



The McGill University Department of Family Medicine
& the St. James Literary Society are pleased to present the

Dr Hirsh Rosenfeld Annual Distinguished Public Lecture in Family Medicine

Tuesday, May 25, 2021
7:30 PM EDT

Free Admission - Open to the General Public

ONLINE via ZOOM

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Emergency Rooms: Chaotic, or Heroic?

In this lecture, Dr. Peter Nugus will explore the inner workings of emergency rooms (ERs) from a unique perspective. His insights are drawn from thousands of hours of observations as an ethnographer in ERs in five different countries. The ER is a snapshot of the “wicked problems and tragic choices” of contemporary health care. The presentation exemplifies the competing priorities, tensions and politics that embroil ER health professionals. The ethical dilemmas and trade-offs we witness belong not only to the ER but reflect choices that emergency care poses for wider society. For anyone interested in our current health care system, particularly its future, this lecture on an insider’s perspective of the workings of the critical emergency services will be thought provoking and illuminating.



Dr. Peter Nugus (MA Hons, MEd, PhD) is a sociologist and ethnographer, Acting Director of the McGill University Practice-Based Research Network, and Associate Professor in the Department of Family Medicine and the Institute for Health Sciences Education at McGill University. Peter has held a Fulbright Fellowship at UCLA and an Australian-government Endeavour Fellowship at Columbia University, as well as having undertaken post-doctoral studies at the Netherlands Institute for Health Services Research. His research and teaching has focused on workplace and organizational learning, care coordination, culture and identity at work, and knowledge translation.

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