Annual Report 2012
January 1 – December 31, 2012

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1. RESEARCH AND PUBLICATIONS

As information specialists, librarians are central to the learning, teaching and research needs of the university. As connectors and collaborators, librarians are also key partners in scholarly research. In 2012, examples of such activities include:

- Methods of assessing blood pressure: identifying threshold and target values (MeasureBP). 2012. (Campbell, N., Daskalopoulou, S., Featherstone, R. et al.). Funded by the Canadian Institutes of Health Research (CIHR) ($97,872).

- A systematic review and meta-analysis of combination therapies for smoking cessation. 2012. (Eisenberg, M. J., Oliver, S., Filion, K., Gore, G., Grad, R., Joseph, L., & Pilote, L.). Funded by the Heart and Stroke Foundation of Canada ($97,988)

Please see Appendix A for a selected listing of research and publications.

2. TEACHING AND LEARNING

McGill University Library supports the teaching, learning and research needs of the university community in numerous ways. From showcasing outstanding collections to providing excellence in service, the Library’s client-focused approach is responsive to the needs of the McGill community.

In 2012, in order to better meet the needs of users, the Library consolidated all points of service and implemented a single Library Service Desk per branch, with staff answering basic inquiries and triaging complex questions to on-call librarians. The Humanities and Social Sciences Library (HSSL) also implemented a self-serve system for high volume course reserves and A/V materials. These efforts make for better use of staff resources and space while making it easier for library users to access services and resources.

Given the increased availability of e-resources, the Library is making print materials more available than ever by modifying borrowing policies and services. Highlights include longer loan periods for library users and no overdue fines on regular loans. Patrons also have the opportunity to request loan items to be picked up at their most convenient branch location.

In addition to regular in-class visits, on-site tours, seminars and consults, the Library engaged in a number of other initiatives to reach students at their various points of need. The Marvin Duchow Music Library and the Islamic Studies Library implemented the “Personal Librarian Project” where every incoming student is matched with a librarian in order to encourage new students to explore the variety and depth of resources available at the Library. The Library continued to expand its two cross-disciplinary information literacy programs, MyResearch, targeted to graduate and post-doctoral students and the MyArts Research series of workshops for Faculty of Arts undergraduate students. The
Library is planning to add a similar program for undergraduate students studying physical and engineering in 2013.

In the winter 2012 semester, McGill Library conducted the LibQUAL+ survey with students and faculty. This is the eighth time the survey has been conducted since 2001. Approximately 1200 survey responses were received, and 500 of these respondents also provided written comments. Results demonstrate that overall, service expectations from undergraduate, graduate and faculty user groups are very positive. Users feel that the Library has improved in making electronic resources available off-campus but there is room for enhancement. E-journal access has improved substantially for faculty. The Library is meeting expectations regarding developing a website that enables users to locate information independently however offering more and different kinds of space remains an area for improvement for undergraduates.

### 3. INVOLVEMENT IN THE COMMUNITY

The Library’s role in the university and broader community continues to grow. Staff at the Osler Library of the History of Medicine hosted a day-long seminar on the history of neurosurgery for Quebec neurosurgical medical residents and gave a presentation to a visiting delegation of Chinese hospital administrators, highlighting the library’s Norman Bethune archival material. Osler Library staff members were also responsible for planning a special afternoon of events for the Principals of the universities of Glasgow and Edinburgh, who received honourary degrees from McGill on May 31st. Similarly, staff at the Islamic Studies Library welcomed the Qatari Ambassador and a delegation of 8 international scholars.

Librarians were also heavily involved in organizing several high-profile, international, national and local conferences and events including the Access Conference 2012 and the International Association of Music Libraries annual conference (see Appendix A for listing). Over a six-week period, the Library also hosted a colleague from Cape Town University's Brand Van Zyl Law Library who visited Canada and the U.S. on an Association of Research Libraries (ARL) internship investigating academic librarianship.

