Greetings and welcome to McGill University!

On behalf of Student Housing and Hospitality Services (SHHS) and in partnership with the Office of the Deputy Provost, Student Life and Learning (SLL), we are delighted to offer you exceptional housing and dining experiences.

So, if you see me on campus, come and introduce yourself! I would love to hear how we can work together to further your McGill experience.

We encourage you to familiarize yourself with your new surroundings, meet your neighbors, get involved, and above all, enjoy your stay in residence. We know you'll benefit from our sense of community, which is strong in large part because of the high level of respect that we have for one another. We are confident that you'll play an important part in maintaining our strong community by respecting those around you, respecting your belongings and those of others, and by respecting yourself.

The Campus Housing Office along with all our supporting staff of Housekeepers and Floor Monitors are here to assist you and to ensure that your year in residence will be a memorable one.

Finally, I encourage you to engage with the wider Montreal community and all that it has to offer. In the meantime, we will safeguard your passage through residences to the best of our abilities and resources.

Best,
Mathieu Laperle
Senior Director, Student Housing and Hospitality Services

A WORD FROM OUR SENIOR DIRECTOR

As you embark on this journey, you'll discover your new life away from home; you'll build great memories, develop friendships that will last a lifetime, and bond over shared academic successes. We are here to help make your student life experience the best that it can be.

While living in McGill Residences, we ask that you conduct yourself in a respectful manner with your floor mates, your surroundings, the staff, and the entire community that is here to enhance your living experience. We believe that collaboration and open communication are essential to your well-being and that of our community.

So, if you see me on campus, come and introduce yourself! I would love to hear how we can work together to further your McGill experience.

We encourage you to familiarize yourself with your new surroundings, meet your neighbors, get involved, and above all, enjoy your stay in residence. We know you'll benefit from our sense of community, which is strong in large part because of the high level of respect that we have for one another. We are confident that you'll play an important part in maintaining our strong community by respecting those around you, respecting your belongings and those of others, and by respecting yourself.
Student Housing and Hospitality Services offers a welcoming, safe and nurturing environment, which is strategically designed to foster the development, education, and wellness of our community. We are committed to providing high quality services and maximizing operational efficiency to enhance the living and learning experience of our students, staff, and guests. We support the mission of the University and of Student Life and Learning by upholding our core values.

**MISSION**

Core Values:
- **Respect**: We treat every person with dignity, care and concern and actively promote a culture of respect in our richly diverse community.
- **Education & Wellness**: We encourage healthy lifestyles, endorse and offer nutritional food choices, use a prevention-based harm reduction approach, and provide stimulating living-learning opportunities.
- **Sustainability**: We support and maintain sustainable environmental, social, operational, and fiscal practices.
- **Leadership and Innovation**: We set high standards for ourselves and our operations. We encourage emerging leadership and innovation in our students, our staff, and the McGill community at large.
- **Integrity**: We ensure transparency, accountability and responsiveness through continuous assessment, and ongoing internal and external consultation. We benchmark our progress against peer institution best practices.
WELCOME TO RESIDENCES
Before you go out and purchase a home theatre system or bring your favorite desk, remember that room and storage space is limited! Many things are already in your room, and you can purchase most things you need once you arrive in Montreal.

What’s already in your room?
- Single bed
- Desk
- Chair
- Closet
- Dresser (3 drawers)

Ecoresidence Rooms
- Single bed
- Desk
- Chair
- Closet
- Dresser (3 drawers)

Ecoresidence Apartments
- Sixplex Units: 6 individual bedrooms, 4 bathrooms, upstairs lounge area, main floor kitchen, living room and dining room
- Duplex Units: 2 individual bedrooms, 1 bathroom, main floor kitchen, living room and dining room
- All units have 2 couches and a coffee table, a kitchen table and 2/6 chairs, refrigerator, stove, microwave

Things a student generally needs:
- Loud alarm clock
- Laptop
- School supplies
- Combination lock
- Textbooks (Tip: Don’t buy any books until you’ve been to the class at least once; you may decide not to take the class after all. Look for used textbooks on the McGill classifieds, Craigslist, Kijiji, etc., or at the Word bookstore on Milton Street.)
- Agenda (provided by the Residence Office)

Bedroom basics:
- Sheets, pillow & bedding – Rez does not provide these
- Extra blankets for winter nights
- Posters, room decorations, pictures (adhesives that don’t leave marks)
- Cleaning supplies - it’s up to you to clean your room/apartment after you move in!

Outdoor gear:
- Rain gear (waterproof jacket with hood, waterproof boots)
- Fall & winter clothes (we’re talking multiple layers here)
- Well-insulated winter coat
- Long underwear (you’ll never look back), thick, long socks
- Gloves, scarves, winter hat

Health & hygiene:
- Toilet paper
- Toothpaste & toothbrush
- Toiletries
- Feminine hygiene products
- Towels, facecloths, loofah
- Nail scissors/clippers
- Band-Aids
- Contact lens supplies
- Flip-flops for the shower
- Pain relievers (Tylenol, Advil)
- Prescription medications
- Medical information
- Health insurance cards

Cooking gear:
- Dish cloth & hand towel
- Dish detergent
- Your favourite mug, plate & bowl (microwave safe)
- Cutlery
- Pots, pans
- Mini-fridge (Ecoresidence only, max of 2 mini-fridges per unit; Laird Hall rooms are already equipped with mini-fridges)

Laird is equipped with a full kitchen and lockers to store your cooking supplies.

