health of Canadians by making high-quality health information and evidence readily accessible to all health professionals for patient care, decision-making, policy and program development, research, continuous learning and patient education. By leveraging existing resourcesand services through a coordinated network of libraries, the CVHL will ensure that all health professionals, wherever they are in Canada, have ready access to the information they need. Training and assistance will be available from experts so that they can locate the best evidence to make informed decisions. Designated Principal Applicant: Patrick Ellis, Director, W. K. Kellogg Health Sciences Library, Dalhousie University. Co-Applicants: **Jim Henderson, Liaison Librarian Walter Hitschfeld Geographic Information Centre, McGill University** and Jessie McGowan, PhD Senior Information Scientist, Institute of Population Health, University of Ottawa.

- **OSLER LIBRARY RESEARCH TRAVEL GRANT**
  The Osler Library Research Travel Grant is endowed through the generosity of graduates of the Class of Medicine of 1936, and is supported by the Faculty of Medicine of McGill University. The Osler Library of the History of Medicine at McGill University sponsors a travel grant, designed to assist scholars who need to travel to and establish temporary residence in Montreal in order to use the resources of the Library. The grant is available to historians, physicians and to those interested in the arts and humanities of medical history. It carries an award of $1,500 (Canadian). $2,000 will be made available to those requiring 4 weeks to complete their research. 2009-2010 saw two Osler Library Travel Grant scholars. The first worked in the archives of Professor of Physiology, Boris Babkin. The second was a curator from the Erasmus Museum in Belgium whose research focus was on the volumes by Erasmus collected by William Osler.

- **BURNEY FELLOWSHIP RARE BOOKS AND SPECIAL COLLECTIONS**
  The Burney Centre, in conjunction with Rare Books and Special Collections Division, McGill Library, offers an annual fellowship, designed to assist scholars who need to travel to and establish temporary residence in Montreal in order to use the resources of the Library. The Fellowship, (supported by the American Society for 18th-century Studies, the Faculty of Arts, the Department of English and the Library) is available to scholars interested in any aspect of Frances Burney, the Burney family, and their extended circle. It carries an award of US $3,000 for a one-month stay, at a time to be arranged. The holder of the research grant in 2009 was Danielle Grover of the University of Southampton and in 2010 it was Louise Curran of University College, London.

4. PUBLICATIONS (members of the department are in bold)

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Kloda, L.A. & Bartlett, J.C. (2009). Clinical information behavior of rehabilitation therapists: A review of the research. *Journal of the Medical Library Association*, *97* (3), 194-202.

Lyons, Christopher & Maureen Malowany, "Who's a Public Health Professional? The Struggle for Recognition by Sanitary Inspectors in Early 20th Century Canada," *Canadian Journal of Public Health Revue canadienne de santé publique* 100, number 6 (November/December 2009). [Co-researcher and co-author]. Reprinted in the *P.H.I. Observer* 2, number 1 (March 2010)

Martin,Cathy. "Report on the Second Annual Meeting of the Quebec Chapter of CAML." *CAML Review* 37, no. 3 (November 2009): 6-12.

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5. **INVOLVEMENT IN THE COMMUNITY**
THE MCGILL LIBRARY: BUILDING PROFILE IN THE COMMUNITY

Donor generosity is so important to the Library. A walk through the various branch libraries reveals the generosity and vision shared by our donors. In order to encourage interest in and support of the Library, we continue to build our profile both on and off campus through a number of activities. Since June 2009, the Library has organized a successful series of small group events each attracting 20-25 people in various homes in Montreal and Greenwich CT. David Lank and Ann Vroom, Jane and Robert Coppenrath, and Miriam Tees all kindly opened their homes to the Library. These events revealed aspects of the Library the most people were not previously aware of such as McGill's rare and special cookbook collection. A highlight of these evenings was the opportunity to view some of the many treasures in the Library's collections. Janine Schmidt, former Trenholme Director of Libraries and Diane Koen, Interim Director of Libraries, made brief presentations about the Library. The last event in June 2010 featured a talk by Professor Natahlie Cooke. Due to their overwhelming success more events of this nature are planned in the future in Montreal, New York, and Ottawa.

The Friends of the Library sponsors a series of free lectures including the Shakespeare, F.R Scott, and Hugh MacLennan Lectures. Each of these popular events attracts hundreds of people and they are often "sold out". In the last few years individuals such as writers Noah Richler and Charlotte Gray, CBC personality Eleanor Wachtel, Mr. Justices Ian Binnie and Morris Fish of the Supreme Court of Canada have all spoken on behalf of the Friends of the Library.

