

09 CÔTE-NORD

**09 CISSS DE LA CÔTE-NORD**

**English Training**

<b>Training Provider</b>	<b>Online Courses</b>	McGill School of Continuing Studies					
	<b>In-class Courses</b>	McGill School of Continuing Studies					
		<b>2018-2019</b>	<b>2019-2020</b>	<b>2020-2021</b>	<b>2021-2022</b>	<b>2022-2023</b>	<b>2018-2023</b>
<b>Planned Number of Participants</b>		35	33	33	33	33	167
<b>Number of Registrations</b>		40	43				
<b>Number of Completions</b>		33	33				
<b>Completion Rate</b>		83%	77%				

**French Training**

<b>Training Provider</b>	Université Sainte-Anne d'Halifax					
<b>Planned Number of Participants</b>	3	5	5	5	5	23
<b>Number of Registrations</b>	1	-				
<b>Number of Completions</b>	1	-				
<b>Completion Rate</b>	100%	-				

**Incentive Measures**

Success bonus.

**Knowledge Transfer in the Workplace**

Among other things, activities (bowling, Christmas lunch...) involving regional community networks (North Shore Community Association - NSCA). Distribution of French-English healthcare terminology guides.

<b>Budget Allocated</b>	\$40,000	\$40,000.00	\$40,000	\$40,000	\$40,000	\$200,000
<b>Spent Amount</b>	\$40,000	\$38,015.23				
<b>Special Project</b>	\$8,600.00	-				
<b>Spent Amount</b>	\$8,116.36	-				

## COASTERS ASSOCIATION

### Linguistic and Cultural Adaptation Activities

Ten “Conversation Cafés” held with professionals to improve English and French skills. The Conversation Cafés will assist in the French speaking personnel coming into the villages to improve on their English language skills and aid the English -peaking personnel at the CISSSCN to improve their French as it is planned to hold one session in English and then one session in French. The Coasters Association also hopes this format of café will better help CISSS and CSL personnel integrate into the community as there are high staff turnovers in personnel that are not from the region. The goal is to have each year 8 participants improving their linguistic skills.

<b>Budget Allocated</b>	\$4,000	\$4,000	\$4,000	\$4,000	\$4,000	\$20,000
<b>Spent Amount</b>	\$0	\$0				