International Student Health Insurance Plan (IHI) 2021-2022

Dear International Student,

This is a reminder that McGill’s International Health Insurance Plan is compulsory for ALL international students (full-time, part-time, exchange, special and visiting) and their accompanying dependent(s).

All International Students are automatically charged the annual IHI fee ($1,047) in August upon registration at McGill University in the fall term.

CURRENT and NEW students may activate or request an exemption from International Health Insurance Plan (IHI) on Minerva between August 1st and August 31st.

Change of coverage period: August 1st and August 31st

- **Activate coverage** to get your IHI card (if in Canada before September 1st)
- **Request an exemption** (see below)
- **Add your dependents** (please review this link if you have accompanying dependents)

All IHI contracts will be activated and shared with Medavie Blue Cross, the insurance provider, in early September 2021 to ensure that you have the security of an active IHI contract as soon as you begin your studies at McGill.

Following the activation of the IHI contract, students can view, save and print an electronic version of the IHI card on their mobile devices or computer.

The print button will appear immediately upon activation. You can print or show the electronic version on your mobile device when accessing the McGill Wellness Hub and Hospitals in Montreal.

*NEW* Normally, your coverage becomes effective on September 1st. Exceptionally for Fall 2021, new students will receive 1 month of complimentary coverage (beginning August 1st) if they are in Canada before September 1st. To obtain a confirmation of start of coverage August 1st, download an IHI confirmation letter.

**eCLAIMS:** You can submit your claims made in Canada using the Medavie Blue Cross App or Medavie Blue Cross portal. **New students: Please wait to sign up for the Medavie Blue Cross App until you have arrived in Canada and after September 1st.** Sign-up here.
Maple Virtual Care: Medavie Blue Cross has collaborated with Maple, Canada’s leading virtual care provider that allows you to connect with Canadian doctors for online medical care from your phone, tablet or computer. Maple’s online medical consultations and memberships are covered by the IHI plan. Since you can only use the Maple platform when you are physically in Canada, please wait to sign up for it until your arrival in Canada.

Exemptions

Certain students may be eligible for an exemption - see eligibility for Exemption. You must request an exemption on Minerva and send us proof of your exemption documents in order for us to process the exemption. Please note that, students covered by private health insurance are not exempt from the McGill plan. For detailed instructions, supporting documents, and deadlines, please visit our Exemptions page.

Please request your exemption from the IHI plan on Minerva between August 1st to August 31st 2021. This will ensure that you are not charged interest on the unpaid International Health Insurance fee ($1047) while you wait for your documents to be processed. Interest charges will not be reversed for late exemption requests.

Access Minerva ⇒ Student ⇒ International Student Health Insurance Coverage Form and select Request Exemption from the drop-down menu.

You will have until September 30th to provide us with your exemption documents by email. If you submit your exemption documents to our office after September 30th, you will be responsible for any interested charges incurred on the unpaid IHI fee.

More information on exemption deadlines can be found here.

Questions?

For more details on the IHI plan and how to navigate the healthcare system in Quebec, you can view a recording of the IHI and Accessing Healthcare in Quebec Webinar.

Please review the detailed Medavie Blue Cross Handbook that describes your benefits on the International Student Services website. Still have concerns? Feel free to contact us by email: international.health@mcgill.ca.

Stay safe and take care!

The Team at International Student Services
McGill University | International Student Services
You can change your communication preferences or unsubscribe from future mailings.