Bikes:
For students who wish to bring their bikes to campus, there are a number of outdoor locations to lock it up safely. During the winter months residence students can keep their bikes in the Laird Hall basement.

Self-Serve Bikes offers staff and students the possibility of using bikes in their free time. Bikes are available from April 5 to October 29 at Macdonald Campus between 6:00 am and 11:00 pm for a maximum of 3 hours. Please see the Security Office in Laird Hall, Room 101.

Parking
Students who wish to park on campus may do so by purchasing a parking decal from the Security Office, Laird Hall room 101.

Full year - $200; One semester - $120; Daily - $6.

Storage Room
At the end of the year, students who will be returning to residence the following year are allowed to keep a limited number of items in the Laird Hall and Ecoresidence storage rooms. Information will be given out to students in March.
Move-In Dates
Move-In for Macdonald Campus residents is Sunday, August 28th from 12:00 pm - 4:00 pm.

If you expect to move in prior to the 28th, please contact the Campus Housing Office (514-398-7716) and make the necessary arrangements. A nominal fee will be applied to each night before August 28th.

Arriving to and Getting to Campus
For those arriving by plane from the Pierre Elliott Trudeau airport, be sure to tell your taxi driver to take you to the Macdonald Campus of McGill University located in Ste-Anne-de-Bellevue (and not downtown Montreal).

Parking on Move-In Day
Day parking is free during Move-In day. Students keeping a car on campus must visit the Campus Security Office to register for a residence parking permit. Visitors staying overnight must get a parking permit for Monday, August 29.

Upon Arrival
Once you arrive on campus, either by car, taxi or bus, you will see directional signs indicating where the Laird Hall building is. Once you arrive at Laird, you will be greeted by the Campus Housing staff, Floor Monitors, and move-in day volunteers who will assist you with your luggage.

You should first pick up your room keys (located in the Laird Hall lobby) and sign two copies of your Quebec lease with McGill University. One copy will be kept by McGill Residences and the second copy will be returned to you – this can be used as your proof of residency when you are looking to open a bank account.

Once you have moved your belongings in, you can visit the Student Affairs Office (also located in the Laird Hall building) to pick up your McGill ID card. This office will be open on Sunday, August 28th from 12pm-4pm. They will also be open during regular business hours on Monday, August 29. Once you receive your ID card, come by the Housing Office to have it activated so that you can enter the Laird Hall residence building.

Free Buffet Dinner
The Campus Housing Office is pleased to host new students and their families for a Welcome Buffet Dinner at the Ceilidh on Sunday, August 28th. This dinner will give students a chance to meet our Floor Monitors and Campus Housing Staff who will be on hand for introductions and a small information session.

Parents Tent Macdonald Campus
Parents and other family members are encouraged to visit our Parents Tent to learn about all the many support services available to you while in residence. Representatives from Residences, Food and Dining Services, and other service areas will be on hand to answer any questions your family may have.
Campus Housing
The Macdonald Campus Housing Office is located in Laird Hall room 107. Please stop by the office if you have any questions or concerns or need to report issues with your room. Office hours are 8:30am-12 noon/1:30-4:00pm. We can assist with issues regarding any of the following:

- Residence & Housing Admission
- Meal Plans
- oneCard services
- Rent fees

Student Affairs Office
The Student Affairs Office is where you can get information about transcripts, diplomas, admissions, proof of enrollment, and more. Student Affairs is also the place where students can pick up their ID cards! Located in Laird Hall room 106. Hours of operation are Monday to Friday from 9am-4pm.

Post Office
- The Post Office is located in the lobby of Laird Hall. Mailboxes are no longer available for residence students but the Post Office will continue to receive parcels for students. Students who receive letter mail can pick it up from the Campus Housing Office, who will email the students directly when something arrives for them.
- Mail should be addressed to you as follows:
  - Name
  - 21, 111 Lakeshore Road
  - Laird Hall OR Ecoresidence, Room...
  - Ste-Anne-de-Bellevue, QC, H9X 3V9, Canada

Centennial Centre Building
Within the CC there are many important services that are available to any Mac Campus student:

- Student Services: located in room CC1-124 Student Services is where you can get information about Student Health Services, Student Financial Aid, Counselling and the location of our CaPS Office (Career Planning Services)
- Bookstore
- MCSS (Macdonald Campus Student Society)

Student Services
Students who study on the Macdonald campus may make full use of all Student Services on both campuses. All Macdonald Campus Student Services are located in the Centennial Centre. For detailed information on all the services offered at the downtown campus please visit the main Student Services website.

