

01 BAS-SAINT-LAURENT

01 CISSS DU BAS-SAINT-LAURENT

English Training

Training Provider	Online Courses	Cégep de La Pocatière (for 2018-2019 only)					
	In-class Courses	Cégep de Rimouski					
		2018-2019	2019-2020	2020-2021	2021-2022	2022-2023	2018-2023
Planned Number of Participants		45	45	45	45	45	225
Number of Registrations		39	73				
Number of Completions		24	51				
Completion Rate		62%	70%				

Incentive Measures

Reimbursement of training hours. Certificate of achievement.

Knowledge Transfer in the Workplace

Lexicons tailored to specified tasks, mentoring within English-speaking community, « Lunch and Learn » activities.

Budget Allocated	\$28,000	\$28,000.00	\$28,000	\$28,000	\$28,000	\$140,000
Spent Amount	\$23,572	\$27,504.90				

HERITAGE LOWER ST-LAWRENCE

Linguistic and Cultural Adaptation Activities

First, meet with CISSS HR and English services respondent to fine-tune adaptation activity (Luncheon café or other offer), target staff, and tailor activity to their needs. Find or confirm personnel and/or volunteers to animate & coordinate activities. Identify / create / prepare necessary materials to offer adaptation activity. Develop promotional tools and communications strategy. Deploy communications strategy. Offer linguistic and cultural adaptation activities for CISSS personnel. Evaluate possibility of opening activities up to non-CISSS (community) H&SS personnel. Year 1: 12 CISSS staff supported. Year 2: 12 to 30 CISSS staff supported. Year 3-4-5: 1 program improved on and offered in 2 MRCs, 15-30 CISSS staff supported each year.

Budget Allocated	\$5,000	\$5,500	\$5,500	\$5,500	\$5,500	\$27,000
Spent Amount	\$0	\$5,500				