





CHAUDIÈRE-APPALACHES

12 CISSS CHAUDIÈRE-APPALACHES

English Training

| English Hammig | | | | | | | | | |
|-----------------------------------|---------------------|-------------------------------------|-----------|-----------|-----------|-----------|-----------|--|--|
| Training Provider | Online Courses | McGill School of Continuing Studies | | | | | | | |
| | In-class Courses | McGill School of Continuing Studies | | | | | | | |
| | | 2018-2019 | 2019-2020 | 2020-2021 | 2021-2022 | 2022-2023 | 2018-2023 | | |
| Planned Number of Participants | | 38 | 57 | 57 | 57 | 57 | 266 | | |
| Number of Registrations | | 43 | 32 | | | | | | |
| Number of Completions | | 29 | 23 | | | | | | |
| Completion Rate | | 67% | 72% | | | | | | |

Incentive Measures

Inclusion of language training in the employees' development plan (PDRH). Achievement certificate.

Knowledge Transfer in the Workplace

"Lunch and Learn" activities 8/year on 2 different sites.

| Budget Allocated | \$18,737.00 | \$27,857 | \$27,857 | \$27,857 | \$27,857 | \$130,167 |
|------------------|-------------|----------|----------|----------|----------|-----------|
| Spent Amount | \$18,516.65 | \$19,000 | | | | |

MEGANTIC ENGLISH SPEAKING COMMUNITY DEVELOPMENT CORPORATION (MCDC)

Linguistic and Cultural Adaptation Activities

Meet with public partners to discuss the possibility and interest in setting up a "Conversation Club" at lunch time for the benefit of health professionals who wish to have the opportunity to practice and improve their English skills. Recruitment of two community volunteers to lead the Conversation Club. Promotion of the activity within the health institutions of the territory. Bi-monthly conversation clubs every year starting in 2019-2020 fiscal year. Ten meetings a year attended by 6 participants.

| Budget Allocated | - | \$1,550 | \$1,550 | \$1,550 | \$1,550 | \$6,200 |
|------------------|---|---------|---------|---------|---------|---------|
| Spent Amount | | 0 | | | | |