Macdonald Campus Student Services
Centennial Centre, Room CC1-124
21,111 Lakeshore Road
Ste-Anne-de-Bellevue, Quebec H9X 3V9
Telephone: 514-398-7992
Fax: 514-398-7610
Email: stuserv.macdonald@mcgill.ca

Important Dates

<table>
<thead>
<tr>
<th>Rez Dates</th>
<th>Campus Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 26</td>
<td>Deadline for residence cancellation with penalty of $300</td>
</tr>
<tr>
<td>August 28</td>
<td>Move-In Day</td>
</tr>
<tr>
<td>Parents Tent</td>
<td>Move-In Day Parents Tent</td>
</tr>
<tr>
<td>August 30 - September 4</td>
<td>Macdonald Campus Orientation Week</td>
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<tr>
<td>August 30</td>
<td>McGill à la carte event</td>
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<tr>
<td>August 31</td>
<td>Discover McGill’s Academic Expectations and Advising Day</td>
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<tr>
<td>September 2</td>
<td>First day of classes</td>
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<td>September 15</td>
<td>Application for hall/room change</td>
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The Voluntary Saver Meal Plan

This plan is ideal for the busy, on-the-go McGill student who eats on campus 10 or more times per week. This account (which can be added to your McGill ID card) is tax-exempt! Meaning you’ll be saving 15% on every single purchase you make. The only time you will be taxed is when you buy the following items alone: chips, soda, chocolate bars, and ice cream. When you buy them with a meal, however, you will not pay taxes. These guidelines come from Revenue Quebec.

With this account, you’ll be able to dine at the Twigs café, the 5 downtown dining halls, and the 20+ retail locations. Visit our page on the Voluntary Meal Plan to see if this option works for you. Enjoy all the food options you desire with the added bonus of easy, cashless transactions.

To purchase the Saver Meal Plan, go directly to Minerva. Simply click on the Student Accounts Menu and choose Meal Plans. Your plan will be activated within 48 hours and the charge will appear directly on your Student Account.

The funds for the Voluntary Meal Plan are distinct from your oneCard funds, but both are accessed using the same convenient card!

All about oneCard

Getting You Started

As a Macdonald resident student, your McGill ID Card automatically includes a oneCard account. No sign-up form is required. Your account is loaded with a $150, which has been added to your student fee account.

Laundry

Laundry rooms are conveniently located within your residence. To do your laundry, you’ll need:

- Your McGill ID/oneCard, loaded with oneCard dollars
- Laundry detergent
- Bleach, if you want your whites to be really white
- Fabric softener

Topping up your oneCard

There are three options:

- Go to Minerva and add oneCard dollars to your account
- Go to the secure oneCard Management page: www.1cardmcgill.ca
- Alternatively, students can top up their oneCard with cash using the oneCard Loading machine, located in the front entrance of Laird Hall.

Local food sourcing

McGill is committed to providing its students with fresh, locally-sourced foods that were produced in an ethically-responsible manner. Both the downtown and Macdonald resident students are treated to fresh meals, snacks, and drinks that are created with fruits and vegetables from the University’s very own Mac Farm. Macdonald Campus’ Café is proud to source 70% of its produce from the farm.

Mac will have Local Food Days, which are culinary events that feature dishes prepared with local ingredients. Students will have the chance to sample these savory meals that were prepared with environmental and ethical considerations in mind.

Having issues? Please contact the Student Housing and Dining Service Centre at Service Point.

Comments: Talk2Us
Email: food.tbs@mcgill.ca
Call: 514.398.6368
Walk-In: Student Housing and Dining Service Centre, Service Point, 3415 McTavish Montreal Quebec, Canada H3A 0C8

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Student Housing
Ecoresidence. 21 111 Lakeshore
Laird Hall. 21 111 Lakeshore

Campus Cafés
Faculty Club.
- Twigs. Barton/Macdonald Stewart Building
- Meal Plan and oneCard Plan accepted at this location

Downtown Campus Cafés
- Athletics Café. McGill Sports Complex
- Avvocato Café. Chancellor Day Hall
- Bento Sushi. Bronfman Building
- Dispatch Café. McConnell Engineering Building
- E-Café. McConnell Engineering Building
- Education Café. Education Building
- Faculty Club. Downtown & Macdonald Campus
- La Prep. University Centre
- Liquid Nutrition. University Centre
- La Citadelle Café. La Citadelle Residence
- Med Café. McIntyre Medical Building
- Paramount Trottier Building
- Première Moisson. Redpath Library and New Residence Hall
- Quesada. Bronfman Building
- Thomson House Restaurant. Thomson House
- Second Cup. Stewart Biology Building
- Soupe Café. Burnside Hall
- Starbucks - Coming Fall 2016. Carrefour Sherbrooke
- Subway. Arts Building
- S.S.M.U. Food Court. University Centre
- Twigs. Macdonald Campus Barton/Macdonald Stewart Building
- Vinh’s. Genome Building and Strathcona Music Building
MEET THE STAFF

Campus Housing Staff
The Campus Housing Staff, located in room 107 of Laird Hall, are here to address any of the many questions students might have about living on campus – from room assignments, roommate selections/conflicts, keys, laundry and vending machine services, rent/fee payments, room/common room equipment malfunctions, and so on.

Residence Monitors
Our Residence Monitors are a wonderful group of upper year students who live in both Laird Hall (5 total) and at our Ecoresidence (2 total). They are an all-round support resource for students and are trained to deal with a variety of issues facing students from mental health crises to questions about life on campus and in Montreal. If you ever have questions but don’t know where to start, try your Floor Monitor! Every Wednesday and Thursday in residence there will be a Floor Monitor on duty. This means that there is always someone who can help you if you have a problem, need someone to talk to, or just want someone to hang out with. – Signs are posted throughout Laird Hall and Ecoresidence stating who is on duty and how to contact them.