In terms of digital outreach, a significant amount of work was done to extend scholarly and public access to collections through the creation of several digital exhibits and collections. Projects included: *Cultural Practices of Intermediality, Telling Stories: Nursery Rhymes, Fables and Fairy Tales from the Sheila R. Bourke Collection, Pulling Strings: Rosalynde Stearn Puppet Collection, The Birdman of McGill: Casey Wood - Avid Collector, Magnanimous Donor and Generous Friend, Celebrating the Winter Olympics 1924-2006* and the award-winning *Osler Library Prints Collection* (see Honours, Awards and Prizes).
Efforts to build awareness around the Library’s important resources and services gained momentum in 2012. Friends of the McGill Library events continued to create a strong presence in the community. In 2012, the Friends hosted three fully subscribed public lectures: Canadian novelist and non-fiction writer Charles Foran presented the MacLennan Lecture entitled *City Unique: Montreal in the Life and Imagination of Mordecai Richler*; MOMA Director Glenn D. Lowry gave the F.R. Scott lecture entitled *A Fine Balance: When Art and the Law Meet* and actor Lucy Peacock drew from her work at the Stratford festival to present the Shakespeare Lecture entitled *Work. Prayer. Carnival. My Journey with Shakespeare*. Younger audiences also continued to be drawn in as the Education Library once again offered story hours to children who attend *Centre de la Petite Enfance de McGill* (CPE).

4. PARTNERSHIPS

On a yearly basis, the Library collaborates with partners nationally and internationally, including the Conference des recteurs et des principaux des universités du Québec (CREPUQ), the Canadian Association of Research Libraries (CARL), the Association of Research Libraries (ARL), Hathi Trust and Bibliothèque et archives nationales du Québec (BaNQ). Partnerships in 2012 include a:

- Collaboration between the BAnQ, Rare Books and Special Collections and the Osler Library of the History of Medicine around the BAnQ exhibition *Raymond Klibansky (1905-2005) - La bibliothèque d’un philosophe and Le Livre de la Renaissance a Montreal : L’humanisme scientifique*. The Klibanksy exhibit was the largest outgoing loan in the recent years. Please see Appendix C for a listing of loaned items.

- Collaborative project to record posters printed and published in Quebec. McGill was one of 83 institutions working this online inventory produced by the BAnQ and called *Répertoire des collections institutionnelles d'affiches d'intérêt québécois*.

- Partnership between the United States National Library of Medicine (NLM), the Chesney Archives of Johns Hopkins University, and the Osler Library of the History of Medicine. The goal of the collaboration is to develop the William Osler website as part of the NLM’s Profiles in Science web project. This collaboration will result in the creation of a site with several hundred digital documents and photos highlighting the life and career of Sir William Osler. The site is scheduled to launch in 2013.
5. HUMAN RESOURCES: MILESTONES

In 2012, library staff consisted of 68 librarians, 28 M professional & excluded staff and 110 library assistants. The Library hired three new assistant librarians, a stack assistant and a communications officer. Four assistant librarians were reappointed for an additional term. Eleven staff members retired (see listing, Appendix B).

Organizational changes

In September 2012, the McGill University Archives (MUA) moved under the jurisdiction of the McGill Library. In mid-October the Library restructured the organization to reflect recent changes in duties and responsibilities in positions (see organizational chart, Appendix B). The fall of 2012 also saw the jurisdiction of the Walter Hitschfeld Geographic Information Centre (GIC) transferred to the Department of Geography. Liaison Librarians continue to provide data support and on-site office hours. Group study rooms continue to be bookable through the Library’s catalogue.

6. FACILITIES

As well as providing the tools and resources necessary for learning, the Library is committed to providing learning space for students. A number of projects were undertaken in 2012 to improve library facilities and services including:

- **Merger of materials from Walter Hitschfeld Geographic Information Centre (GIC) into McGill Library Collection.** The map and air photo collection moved to the Humanities and Social Sciences Library. Rare material from the GIC moved to Rare Books and Special Collections. Canadian, Quebec and Montreal maps moved to the 2nd floor in the former staff area and the print collection merged into the Schulich Library of Science and Engineering. Some reference materials, atlases and international maps remain in the GIC.

- **A single Library Services Desk was implemented in the Humanities and Social Sciences Library creating a “one stop service desk” in the McLennan Lobby.** Renovation of the adjacent office spaces and Self-Serve Reserve Room were renovated.
• **New group study space in Redpath Library Building.** The space formally occupied by the loans and circulations desk was completely transformed to provide students with more seating and a stimulating group study space. The space now holds two dedicated group study rooms, 42 table seats and 60 “comfy” seats in a range of styles. Library staff members will assess the effectiveness of the space in order to inform future renovations.