In addition the Library pays special attention to the parents of current students and graduates through special tours of the Library, lectures and presentations. Donor generosity by parents through McGill's Parents Fund is instrumental in developing the collections and services in the McGill Library.

OUTREACH: DISPLAYING THE COLLECTION
EXHIBITS
Summer 2009: "Champlain Revisited" (Virtual Exhibit) During the Summer of 2008, Rare Books and Special Collections, McGill Library, celebrated the 400th anniversary of the founding of Quebec City in 1608 by Samuel de Champlain with an exhibition titled **Champlain Revisited**. The exhibition included Champlain's original published voyages and other documents, which contain valuable iconographic and cartographic information about early New France. This exhibition also highlighted the Tercentenary celebrations of 1908, which were a magnificent testimony of Canada's gratitude to those figures who contributed to its history. A lasting reminder of these 300th anniversary celebrations is to be found in the documents and colourful special supplements, souvenir booklets, albums and post cards that were on display. In the summer of 2009, McGill Library made **Champlain Revisited** available as virtual exhibition.
Champlain Revisited: Celebrating the Foundation of Quebec 1608
http://digital.library.mcgill.ca/champlain/

August 2009 – January 2010: "Casey Wood: The Birdman of McGill" Great library collections are enriched by donations from great individual collectors. McGill Library's extraordinary strengths in its ornithological collections, palm leaf manuscripts, Kashmiri lacquer and bible boxes are largely the result of the personal collecting of Casey Wood. This exhibit uncovered the gems of an avid collector with a particular passion for birds. Born in Wellington, Ontario in 1856, Casey Wood was educated in Ottawa, at Bishop's and McGill Universities, with further studies in Berlin, Vienna, Paris and London. He was a widely known ophthalmologist, ornithologist, prolific author, translator, editor, bibliophile, and traveler. The Library was fortunate to have this magnanimous donor as a friend. Casey Wood maintained his ties to McGill and bestowed his magnificent collections on the University. The treasures on display were drawn from the holdings of Rare Books and Special Collections, the Osler Library of the History of Medicine, the Redpath Museum and the Faculty of Medicine.

Summer 2009: "50 Years of Electronic Music at McGill" On November 30, 1959, McGill University presented what electronic music pioneer Hugh Le Caine called "the first electronic music concert in Canada" at Moyse Hall. To mark the 50th anniversary of this landmark event, the Music Library coordinated an exhibition that documents the growth of electronic music in the life of McGill: the early perseverance of composer and professor István Anhalt; the 1964 founding of the Electronic Music Studio;

the work of G.E.M.S. and McGill Records; and the present partnerships of the Digital Composition Studios with Music Technology, Performance, and CIRMMT.

January – March 2010: "Celebrating the Winter: Olympics 1924-2006" To commemorate the Winter Olympic Games being held at Vancouver in February 2010, this exhibition presented a short history of Canadians' participation at the Winter Olympics from 1924 to 2004. It showed unusual material from the three Olympic Collections housed in the McGill Library's Rare Books and Special Collections: the Canadian Olympic Association Collection, the Fernand Landry Olympic Collection and the Richard W. Pound Collection. Among the items on display are five Winter Olympic Games Torches from Calgary 1988, Lillehammer 1994, Nagano 1998, Salt Lake City 2002 and Torino 2006. Each collection reflected the interests of the former owner and covered different aspects and timeframes. The collections complemented each other, offering a wealth of information for researchers: official publications, ephemeral material, manuscripts, posters, prints and realia.

February – June 2010: "The Devil's Art - Selections from the William G. Colgate History of Printing Collection" Established in 1954 from a gift of books from the Toronto art historian, William G. Colgate (1882-1971), the Colgate History of Printing Collection has grown to over 12,000 titles. The Collection is noted for its extensive holdings of examples of printing including fine press productions; but it also includes significant holdings on the history and technique of printing; on calligraphy and letter forms; on the design of typefaces and typographical productions; on type founding and type founders' specimens; of printers' manuals and handbooks, including those for colour printing; on the history of book binding with selected examples; papermaking and paper specimens; and book design. The current exhibition focuses on type design and printing techniques from the hand-press period; the history of printing and the work of the quintessential late eighteenth-century Italian printer Giambattista Bodoni (1740-1813). Thanks to the generous support of the Friends of the Library, it has been possible to catalogue over 3,000 titles during the past year, thus making this exceptional collection more fully available to students and researchers.

