

Annual Report 2008-2009



McGill Library
Bibliothèque

Information • Innovation • Service

CONTENTS

- 02 Mission Statement
- 03 From the Director
- 04 Teaching and Learning
- 05 Research Support
- 06 Excellence in Service
- 08 Facilities: An appropriate library environment
- 10 Funding
- 11 Collection Development
- 12 Outreach: Displaying the Collections
- 14 Outreach: Special Events
- 16 Staffing

Office of the Director of Libraries

3459 McTavish Street
Montreal, Quebec
H3A 1Y1 Canada

Telephone

514-398-4677

E-mail

doadmin.library@mcgill.ca

Website

www.mcgill.ca/library/

Your comments and inquiries are welcome.

ON THE COVER

A variety

ON THE COVER

Students make the most of the refurbished physical spaces at the Library's Cyberthèque in the Redpath Library Building.

Mission statement

McGill University Library advances teaching, learning, research and community service by providing outstanding collections, access to the world of knowledge, excellence in service and an appropriate library environment, all of which are client-focused and responsive to the needs of the McGill community.

The Library:

- Facilitates excellence in teaching, learning and research
- Creates an appropriate environment to support teaching, learning and research
- Anticipates and responds to the needs of clients, including students, faculty, researchers, and other staff
- Contributes to positive student and faculty outcomes and experiences
- Provides the information resource infrastructure necessary for leading edge teaching, learning and research activity
- Supports community outreach and community partnerships

The values driving this mission are:

- Client Focus & Service
- Innovation & Creativity
- Excellence & Learning
- Accountability
- Integrity & Trust
- Transparency & Respect
- Commitment & Loyalty
- Diversity

The Library takes as its motto: *Information, Innovation, Service*, to demonstrate its commitment to the delivery of innovative information products, services and programmes of the highest quality that are focused on client needs and support the University's strategic mission and directions. The Library works in partnership with others to ensure excellent service delivery. The Library is a central service provider within the University and actively supports student life and learning.

STATISTICAL SUMMARY	2008-2009
Attendance (gate count)	5,142,934
Inquiries	261,970
Information Skills Seminars (courses and tours conducted)	1,743
Attendees at Information Skills Sessions	21,511
Loans	805,882
Shelving	1,008,490
Interlibrary Loan / Document Delivery:	
Items supplied to other libraries	20,387
Items received from other libraries (mediated & unmediated)	13,709
Monographic volumes purchases (print and electronic)	201,983

From the Director

Despite the difficult financial circumstances, the last year was a successful one for the Library and we continued to aspire to the provision of the best possible library service and commitment to excellence in all that we offered to the McGill community.

We made improvements to the facilities, including new furnishings for individual and group study and learning spaces, which provided students with more areas to collaborate and share ideas. We expanded the collections to 7 million items, with considerable growth of online resources to 70,000 e-journal titles and 2 million e-books. We introduced innovative new services and an expanded digitization programme to sustain and nurture positive teaching, learning and research outcomes as well as the advancement of scholarship. We acquired rare and valuable materials including a manuscript notebook of 18th century novelist Fanny Burney. At the same time we extended access to the collections with exhibitions both real and virtual promoting knowledge on topics ranging from Abraham Lincoln to Art Deco.

We continued to take into consideration the needs of McGill students today, the “screenagers” who search for and access information which is available primarily online. We enhanced our communication services with the implementation of social

networking tools such as Twitter and we promoted M-learning (mobile learning) at the Library. Library resources became more accessible wherever our users were, in cyberspace or in the real world. A new page on the library website was launched for information on how to see, for example, WorldCat Mobile from an iPhone, Blackberry and other hand-held devices. McGill students noticed the changes, awarding the Library top marks in Canada and an “A” grade in the most recent Globe and Mail University Report card on student satisfaction.

The Library remained at the heart of the University. For every hour that students were in class most spent an additional three to four hours in the Library. The Library staff provided students with the support and opportunities they needed to achieve their full potential while at McGill and the training required for their continuing journey of learning when they leave.

The Library’s achievements over the past year were a reflection of our wonderful staff and the ongoing support of our generous donors who willingly helped support future generations by furthering the Library’s mission. We were truly grateful for the support particularly during these challenging economic times.

**Janine Schmidt,
Trenholme Director of Libraries**

MCGILL LIBRARY CIRCULATED

Gail and Douglas Todgham graciously hosted an event on April 27 entitled *From Prayer Books to PDAs – library collections today* in their home in Toronto.

Janine Schmidt and **April Colosimo** from the Life Sciences Library spoke to 25 people in the Todgham home about the McGill Library and library collections today. In addition there was an opportunity to view a select few treasures from the Rare Books and Special Collections. The Library organized a number of well attended public lectures during the year in Montreal (Albert Schultz, Charlotte Gray, Justice Ian Binnie). The gathering in Toronto was an experiment for the Library. An alum in Montreal also offered to host an event in her home and we hoped to organize similar group events as part of the Library’s outreach.