• **Quiet study space was added to the 3rd floor of the Humanities and Social Sciences Library.** The new layout includes 350 new seats around the perimeter, 4 group study rooms, and electronic compact shelving.

• **Extra study Space in the Education Library.** Thanks to undergraduate and graduate Education student societies, the Education Library & Curriculum Resources Centre was able to add compact shelving to increase study space.

• **Phase 2 of the McLennan-Redpath Terrace renovation** continued with the stairway between Redpath and McLennan buildings being blocked off.

• **Roof repair work at Schulich.** Demolition work began on the roof above the Schulich Library of Science and Engineering. A protective membrane is to be installed to prevent water infiltration.

• **In June 2012 work began in the Cybermed in the McIntyre Medical Building.** This interactive learning and teaching space responds to the critical need for specialized learning and teaching space and is a joint venture between the McGill Library and the Faculty of Medicine. The space on the 2nd floor of the McIntyre Building is a mix of group study rooms, large classrooms and a work area.
7. BUDGET

The figures below represent the Library’s sources of income, allocations and the breakdown of the Collections budget for 2012. The collections budget, as shown in Figure 3, is dominated by the journal budget in accordance with the University’s status as Canada’s top ranked research intensive institution and the concomitant user demand for journal literature.

**Figure 1**

2012-2013 Income Sources - Total $38,267,090

- Operating (1A) Funds $32,938,841 (86%)
- Endowment & Donations $2,857,337 (8%)
- Carry Forward $2,461,112 (6%)

**Figure 2**

2012-2013 Budget Allocation

- Salaries $16,654,656 (41%)
- Collections $15,553,566 (41%)
- Maint./Facilities $6,921,068 (18%)

**Figure 3**

2012-2013 Collection Allocation

- Journals & Databases $31,015,000 (76%)
- Monographs & E-Books $3,795,566 (24%)
**8. HONOURS AWARDS AND PRIZES**

The following librarians and staff have been recognized for their achievement, special contributions, for demonstrated excellence in their workplace, or exceptional dedication to service in ways that bring special credit to the Library. Congratulations to:


- **Bruna Ceccolini**, recipient of the Friend of the Year Award, McGill Friends of the Library

- **Juanita Jara de Súmar**, nominated Honourary member of the Peruvian College of Librarians.

- **Julie Jones** received the ECC New Professional Conference Award ($1000) from the Special Library Association, Eastern Canada Chapter.

- **Amber Lannon**, recipient of the McGill Librarian Excellence Award.

- **Andrea Miller-Nesbitt**, recipient of the Brant Community Foundation Collection Fund ($500)

- **Susan Murray**, recipient of the professional development grant from the Faculty of Information Studies Alumni & Awards Committee, University of Toronto ($500)

- **Sharon Rankin**, recipient, travel stipend for the Women Writers Project, Brown University. ($500 US)

- **Brenda Stevenson**, recipient, McGill Library Staff Excellence Award.

- Everyone involved in developing *The Osler Library Prints Collection*. The digital collection won the 2013 Publication Award for Best Online Resource from the Archivists and Librarians in the History of the Health Sciences.
9. FUNDRAISING

Annual philanthropic support by parents of current and past McGill students and McGill graduates continues to make an important impact on the life of the Library. In 2012, parents and graduates each contributed almost equal amounts, totaling approximately $600,000.

2012 featured a number of notable gifts to the Library including the First World War hand-written diary by Nursing Sister Clare Gass (1887-1968) and a 17th Century Sinhalese medical ola from Jan Figurski (see Appendix D). 2012 also saw the creation of two David Edwards Endowment funds. One is for digitization which will help to offset costs of digitization projects. The other endowment fund will go towards acquisitions for rare and special materials. In line with a Library priority of building upon the strengths of its in rare and special collections, the Osler Library raised over $100,000 during the year. Monies from the recently received Talbot Johnson Fund ($100,000) became available for monograph purchases of materials in Environmental Law. The Wainwright Trust renewed an annual $25,000 contribution towards the purchase of Civil Law materials. The Principal financially supported the restoration of twenty-seven books during the year; twenty were from Rare Books and Special Collections, four from the Osler Library and three from the Law Library.

