Equipment Loans
1 - Sign into myMcGill and go to the IT Tools tab
2 - Click Classroom Audiovisual Instructions.
3 - Select your building and room.
4 - View photos of the equipment in your classroom and access step-by-step instructions and videos.

McGill faculty, staff, and students can borrow audio, video, computer, and projection equipment. Equipment rental is free when used for teaching and coursework. Please reserve at least 2 business days in advance.

For more information: kb.mcgill.ca/it/av-loans

Need Help?

Audiovisual (AV) Services
Classroom AV Information
Instructors are encouraged to become familiar with the audiovisual equipment available in their classrooms before classes start:
1 - Sign into myMcGill and go to the IT Tools tab
2 - Click Classroom Audiovisual Instructions.
3 - Select your building and room.
4 - View photos of the equipment in your classroom and access step-by-step instructions and videos.

For assistance while teaching: Press the Audiovisual Systems Help button on your classroom telephone.

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IT Checklist for new employees
This document is a resource for:
• Administrative Assistants who prepare IT-related services for new hires.
• New employees who want to know what IT services are available to them.

Go to kb.mcgill.ca/it/onboarding-checklist

IT Security
Learn about IT security threats targeting McGill and how you can protect yourself.

For more information:
kb.mcgill.ca/it/security-awareness
mcgill.ca/it/information-security

IT Training
IT Services provides online and instructor-led training on centrally managed services, including Banner, Minerva, Office tools, and McGill’s Web Management System (WMS).

For more information: Go to mcgill.ca/it and select IT Support and Training

Contact the IT Service Desk
Web: www.mcgill.ca/it/forms
Email: ITSupport@mcgill.ca
IT Knowledge Base: kb.mcgill.ca/it
• How-To instructions, FAQs, and more.
• Available 24 X 7

Walk-in Downtown: 888 Sherbrooke W., room 285
Walk-in Macdonald: Macdonald Stewart, room MS2-025

For more information:
kb.mcgill.ca/it/onboarding-checklist

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