Gail Todgham BA’67 is the daughter of the late Joan and Clifford Hatch. With seven McGill graduates among their children and grandchildren, it was not surprising that the Hatches were closely connected to the University. Joan and Clifford Hatch pioneered the way for McGill parents by forming the Parents Fund, which remained instrumental in raising annual



gifts to develop the collections and services of McGill’s 13 branch libraries.

The legacy of these proud McGill parents lives on through the Joan and Clifford Hatch Family Foundation. The Hatch children are also committed to enhancing the Library’s Shakespeare collection through an endowment and generous annual donations.



Gail Todgham, April Colosimo, Janine Schmidt and Douglas Todgham.

Teaching and Learning

The various branch libraries continued to provide workshops and training sessions for clients. At the Life Sciences Library, for example, *EndNote* workshops were offered for the first time, and over fifty students and health professionals learned to use the citation management software.

Library staff also took advantage of many teaching opportunities outside of the classroom. The Osler Library of the History of Medicine made presentations to the American Osler Society, the American Association for the History of Medicine, Archivists and Librarians in the History of the Health Sciences, and the *Waller on the Web* seminar at the University of Uppsala.

Library Technology Services coordinated a highly acclaimed display at the 2009 Teaching and Technology Fair, sponsored by the Chief Information Officer and the Deputy Provost (Student Life and Learning). The Library showcased displays on M-Learning at the Library, as well as content and links contributed to *MyCourses* (WebCT Vista) and the Library Orientation Centre in Second Life. Faculty and visitors were fascinated by the demos of all that could be viewed on iPhones and other hand-helds – not just the catalogue and the website, but also rare books, e-books, and e-journal articles. They also were impressed by the demo music course reserve page with a variety of formats and items, including an e-thesis and a You-Tube video, just one click away. The accessibility of the course reserve page and WebCT was emphasized with the “giant iPhone” – a large image of an iPhone on a sign, with the display screen cut out and a computer monitor peeking through, showing emulated use of Course Reserves. The Second Life machinima on taking exams in Continuing Education (created in collaboration with Continuing Education staff) attracted attention and questions, as did the Lincoln North exhibition video.



April Colosimo, Brian McMillan, Robin Canuel and Louise O'Neill at the annual Teaching and Technology Fair sponsored by the Chief Information Officer and the Deputy Provost (Student Life and Learning).

Research Support

The Library continued to provide support to researchers in all areas. A concerted effort by liaison librarians at the Education Library and Curriculum Resources Centre to increase contact with faculty resulted in a 325% increase in demand for one-on-one research consultations with faculty and graduate students.

The Library announced a partnership with Kirtas Technologies and its Canadian partner Ristech, which allowed students, faculty and the general public to request scanning of books through the new Digitize on Demand (DOD) and Print on Demand (POD) programmes. Embarking on a new era of services, the Library became the first in Canada to participate in Digitize on Demand and kirtasbooks.com. The innovative technology allowed the Library to reveal its collections through user-driven digitization and distribution, and advanced the Library's interest in improving scholarly access to its collections. The programme offered books that were difficult to locate elsewhere, because they were rare and generally out of print. They were also in the public domain, with no copyright restrictions.



The digital repository *eScholarship@McGill* remained a valuable resource for researchers, and the Library continued to improve this service through processing and uploading approximately 6,000 electronic theses from ProQuest. Deposit of McGill theses directly online also began.

CuiZine, a new McGill e-journal published by McGill Library was launched with the Faculty of Arts. Destined for both academic and general audiences, *CuiZine* was an innovative academic forum for interdisciplinary discussions surrounding the diverse culinary cultures of Canada. It provided a venue for dynamic creative content, featuring original creative pieces such as poetry, short fiction, and visual essays on eating and cooking in Canada. Edited by Nathalie Cooke, Associate Dean, (Research and Graduate Studies) of McGill's Faculty of Arts, and Lara Rabinovitch, doctoral candidate at New York University, *CuiZine* was published in both English and French (<http://cuisine.mcgill.ca>).

The Library also published with the Faculty of Education the *McGill Journal of Education* in an e-format. Unlike *CuiZine*, it was not a new journal. It had been hosted by Harvard University previously. Both e-journals were distributed by Érudit, a consortium based at the Université de Montréal. The Library was pleased to partner with Érudit in this important area of e-publishing. *CuiZine* was an open access journal. The Library promoted open access as a way of making scholarship more widely available.



Nathalie Cooke, Janine Schmidt, Guylaine Beaudry, Tanja Niemann, Emilie Paquin and Louise O'Neill at the Montreal launch of *CuiZine* at the McGill Institute for the Study of Canada. (photo by Claudio Calligaris)

Excellence in service

The Library continued to receive positive feedback on its services. One professor was so pleased with her experience at the Howard Ross Library of Management that she emailed the Trenholme Director of Libraries to say, *"Thank you and your team for a wonderful noon-time experience!"*

Many new brochures were prepared and made available. The brochures for new faculty and for new graduate students were updated. Several staff were involved, but a big thank you went to **Annie Murray** and **Sara Holder** in particular. The three brochures available in the series were - Becoming connected: services for Faculty; Getting connected: services for Graduate Students and Stay connected: services for alumni. Many branch library introductory brochures were also updated and a general Thank You flyer was produced and sent out with a personally signed letter to all the Library's generous donors.

