E-books continue to be in the news. Last minute protests have put off the final date of the Google book settlement and pushed it towards the end of October. The outcome is still therefore awaited. The e-book version of Dan Brown’s latest book was the top-seller in the first few days of sale but is now down to 5% of the total sales of 2 million print copies in the first couple of weeks. The lost symbol is available electronically for US$9.99 from Amazon. However, as Randal Stross commented in the New York Times on October 3, 2009, “you can don a pirate’s cap and snatch a free copy from another online user at RapidShare, Megaupload, Hotfile and other file-storage sites”. The book publishing industry is going the way of the music industry and access to pirated files is growing. Does the McGill Library hold an authorized version? Yes, we have the audio version so far and it will take 17 hours and 47 minutes to listen to it via our new service, OverDrive.

The fall term is well launched with much activity everywhere. We have just had Homecoming and the Leadership Summit on campus. The Leadership Summit was the next stage in the University’s Capital Campaign. Visitors came to our campus to learn more about what McGill is doing today. There were several events held in the Library. The Principal Heather Munroe-Blum and the co-chair of the Capital Campaign hosted the opening breakfast in the Cyberthèque on Thursday, October 15, as part of the Leadership Summit. I presented a short talk on what the Library is doing today. There were two Spotlight on Scholarship talks in the Library, one in the...
Rare Books and Special Collections Reading Room, and the second in the area behind the elevator on the entry floor of the Humanities and Social Sciences Library also on Thursday, October 15. Thank you for making all our guests feel very welcome.

On Friday, October 16, there was a Parents Breakfast in the Schulich Library of Science and Engineering, at which Louis Houle, Tara Mawhinney and I spoke. This is always a popular event with parents, who are keen to find out what their children are doing at University these days, and what the Library is doing to contribute to their children's learning. On Saturday, October 17, there was a debate in the Library between several librarians, Amy Buckland, April Colosimo and Greg Colley and several students on Facing up to Facebook. We hope these events demonstrated a little of what the Library is doing today and we thank all staff who have participated and assisted in the events in various ways. All branch libraries were “on show”.

**Technology Tidbit**
by Amy Buckland, Library Technology Services

**Creative Commons Licenses**

Ever find yourself longing to spruce up a presentation or a handout with some graphics, but worried about copyright infringement? Worry no more. Many photographers and artists license their work with Creative Commons licenses, making it publicly available for use, provided attribution is given.

Visit search.creativecommons.org to search Google Images, Flickr images, and other sites, for work licensed under CC. When using CC licensed work in your presentations, there are many ways to attribute it, the very least being listing the URL where the work was found.
Personal Influenza Plan

McGill University is doing its utmost to look after its students and staff in the event of a widespread H1N1 outbreak on campus, but you can do a lot more for yourself than the University can do for you by having a Personal Influenza Plan: www.mcgill.ca/health/personalplan/

Change in the Borrowing Policy

CREPUQ undergrads can now borrow up to 3 scores at a time from the Music Library for a period of three weeks with no renewals.

Integrated Student Services

The School of Information Studies has moved from the McLennan Library Building up the hill to the Faculty of Education. Archives is now in the process of moving from the lower floor of the McLennan Library Building to Level 6 of the McLennan Library Building. The new services point for Integrated Services for Students is being constructed on Level 1 of the McLennan Library Building, where both the School and Archives used to be located. There has been a delay in finalizing the contract but work is expected to begin in the third week of October. Further details of the project are available at http://www.mcgill.ca/integratedservices/. The goals of the project are:

- Bring together services currently offered in 6 different locations in 4 different buildings.
- End the needless run-around that students have described, at best, as frustrating.
- Transform the profile of services from ‘behind the scenes’ and ‘scattered’ to a cohesive and prominent place in the heart of campus.
- Provide intensive professional development to our employees to equip them to provide best-in-class services to our students.
- Empower our employees to make decisions on the front line – the buck stops here!
- Build on the tradition of excellence at McGill through the enhancement of the student experience.

OCLC Expert Community Experiment

Our librarians doing cataloguing in Collection Services participated in the OCLC Expert Community Experiment. This experiment was from mid-February to mid-August and allowed libraries around the world to make corrections to records and upgrade cataloguing on WorldCat. Now that the experiment is complete, OCLC has announced that the project was successful. There were over 1600 libraries around the world that participated. Of these more than 51% were academic libraries and 1.09% of the total participating libraries were from Canada. On average almost 20 000 records were fixed each month during the project with over 100 000 records being corrected or upgraded during the process. OCLC announced that they will continue with the Expert Community and McGill will continue to participate in the program.

This means that if there are errors and improvements to be made to records in OCLC WorldCat that we are adding our holdings to and bringing into Aleph, we can make those changes in most cases, and then the record is immediately updated in WorldCat and improved for us and the rest of the WorldCat Community. This also means for our new catalogue we can correct any information so it displays correctly in WorldCat Local.

