

# Clinique Mauve: Evaluation of a training on providing health care and social services to LGBTQI+ migrants and racialized peoples

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## BACKGROUND

Clinique Mauve, situated within the GMF-U Village Santé, implements the first-ever clinic designed specifically for LGBTQI+ migrant and racialized communities in Quebec. In partnership with community partner AGIR (by and for LGBTQI+ migrant organization), the clinic provides integrated health and social services, including peer navigation, while also offering community outreach for information and education related to COVID-19.

The healthcare needs of LGBTQI+ migrants and racialized people are widely complex and varied. Facilitating migrant and refugees' access to timely, high-quality, and relevant health and social services is imperative to their successful integration, and optimal health and well-being.

Healthcare providers must be adequately trained and prepared to deliver health and social services to LGBTQI+ migrant and racialized people. Healthcare provider training in LGBTQI+ migrant and refugee health is necessary to increase comfort, skills, and understanding of the unique set of physical, mental, and psychological healthcare needs of this population.

## OBJECTIVE

To explore the impact of a training given to healthcare professionals associated with the Clinique Mauve on how to provide care for LGBTQI+ migrants and racialized peoples.

## METHODS

Healthcare workers who were directly or indirectly affiliated with Clinique Mauve were invited to complete the training.

The training consisted of a two-part series:

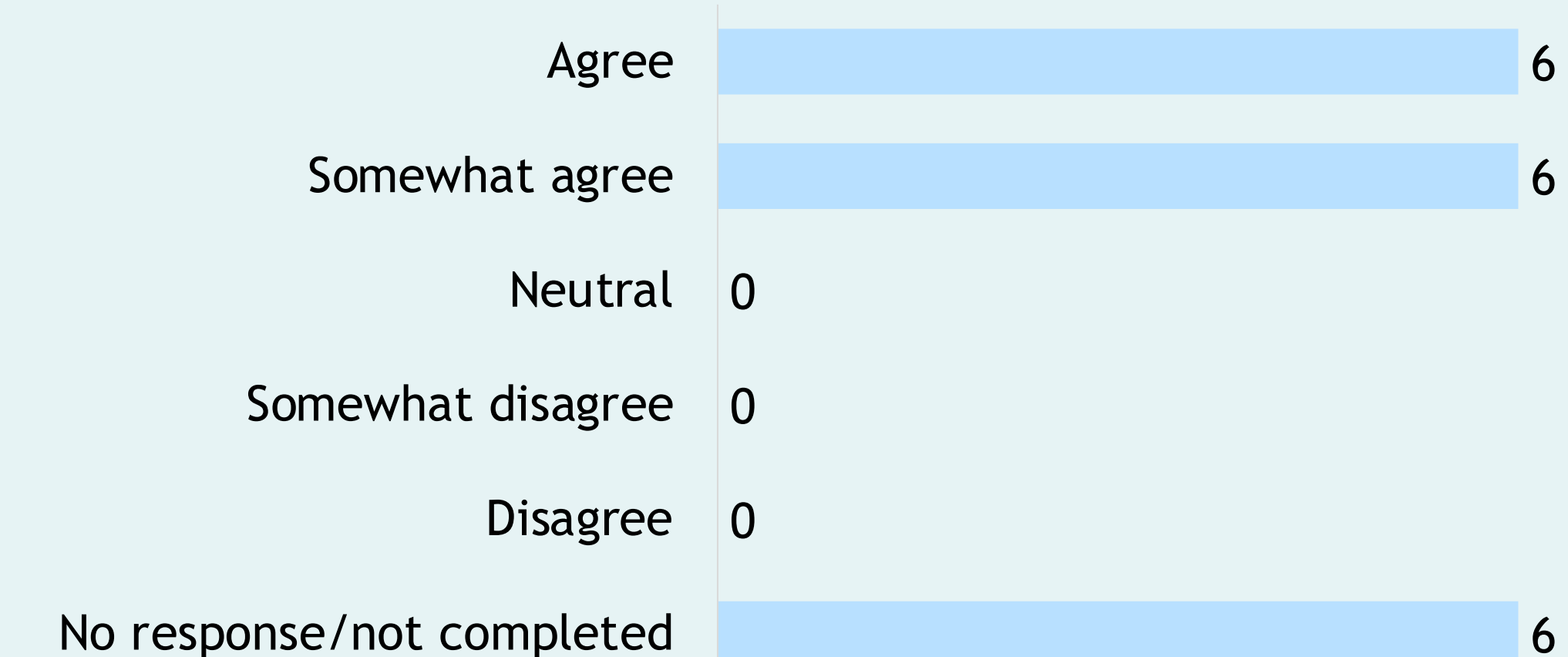
- An asynchronous 1.5 to 2 hour online training (accessible to all healthcare professions working in the Quebec public health system) on how to provide care to LGBTQI+ migrants and racialized people
- A synchronous discussion-based online workshop on reinforcing key aspects of the online training and facilitating reflection, especially through the use of vignettes, on how to adapt practice strategies with LGBTQI+ migrants and racialized people

Once the training was completed, participants were invited to fill out a 30-minute survey related to their experiences as healthcare workers as well as the pertinence of the training to their future practice.