Student support of the Library is a very important source of funding. The SSMU support, with matching funds from the university, totaled $632,000. Similarly the Post Graduate Students Society (PGSS), with matching funds from the university contributed $164,866. In order to increase student and collection space, the Education Library and Curriculum Resources Centre received $255,000 from both undergraduate and graduate student societies to begin a multi-phase library improvement project that includes the installation of compact shelving units. Similarly, the Arts Undergraduate Society generously donated $112,000 towards the refurbishment projects in the McLennan-Redpath Complex.
Appendices

A. Research, Publications & Conferences


Canuel, R., Crichton, C., & Savova, M. (2012). Tablets as powerful tools for university research: Teaching the relevant skills. Library Technology Reports, 48(8), 35-41. doi: 10.5860/ltl.48n8

Campbell, N., Daskalopoulou, S., Featherstone, R. et al. (2012). Methods of assessing blood pressure: identifying threshold and target values (MeasureBP). Funded by the Canadian Institutes of Health Research (CIHR) ($97,872).


Côté, M., Park, S. & Wiercinski, J. *La référence virtuelle au Québec vue au travers de trois projets universitaires*. Full-day workshop presented at the Corporation des bibliothécaires professionnels du Québec (CBPQ), Montreal, Quebec.


Oliver, C. (2012). *Are We Ready to Implement?* Keynote speech presented at the spring meeting of the *Northern Ohio Technical Services Librarians (NOTSL),* Parma, Ohio.


**Conferences**


Lyons, C. *Seminar on the history of neurosurgery for Quebec neurosurgical medical residents* (Montreal 2012)

Urbain, C. *2e Colloque des bibliothèques universitaires du Québec : Les grands enjeux actuels des Bibliothèques universitaire: comment s'adapter? / Trends and challenges for academic and research Libraries* (Montreal, November 1)
## B. HR: MILESTONES, NEW HIRES, PROMOTIONS, RETIREMENT

### New Hires

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<tr>
<th>Name</th>
<th>Title</th>
<th>Unit</th>
<th>Date</th>
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<tbody>
<tr>
<td>Dysert, Anna</td>
<td>Assistant Librarian</td>
<td>Osler Library</td>
<td>November 2012</td>
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<tr>
<td>Gauger, Timothy</td>
<td>Stack Assistant</td>
<td>Collection Services</td>
<td>January 2012</td>
</tr>
<tr>
<td>Hanna, Sabrina</td>
<td>Communications Officer</td>
<td>Office of the Dean</td>
<td>May 2012</td>
</tr>
<tr>
<td>Morris, Martin</td>
<td>Assistant Librarian</td>
<td>Life Sciences Library</td>
<td>August 2012</td>
</tr>
<tr>
<td>Tummon, Nicole</td>
<td>Assistant Librarian</td>
<td>Schulich Library</td>
<td>July 2012</td>
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### Transfers & Promotions

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<tr>
<td>Blandford, Margaret</td>
<td>Specialized Cataloguing Editor</td>
<td>Collections Services</td>
<td>December 2012</td>
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<tr>
<td>Brazzeal, Jacki</td>
<td>Senior Library Clerk, Circulation</td>
<td>Life Sciences Library</td>
<td>September 2012</td>
</tr>
<tr>
<td>Gauger, Timothy</td>
<td>Senior Library Clerk, Circulation</td>
<td>Life Sciences Library</td>
<td>September 2012</td>
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<tr>
<td>Kloda, Lorie</td>
<td>Assessment Librarian</td>
<td>Office of the Dean of Libraries</td>
<td>September 2012</td>
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<tr>
<td>Lyons, Christopher</td>
<td>Head Librarian</td>
<td>Osler Library of the History of Medicine</td>
<td>May 2012</td>
</tr>
<tr>
<td>Mackenzie, Emily</td>
<td>Assistant Librarian</td>
<td>Macdonald Campus Library</td>
<td>May 2012</td>
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<tr>
<td>McKinnon, Dawn</td>
<td>eResource Librarian</td>
<td>Collections Services</td>
<td>March 2012</td>
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<tr>
<td>Rankin, Sharon</td>
<td>Associate Librarian</td>
<td>Marvin Duchow Music Library</td>
<td>September 2012</td>
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<tr>
<td>Smeall, Cheryl</td>
<td>Documentation Technician</td>
<td>Interlibrary Loan and Document Delivery</td>
<td>February 2012</td>
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<tr>
<td>Stevenson, Christine</td>
<td>Specialized Cataloguing Editor</td>
<td>Collections Services</td>
<td>December 2012</td>
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<tr>
<td>Yanofsky, Deena</td>
<td>Assistant Librarian</td>
<td>Humanities &amp; Social Sciences Library</td>
<td>September 2012</td>
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### Retired