Get to know your Monitors
Diane Maheu
“I am currently in my third year of studies in the program of Bioresource Engineering. Laird Hall has been my home for the last few years and I love this place. I’m looking forward to working with the rest of my team to make this an awesome experience for you as well! Step by my room on the 3rd floor if you need anything!”

Jessica Lambert De Francesch
Hi guys & gals! I’m a second year Dietetic student here at Mac. For the upcoming months, I’ll be a monitor at Eco rez. I love sports, travelling, food, and socializing. So if you ever feel like having a chat or need any help with something, don’t be shy to come and visit me! I’ll be living in apartment number 8 in Eco. Also, I’ll be organizing various FUN activities throughout the year; make sure you come and check them out. Really looking forward to meeting you all and having an amazing year!

René Roy
“As your Residence monitor, I am working with the floor monitors and we are making sure that your stay in residence is pleasant and safe. I am a Ph.D student in Agricultural Economics, my research interest is about new methods to improve calculation of environmental goods and services from agriculture. I am also working in agriculture. I have a large experience on campus and it will be a pleasure to help you with any issue you can have even if it not directly related to your life in residence.”

Mario Roy
“As a third year student in the program of Agricultural Economics, I will be happy to answer your questions on any subjects related to your academic pathway as well as being a resources for you in case you need anything. I can also refer you to our support staff. I will be responsible for coordinating the Laird Hall Housing committee in which we organize activities like pizza night, pool tournament and even more! I encourage all of you to participate and make this residence a great place to live and a home where life is good and respectful. I wish you a wonderful year in our Mac residence and encourage you to come speak to our residence team at any time.”

Ghislain Décore
“I’m a student at Macdonald Campus since 2013. I’m doing a double major in Life Sciences and in Agro-Environmental Sciences. I have been part of the residence community since the beginning of my studies at Mac. It’s now my third year as a floor monitor in rez. I have various interests in agriculture, I love to play volleyball, and I enjoy靠谱 living in my free time.”

Valentine Granet
“I’m a U3 Student in Global Food Security and this year will be my second year as a Floor Monitor. I’m looking forward to being at Eco Residence this year. I like traveling and meeting people so don’t hesitate to come chat with me if you have any questions, concerns, or if you just want to tell me about your latest adventure. Whether it be hiking up Mont Annapurna, or all the way to Marché Richelieu, wait until January and I promise you it will feel the same and sound just as amazing. Have a great year!”

Karl Beauchemin-Pratte
Je suis une personne particulièrement intéressé par tout ce qui a trait à la science, mais surtout par la botanique et les végétaux que l’on retrouve au Québec. Ma seconde passion est les sports. Je suis quelqu’un de très actif qui cherche toujours à faire des sports d’équipe. Outre cela, je suis quelqu’un qui s’entend bien avec tout le monde et qui adore avoir des conversations sur un peu n’importe quoi. Bref, je suis quelqu’un d’extraitif et j’espère que nous aurons la chance d’avoir du plaisir ensemble!

Residence House Committee (RHC)
The RHC plays an important role in shaping the experiences you will have in your first year living in residence. The committee organizes social events, advocates for student interests to the administration and to other university bodies, and works closely with the administration on key issues.

The RHC, under the guidance of the Residence Monitor and Assistant Monitor, consists of internally elected resident students who represent all the resident students and who are concerned with all aspects of residence life. The House Committee needs your energy and enthusiasm. Come and take part in the decision-making process and come share your good ideas. See René Roy (LH 263) or Mario Roy (LH 222) for more information.

Responsibilities of RHC include the following:
- To organize activities and promote life in residence.
- To make recommendations to the Student Housing and Hospitality Services for physical improvements in the residence, organize activities, and improve students’ residence life.
- To act in the interest of resident students to attain adequate living quarters. This includes striving to maintain a high hygienic level in each room and in the residence as a whole.
- To maintain good order of general facilities for residents associated with recreational areas, reading rooms, TV room, kitchen facilities, laundry facilities, etc.
- To recommend to the Monitor & Campus Housing disciplinary action to be taken against residents in the event of rule transgressions.
have access to a variety of support resources to talk to about what’s on their mind. McGill SHHS is committed to the mental health and well-being of residents by ensuring that they have access to a variety of support resources and services.

The transition to life in university can be challenging, and students may find themselves having difficulty adjusting to life away from home, experiencing feelings of anxiety or depression or simply wishing they had someone to talk to about what’s on their mind. McGill SHHS is committed to the mental health and well-being of residents by ensuring that they have access to a variety of support resources and services.

Macdonald Counselling Services 514-398-7992
Counselling Service offers confidential counselling with a psychologist for personal, social, emotional, vocational, and academic issues, among others. Counselling Service: Mon/Tues/Thurs, 9:00am-4:30pm (by appointment, and emergency walk-ins). Appointments are available with Evelyn on Mondays, Tuesdays and Thursdays.

Stacare Emergency Clinic 175 Ave Stlview, Pointe-Clair, QC (514) 894-9282
Lakeshore General Hospital 160 Ave Stlview #1249, Pointe-Clair, QC (514) 830-2225
Mental Health Service
- 3:00 am during the Fall and Winter semesters (except during the winter break and Reading Week).
- Referrals. The service is available 7 days a week from 6:00 pm to 3:00 am during the Fall and Winter semesters (except during the winter break and Reading Week).

