

# Priority Topic: **BAD NEWS**

## Key Features:

**For a single source of info on this topic:**

[SPIKES: A 6-step Protocol for Delivering Bad News The Oncologist 2000](#)

1. When giving bad news, ensure that the [setting is appropriate](#), and [ensure patient's confidentiality](#).

### *What you should study:*

- ✓ [SPIKES: A 6-step Protocol for Delivering Bad News The Oncologist 2000](#)
- ✓ [End of Life Communication AAFP 2008](#)

2. Give bad news:
  - In an [empathic, compassionate manner](#).
  - Allowing [enough time](#).
  - Providing [translation, as necessary](#).

### *What you should study:*

- ✓ [Physicians Apply Module on Breaking Bad News with videos, etc.](#)
- ✓ [SPIKES: A 6-step Protocol for Delivering Bad News The Oncologist 2000](#)

3. Obtain [patient consent](#) before involving the family.

4. After giving bad news, [arrange definitive follow-up](#) opportunities to assess [impact and understanding](#).