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<th>Name</th>
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<tr>
<td>Emery, Sandra</td>
<td>Library Supervisor</td>
<td>Life Sciences Library</td>
<td>August 2012</td>
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<tr>
<td>Cowan, Deanna</td>
<td>Associate Librarian</td>
<td>Life Sciences Library</td>
<td>December 2012</td>
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<tr>
<td>Antenucci, Marisa</td>
<td>Library Clerk, Circulation</td>
<td>Collections Services</td>
<td>October 2012</td>
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<tr>
<td>Rajabalee, Amina</td>
<td>Secretary</td>
<td>Office of the Dean</td>
<td>September 2012</td>
</tr>
<tr>
<td>Taylor, Andrée</td>
<td>Accounting Clerk</td>
<td>Life Sciences Library</td>
<td>August 2012</td>
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<tr>
<td>Brijodhan, Bhanmattie</td>
<td>Cataloging Editor &amp; Acquisitions</td>
<td>Collections Services</td>
<td>August 2012</td>
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<tr>
<td>Fukawasa, Mary</td>
<td>Specialized Cataloguing Editor</td>
<td>Collections Services</td>
<td>August 2012</td>
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<tr>
<td>Dixon, Ingrid</td>
<td>Documentation Technician</td>
<td>Life Sciences Library</td>
<td>August 2012</td>
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<tr>
<td>Julien, Nola</td>
<td>Cataloging Editor &amp; Acquisitions</td>
<td>Collections Services</td>
<td>August 2012</td>
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<tr>
<td>Prashad, Juliet</td>
<td>Library Supervisor</td>
<td>Humanities &amp; Social Sciences Library</td>
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<tr>
<td>Van Berkom, Ezra</td>
<td>Library Clerk</td>
<td>Life Sciences Library</td>
<td>August 2012</td>
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### Re-Appointed

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<tr>
<td>Buckland, Amy</td>
<td>Assistant Librarian</td>
<td>Library Technology Services</td>
<td>June 2012</td>
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<tr>
<td>Canuel, Robin</td>
<td>Assistant Librarian</td>
<td>Life Sciences Library</td>
<td>June 2012</td>
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<tr>
<td>MacKenzie, Emily</td>
<td>Assistant Librarian</td>
<td>Humanities &amp; Social Sciences Library</td>
<td>June 2012</td>
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<tr>
<td>Mawhinney, Tara</td>
<td>Assistant Librarian</td>
<td>Humanities &amp; Social Sciences Library</td>
<td>June 2012</td>
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C. LOANED ITEMS

Rare Books & Special Collections

- Loan of 231 items to Bibliothèque et Archives nationales du Québec for exhibit entitled « Raymond Klibansky (1905-2005) : La bibliothèque d’un philosophe »

- Loan of forty titles to Bibliothèque et Archives nationales du Québec for exhibit entitled « Le Livre de la Renaissance à Montréal »

- Loan of one item, Werner’s Nomenclature of Colours, to National Gallery of Canada for the exhibition on the Canadian photographer “Arnaud Maggs”

- Loan of one wood architectural model to Saskatchewan Legislature, Regina for Centenary Celebrations & Royals Visit

- Loan of eighteen Napoleon prints to Montreal Museum of Fine Arts to complement the Napoleon galleries

- Loan of four Gordon Webb films, one hand-painted for research and duplication to Cinémathèque Québécoise