Mental Health Service 514-398-6019
Located on the 5th floor of the Brown Building’s West Wing, the Mental Health Service provides a secure, non-judgmental and confidential space in which to pursue mental health treatment. Their clinic consists of a team of psychiatrists, psychologists and psychotherapists who are all available by appointment. Please note that for an appointment with a psychiatrist, students will first need a referral by a physician. Unlike Counselling Services, the Mental Health Service is more clinically-oriented in its treatment. This means that they primarily treat diagnosable conditions, sometimes with medication. Some examples include anxiety, depression, obsessions/compulsions, ADHD, relationship difficulties, eating disorders, severe winter blues, trauma-related anxiety, substance abuse, and others.

Appointments can be booked by phone (514-398-6019), in person, or via email. An assessment appointment is usually available within two weeks of initial contact.

The Mental Health Service also provides urgent care drop-in from Monday – Friday from 9:00 am to 3:00 pm, during which you will be seen briefly and given a referral for follow-up as appropriate.

Health Service 514-398-7992
This unit offers health services in a confidential environment for a variety of health-related issues including general checkups, STI testing as well as routine and travel vaccinations. Students can be seen at either the MAC or downtown campus clinics.

Mac campus Health Clinic: Mon/Tues/Thurs, 9:00am-4:30 pm.
Services of a nurse are available 3 days a week, from 9:00am-4:30pm. Appointments with a physician are offered on average two afternoons each month (to be confirmed).

McGill Students’ Nightline 514-398-6426 (MAIN)
McGill Students’ Nightline is a confidential, anonymous and non-judgmental listening service, run by McGill students, providing the community with a variety of support. This includes anything from information to crisis management to referrals. The service is available 7 days a week from 6:00 pm - 3:00 am during the Fall and Winter semesters (except during the winter break and Reading Week).

SACOMSS
The Sexual Assault Centre of the McGill Students’ Society (SACOMSS) is a volunteer-run organization committed to supporting survivors of sexual assault and their allies through direct support, advocacy, and outreach. Their services include Drop-In and Line (DIAL), Support Groups, Advocacy, and Outreach. Additionally, they offer sexual assault sensitivity training to McGill and Montreal groups, provide information and referrals, and organize events to raise awareness about sexual assault.

The Peer Support Network
The Mac Peer Helper Program offers a safe space for anyone on campus who wishes to drop-in and talk to a peer. Peer Helpers are trained student volunteers who offer their presence and their support. They are here to listen non-judgmentally, in all confidentiality, and if needed provide referral to different resources. The PHP was created in the hope of breaking isolation on campus, as well as reducing the stigma associated with mental distress and promoting help-seeking.

When: Tuesdays and Thursdays from 5:30pm to 8:30pm Where: CE-115 (Near the MCSS offices)

Office for Students with Disabilities
The My Access services, offered by the OSD, is the unit which provides support if you feel that difficulties and impairments are hindering your academic performance while at McGill or if you require assistance with access. You should contact the OSD regardless of whether the difficulties you are experiencing are permanent or temporary.

The assistance offered through My Access targets a wide variety of situations, from medical diagnoses to mental health issues and anxiety disorders, and also includes long term support to accompany students with Learning Disabilities, ADD or ADHD, Asperger’s and autism.

Call (514) 398-6089 or email disabilities.students@mcgill.ca and an advisor will be able to meet you, either face to face or over the computer, to explain how their office functions, describe what services are available to you, and refer you to other resources if necessary.

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The Residences Anti-Oppression Programme

Each year, moving into a McGill residence becomes the first introduction to independent living for over 3000 first-year students. The transition to university life can be difficult, and students are not always equipped to deal with issues they may encounter such as discrimination and harassment. The Residences Anti-Oppression Programme provides the opportunity for new students to build strong support systems - equipping them with the necessary resources and skills to proactively address issues as they arise.

Accessibility

The McGill Housing Accessibility Hub will be a centralized resource on accessibility and housing at McGill. We are committed to transforming our campus community and ensuring that it is inclusive to all students, staff and community members. As such, we are working to ensure that our services, communications, and spaces are accessible and free of barriers for individuals with disabilities.

Two Accessibility interns affiliated with both the OSD and SHHS have assessed the accessibility of McGill Residences. This work has been supplemented with infrastructure development including an accessibility audit of the McGill Residences, staff and Floor Fellow training, and resource development.

The McGill Housing Accessibility Hub will be populated with information throughout the upcoming months. In the interim, if you have questions, please email accessibility.residences@mcgill.ca

If you would like to inform SHHS about any accessibility needs you have such as gender identity considerations, dietary or mobility restrictions, please take the time to fill out our online Residence Accessibility Request Form. This will allow us to address any concern you may have and to ensure that you have the tools you need for a successful experience in rez.

Visit our website for a list of Anti-Oppression resources.

Inter-campus Shuttle Bus

McGill’s inter-campus shuttle service transports students, staff and faculty members between the University’s downtown and Macdonald campuses. However, the primary purpose of the service is to transport students who are taking courses on both campuses.

Buses run Monday through Friday, and can carry a maximum of 48 passengers at a time. Service is on a first-come first-serve basis, and buses can get crowded during the exam period and other busy times. Please plan accordingly.

