How to Prepare and Support Your McGill Student
Webinar Resource Document

Phone 514-398-6913
Email cle@mcgill.ca
firstyear@mcgill.ca
Address 1010 Sherbrooke Street, Suite 203
Montreal, Quebec
H3A 2R7
Facebook CL&E Facebook
Facebook Entering Class of 2018/19
Facebook International Parent group
Twitter @CLEMcGill
Instagram @CLEMcGill

Important Links

CL&E’s First-Year Website: Contains everything from a packing checklist to McGill and Montreal Essentials

Accepted Website: This website will take you through the steps to prepare for university, right up to the first day of classes.

Engage McGill: CL&E’s guide to getting involved in University and student-led groups and events across both campuses

MyCourses: Home of McGill 101!
Places of Interest

**SERVICE POINT**

- 3415 McTavish Street, corner of McTavish and Sherbrooke, **514-398-7878**
- Among the many services offered at Service Point for Undergraduate & Graduate students:
  - Help with Minerva
  - International health insurance card & exemptions
  - McGill ID cards
  - Submitting legal documents
  - Tuition & fees info
  - Help with admissions
  - Pick-up of alternative US Loans
  - Official transcript pick-up
  - Certified or translated copies of diplomas
  - Degree verification
  - Replacement diplomas
  - Student exchanges/study abroad
  - Arts or Science students will also be able to inquire about:
    - Course & program registration
    - Exams (including deferred and supplemental)

**THE BROWN STUDENT SERVICES BUILDING**

- 3600 McTavish Street, corner of McTavish and Doctor Penfield
- Scholarships & Student Aid, Health Services and other Student Services are located in this building to help students find their resources in one place.
- Learn more about Student Services [here](#).

**PARENTS TENT**

- Learn more [here](#)

**What your student can do now**

- Visit McGill 101 on [MyCourses](#)
- Student Life Ambassador Program or the International Buddy Program: Students should sign up to connect with upper-year peers in the same program before they even step on campus. It’s not too late to take advantage of this opportunity!
- Review their [program requirements](#)
**Important Academic Dates**

**Fall Semester**
- Tuesday, September 4 to Tuesday, December 4
- Exams: December 6-20

**Don’t book flights home for the holidays until final exam schedule is posted** →
October in Fall / February in Winter

**Winter Semester**
- Monday, January 7 to Friday, April 12
- Study Break: March 4-8
- Exams: Apr 15-30

**Add/Drop Periods**
- Fall Semester - September 18 / Winter Semester - January 22

**Course Withdrawal**
- Fall - with refund – September 25 / without refund – October 30
- Winter – with refund - January 29 / without refund – March 12

**McGill App and AskMcGill**

- [AskMcGill Online](#): Answers to all your questions – anytime, anywhere!
- [McGill App](#):
  - [Android](#)
  - [iTunes iOS](#)
Residences

Don’t forget to take a look at the 2018-19 Guide to Community Living, brought to you by McGill Student Housing! They contain everything you need to know about your student’s new home at McGill.

For students living off campus, be sure to utilize the SSMU Marketplace!

General Tips

Advisor assignments, if applicable, are listed on student’s unofficial transcript on Minerva. Students may also find their Faculty Advising contact information here.

Bookmark CL&E Publications

Campus Security

Security Services

Drivesafe

514-398-8040, drivesafe@gmail.com

Walksafe

514-398-2498

Night Route

Health Care & Insurance

Canadian Students
Students’ Society's Health and Dental Plan (SSMU)

ASEQ - www.ihaveaplan.ca/

International Students

Compulsory International Health Insurance (IHI) from International Student Services

Find us in the Brown Student Services Building

International Student Services: 514-398-4349

Health Services Clinic: 514.398.6017

Psychiatric Services: 514.398.6019

Counselling Service: 514.398.3601

Off-Campus Clinics: https://www.mcgill.ca/studenthealth/see-doctor/offcampus

Tuition and Fees

Tuition Deadlines

• 1st semester → August 31st deadline
• 2nd semester → January 4th deadline

Residence Fees

• Due monthly – first payment will be on September’s e-bill

Meal Plans

• September for first semester
• January 4th for second semester

Important Contacts

• Student Accounts
• Scholarships & Student (Financial) Aid (SSAO)
• Service Point

Scholarships and Student Aid Timeline
Visit the [Scholarships and Student Aid website](https://www.mcgill.ca/studentaid/government) for more helpful tips and important financial information!