Amy Buckland represented the Library at a poster presentation at the Second Life Education Conference about the Orientation Centre on September 6. She spoke to 13 avatars about McGill Library after being logged in for just 25 minutes.



Library staff were extremely busy with Orientation activities at the beginning of the academic year. Over 40 staff members took the opportunity to promote the Library's services to new McGill students at the Student ID Centre. Staff welcomed students and answered a range of questions, showing them 'their' branch library and encouraging attendance at tours and workshops being offered by the Library. The Library participated in sessions for new faculty, for the floor fellows in the Residences, at the Street Fair, for graduate students, for specialist groups like the Sauvé scholars, for Faculty related sessions, and international students, among others.



Susan Czarnocki from Electronic Data Resources Service assisted students at the ID Centre during Orientation.



Dynamic library floorplans were designed and implemented within the catalogue for the Humanities and Social Sciences Library, including the "blinking" location of call numbers on library shelves. The work done in preparation of the dynamic floor plans and links was significant and made it easier for Library clients to find materials. The same plans were used to produce new layout panels which served as guides in the Humanities and Social Sciences Library. Plans were put in place to implement this service in other branch libraries.

Along with textbooks and research materials, McGill students and staff were able to borrow laptops at the Loans Desk in six of McGill's branch libraries: Howard Ross Library of Management, Humanities and Social Sciences Library, Macdonald Campus Library, Marvin Duchow Music Library, Nahum Gelber Law Library, and Schulich Library of Science and Engineering. All McGill students and staff members with a valid McGill ID card could borrow a PC or Mac laptop for two days at a time for use on campus or at home. All of the laptops had wireless cards and were equipped with the same software that is provided on the public workstations in the Library. It was a joint initiative between the Library and the Office of the Chief Information Officer, which purchased the laptops. The programme was implemented successfully and the laptops proved very popular with McGill users – there were over 8,000 borrowed in the first year.

A very successful Open House was held on Sunday, January 25. **Tatiana Bedjanian** did a wonderful job coordinating the Library's involvement. A team of library staff, **Amber Lannon**, **Ann Marie Holland**, **Brian McMillan**, **Carole Urbain**, **Chris Lyons**, **Cynthia Leive**, **Eamon Duffy**, **Greg Colley**, **Halyna Carpenter**, **Jodie Hebert**, **John Hobbins**, **Lonnie Weatherby**, **Louisa Piatti**, **Maryvon Côté**, **Maya Kucij**, **Megan Fitzgibbons**, **Natalie Waters**, **Richard Virr** and **Sharon Rankin**, and

FROM THE USER PERSPECTIVE

The results of the LibQual+ survey were compiled and posted. While improvements occurred in the three years since the survey was last conducted, there were still opportunities for further improvement. The posted comments were extremely varied, and included reference to the temperature in the Library, the need for more group study areas and quiet spaces, universal appreciation of online resources, and catalogue and search interface issues. The Library analyzed the comments and sought further input from all Library staff in making the necessary improvements identified by our users.

Student Navigators, **Abishek Agarwal, Brittni Martin, Esther Horowitz, and Zoe Jingling Zeng**, ensured visitors were welcomed and Library services explained. The Rare Books and Special Collections again were a draw card as some treasures were revealed for all to see. Thanks went to all the library staff who ensured that the Library's contribution was an excellent one.

A new Life Sciences Library website (www.mcgill.ca/lsl/) was created, using McGill's Web Publishing Software. It provided easy access to the library's resources and services in a manner that was consistent with the look and navigation approach common to all the McGill branch libraries and collections.

In response to increasing demands from users for search interfaces that were easier to use and more intuitive, various demonstrations of possible search interfaces took place. The Library evaluated Primo, Endeca, WorldCat Local and Aquabrowser amongst others. WorldCat Local was chosen as the new discovery tool and targeted for implementation.

Spring Convocation took place from May 25 – 29 and the campus was buzzing throughout the week. The Library helped graduates and parents learn more about services offered by the Library after graduation and how to support the Library, with a dedicated team of volunteers donning their red McGill Library t-shirts and staffing a table set up in the entrance to the McLennan Library Building. A big thank you went to **Stéphanie Simard, Vincci Lui, Amber Lannon, Phyllis Rudin, Amy Buckland, Emily Kasuto, Megan Fitzgibbons, Adam Lauder, Natalie Waters, Julia Stark, Dawn McKinnon, Robin Canuel, Cornelia Penner, Sara Holder, Andrew Collier, Maya Kucij and Amei Hu** for their participation as they welcomed new grads, parents and friends. The Library invited graduates to access its resources as they continued on their learning path. Alumni continued to visit the Library in person to use its resources, and were also able to access from home a limited range of online resources. Many parents generously supported the Library while their sons and daughters were at McGill and many continued to support the Library beyond their children's graduation. A parent

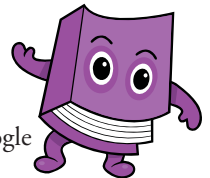
visited the Office of the Director of Libraries the week before Convocation to thank **Janine Schmidt** personally for all the Library had done to support her son's studies at McGill.

