Immigration Procedures

- Applying for Immigration Documents – overview
- General information about the Certificate of Acceptance of Quebec (CAQ)
- Online application for the CAQ
- Find a Visa Application Centre near you
- General information about the Study Permit
  - Guidelines on Study Permits for minor children (if you are bringing your dependent children)
- IRCC online application site
- Immigration Canada Study Permit processing times by country
  - Countries whose citizens need a Temporary Resident Visa (Entry Visa) to enter Canada
  - Information about students requiring a Medical Exam
  - Information about students who need to submit biometric information to Immigration Canada

Working in Canada

- Information about student work and work permits
- How to obtain a Social Insurance Number (SIN) once in Canada

COVID-19 Information

- International Student Services’ (ISS) dedicated COVID-19 Updates page – includes links to official government resources, Immigration FAQs, Travel FAQs, Work FAQs, and Health Insurance FAQs
- McGill’s dedicated Coronavirus (COVID-19) page
- Immigration Canada (IRCC)
  - How COVID-19 is affecting IRCC
  - General processing measures during COVID-19
  - Study permit: COVID-19 program delivery during COVID-19
  - How COVID-19 is affecting travel
  - Travelling to Canada from the U.S., Canada-U.S. border restrictions
- Canada Border Services Agency (CBSA), COVID-19: Information for non-Canadians

Health Insurance

McGill International Health Insurance includes:

- COVID-19 International Student Health Insurance Plan Updates
- General information about the Blue Cross International Health Insurance plan
- Registering children under 18 to RAMQ
- Contact RAMQ
- Undergraduate students: SSMU Dental Plan (see section under “International Students”)

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Links for Essential Immigration & IHI Presentation

- Graduate students: PGSS Dental Plan
- Mac campus students MCSS Dental Plan
- Maple – Canadian online doctor
  - Maple How to Videos:
    - English: https://youtu.be/RR0x6D31YXo
    - French: https://youtu.be/vCMUqShdg2s

Access to Health Care

- McGill Student Wellness Hub
- Off-campus resource map
- Clic Santé
- List of hospitals in Montreal
- Prenatal and parenting resources in Quebec
- Info Santé or Info Social (24/7): dial 811
- RAMQ coverage for kids
- COVID-19 information:
  - Testing, vaccination, measures in force by region in Quebec
  - McGill-specific information

Apps to download

- MySSP (to access Keep.meSAFE)
  - App Store, Google Play
- Medavie Blue Cross Mobile –
  - App Store, Google Play
- Maple – 24/7 Online Doctors –
  - App Store, Google Play
- Dialogue – online doctors and nurses –
  - App Store, Google Play

McGill Family Care supports & resources
https://www.mcgill.ca/familycare/
https://www.mcgill.ca/wellness-hub/health-promotion/student-caregivers

Contact Us! International Student Services (ISS)
International Student Services website includes:

- International Student Pre-Arrival Guide
- ISS Contact Information
- ISS Facebook page
- ISS Instagram