Staffing Changes

We welcomed back Genevieve Gore from maternity leave on October 1. She is taking on the position of RUIS Coordinator. McGill University has entered into broader collaboration in Quebec through the McGill RUIS (Réseau universitaire intégré de santé). The growing opportunities for clinical teaching and research provided through collaboration with partners in the McGill RUIS have brought new responsibilities in supporting health care and increased demand for access to information. Over the last year, Louis Houle has been working with the university libraries at Sherbrooke, Laval and Université de Montréal to establish a province-side collaborative approach and develop a business plan for the delivery of library and information support to the RUIS.

McGill University is responsible for providing services to one part of the RUIS. There is much to be done in ensuring approvals for the project and in delivering the services with appropriate training. We are very pleased that
Genevieve has agreed to take on the role of coordinating this project to ensure that McGill provides services of excellence to our RUIS community. Genevieve has previous experience in the life sciences area, a good technological background and is fluently bilingual - all of which are qualities needed for the position of RUIS Coordinator. Genevieve will be physically located in the Life Sciences Library and will report to both Louis Houle, Associate Director, Client Services, Sciences, Health and Engineering, and Susan Murray, Head Librarian, Life Sciences Library.

Amy Buckland will continue her interim role as Coordinator, eScholarship@McGill<eScholarship.library@mcgill.ca>. Thank you to both Genevieve and Amy.

NetLibrary is one of the Library’s largest supplier of e-books, with over 1800 titles. The ten most popular e-books from NetLibrary during the months of August and September are listed below. Titles listed range from Arts to Medicine, highlighting the multidisciplinary nature of e-book use.

<table>
<thead>
<tr>
<th>Accesses</th>
<th>Title</th>
<th>Subject</th>
<th>Authors</th>
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<tbody>
<tr>
<td>246</td>
<td>Populism in Latin America</td>
<td>Political Science</td>
<td>Conniff, Michael L.</td>
<td>1999</td>
</tr>
<tr>
<td>65</td>
<td>Encyclopedia of Bioethics</td>
<td>Philosophy</td>
<td>Post, Stephen Garrard</td>
<td>2004</td>
</tr>
<tr>
<td>54</td>
<td>The Motet in the Age of Du Fay</td>
<td>Arts</td>
<td>Cumming, Julie Emelyn</td>
<td>1999</td>
</tr>
</tbody>
</table>
Nevenka Koscevic  
Rare Books Projects Leader, Special Collections, Collection Services

Where were you born?  
Zagreb, Croatia

What part of town do you live in?  
Beaurepaire, which is actually South Beaconsfield

How long have you worked at the library?  
Since September 2007 full time, and from April 1, 2002 as a casual, special projects cataloguer

Do you have any pets?  
Not anymore, and not yet

What is your favourite place in Montreal?  
Jardin botanique

What is your favourite dessert?  
My mom’s chocolate hazelnut torte

What are you reading and/or listening to?  
Rereading Joanna Trollope and Barbara Pym for their gentle, flawed protagonists; to relax, listening to Rameau and Snatam Kaur or the stupor-producing Gotan; to liven things up – Kocani Orkestar, Esma Redzepova and Fanfare Ciocarlia

What are your other interests?  
Travel in search of food and gardens

What is your pet peeve?  
I won’t go there…

What is your favorite quote(s)?  
Verba volant, littera scripta manet

What is one thing that people do not know about you?  
Before switching to Slavic Studies in 1973, I was a computer science major, typing boxfuls of keypunch cards for programming in Fortran IV

Judith Lindsay  
Special Collections, Collection Services

Where were you born?  
Halifax, N.S.

What part of town do you live in?  
Pointe Claire

How long have you worked at the library?  
Since 1985

Do you have any pets?  
Not since Titch moved to cat heaven at the age of 21

What is your favourite place in Montreal?  
Stewart Hall Park, Pointe Claire (I try to imagine Lake St. Louis to be the ocean)

What is your favourite dessert?  
Butterscotch sundaes

What are you reading and/or listening to?  
Books are for reading, not eating, by Suzy Becker (with my 6 month old granddaughter); Land of the Scots, by Carolyn Bingham; The Book of Kells, compiled by B. Mackworth-Praed; Kit’s law, by Donna Morrissey. I’m an avid CBC radio listener, and viewer of British comedies on PBS.

What are your other interests?  
Cooking family dinners, gardening, music (orchestral), travel (preferably by train, and especially in Scotland), Canadian pressed glass

What is your pet peeve?  
The thick manuals accompanying new appliances and electronics!