Social networking tools such as Twitter for the Library and the *Friends of the Library* were implemented.

Clients were able to search for a book through the Library catalogue and click on the image of the cover to learn more about the book through links to and from Google Books, including

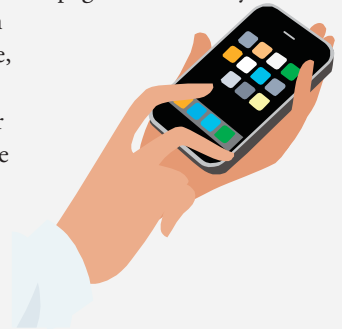
- A summary
- Reviews
- Related books
- References from web pages

The image of the book cover and the link to Google Books could be accessed on the full view of the catalogue record.



LIBRARY RESOURCES AT ANY PLACE, ANY TIME

Library resources became more accessible wherever our users were, in cyberspace or in the real world. Mobile devices used by many could access content. A new page on the library website was launched for information on how to access, for example, WorldCat Mobile from an iPhone, BlackBerry and other hand-held devices. There were more developments of this kind slated for the future as the Library ensured content was available any place, any time to all clients.



The Faculty of Law made a generous gift honouring two long-serving staff members at the Nahum Gelber Law Library, Inge Hernandez and John Kirkpatrick. In addition to being recognized for their contribution to the University both staff members were also applauded as hard-working and much liked by Faculty. The generous gift, made possible through the Dean's Discretionary Fund, provided for the preservation of several rare books in the Nahum Gelber Law Library.

The *Globe and Mail* student-graded survey reported an A grade for the Library. This was an improvement on last year's result of A- and a considerable improvement on earlier results. The improvement was due to the dedication and commitment of every single person on the staff.

Facilities:

An appropriate library environment



Mr. Seymour Schulich donated an additional \$250,000 to finish the improvements to the Schulich Library of Science and Engineering made possible by his original generous donation. New seating, desks and power accommodated a new generation of learners. Improved lighting using low glare and an energy-efficient approach as well as a maximization of natural lighting enhanced student life and learning.

Design work was finalized for a further facelift to the Life Sciences Library. Renovations planned included electrical upgrades, the removal of shelving to increase natural light, and the addition of new furniture. The staff and loans areas were to be demolished and reconstructed. The redesign would accommodate all Life Sciences Library staff on the 3rd floor with new furniture, service points and an expanded e-zone for students.

The Howard Ross Library of Management completed several facilities improvements, including new furniture and computers as well as painting throughout the library.



The Library tendered for compact shelving for installation initially on the 5th floor of the Humanities and Social Sciences Library to assist in resolving space issues. It was scheduled for installation in the summer. It was a major project involving the movement of many thousands of printed items. The system chosen was fully electronic with the highest safety features and technology available in the market, and fully secure for public areas. Capacity for storage would be increased by 45%, housing approximately 100,000 additional volumes.

The Walter Hirschfeld Geographic Information Centre was set to be renovated after a proposal submitted by the Department of Geography and the Library was supported by central funding, and leveraged with Library and Department of Geography funds. Plans were in development for a 40 seat flexible e-classroom, a smaller seminar/group study room and a re-arranged study space with new furniture and computers.

The Arts Undergraduate Society Improvement Fund endorsed the Library's proposal for an \$80,000 renovation on the 2nd floor of the Humanities and Social Sciences Library. A quiet study area was planned. Thanks were expressed to the students.

The lobbies on floors two through six in the Humanities and Social Sciences Library were refurbished thanks to funding from the SSMU (Students' Society of McGill University) Library Improvement Fund. This included new lighting, carpet, paint and comfortable chairs. Computers were returned to the foyers, and the copiers and printers were placed closer to the materials on each floor.



Students took advantage of the lobbies of the Humanities and Social Sciences Library, using the new space for cell phone conversations, a restful spot to read and even impromptu study group sessions.

Interlibrary Loans staff moved into their new accommodation in Collection Services. The new area was designed to meet the team's service needs and the staff input to the layout and design was most useful and greatly appreciated.

The ICS team (**Andreas Gadmer, Adamo Grimaldi, Danny Jasura, Charles Phelan, and Ante Rokov**) providing support services to the Library relocated to a new area on the 2nd floor of Redpath Library Building, adjacent to the Interlibrary Loans team.



Group study rooms in the Humanities and Social Sciences Library, Howard Ross Library of Management, Macdonald Campus Library, Marvin Duchow Music Library and Schulich Library of Science and Engineering were made available for automated booking by students and staff. Clients could book a group study room by going to the Library catalogue and clicking on 'Room Booking' on the right-hand side of the page.



