

Hend Alqawasma, MSW, PhD student

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Languages

English, French, and Arabic

Education

McGill University, School of Social Work, Montreal, QC 2020-Present

- Ph.D. student with a focus on resettlement, health and wellbeing of refugee children and families

McGill University, School of Social Work, Montreal, QC 2008-2011

- Master of Social Work, specialisation in Child Welfare and Violence Against Women

Bethlehem University, West Bank, Palestine 1993-2001

- Bachelor of Arts in Social Work, Minor in Psychology/Quebec equivalence: Bachelor of Social Work

Baltimore University, Maryland, United-States 2001

- Crisis Intervention (14 hours)

Baltimore University, Maryland, United-States 2001

- EMDR (Eye Movement Desensitization and Reprocessing) (17 hours)

Peer-reviewed conference presentations: 2019

Alqawasma, H., & Ives, N. (2019, May). *Exploring belonging: Experiences of refugee children and families in an urban recreational setting*. Paper presented at the Canadian Association for Forced Migration Studies 19, Toronto, ON.

Ives, N., Kline, P., **Alqawasma, H.**, & Morland, L. (2019, March). *Exploring belonging: Experiences of refugee children and families in an urban summer camp*. Paper presented at the 21st National Metropolis Conference, Halifax, Nova Scotia.

Guest Lecturer 2019

- CRCF Research Seminar, Ives, N., **Alqawasma, H.**, Morland, L., Kline, P. & Rabiau, M. November 20th, 2019. Exploring belonging: Experiences of refugee children and families in a Montreal recreational setting.
- Policy & Practice for Refugees (SWRK 400), October 9th, 2019: Experiences of refugee children and families in a Montreal recreational setting.

Work Experience

Field supervisor,

World University Service Canada (WUSC) 2018 –Present

- Supervise BSW and Qualifying Year students, School of Social Work, McGill University
- Participant, Field Instructor Course, Canadian Association for Social Work Education (CASWE), Ottawa, ON, November, 2019

Research assistant,

The Centre for Research on Children and Families (CRCF) 2018 – Present
School of Social Work, McGill University

- Interview children and their parents
- Translating and transcribing the interviews
- Conducting a focus group
- Coding and analysing the data

Office Administrator,

ICAN: International Community Action Network, 2017 –Present
School of Social work, McGill University

- Supported the integration process of the seventh cohort Fellows enrolled in the MSW- ICAN's International Fellowship program
- Coordinate between governmental and institutional partners like the Palestinian General Delegation in Canada and An-Najah University in Palestine
- Work with ICAN's research team, conducting interviews, translate, and coordinate
- Coordinate and organize ICAN events, such as ICAN Fellows closing ceremony
- Create, organize and maintain document systems, as well as telephone and email enquiries
- Submit payments and expense reports for students, guest speakers, and staff members

Clinical Social Worker,

YMCA, Palestine (35h/week) 2001-2003

- Helped physically handicapped people in their social rehabilitation process
- Assessed their psycho-social and financial situations
- Regularly met clients in their homes and determined the nature of their needs
- Recommended environmental changes necessary to optimize their autonomy
- Offered a counselling reference service
- Anticipated and approved material support when necessary
- Organized and led information sessions on crisis situations' impact on physical and mental health, for schools and the community
- Intervened in classes and led group counselling sessions using the Classroom-Based Intervention program
- Collaborated with local organizations to prepare cultural and recreational events

Terre des hommes Palestine-France, Palestine

- Intervened with children from 6-14 years of age facing various difficulties (such as psychological, social and familial stresses as well as inability to concentrate and hyperactivity)
- Assessed psycho-social environmental situations to formulate interventions
- Offered individual and group counselling services to children and made referrals when necessary
- Informed and counselled parents about child psychology and effective communication skills
- Integrated children to participate in various recreational activities

Field placement,

2009

ICAN McGill: Community Action Center, McGill Middle Eastern Program (MMEP), East Jerusalem (321 hours)

- Worked with a group of graduate students from School of Social Work in Al-Quds University teaching them to apply the classroom-based intervention practically and theoretically and empower them to use it individually with the children
- Applied the classroom-based intervention program with children in groups at Shuafat refugee camp

Volunteer Work,

2005-2006

Counsellor, JMC school, Montreal, QC (120 hours)

- Met individually children with classroom behaviour problems
- Identified needs with the children, found and applied solutions
- Evaluated behavioural changes and communicated with teachers

Maison de la famille, Montréal, QC (40 hours)

- Supervised parent-child meetings under the Youth Protection Law
Wrote detailed reports based on the meetings

Centre d'Action Bénévole de l'Acadie, Montréal, Québec (60 hours)

- Accompanied elderly people to their medical appointments
- Provided psychological support

References available upon request