April 2010 – "La Ceinture Fléchée Symbol of Unity and Distinction" Curated by Shelley Burian, U3 Honors Art History Supervisor, Dr. Charmaine Nelson, this exhibit examined the place of the colorful braided sashes in the history and identity of two groups of people: Québec habitants and the Métis Nation. While usually seen as a practical object, the sash also carries a wide variety of cultural meanings which vary between peoples and time periods.

June 2010 – August 2010 "Are We There Yet?" "Are we there yet?" is an almost universal cry that provides the title for this summer exhibition of powerful visual images centered on Canadian leisure held by Rare Books and Special Collections. The exhibition featured promotional and informational paraphernalia from hotels and restaurants; trains, ships and cars. Highlights included Montreal's Mount Royal Hotel's $1 breakfast menu, publicity materials from Beautiful Vancouver and the Beaches of Atlantic Canada campaigns as well as brochures and maps that call for travel through the Rockies and the promise of romantic adventure at Kakabeka Falls, Ontario.

June 2010 – August 2010 "100 Years of Canadian Children's Books: 1830 to 1930"
What were Canadian children reading in their homes and schools? This exhibition helped answer this question by providing a sampling of the books being read in eastern Canadian towns and villages during a one hundred year period, beginning in the 1830s. Items on display included a selection of children's literature, school primers and textbooks written by Canadian authors or published in Canada.

August 2010 to January 2011 – " Pulling the Strings: Marionettes and Puppets from the Rosalynde Stearn Puppet Collection" Some of the richest aspects of this extraordinary collection include Punch and Judy, the Commedia dell' arte and shadow puppets from South Asia. These and late nineteenth and early twentieth-century French puppets and puppets made by Stearn herself for the Aristophanes play "The Clouds" are featured in this exhibition. From French marionettes of the eighteenth century to Canadian puppets of the twentieth, this exhibition brings before the public for the first time in many years, one of the most unusual of McGill treasures. The collection was formed by the Canadian puppeteer Rosalynde Osborne Stearn to be a comprehensive library on the puppet theatre with representative examples of puppets characteristic of different periods and countries.

November 2010 – "**Leonardo da Vinci, The Earl of Arundel and Wencelaus Hollar:
A Relationship Etched in Time"** The dynamic interplay between Thomas Howard, the 21st Earl of Arundel and the engraver Wenceslaus Hollar resulted in the etching of over 60 plates after the works of Leonardo da Vinci. Many of these Leonardo da Vinci original drawings can still be identified in the Royal Collection of Queen Elizabeth at Windsor Castle. Others are distributed in a number of locations including Chatsworth and Turin. Some of the Leonardo drawings that have been etched by Hollar cannot be located and Hollar's etchings are the only remaining evidence of their previous existence. Events around the exhibit included tours guided by Curator, Dr. Rolando del Maestro, Feindel Chair in Neurosurgery at the Montreal Neurological Institute, a public lecture and a chamber music concert featuring musicians from I Musici de Montréal.

November 1, 2010 to March 31, 2011 – "Islamic calligraphy exhibition" Developed in the early Islamic period, Arabic calligraphic writing has continued to evolve up to the beginning of the twentieth century. Arabic script, used by all Muslims in their respective languages, played a seminal role in the religion of Islam and in the civilization that flourished under Muslim patronage. The script developed for writing Arabic was adapted to fit many other languages including Persian, Turkish, North-African Berber languages, Kurdish, Urdu, Malay and countless others. Today, Arabic script is, after Roman script, the most frequently used segmental script in the world. From dry black and white calligraphy of the tenth century to colorful illuminated pieces of the nineteenth century, this exhibit recounts a brief history of Islamic calligraphy, showing outstanding pieces from the Islamic holdings of Rare Books and Special Collections.

December 2010 to Apr. 30, 2011 – "MusicArtColourScience" The Marvin Duchow Music Library presents a multimedia exhibit devoted to the exploration of art, colour, and science as they intersect with auditory perception, musical composition, performance and the invention of musical instruments. The display features five separate panels that highlight the richness and variety of music collections at McGill.

OUTREACH: SPECIAL EVENTS
LECTURES
- **September 23, 2009:** In conjunction with the McGill Library exhibition, *Casey Wood: Birdman* of McGill, Professor David Lank, Director Emeritus of the Dobson Centre for Entrepreneurial Studies in the Desautels Faculty of Management, presented an illustrated lecture, "*A Bell-jar of Victorians"*, in which he introduced the society and the artists who created the priceless patrimony of art from the Golden Age of Natural History Illustration. He believes that the McGill Library, along with the British Museum and the Field Museum in Chicago, is one of the three greatest repositories of natural history books and original source material in the world.