How to ride: To ride the shuttle, students must apply for a free shuttle sticker onto their ID cards. Students must present their McGill ID card with valid sticker to the driver when boarding.

Stickers are available at:

- Service Point (Downtown)
  3415 McTavish Street
  Mon/Tue/Thu/Fri 10am-4pm, Wed 10am-5pm.
- Laird Hall (Macdonald)
  Student Affairs Office
  Laird Hall 106
  Monday-Friday 9am-4pm OR
  Post Office (Confirmation of Enrolment is required)
  Wednesday 9:30-11:30 am only

Please visit http://www.mcgill.ca/transport/shuttle to receive an up-to-date schedule of the bus times.

Grocery Shuttle

The Grocery Shuttle is a free bus that take students from the Macdonald Campus to the Provigo grocery store in Baie D’Urfe. The bus runs every Tuesday night at 7pm starting August 23rd.

- Provigo, 90 Rue Morgan, Baie D’Urfe (514) 457-2321
  Open daily 8am-9pm
- For a grocery store closer to campus, within walking or biking distance: Marche Richelieu, 16 Rue Legault, Ste-Anne-de-Bellevue; Open daily 7:30am-9:00pm.
Sustainability in Residences

Reducing, reusing, and recycling in residences contributes significantly to McGill’s objective to divert campus waste by 60%. Last year, students living in residences participated in the composting of more than 154,000 litres of pre and post-consumer waste. This compost is still being used to fertilize our very own campus, as well as gardens on the island of Montreal.

Choose to REUSE

On Move-In Day, you’ll receive an EcoKit which includes a reusable bag and mug. The mug will become your green alternative to disposable cups. As an added bonus, you’ll save $0.25 each time you bring your mug to purchase coffee or tea at participating locations on campus.

Sustainability Initiatives

McGill’s Macdonald Campus Horticultural Centre (Mac Farm) is the biggest supplier of fresh produce to the Residence Dining Halls. 40% of all year-round produce purchases at McGill are locally sourced! McGill is also the first Canadian University to be recognized by the Marine Stewardship Council (MSC) and the first Fair Trade Campus in Quebec.

Mac Market - 514-398-4455 ext. 7875

The Mac Market opens every year from July to November and sells fresh produce grown locally on campus. The products come from different cultivar trials conducted at the Horticultural Centre. The Market now accepts oneCard as a method of payment.

The Horticultural Centre is a research centre and student learning centre that comprises an orchard, a demonstration garden, cold rooms for apples and vegetable storage, grading equipment for apples, as well as all the necessary field equipment needed to conduct research. It offers summer job opportunities, and is also used by graduate students.
SAFETY AND SECURITY

The location of all ‘exit’ staircases.

What to know in case of emergency

- Residence parking passes and in the event of an emergency, open 24 hours a day, 7 days a week. They can assist with
- Our Security Office is located in Laird Hall room 101.
- Lock your door whenever you leave your room

Safety Tips:

- Responders there.
- If 911 is dialed from any wired phone on campus (ie. not a cell phone), McGill Security will automatically be included in the call. They can assist with anything not considered an emergency.
- Make sure your smoke detector works and never tamper with it.
- Call 911 immediately for all emergency situations. If 911 is dialed from any wired phone on campus (ie. not a cell phone), McGill Security will automatically be included in the call. They will be able to see your location and help guide emergency responders there.
- Safety Tips:

  - Lock your door whenever you leave your room—especially if you’re just going to do laundry or to the bathroom.
- Residences are safe, but it takes only a moment for a thief to grab a laptop.

Identification Stickers

All residence students will be given a Mac Rez House Sticker for their ID card. Please be sure to see the Campus Housing Office to get yours! The stickers are an easy way for the housing staff and your monitor team to know which students are residents. They will also help our Security in the event that they need to distinguish between residence students and visitors.

Identification Stickers

- Report any lost keys/ID cards to the Campus Housing Office immediately. Laird Hall, room 107.
- Do not let anyone you don’t know into the building.
- If someone claims to be a visitor, ask for their friend’s name and room number. If the “visitor” causes any problems, tell a Residence Monitor, or contact the Security Office.
- Please only use emergency exits in emergencies; otherwise, someone could enter from outside undetected.

Identification Stickers

- ‘One Rule’: Respect

RESPECT is our singular rule in Residences. While you live here, we require that you respect yourself (keeping your health and wellness a priority), the people around you (other residents of the building, Residences staff, and others) and the buildings themselves.

This means a number of things:

- Honouring the lease that you sign when you move in
- Lowering your music when someone asks to - or ideally, before someone asks!
- Cleaning up after yourself in the common rooms and especially the kitchens etc.
- Students must also adhere to the regulations laid out in McGill University’s Code of Student Conduct.

Responsible Use of Alcohol

We wish to create an environment that both supports a decision to abstain from alcohol as well as a choice to consume it responsibly. Irresponsible alcohol consumption (such as drinking too much and/or too fast) can be dangerous to one’s health and safety and can negatively impact the residence community. Therefore, preventing irresponsible consumption is one of our primary concerns.

All residents and their guests must abide by these guidelines whenever they are in a McGill University residence. Violations will be enforced through the Code of Student Conduct and/or the Lease.