Late night at the Library: even in the wee hours of the morning, students took advantage of the extended opening hours during the first three weeks in December. The Humanities and Social Sciences Library was open 24/7, the Schulich Library of Science and Engineering until 2:45 am, and the Nahum Gelber Law Library until 2:00 am.



Funding

Good news came in the form of continued support from the SSMU (Students' Society of McGill University) Library Improvement Fund. The referendum by which students volunteer their own funds to the Library was passed. The Library met regularly with the SSMU representatives to ensure their needs were understood and the collections, services and facilities they wanted were provided. The Library was truly grateful for their contributions, which facilitated many facilities improvements as well as the 24-hour opening which continued to be extremely popular with students. Renovations at the Howard Ross Library of Management were funded in part by the SSMU Library Improvement Fund. The Marvin Duchow Music Library received funds from the SSMU for music education collections, digitization of music scores and treatises, Music Student Computer Room student navigators, and a pilot project for training students in the use of the music notation programme Sibelius.

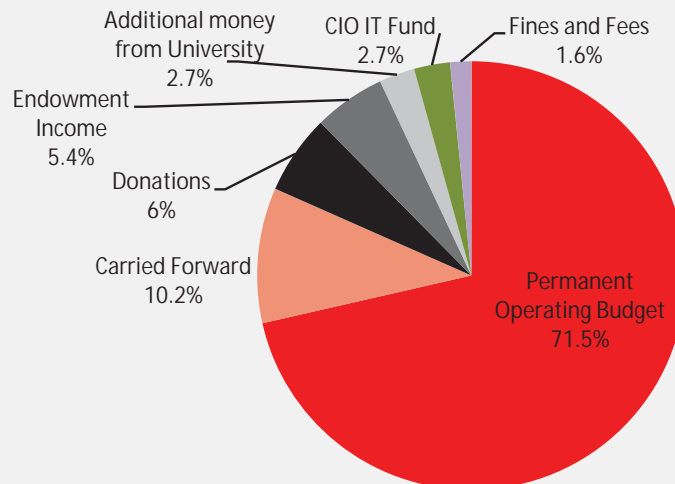
The PGSS (Postgraduate Students Society of McGill) also voted YES for the very first time in a referendum to provide a voluntary fund to the Library and again the Library was most grateful. The Library planned to work further with the group to ensure their needs were understood and services provided met the requirements.

The Library continued to face inflation in the prices of books and journals and a downturn in the value of the Canadian dollar. The Library sought to introduce further efficiencies in its processes to ensure a reduction in costs while maintaining improvement strategies and the collections.

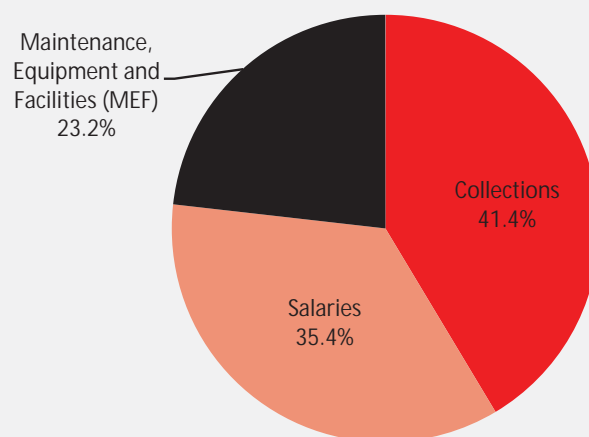
A Library Advancement Committee was formed to assist with the University's Capital Campaign. The Library's targeted amount was \$24 million to secure its financial future and the members of the Committee assisted with ideas and outreach.

The Library was extremely grateful to its many donors, who helped to fulfil the mission, in offering students a world class McGill education and fund the future work of the Library. Gifts to the McGill Library advanced learning by enhancing the capacity to respond to the diverse needs of students, staff and members of the community through comprehensive information resources, innovative services and a range of attractive study spaces. The total donations, including contributions from student associations and other faculties in the fiscal year 2008-2009 was 2.23 million dollars. Major donations received in 2008-2009 included \$46,000 from Henry T. Luce foundations for East Asian Studies (EAS) and a one-time donation of \$200,000 from the Harold Crabtree Foundation for digitization activities within the Rare Book and Special Collections.

The Library had planned for a considerable carry forward to help pay for its facilities improvement projects over the summer.



McGill Library's 2008-09 Income
\$37.5 million



McGill Library's 2008-09 Expenditure Summary
\$37.5 million

Collection Development

The Library's collections remained a huge strength – outstanding in quality, diverse in format, and broad in disciplinary coverage. The Library's holdings of 7 million items encompassed vast quantities of print material, microforms, audio and video recordings and e-resources. The year saw electronic resources in the catalogue increase by almost 40%, and the Library's holdings included 70,000 e-journals and 2 million e-books.