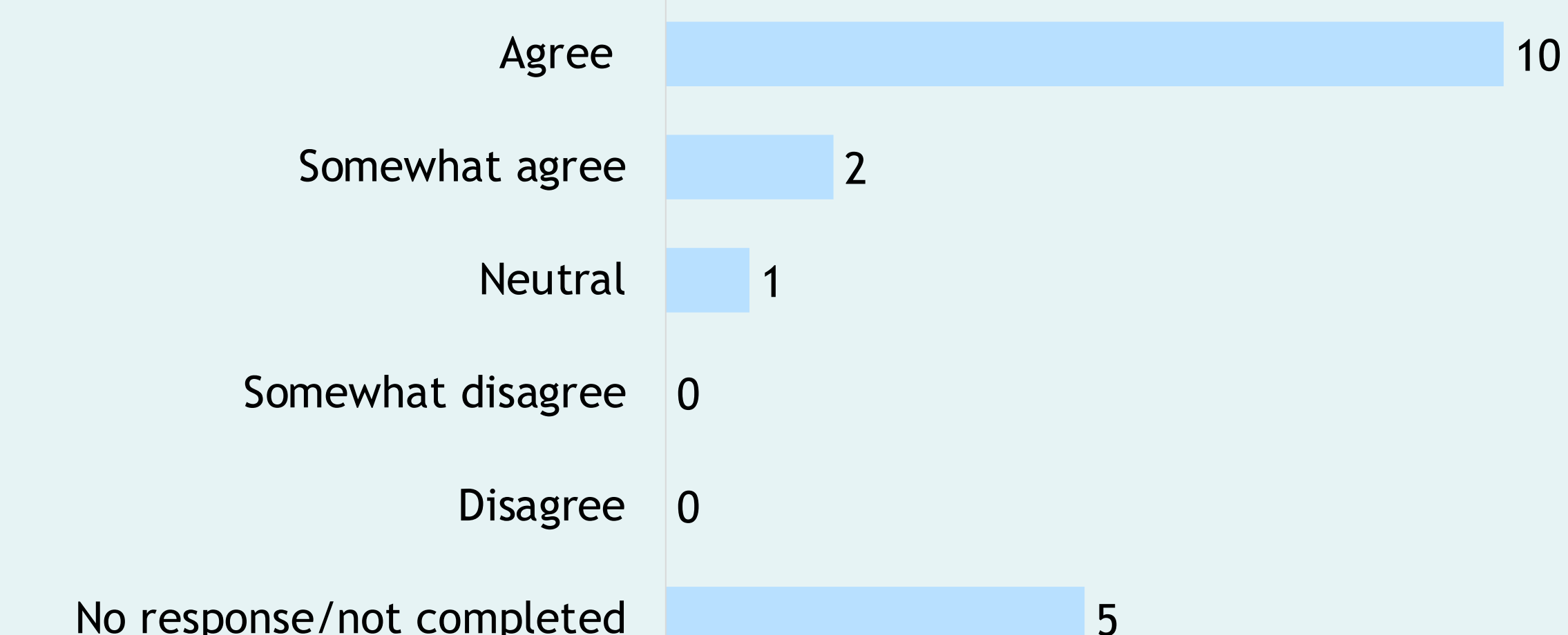
## RESULTS

18 people completed the survey. A few responses from the questionnaire:

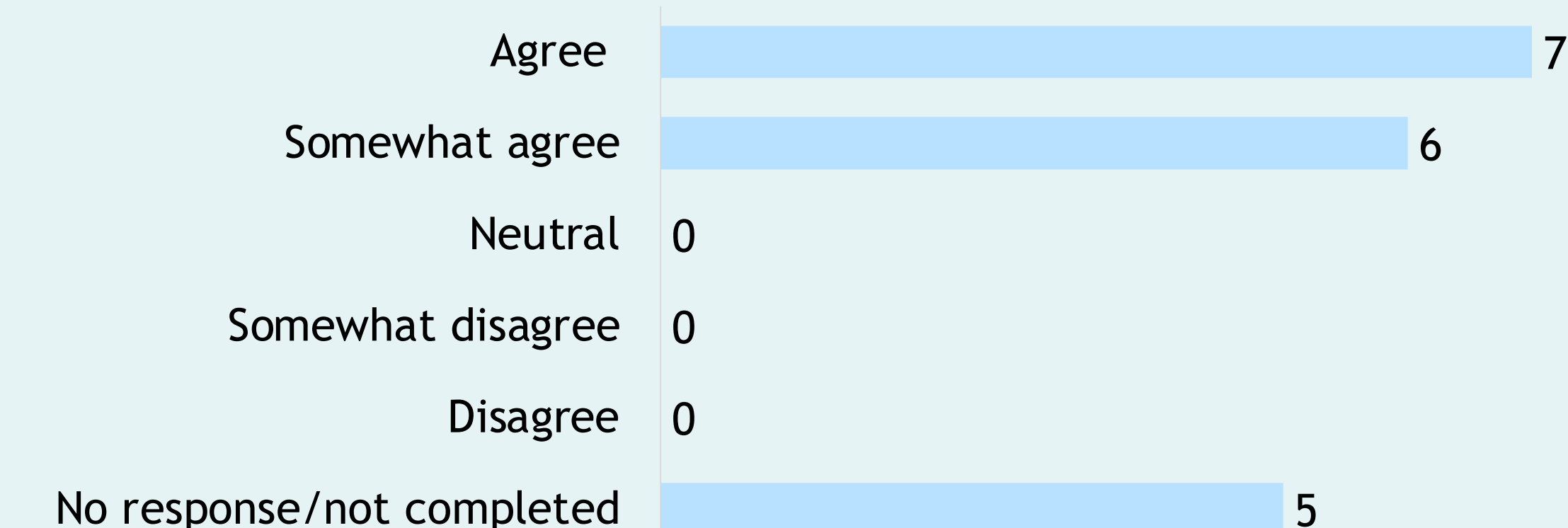
As a professional, I feel able to provide care to LGBTQI+ migrant and/or racialized people.



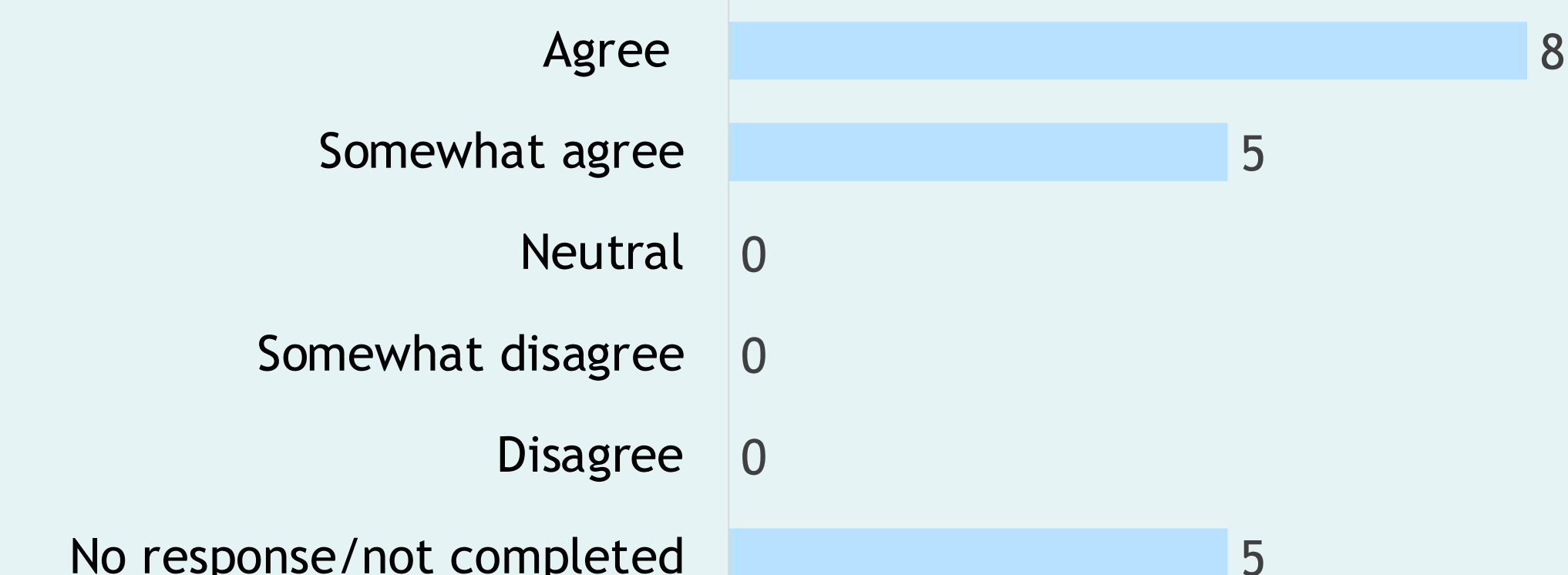
The training is relevant to my professional practice.



The training allowed me to be better equipped to work with LGBTQI+ migrant and/or racialized people, taking into account their values and culture(s).



The training allowed me to apply an intercultural and intersectional approach when working with LGBTQI+ migrant and/or racialized people.



## CONCLUSION

The survey confirmed the importance of giving training to healthcare professionals on how to provide care for LGBTQI+ migrants and racialized people.

Further results will be explored on the impact of the training with healthcare professionals and students who are not affiliated with the Clinique Mauve.