



January 27, 2012



## Service Round Table



# Agenda for today's meeting

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- Welcome
- Phase 2 of the Integrated Services Project
- Stage 1: Graduate and Postdoctoral Studies and Enrolment Services
  - I. What services?
  - II. Timeline?
  - III. Who will be involved?
- Communication and Consultation
- Next steps

# Guided by the Task Force on Student Life and Learning

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*From the first contact of prospective students with the University, interactions among students, faculty, and administrative and support staff are based on mutual trust and support staff are based on mutual trust and respect.*

*McGill strives to make the information needed by students easily accessible to them.*

# Phase 2 – Integrated Services

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- Revise policies, processes
- Remove bureaucracy
- Introduce new systems
- Improve communication with students
- Integration involving some additional functions and units

# Stage 1: GPS and ES

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- Admissions; Records; Registration; Degree Evaluation
- February start
- Completion: Targeting August 30, 2012
- Andrea Emrick – Project and Transition Manager (Feb 1, 2012)

# Communication and Consultation

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- Regular communication and consultation with you:
  - Project website
  - Working groups
  - Service Round Tables
  - Other opportunities
- We need and welcome your knowledge, expertise and opinions about how to integrate our functions and teams.

# Next Steps

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- Project Plan
- Consultations and workgroups will begin in February
- Next Round Table will be in late March

# Service Round Tables

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*You* will have the opportunity to present your ideas about new practices and policies at upcoming meetings.

*You* will help to create the agenda.

Commitments will be made at one meeting and reported on at the following meeting.



# Have a great weekend!