Osler Library of the History of Medicine

- Loan of six rare items from its collection including a manuscript by Osler on Walt Whitman to Bibliothèque et Archives nationales du Québec for exhibition entitled « Raymond Klibansky (1905-2005) : La bibliothèque d’un philosophe »

- Loan of seven rare renaissance items to Bibliothèque et Archives nationales du Québec for exhibition entitled « Le Livre de la Renaissance à Montréal »
D. NOTABLE ACQUISITIONS

Rare Books & Special Collections

- Constantineau, Fleurimond (1905-1981) Group of seven sheets of pencil drawings of Inuit in Northern Quebec, some with ink over-drawing, each sheet 14 x 10.5 inches.

- Jeo [sic] Beef of Montreal, the Son of the People. [Montréal : C. McKiernan, 1879 or 1880] elf FC2947.35 J643 1879 Rare Books/Special Collections 1 broadside ([2] p.) : ill., port. (woodcuts) ; 103 x 23 cm.

- Joe Beef of Montreal, the Son of the People. [Montréal : C. McKiernan, 1879 or 1880] elf FC2947.35 J64 1879 Rare Books/Special Collections 1 broadside : ill., port. (woodcuts) ; 103 x 69 cm.

- Sterne, Laurence, 1713-1768. Voyage sentimental ; suivi des Lettres d'Yorick à Éliza / par Laurent Sterne; en anglais et en français. A Paris et à Amsterdam : Chez J.E. Gabriel Dufour, libraire, successeur de Defer de Maisonneuve ; A Paris : De l'imprimerie de Didot le jeune, l'an VII [1798 or 1799]. With plates by Nicolas André Monsiaux, 1754-1837

- Albani, Emma (1847-1930) Autograph performance notes regarding Faust, Otello and Lucia da Lammermoor, incorporating an autograph musical quotation. 3 pp. Octavo.

- Edel, Leon (1907-1997) Over 400 letters from Leon Edel to members of his family, including parents, Simon and Fannie; brother, Abraham; wife, Roberta; and aunt and uncle Sam and Hilda Adel. Together with a small amount of incoming correspondence, as well as a handful of personal and professional files and printed matter.


- Late Eighteenth Century pen and ink silhouette of David Hume, c. 1780.

• Hume, David (1711-1776) Autograph letter signed from David Hume to Sir James Johnstone whilst acting as tutor to the marquess of Annandale. [St Albans] Saturday, n.d., [but probably February, 1746].


Osler Library of the History of Medicine

Some notable recent purchases include several books considered to be the most important in the history of medicine, such as Italian physician and professor of anatomy Paolo Mascagni’s 1787 folio Vasorum lymphaticorum corporis humani historia et ichtnographi. The Osler Library also acquired Untersuchungen über den feineren Bau des centralen und peripherischen Nervensystems by Camillo Golgi (1844-1926) and a 1542 illustrated medical work by Johannes Dryander (1500–60). Der gantzen Artzenei gemeyner Inhalt : wes einem Artzt, bede in der Theoric und Practic zůsteht (figure 2) includes his very important early woodcut illustrations of brain dissections, first published a few years earlier, as well as a plagiarized illustration of blood vessels from Andreas Vesalius’ extremely rare 1538 publication Tabulae sex. Other works added to the Osler collection show the richness and diversity of our holdings:

• Two issues of a Canadian medical journal entitled The Bulletin: Hamilton Medical Society (figure 4). Volume one, numbers 1 and 2, are from September and October 1928. According to our research no other library or institution appears to possess this publication.
• First World War photographic album entitled *Thermal Spa Pro Patria Postyen*. This album records the visit of the Hapsburg Archduke Franz Salvator to a Red Cross military hospital in the spa town of Postyen (now Piestany in Slovakia), which was famous for its thermal mineral springs.

• A World War I hand-written diary by Nursing Sister Clare Gass (1887-1968), who vividly describes her experience in the Canadian Army Medical Corps between 1915 and 1918, including her service with the Number Three Canadian General Hospital, which was organised and staffed by personnel from McGill University. The original was given to the Library by her niece Elizabeth Anderson.

• Adding to our collection of medical ola, the Osler Library acquired a 17th century Sinhalese medical ola from Jan Figurski.