1. Possession and consumption of alcohol in McGill University Residences must conform to the laws of the province of Quebec, including, but not limited to, the law requiring that individuals must be 18 years of age or older to legally consume alcohol in Quebec.
2. Selling alcohol in McGill University Residences is not permitted.
3. Charging of admission to an event in McGill University Residences in which alcohol is served is not permitted.
4. Containers of alcoholic beverages that are larger than 750ml are strictly prohibited.
5. Containers of alcoholic beverages that are larger than 750ml are strictly prohibited.
6. Consumption of alcohol is permitted solely in the rooms with a 2 guest maximum per room, per resident.
7. Consumption of alcohol is a choice and individuals are responsible for the consequences of their choices. As such, the effects of alcohol will never be accepted as an excuse or a mitigating factor for any violations of the Code of Student Conduct, Lease, or federal, provincial and/or municipal law.

Non-Smoking Policy

- Quebec Law prohibits smoking all closed areas of educational institutions. All McGill buildings are non-smoking. This includes electronic cigarettes, also known as E-Cigarettes
- Residents may only smoke outside, at least 9m from any door leading into a McGill Building. Out of respect to building occupants, smoking is not permitted near any windows surrounding McGill buildings.
- Residents found smoking anywhere inside Residence buildings face an immediate fine of $250.
- Subsequent offences will result in additional fines and disciplinary action.
- Residents are also advised that under Quebec lease law, landlords have the right to evict tenants found smoking in their buildings in violation of no smoking rules expressly stipulated in their leases and the rules of the building.
- Residents are also liable for the cost of cleaning (steam cleaning of carpet, soft furniture, mattress, cleaning of curtains and drapes, washing/painting of walls or ceiling) and/or damages caused by smoke of any kind (candles, cigarettes, etc).
- Each room is equipped with a smoke detector. Tampering with fire safety equipment places lives in danger and will not be tolerated.
- Residents who cover, remove, disable or otherwise tamper with fire safety equipment face an immediate $250 fine and disciplinary action.
- A second offence will result in eviction and immediate referral to the Committee on Student Discipline
- Residents are responsible and liable for their guests’ behaviors for all no smoking regulations.
Fire Safety

In order to limit false alarms, it is important that all residents respect the sensitivity of the fire alarm system installed in Laird Hall and Ecocresidence which is monitored by ADT, an outside company.

Laird Hall is equipped with a central fire alarm system, smoke detector and/or heat sensors inside each room and sprinklers through the building. Familiarize yourself with the Emergency pull stations, which are located throughout the building and do not hesitate to pull the stations in case of EMERGENCY.

Ecocresidence is equipped with a fire alarm system, including smoke and heat detectors, pull alarm stations, and bells. Familiarize yourself with the location of the pull alarm stations in the laundry rooms and along the exterior walls. Do not hesitate to pull the stations in case of smoke/fire.

Keep your door closed as much as possible to avoid spread in case of fire or smoke.

It is a serious offence to tamper with and/or cause damage to fire safety and prevention equipment (including but not limited to smoke detectors, fire hoses, pull stations, sprinkler heads, fire extinguishers, emergency lighting, breaker switches and fire exit doors). Doing so places lives in danger in the event of fire or smoke. It is a serious offence to tamper with and/or cause damage to fire safety and prevention equipment (including but not limited to smoke detectors, fire hoses, pull stations, sprinkler heads, fire extinguishers, emergency lighting, breaker switches and fire exit doors).

Residents who cause an alarm and/or fire and/or other damage:

- face an immediate $250 minimum fine and disciplinary action
- are financially responsible for damages and/or other costs resulting from their actions.
- are financially responsible for all fees and fines charged to the University by the City of Montreal (current minimum charge for emergency services: $3,000 plus taxes)

Residents are responsible and liable for their guests’ behaviours for all fire safety regulations.

Students and/or a group of students wanting to have a BBQ outside the residence building must obtain permission from the Campus Housing Office and receive authorization from the McGill Fire Prevention Department.

What to do when the fire alarm sounds in your building

1. Leave the room and close the door behind you, leaving it unlocked.
2. Evacuate the building immediately, using the safest and closest exit. Do not take the elevators.
3. Move away from the building to a distance of at least 100 metres to allow the people behind you to evacuate without interfering with the work of the firefighters.
4. Call the Montreal Fire Department at 9-1-1 from an OUTSIDE phone (don’t assume someone else will do it). You must call McGill Security at 514-398-7770 if the building alarm goes off, evacuate the building. Security will come to verify safety and then turn off the alarm.
5. Laird Hall: Report as quickly as possible to the Centennial Centre Building.

Fire Safety

Residents who tamper with fire safety and prevention equipment:

- face an immediate $250 minimum fine and disciplinary action
- are financially responsible for damages and/or other costs resulting from tampering with fire safety equipment or from their actions whether intentional or accidental which result in damage to fire safety equipment.
- A second offence will result in eviction and immediate referral to the Committee on Student Discipline.

Candles, hookahs/sheeshas, incense and similar objects pose a significant fire risk and may not be used in McGill Residence Buildings. Deep fat frying likewise poses a significant fire risk and is not allowed in McGill Residences.

