



Asbestos Incident Response Protocol (User-end)

In case of an incident involving asbestos (see non-exhaustive list below), follow these steps. If you are not sure, err on the side of caution.

- Water infiltration, damage, floods
- Issues with ceiling tiles (collapsed, damaged, cracked, wet, missing)
- Visible damages or openings within ceilings and walls not present before
- Presence of debris or degraded construction materials (incl. abnormal presence of dust)
- Discovery or disturbance of suspected asbestos-containing materials
- Any construction or maintenance activity that may not be following asbestos-related procedures such as:
 - Worker without proper personal protective equipment in asbestos zone
 - Individual with personal protective equipment works or circulates outside the asbestos zone
 - Asbestos enclosure compromised (polyethelene plastic detached or torn)
 - Package labeled "asbestos" or yellow waste bag is found



- 1. Protect yourself first, e.g., leave the immediate area and go to a safe location.**
- 2. Protect others, e.g., keep everyone out of the area.**
- 3. Contain the issue if you can, e.g., close the door.**
- 4. Report the situation to the Facilities Call Centre**

514-398-4555



Facilities Centre Call will provide first-line support by 1) asking you key questions to assess the situation, 2) determining the appropriate response level, and 3) giving you first-level instructions.

See the full protocol including the back-end process for more information.