



Department of Family Medicine

Presents:

# The influence of vulnerabilities on the experience of primary health care services.

With:

**Ola M. Haïdar, MSc, PhD (c) Public Health,  
Université de Montréal.**

In her doctoral research, Ola Haïdar examines variations in the experience of primary health care services of persons according to their vulnerabilities or personal characteristics, the organizational characteristics of the services they received, and also to the characteristics of the places they live in. She proposes that the interaction between these three elements can change the experience of primary health care services. A vulnerable person has a higher risk of adverse health results. Vulnerability can be biological, health, material, social or cultural. A person can have several vulnerabilities at the same time. This research aims to evaluate variations in the experience of primary health care services according to vulnerabilities of persons, and to assess whether the Quebec health care system is equitable for vulnerable groups. The results show that generally, vulnerabilities have an independent positive influence on the experience of primary health care services of persons except cultural vulnerability. In Quebec, immigrants or culturally vulnerable persons are less likely to express a positive appreciation of their experience of primary health care services comparatively to native persons. However, the addition of a second vulnerability usually positively reinforces the effect of the first vulnerability. The simultaneous presence of health vulnerability modifies the negative influence of cultural vulnerability. Immigrants having a chronic disease or an additional health vulnerability are more likely to express a positive evaluation of their experience of primary health care services than immigrants who don't have a chronic disease. The results also indicate that Quebec health care system is equitable for vulnerable persons, while additional efforts can lead to adapt the system and correct the negative influence of cultural vulnerability.

**Thursday December 5, 2013**  
**From: 12:00-1:30 p.m.**  
**Department of Family Medicine**  
**5858 ch. de la Côte-des-Neiges, 3<sup>rd</sup> floor, suite 300**

BRING YOUR LUNCH! There will be light refreshments.

Please RSVP to [research.fammed@mcgill.ca](mailto:research.fammed@mcgill.ca) or (514) 399-9109

There is no parking on site and parking is limited in the area.

Taxis and public transport are advised.

**More details:**

Ola Haidar is a PhD candidate at the University of Montreal in the School of Public Health (organization of health care services). Her doctoral research is under the supervision of professors Paul Lamarche and Jean-Frédéric Lévesque. She has a master's degree in Health Care Services Administration from the University of Montreal. Currently finalizing the third of three articles, she expects to complete all work for her Ph.D. thesis during the summer of 2014.

**Cannot make the seminar physically? (Please Note: Students from FMED 504 are expected to be there). Then, you may join the webinar by registering at the below link:**

<https://attendee.gotowebinar.com/register/2635540721247574273>

After registering, you will receive a confirmation email containing information about joining the webinar.