

**Secretariat**

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The following items arise from the Information Technology (IT) Committee meeting of May 12, 2023. They are presented to the Board of Governors for information.

**I. FOR THE INFORMATION OF THE BOARD OF GOVERNORS****1. Update on McGill ITS Strategic Plan and Roadmap 2020-2025 [IT22-18]**

The Committee received, for its information, the FY2023 update on the 2020-2025 IT Strategic Plan.

In 2019, ITS embarked on a planning exercise to develop the 2020-2025 ITS Strategic Plan and Roadmap in close alignment with the University's strategic objectives, most notably the Principal's Priorities, the Strategic Academic Plan 2017-2022 and the Strategic Research Plan 2019-2024. At its meeting of May 21, 2020, the Board of Governors endorsed on the recommendation of the IT Committee, the ITS Strategic Plan and Roadmap.

At its meeting on May 12, 2023, the Committee was informed that 78% of projects are currently in the execution / delivery phase compared to 48% in the previous year. The Committee was further informed that completion of the projects remains within the scope and timeline of the strategic plan, despite staffing challenges.

**2. Quarterly Cyber Security Update [IT22-19]**

The Committee received a cyber security status update for the period from January 2023 to April 2023, which included an overview of current trends about the highest threats, major initiatives planned for the next cycle, and a review of the University's performance in the National Cybersecurity Assessment (NCA). Of note is the decrease in the number of cyber security incidents and emergency fixes (for low and medium incidents) for the reporting period. The Committee was pleased to learn that the University scored well in the National Cybersecurity Assessment, in which it received scores above the NCA target scores in four out of five categories.

**3. Report on IT Initiatives and Projects [IT22-17]**

The IT Committee received a Report on IT Initiatives and Projects, which included a status update of active initiatives and projects funded by proceeds of the \$140M bond as well as a financial summary of both planned and ongoing bond-funded IT projects and initiatives. The Committee was informed that as of March 31, 2023, the cumulative bond

expenditure was \$112,374,822. The Committee also received a comprehensive update of the University Advancement (UA) Customer Relationship Management (CRM) upgrade project, the Disaster Recovery Project (DRP), and the Network & Information Security Upgrade & Unified Communication Program.

#### **4. IT Unit Activity Report**

[IT22-20]

The Committee received an update on key Information Technology (IT) unit-related activities, which highlighted activities related to the ban on TikTok, the 2022 IT Annual Report, initiatives undertaken to review the impact of Law 25 on IT policies and services, and an update of the new work (hotelling) model implemented within IT.

#### **5. Other Updates and Reports**

The Committee received a standard report on IT Projects and related contracts, as approved by the senior administration pursuant to the Policy on the Approval on Contract and Designation of Signing Authority, for information.

The Committee also received an update on the implementation of the action plan related to the report of the *Vérificateur Général du Québec* (VGQ) issued in June 2021. The implementation of the action plan related to the report is a three-year process during which the University was asked to submit two progress reports. Following the submission of the first report in November 30, 2022, the VGQ responded on February 20, 2023, with a series of questions asking for additional clarification and supporting documentation. The University replied by the March 2 deadline (within 8 business days). On April 4, the VGQ informed the University that a second progress report is no longer necessary, deeming that the University has satisfactorily implemented the action plan.

**END**

**May 2023**