What is your favorite quote(s)?  
Si vis amari, ama

What is one thing that people do not know about you?  
I’ve spoken with Julia Child in person (in mid-Atlantic on the Queen Elizabeth II, 2001)

Marina Goussalova  
Special Collections, Collection Services

Where were you born?  
Russia

What part of town do you live in?  
Westmount

How long have you worked at the library?  
I’ve been here since 1996 (with a short 6-year break)

Do you have any pets?  
Two budgies (to give away)

What is your favourite place in Montreal?  
Old Montreal

What is your favourite dessert?  
Anything from Pâtisserie de Gascogne

What are you reading and/or listening to?  
Landscape painted with tea by Milorad Pavić; Rameau, Purcell, Monteverdi et al.

What are your other interests?  
Travels, arts, perfumes…

What is your pet peeve?  
Please, stay on the line: your call is very important for us! All our operators are currently busy… etc.

What is your favorite quote(s)?  
‘It’s coming yet for a’ that, That man to man, the world o’er, Shall brothers be for a’ that” (Robert Burns, 1759-1796); the Golden rule: Do unto others as you would have them do unto you (Aristotle, Confucius, the Bible, etc.)

What is one thing that people do not know about you?  
I’m very tall and slim…
Now that librarians who work on QP are also monitoring the Library's Twitter account, many people may be wondering what kinds of messages (known on Twitter as tweets) they should be posting. Here are some ideas for tweets – our goal is to link our collections and services with what is going on at McGill and in the world. Wherever possible, hyperlinks should be included in the message; long URLs can be shortened using the service at http://tinyurl.com.

- Upcoming training sessions
  - E.g., Come learn how to manage your citations using EndNote - Thursday, October 1 at 1:00 pm in the McLennan e-classroom http://tinyurl.com/lkmxm4
- Events in the Library (check to make sure these have not already been tweeted)
  - E.g., A Bell-jar of Victorians: Prof David Lank will present an illustrated lecture Sept 23, Bronfman 6th floor lounge: http://tinyurl.com/n2upbk
- Reminders to students that they can book study spaces online
- Events in town that link to digital collections
- Alumni in the news
- Upcoming changes to hours
- Promotions: new IM service, subject guides, newly renovated spaces, laptop borrowing
  - E.g., Did you know you can chat with a McGill librarian using AIM, MSN or Gtalk? Add us to your buddy list! http://tinyurl.com/mjvjsx

For more ideas, take a look at Twitter for Organizations: http://lowriderlibrarian.blogspot.com/2009/08/twitter-for-organizations.html

What are your tweet ideas? Add them to the list at U:\QP chat and IM\Tweet ideas.doc

A PAT ON THE BACK

“I love the libraries and its resources. McGill simply has what seems to be an endless sea of resources. A-M-A-Z-I-N-G.”

- Received from the Library’s online suggestion box


**Review: A Bell Jar of Victorians**  
by Steven Spodek,  
Development Officer

Professor David Lank CM, F.R.S.A. Director Emeritus of the Dobson Centre for Entrepreneurial Studies, recently gave a wonderful illustrated lecture to over 100 guests. Entitled *A Bell Jar of Victorians*, the lecture was organized to coincide with the Library's current exhibition *Casey Wood: The Birdman of McGill*. The presentation was funny, impassioned, and seriously considered and very well received by the audience.

Professor Lank has an incredible knowledge of wildlife art. He has written and illustrated more than forty books and hundreds of articles, many on the history of natural history. Former Chairman of the McCord Museum, he curated the trans-Canadian exhibition, *The Wilderness Palette – The Birds of Canada* by John James Audubon, and produced the accompanying coffee-table comprehensive catalogue.

The illustrated lecture introduced the audience members to the society and the artists who created the priceless patrimony of art from the Golden Age of Natural History Illustration. The Victorian Era saw an unprecedented interest in natural history, a virtual obsession that anticipates our own concern for the environment today. As the natural history of the world unfolded, there was an outpouring of lavish books containing tens of thousands of hand-coloured lithographs and engravings that documented the growing knowledge of the flora and fauna of the world.

Professor Lank received a large round of applause at the end of his talk and was thanked on behalf of the Library by the Hon. John Gomery, Past President of the Friends of the McGill Library.

Events like these help the McGill Library create a strong presence in the community, and build awareness of the Library's role in the life and outreach of McGill.

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**Green Report Card**

McGill shares top (Canadian) spot at B+ with UCalgary, UBC, UAlberta and YorkU in the Green Sustainability Report Card 2010. Improving each year, McGill's grades in previous years were B (2009), B- (2008) and C+ (2007). "The new Report Card is the most comprehensive edition produced to date. In addition to profiles for 332 schools, 1,100 full survey responses comprising more than 10,000 pages of data are also being released."


http://www.canada.com/technology/Canadian+universities+getting+greener+study/2073683/story.html


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Elaine Toms  
Canada Research Chair in Management Informatics  
Professor & Director iLab  
Faculty of Management  
Dalhousie University

**Integrating Information Search into the Workflow Process**

Friday, October 30, 2009  
1 - 2:30 pm  
Faculty of Education  
3700 McTavish, Rm. 129