Collection Services was restructured to enhance productivity and ensure its goals—to facilitate academic excellence in a client-focused and responsive environment by selecting, ordering, and providing access to the Library's collections—were being met. The changes, which grew out of the Library's 2006 strategic document, *Renewal and Reorganization: a framework for further discussion*, involved the creation of smaller teams within Collection Services, improved workflows to maximize efficiency and responsiveness, and the creation of metrics to measure outcomes and ensure goals were met.

The Library continued to cancel print journal subscriptions when access to online versions was available; the Blackader-Lauterman Library of Architecture and Art cancelled titles, freeing up significant resources and reducing future shelf space requirements. The Library also continued to acquire e-books. The Howard Ross Library of Management added to their eReference collection with a number of new e-books, including *Market Share Reporter* and *Encyclopaedia of Global Industries*. The Life Sciences Library purchased 580 e-books from *Books@Ovid*.

Prior to the CRKN (Canadian Research Knowledge Network) annual general meeting in September the Library announced the new products which were being made available. They were all in the humanities and social sciences and funded largely by a CFI bid. Included were some Adam Matthew full text collections and a classical scores. Access was also provided to French language journals available from Cairn, including 161 French language journals and over 44,000 articles published since 2001 in economics, law, psychology, philosophy, political science and other areas are now available. Additional Taylor & Francis e-books were also available as well as some Oxford University Press and Cambridge University Press e-books. Additional scholarly journals in both French and English were made available from Érudit. Over 8,000 e-books from Canadian publishers were also made available.

Work was completed on emptying out the Currie Gym remote storage area, with 98 120 items removed. Materials had been stored there under very poor conditions and the space was also required for alternative uses. The former Blacker-Wood monograph collection was interfiled with two former Life Sciences collections which had been housed in the Currie Gym. They comprised sequences from A to Z and were located in the Redpath Basement Storage (Self Service) along with older

runs of titles, low use life sciences related serials previously in Blacker-Wood, the Life Sciences Library or the Currie Gym and the remaining Humanities and Social Sciences Library Cutter Collection which was reviewed and reclassified over the last couple of years.

Many staff worked hard on eliminating cataloguing backlogs over summer, with the help of students who were vital workers for the Library. Significant inroads were made into the reduction of backlogs in Cutter, Law, Osler, audiovisual materials and items from Rare Books and Special Collections.

The Library bought at auction a rare manuscript notebook of English novelist Fanny Burney (1752-1840) containing the drafts of some 40 letters in French addressed to various friends from 1809-1811 (pictured below). Burney was a prolific writer and diarist whose work directly influenced her successors, such as Jane Austen and William Makepeace Thackeray. The purchase of this unique treasure supported the work of McGill University's Burney Centre. Its purchase on May 6 at Bloomsbury Auctions in New York was made possible by funding from the B. H. Breslauer Foundation of New York. The Foundation was established and endowed by the late Dr. Bernard H. Breslauer (1918-2004), with the main purpose of giving grants to libraries that collect rare books and manuscripts in the United States and to the US affiliates of libraries elsewhere.



The Library also acquired a number of other manuscript letters by and to Fanny Burney as well as a significant number of early editions of her novels and other printed material. Also purchased was a manuscript of novels, plays and poems by Burney's niece Sophia Elizabeth Burney that was unknown to scholars. These acquisitions supported strongly the work of the Burney Centre, also housed in the Library.

Collection development at the Education Library and Curriculum Resources Centre focused on the Children's Literature Collection, and involved filling in gaps and replacing high-use items that were in poor repair with new copies.

Outreach: Displaying the Collections

The Library's numerous exhibitions provided an excellent opportunity to extend the collections to greater viewing by both the McGill and wider communities. The Library also prepared online versions of the exhibitions so that they might remain in perpetuity.

The Library's exhibition from May to August, *Champlain Revisited: Celebrating the Foundation of Quebec*, took a fresh approach to commemorating the founding of Quebec City 400 years ago by intrepid



navigator and explorer Samuel de Champlain. Though the exhibition contained material dating from this era—such as Champlain's published accounts of his voyages, maps, and biographies—it primarily focused on the joyful enthusiasm and splendid ceremony of Tercentenary celebrations held in Quebec City during July 1908, 300 years after Champlain's landing. Many souvenir albums, postcards, photographs, drawings and booklets on display.



To celebrate the opening of the XXIX Olympiad in Beijing on 8 August, Rare Books and Special Collections displayed samples of various types of material from its important collections of materials documenting the Olympic Games. There was also material on the Pan American Games and the Commonwealth Games from a collection comprising over 4,500 items and occupying 60 linear metres of shelf space, with 400 titles in the monograph collection and documents in eighteen languages. A website had also been prepared:



digital.library.mcgill.ca/olympics/

Inspired by the major exhibition at the Montreal Museum of Fine Arts and coinciding with its opening in September was the exhibition *Art, Music and Andy Warhol: Selections from the Blackader-Lauterman collection*. Curated by Marilyn Berger, assisted by Sarah Severson, the small exhibition showcased the holdings of Blackader-Lauterman Library of Architecture and Art in the artist's published works and featured selections from the Marvin Duchow Music Library.



