



Department of Family Medicine

Presents:

Portrait of a primary care  
waiting room over time:  
Implications for practice redesign

With:

**Dr. Jeannie Haggerty, PhD., McGill University.**

We recruited almost 1000 patients aged 25 to 75 years, representing one-week of waiting rooms in 12 clinics within four health networks in Quebec to follow their healthcare experience and health trajectory over time. Patients responded to 3 annual self-administered questionnaires. We found that multimorbidity is the norm for adult primary care patients, that there is an important unmet need for lifestyle modification, and that there are persistent problems with healthcare accessibility. We identified six clusters of functional health trajectories over time. The presentation will present some of the implications of these findings for practice redesign.

Thursday January 16, 2014

From: 12:00-1:30 p.m.

Department of Family Medicine

5858 ch. de la Côte-des-Neiges, 3<sup>rd</sup> floor, suite 300

BRING YOUR LUNCH! There will be light refreshments.

Please RSVP to [research.fammed@mcgill.ca](mailto:research.fammed@mcgill.ca) or (514) 399-9109

There is no parking on site and parking is limited in the area.

Taxis and public transport are advised.

## **More details:**

Holder of the first McGill Chair in Family and Community Medicine Research, based at St. Mary's Hospital Centre and McGill University, Dr. Haggerty's domain of research is the factors related to accessibility and quality of primary care in Canada and in developing countries, particularly the impact of health system policies and reforms. Trained in epidemiology & biostatistics at McGill University, her current research program focuses on the measure of patient and provider experience health care. Her goal is to present the public voice in a clear way to healthcare decision-makers.

**Cannot make the seminar physically? (Please Note: Students from FMED 504 are expected to be there). Then, you may join the webinar by registering at the below link:**

<https://attendee.gotowebinar.com/register/5853241710034190338>

**After registering, you will receive a confirmation email containing information about joining the webinar.**