

Claims no longer eligible for reimbursement for services from osteopaths registered with the following osteopath associations

Manulife recently conducted an extensive review of several osteopath associations. The review found that these associations do not meet the administrative standards required by Manulife that are comparable to other paramedical providers governed by provincial bodies.

As a result, Manulife will no longer recognize the following associations and member practitioners as of **September 15, 2017**:

- **Ontario Osteopathic and Alternative Medicine Association**
- **Ontario Association of Certified Osteopaths and Acupuncturists**
- **Ontario Association of Osteopathy and Natural Medicine**
- **Ontario Association of Osteopathic Practitioners**
- **Ontario Professional Association of Osteopathic Medicine**
- **Society of Osteopaths of Canada / Society of Osteopaths of Quebec**

This decision is not intended to call into question the conduct of any individual osteopath. However, as their association is no longer recognized by Manulife, claims for services from an osteopath registered with one of these associations **after September 15, 2017** will be **ineligible for reimbursement**.

We are providing this information in advance of September 15, 2017, so you have an opportunity to make alternative arrangements for services if required.