From October to January, Rare Books and Special Collections displayed the exhibition *Tower of Babel or Universal Understanding? The Art of Translation in the Eighteenth Century* in the McLennan Library Building lobby. Guest Curator was James Wallace, PhD Candidate, Department of History, McGill University. All the materials in the exhibition were drawn from the holdings of Rare Books and Special Collections, McGill University Library.



In honour of the 200th birthday of Charles Darwin, February 12, 1809 and the 150th anniversary of the publication of his magnum opus *On the Origin of Species* – an exhibition on Darwin, his books, and the reaction to the publication of the *On the Origin of Species* was displayed in the Rare Books and Special Collections' Lande Reading Room on the fourth floor of the McLennan Library Building during February and March. The majority of the items on display were from the Blacker-Wood collection of natural history and Rare Books and Special Collections.

The Library launched the *William Osler Photo Collection*, a searchable and browsable website of 384 images drawn from the Osler Library of the History of Medicine's collection of photographs of Sir William Osler (1849-1919), who graduated from Medicine at McGill, and went on to become one of the most famous doctors in history. His bequest of 8000 rare medical books formed the nucleus of the library that bears his name.



Abraham Lincoln (et son assassin) à Montréal

La bibliothèque des livres rares de l'université McGill présente une exposition réelle et virtuelle commémorant le bicentenaire de naissance du président Abraham Lincoln. Mais pourquoi son assassin s'est-il séjourné à Montréal quelques mois avant de commettre l'irréparable?

STÉPHANE BAILLARGEON

Sur ses images de jeunesse, l'ancien fendeur de bûches (*rail splitter*) a une allure de star hollywoodienne: svelte, très grand, le regard déjà décalé, le nez fort, la chevelure ébouriffée qui donne son nom à un genre, la *lincold hair* ou, toujours associée aux les

biobibliothèque des livres rares qui compte au grand total environ 300 000 documents. M. Virr a monté l'exposition Lincoln en quelques semaines. «*Le D. Nathanson a acheté un livre sur le héros, l'a lu et a eu immédiatement la piquette. Sa passion l'a emporté pendant 50 ans.*» L'exposition met l'accent sur une sélection parmi les quelques 250 images accumulées. On y voit par exemple la plus ancienne gravure représentant le futur président, une œuvre de 1846. La préférence de M. Virr, une apothéose montrant Lincoln accueilli au domaine des cieux alors



Page 1 of *Le Devoir* featuring the Library's exhibition on Lincoln

To mark the 200th anniversary of the birth of Abraham Lincoln, February 12, 1809, images of Lincoln and his family, and of Lincoln and his Cabinet were displayed in early 2009 along with various items of realia, including Lincoln busts, bookends, plaques and china. All items were from the Joseph N. Nathanson Collection of Lincolniana in Rare Books and Special Collections, one of the most unusual research collections housed in the Rare Books and Special Collections. In 1986, Dr. Joseph N. Nathanson (1895-1989) donated to his alma mater, the contents of his eclectic Abraham Lincoln collection. For almost fifty years, Dr. Nathanson avidly collected Lincolniana from his home in New York City, N.Y., where he taught at Cornell University's School of Medicine. The collection is comprised of approximately 4,000 items including books, pamphlets, prints, manuscripts, ephemera and realia.

The Library also extended its exhibitions into new media, with Lincoln celebrated by a presence in Second Life, a virtual environment available via the Internet. Selected items from the Nathanson Collection were on display for Second Life users as part of a larger exhibit called *Land of Lincoln*. Second Life users could go directly to the collection in Second Life by clicking at: [http://slurl.com/secondlife/Land of Lincoln/31/217/41/](http://slurl.com/secondlife/Land%20of%20Lincoln/31/217/41/).



The exhibition on Abraham Lincoln proved extremely popular, receiving significant media coverage including the Montreal *Gazette* and the front page of *Le Devoir* on February 18. The Library also hosted a special visit by Lee McClenney from the United States Consulate General Montreal, who was given a tour of the display by Janine Schmidt and Richard Virr.

McGill Library and the Cultural Studies Program in the English Department showcased an exhibition tracing the beginnings of literacy and written literature for the Inuit living in Nunatsiavut (Labrador) and, to a lesser extent, in Nunavik. Moravian missionaries produced text books for the Inuit, allowing them to become literate very early in Canadian history. The Nunatsiavut Inuit were probably more literate than most other people in Canada at that time. The exhibition was part of the *Entendre et communiquer les voix du Nunavik/ Hearing and sharing the voices of Nunavik*, a joint Université du Québec à Montréal and McGill University initiative funded by the Canadian program of the International Polar Year (IPY), 2008-2011. The exhibition was prepared by **Sharon Rankin, Marianne Stenbaek, Lindsay Terry and Jennifer Campbell.**



(Photo of three Inuit children courtesy of Unity Archives, Saxony, Germany. Moravian Archives Herrnhut, LBS 1957.)