- **November 18, 2009:** For the Friends of the Library's F.R. Scott Lecture this year, Commissioner of Official Languages Graham Fraser outlined the development of Scott's thinking about French Canada, the impact he had on language rights and language legislation and the importance of his influence in fighting for a charter of rights and in defining language as a human right. To view the lecture go to: http://bcooltv.mcgill.ca/Viewer1/?RecordingID=37946.

- **December 4, 2009:** Mario Biagioli delivered the the D. Lorne Gales Lecture in the History of Science Lecture presented by the Mossman Endowment. In an informative and entertaining lecture, Professor Biagioli discussed how environmental imagery reconceptualizes intellectual property and showed how one of the foundational texts of copyright law – Edward Young's 1759 Conjectures on Original Composition – cannot maintain the very dichotomy it sets out to establish between nature and society, and ends up casting the author, literally, as a vegetable. To view the lecture go to: http://bcooltv.mcgill.ca/Viewer2/?RecordingID=39078

- **February 15, 2010**: The Mossman Endowment at McGill University presented the Elizabeth McNab Lecture in the History of Science. Peter Galison, Professor of the History of Science and Physics at Harvard University, spoke on *"Building, Crashing, Thinking."* His work explores the complex interaction between the three principal subcultures of physics--experimentation, instrumentation, and theory.

- **March 4, 2010:** The Friends of the Library presented the Annual Shakespeare Lecture "*The Beast in Shakespeare: How an Animal Became the World's Greatest Writer".* Paul Yachnin, Tomlinson Professor of Shakespeare Studies at McGill University, discussed the thin line between animals and people in Shakespeare's time--a time in which some people, like aristocratic men, were considered fully human, and others, like women, people of colour and people of lower rank like Shakespeare, were considered closer to animals.

- **September 16, 2010:** The McGill Library in collaboration with the Institute for the Public Life of Arts and Ideas was honored to present THE D. LORNE GALES LECTURE in the History of Science featuring Professor Lisa Jardine. Professor Jardine is Centenary Professor, Renaissance Studies & Director, Centre for Editing Lives and Letters, Queen Mary, University of London. Her lecture entitled, *"Sir Hans Sloane: Science and Entrepreneurship in the Seventeenth Century"* focused on the colorful career of the founder of the British Museum and his commercial ingenuity, typical of his age, which underpinned his career. A video recording of this event is available to be viewed online. http://bcooltv.mcgill.ca/Viewer2/?RecordingID=53538

- **October 14, 2010:** Tanna Schulich Hall was abuzz as the McGill Friends of the Library along with the McGill Bookstore welcomed The Honourable Ken Dryden as part of the 2010 Hugh MacLennan Memorial Lecture. Mr. Dryden spoke candidly about his time with the Montreal Canadiens and how he was a late-bloomer when it came to appreciating reading, the library and its resources. The crux of his lecture was based on how he came to develop ideas for his most recent book entitled *Becoming Canada Our Story, Our Politics, Our Future*.

BOOK/JOURNAL LAUNCHES
- **October 24, 2009:** Osler Library of the History of Medicine launched *Osler's Bedside Library: Great Writers Who Inspired a Great Physician*, ed. Michael Lacombe, David Elpern, American Colleges of Physicians, 2009.

- **September 23, 2010:** Schulich Library of Science and Engineering hosted the launch of volume 2, number 2 of *Cuizine: The Journal of Canadian Food Cultures*. Cuizine Editorial Director Nathalie Cooke and her team including Ariel Buckley and Renaud Roussel in conjunction with publisher the McGill Library were excited to debut the latest issue of CuiZine: The Journal of Canadian Food Cultures. To quote the journal's website, "In this issue, special guest editors Jean-Pierre Lemasson (UQAM) and Amy Trubek (University of Vermont) take a multidimensional look at terroir—all by way of a delicious exploration of the wine, cheese, and maple syrup industries in Quebec and Vermont." http://cuizine.mcgill.ca/ or http://www.erudit.org/revue/cuizine/2010/v2/n2/index.html

HIGH PROFILE EVENTS & VISITS
Library staff members participated in numerous McGill-related events over the course of the year including Orientation, Parent's Tent Weekend, Homecoming, McGill Street Fair and Open House. Below is brief overview of special events that extended the Library's outreach into the community.