**Parent Webinars – August 2018**

**Answers to Questions Received in Q&A Period**

**What time does move-in start on your move-in day?**
- To find out the Move-In date, please visit this website: [https://www.mcgill.ca/students/housing/current-residents/when-move](https://www.mcgill.ca/students/housing/current-residents/when-move)
- The move-in time varies for each residence and it is best to contact the specific residence for more information. Please find the list of contact information for the residences below:
  - Carrefour Sherbrooke: (514) 398-2299
  - Douglas Hall: (514) 398-6367
  - Upper Residences (McConnell, Molson, Gardner Halls): (514) 398-6367
  - La Citadelle: (514) 398-8650
  - MORE Houses: (514) 398-3318
  - New Residence Hall: (514) 398-3471
  - Royal Victoria College: (514) 398-6378
  - Solin Hall: (514) 398-5131
  - Greenbriar Appartment: (514) 398-3318
  - Bishop Mountain Hall: (514) 398-6367
  - University Hall: (514) 398-3318

**I have not received any bills for rez when do they get emailed?**
- First month of rent will show on the September invoice. The deposit that was already paid will be credited. Monthly Residence rent fees will appear on your subsequent monthly e-bill.
- For more information regarding residence fees, please visit this website: [https://www.mcgill.ca/students/housing/fees-applying/undergrad-downtown-fees](https://www.mcgill.ca/students/housing/fees-applying/undergrad-downtown-fees) or contact the Student Housing and Dining Service Centre at 514-398-6368.

**Is one day sufficient for moving in?**
- Yes

**Where do we park during move-in day?**
- Mostly street parking, be careful of restricted residential areas
- New Rez has underground parking
- Parking lots around McGill
  - https://www.mcgill.ca/transport/parking/downtown/visitors
  - Some parking for visitors on campus ($), not always close to residences
  - Use Montreal Parkopedia for parking around campus, not endorsed/run by McGill

Does Canada require some sort of health care proxy form like in the USA, to enable me to discuss medical emergencies or illnesses should my child have this?

- The "health care proxy form" does not exist in Canada so it is up to students to share their medical information with their parents.
- In case of emergencies, the student’s emergency contacts will be contacted. As a result, please remind your student to input their emergency contact information on Minerva as soon as possible.
- In the case of an emergency, should the student is unable to communicate or does not possess their emergency contact information on them, the hospital will contact the Office of the Dean of Students, who can look into Minerva, find the information about the emergency contact person, and contact them.

What are the technology/computer requirements for students?

- Generally, there are no specific technology or computer requirements for students. Students are free to choose the type of computer/laptop they would like to use.
- For students in Engineering or Computer Science, there may be technology requirements for learning purposes. It is best to contact the department for further information.

How does my child grant consent to me?

- For access to the Student Account, students have the ability to give guests certain privileges within Minerva to their account. These privileges may include viewing e-Bills and account summaries, viewing and printing tax receipts, and accessing e-Payment services. For more information, visit this website: https://www.mcgill.ca/student-accounts/parents-and-sponsors/guest-access
- For access to academic or medical information, it would be up to the student to share the information. For certain services, such as Counselling Service, the student can send an email (from their McGill email) stating clearly who she would like to grant consent to.
- Please note that the student has the right to revoke access to their information at all times.

Can we opt out of dental and how?

- For more information about health insurance, visit https://www.mcgill.ca/student-accounts/tuition-fees/non-tuition-charges/insurance.
- For the SSMU/MCSS/PGSS student health insurance, the change of coverage period is from Aug. 23 - Sept. 27, 2018. During that period, students can opt out of the health and/or dental insurance. Simply go to www.studentcare.ca and follow on screen instructions!
- For international students, the International Health Insurance is mandatory, except those who are eligible for an exemption. Visit this website for more information: https://www.mcgill.ca/internationalstudents/health.

What is the difference of Ontario and Quebec student fee?

- For the 2018-2019 academic year:
  - Students who have proven they qualify for the Quebec rate of tuition pay $81.85 per credit
- Ontario students (and other Canadian students who have proven that they qualify for the Canadian fee rate) pay $254.39 per credit (fees are composed of the Quebec rate $81.85 plus an out of province supplement $172.54)

**When does a student qualify for Quebec resident fees?**

- In order to qualify for Quebec Resident tuition fees, the student must meet all the criteria of one of the 14 situations listed in this website: http://www.mcgill.ca/legaldocuments/quebec