

## **EMPLOYMENT OPPORTUNITY**

**Cultural Support Worker** 

#### Introduction

Miyoskamin, an empowerment centre for Indigenous women and children, is a new building recently acquired by the Native Women's Shelter of Montreal. Located at 757 Rue Des Seigneurs, Miyoskamin is the site of two new innovative projects: the Saralikitaaq Centre for Indigenous children, and a second stage housing program for Indigenous women and their families. This new program will house, support, and empower 23 Indigenous women and their children. We are currently seeking a culturally oriented and trauma-informed individual to fill the role of Cultural Support Worker.

#### **About the Position:**

The Cultural Support Worker plays a key role in delivering high quality and cultural services to participants in the Miyoskamin second stage housing program. The Community Support worker is part of the Resident Support Team that includes an Empowerment Worker, Family Lawyer, other community service-providers and specialists; together they will work to co-develop empowerment plans with each participant and help each participant meet their full potential. The Cultural Support Worker, in particular, uses culturally appropriate and trauma-informed approaches to improve participant wellbeing.

# Role and Responsibilities:

Second Stage Housing Program Support

Under the supervision of the Director of Miyoskamin and in collaboration with the Resident Support Team, the Empowerment Worker is responsible for the following activities: Supporting the 2nd stage housing application and selection process

- Becoming familiar with the Miyoskamin Second Stage Housing Program and participants
- As needed, participating in the application and selection process as part of the housing selection committee
- Conducting assessments on the needs and experiences of current, new, and incoming housing participants
- Developing an empowerment plan for each resident that focuses on the needs and interests of each individual
- Supporting participants in reaching their personal goals related to education, employment and personal empowerment;
- Carrying out regular follow-up meetings with residents to better understand their evolving needs

**Cultural Services & Supports** 



Under the supervision of the Director of Miyoskamin and in collaboration with the Resident Support team, the Cultural Support Worker is responsible for the following activities:

- Evaluating the community and cultural needs of each participant and their family
- Ensuring that each participant and their family are aware and informed of cultural events, activities, programming, and resources
- Connecting participants and families to a variety of cultural resources as needed (access to elders and knowledge keepers, ceremony, healing circles, traditional healing, language and cultural activities)
- As needed, providing client accompaniment to navigate cultural programming and services
- Ensuring that partners, collaborators, and specialists working directly with Miyoskaming and Saralikitaaq clients are culturally informed and aware of the history and realities of Indigenous people

## General Client Support & Case Management

Under the supervision of the Director of Miyoskamin and in collaboration with the interdisciplinary team, the Cultural Support Worker is responsible for the following activities:

- Establishing and maintaining a relationship of trust with clients and their families
- Ensuring that clients and their families feel understood and respected
- Participating in Resident Support Team meetings
- As needed, participating in Saralikitaaq Interdisciplinary Team meetings
- Maintaining detailed and organized case notes within the client management software system
- Contributing to the development of quarterly, annual, and periodic Saralikitaaq reports
- Other duties as required by the Director of Miyoskamin

## Peer Support and Participation:

As part of a collaborative working environment, the Cultural Support Worker is responsible for the following activities:

- Attending and participating in staff meetings
- Embracing a collaborative and respectful environment amongst peers
- Embodying the mission and values of the NWSM and Miyoskamin

#### **Qualifications:**

## Skills & Attributes

- ☐ Strong oral and written communication skills
- ☐ Strong Organizational Skills
- ☐ Ability to act with discretion and ensure confidentiality



☐ Ability to thrive in a fluid working environment
☐ Ability to work with culturally diverse Indigenous families,
communities, and staff
☐ Bilingualism in English and French
☐ Indigenous language skills (asset)

# **Education & Experience**

- Experience working in a cultural support role
  Experience working in counseling and/or mental health support roles is considered an asset
  Experience working in a non-profit setting
  Experience in the delivery of services for Indigenous women and families
  Experience and/or interest in working across multiple disciplines
- \*The NWSM encourages and prioritizes applications from Indigenous candidates.

## **Employment Contract Details**

**Type of position:** Full time with a six-month probationary period **Salary:** \$62,400 - \$72,800 per year (based on experience)

Employee Benefits: The Native Women's Shelter offers attractive benefits including vacation, wellness days, and training and development

opportunities. After 6 months of employment, staff are eligible for pension

contribution plans and alternative health plans.

Location: 757 Rue des Seigneurs, Montréal, QC, H3J 1Y2

To apply, or for more information, please send us your:

1) Professional Resume

Start Date: As soon as available

- 2) Letter of Intent
- 3) Two letters of reference or the contact information of two professional references

Application documents can be addressed to <a href="mailto:Careers@Miyoskamin.com">Careers@Miyoskamin.com</a>

## **Deadline to Apply:**

This position will be open until filled