Residents found using candles, hookahs/sheeshas, incense and/or other flammable materials, and/or deep fat frying anywhere inside Residence buildings face an immediate minimum fine of $250. Subsequent offences will result in additional fines and disciplinary action.

Residents who cause an alarm and/or fire and/or other damage:

- face an immediate $250 minimum fine and disciplinary action
- are financially responsible for damages and/or other costs resulting from their actions.
- are financially responsible for all fees and fines charged to the University by the City of Montreal (current minimum charge for emergency services: $3,000 plus taxes)

Residents are responsible and liable for their guests’ behaviours for all fire safety regulations.

Students and/or a group of students wanting to have a BBQ outside the residence building must obtain permission from the Campus Housing Office and receive authorization from the McGill Fire Prevention Department.

What to do when the fire alarm sounds in your building

1. Leave the room and close the door behind you, leaving it unlocked.
2. Evacuate the building immediately, using the safest and closest exit. Do not take the elevators.
3. Move away from the building to a distance of at least 100 metres to allow the people behind you to evacuate without interfering with the work of the firefighters.
4. Call the Montreal Fire Department at 9-1-1 from an OUTSIDE phone (don’t assume someone else will do it). You must call McGill Security at 514-398-7770 if the building alarm goes off, evacuate the building. Security will come to verify safety and then turn off the alarm.
5. Laird Hall: Report as quickly as possible to the Centennial Centre Building.

Sprinkler Systems

The residences are also equipped with sophisticated sprinkler systems. Please respect them and refrain from hanging clothes, etc. from the sprinkler heads, and from throwing or kicking objects such as footballs, soccer balls and frisbees in the corridors. If damaged, the sprinkler system may go off. Residents will be held financially responsible for any damages that occur as result of careless use or vandalism of the sprinkler system.

It is a serious offence to tamper with and/or cause damage to fire safety and prevention equipment (including but not limited to smoke detectors, fire hoses, pull stations, sprinkler heads, fire extinguishers, emergency lighting, breaker switches and fire exit doors).

Residents are responsible and liable for their guests’ behaviours for all fire safety regulations.

What to do if you discover smoke and/or fire

1. Leave the room and close the door behind you.
2. Pull the manual fire alarm.
3. Evacuate the building immediately, using the safest and closest exit. Do not take the elevators.
4. Move away from the building to a distance of at least 100 metres to allow the people behind you to evacuate without interfering with the work of the firefighters.
5. Call the Montreal Fire Department at 9-1-1 from an OUTSIDE phone (don’t assume someone else will do it). You must call McGill Security at 514-398-7770 if the building alarm goes off, evacuate the building. Security will come to verify safety and then turn off the alarm.

Keys & Lockouts

Carry your keys/key card with you at all times. If you accidentally lock yourself out of your room, either the Campus Housing Office or your Floor Monitor can help you get in depending on your residence. Please note that you may be charged a lockout fee.

ID & Key Replacements/Charges

Replacement ID cards can be obtained from the Student Affairs Office. The cost of $25.00 will be charged to your student fee account.

Repairs

Upon students’ arrival to residences, all rooms have been thoroughly checked to ensure that all items in the rooms are in functioning order. It is therefore the student’s responsibility throughout the year to ensure that they report all damages and repairs to the Campus Housing Office as soon as they happen. After you check in, please take the opportunity to report any major damages in your room.

It is very important that you report all damages and repairs in a timely fashion, so that the damages do not worsen. Be sure to be specific about the repairs required. Please be patient as we must often negotiate schedules with the maintenance staff.

Note that in all residences, failure to report damages may result in charges to your account at the end of the year.
Q. Can I get my room number early? If I have a roommate, when can I find out their name?
A. Room assignments are done just before you arrive, so you will not be able to find out your room number or your roommate’s name until you move in. Due to the Freedom of Information and Protection of Privacy Act (FOIP), we are not permitted to release any personal information about anyone who is living in or has applied for Residence. Under no circumstances will this information be released to anyone.

Q. Do I need to clean my own room?
A. Yes. Students are responsible for the upkeep of their own rooms/apartments. All the common areas in Laird Hall are cleaned by the Housekeeping staff, daily. Ecoresidence students are responsible for maintaining the cleanliness of their units entirely.

Q. Can I bring my car to residence?
A. Yes. Parking passes can be purchased with Security.

Q. Are pets permitted in Rez?
A. No.

Q. What if I move out of Rez in the middle of the year?
A. Your rent is pro-rated to the withdrawal date plus a cancellation penalty of 3 month’s rent. This cancellation fee does not apply if you are withdrawing from McGill completely.

Q. Do residences close in December for the Winter Break?
A. No. All residents sign an educational lease with McGill that entitles you to have access to your room as long as the lease is valid. If you are in a residence with a meal plan, there is no meal service offered over the Winter Break. Students staying in Residences during the Winter Break are encouraged to read about our Holiday Hosting Program.

Q. Should I purchase personal insurance for my belongings?
A. Yes. The University is not liable, directly or indirectly, for theft or loss of personal property due to fire, water, or any other cause. Students are therefore encouraged to have their own insurance against loss or damage to personal property. Many students find that they are covered under their parents’ home policy while living in residence - please inquire about this before you move in.

We encourage you to contact the Student Housing and Dining Service Centre at Service Point at 514-398-6368 or housing.residences@mcgill.ca if you have any questions.