- **Thursday October 15, 2009**: The McGill Library hosted three signature Leadership Summit events. The Leadership Summit kicked off with a special breakfast in the Cyberthèque hosted by the Campaign McGill Co-Chairs – The Hon. Michael A. Meighen, Eugene C. McBurney, and L. Yves Fortier. The heads of the Campaign welcomed participants and outlined the Summit's main goals. Principal Heather Munroe-Blum and the Trenholme Director of Libraries, Janine Schmidt, also spoke at the event. The breakfast was followed by two *Spotlight on Scholarship* panel discussions which introduced Leadership Summit participants to some of the cutting-edge research taking place at McGill, while allowing them to experience how students learn in today's state-of-the-art classrooms.

- **Friday, October 16, 2009**: Annual breakfast for parents on the 6th floor of the Schulich Library of Science and Engineering. Approximately 150 McGill parents attended this event. The topic for

this year's breakfast was "*Leading the savvy generation to knowledge: parents and librarians partnering in the learning process"* and speakers Janine Schmidt, Louis Houle and Tara Mawhinney gave an informative and engaging presentation. The activities concluded on Saturday, October 17, in the Humanities and Social Sciences Library with a debate between "The Learned Librarians" and "The Sassy Students". In an entertaining session, they debated: *Facing down Facebook: Do Social Media Distract Students from Learning?*

- **October 19 – 23, 2009:**
  The week beginning October 19 marked Open Access week, which drew attention to the need for scholarly information produced primarily within the academic environment to be made available freely and widely for all http://www.openaccessweek.org/about-the-week/ McGill Library participated in this international event in the following ways:
  - ➢ free screening of RiP: A Remix Manifesto with door prizes of SPARC OA tshirts - October 19 at 8pm in Leacock 26
  - ➢ distribution of buttons, posters promoting open access
  - ➢ displays in some branch libraries with discipline specific open access information
  - ➢ a revamped web page addressing OA issues - http://www.mcgill.ca/library/library-findinfo/escholarship/openaccess/

- **November 1, 2009:** The Music Library hosted a special event celebrating the Joseph Gould/Montreal Mendelssohn Choir Collection featuring the CBC's Kelly Rice as guest speaker in collaboration with Viva Voce, conducted by Professor Peter Schubert.

- Islamic Studies Library staff provided tours of the Islamic Studies Library to several officials, dignitaries and the media including television channel **Al-Jazeera** (May 27/28, 2010), **City of Montreal** photographer (June 5/ 6, 2010) **M. Ferry de Kerchove, Canadian Ambassador in Cairo**, Egypt (June 8, 2010), a delegation from the **Department of Foreign Affairs and International Trade Canada** (Sept. 17, 2010) and **M. Mohammad, Attaché culturel of the Iranian Embassy** in Toronto (Jan. 10, 2011).

- **August 19 – 20, 2010:** McGill's Institute of Islamic Studies and The Osler Library officially launched The Ghafiqi Project. Both parties hosted a workshop for an interdisciplinary team of international scholars to study the manuscript for the first time. The Project aims to spur subsequent research, culminating in the eventual publication of a three-volume work including a facsimile of the manuscript, translation and scholarly commentary.

- **October 2, 2010:** Rare Books and Special Collections treated McGill Homecoming patrons to a delicacy of sorts. Professor of English Nathalie Cooke along with our own Richard Virr co-taught a Class Without Quizzes entitled "*Rumbling Stomachs and the History of Food"*. Homecoming "students" discovered how cookbooks reveal our complex social history and what they can tell us about the way we live - our homes, our families, our friends, even our pets. Patrons were also treated to unique opportunity to view some of the rare cookbooks housed in the McGill Library.

- **October 18 – 24, 2010:** Open Access Week 2010 at McGill grew on the success of 2009. Activities included:
  - o Public event: A discussion about copyright and research was held on October 18th in the Meakins Theatre of the McIntyre Medical Bldg, featuring panelists Jonathan Wild (Music), Eric Lewis (Philosophy), and Tina Piper (Law), who each discussed an aspect of access to information and their research. A very lively discussion followed the panel where members of the scholarly community in Montreal addressed topics ranging from the monograph publishing process, to recording live jazz in a night club.

  - o Website: Redesigned and updated the content on the Open Access information page http://www.mcgill.ca/library/library-findinfo/escholarship/openaccess/

  - o Video: The Library collaborated with CARL to produce an intro to OA concepts. The video is available on the Library's YouTube channel - http://www.youtube.com/watch?v=y9Jh_GffRPU