For several months from March, *Improvisation, Community, Social Practice* and the Library presented in the Marvin Duchow Music Library *Hearing Visions Sonores*, a multimedia exhibition of graphic scores from nine Quebec-based composers. The exhibit showcased two scores each from Sandeep Bhagwati, Brian Cherney, Andrew Culver, Jean Derome, Lori Freedman, Malcolm Goldstein, Joane Héту, Robert M. Lepage, and Danielle Palardy Roger. It featured over-sized display panels of each score, with explanatory text and biographical information, and audiovisual display stations which allowed visitors to hear recordings of the music and composer interviews.

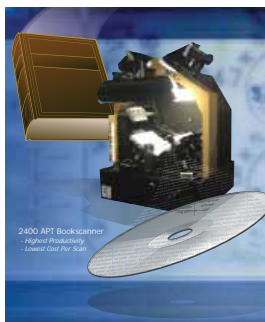
HEARING
VISIONS
SONORES

An exhibition was held to celebrate the 10th World Congress on Art Deco that was held in Montreal in May. Items on display explored lithographs alive with the energy and excitement of the twenties, uncovered the unique fashion and accessories of the period in the pages of the *Gazette du bon ton: art, modes et frivolités* and offered insight into the ongoing influence on modern design with a display of recent publications on all aspects of Art Deco. The treasures on display were from the holdings of Rare Books and Special Collections and the Blackader-Lauterman Collection of Architecture and Art.



Outreach: Special Events

The IFLA (International Federation of Library Associations) World Library and Information Congress was held in Quebec City during August. There were pre-and post-conferences and the Library was involved in a variety of ways. The Library received visitors individually and in groups in Montreal and participated in the conference itself and in the various other associated activities. The Library's new Kirtas robotic scanner was featured at the Ristec stand in the Exhibition and proved to be a popular draw card (pictured right).



ARLIS/NA (Art Libraries of North America) and the Section of Art Libraries of IFLA held its pre-conference in Montreal. **Ann Marie Holland** served on the planning committee and **Marilyn Berger** organized an Art Deco walking tour. The attendees visited Rare Books and Special Collections, toured the Cyberthèque and were hosted to lunch by the Library. A satellite meeting *Francophonies et bibliothèques: innovations, changements et réseautage (Libraries and the French-speaking communities of the world: innovation, change and networking)* was held in Montreal prior to the conference and a group visited the Cyberthèque and were addressed by **Carole Urbain**. Another IFLA satellite meeting was held at McGill, *Navigating with youth: In these days of technology, how can public libraries attract and keep their young clientele?* The meeting was organized by the Association des bibliothèques publiques du Québec, and the IFLA Public Libraries Section together with the Libraries for Children and Young Adults Section and the Management and Marketing



Section. The Library sponsored the meeting and a reception was also held in the Humanities and Social Sciences Library—a jazz trio entertained the guests, which was probably a first for the Library!

In October, the Library in conjunction with the Mossman Endowment of McGill University presented the Elizabeth B. McNab Lecture in the History of Science: *The Boys Upstairs, Projecting Change in the American Film Industry, 1926-1933*, with special guest lecturer Emily Thompson, Professor of History, Princeton University.



Formed in 1988, the *Friends of the Library* confirmed its work as a community-based group dedicated to establishing and maintaining strong networks between the Library and the Montreal community. The group built on its strong legacy of commitment and support shown to the McGill Library by early benefactors such as Peter Redpath and Isabella McLennan.

In 2008-2009, the *Friends of the Library* presented the following inspiring lectures:

- The 19th F. R. Scott Lecture, in conjunction with the Class of 1975, featuring the Honourable Mr. Justice W. Ian Binnie of the Supreme Court of Canada: *Counter-Terrorism, Civil Liberties, and the Legacy of F.R. Scott*.



- The Annual Shakespeare Lecture in March, in conjunction with *Making Publics Project*, featuring Albert Schultz, actor, director and Founding Artistic Director of Toronto's Soulpepper Theatre Company: *From Page to Stage: Shakespeare the Director*.



- The Hugh MacLennan Memorial Lecture in April, partnering with *Blue Metropolis Foundation*. The Lecture was titled *Truth and truthiness in biography*, featuring Charlotte Gray, one of Canada's best-known and highly respected non-fiction writers.



Julie Keith, Janet Savage, Richard Pound, Charlotte Gray and Janine Schmidt.

McGill Library's 'Friend of the Year' was Paul Yachnin, who was recognized as an important member of the *Friends of the Library*, making a strong impact through his support and innovative suggestions.

Several guest speakers were featured throughout the year. Included among them was Karen Calhoun, Vice President, WorldCat and Metadata Services, OCLC. Karen spoke on the *New and Evolving Challenges Related to Managing and Creating Metadata*. On May 6 staff from the Library, Teaching and Learning Services and other McGill departments were fortunate to hear a stimulating presentation by Janet Copsey, University Librarian at the University of Auckland in New Zealand. Her presentation was titled *The Library's Role in the Learning Environment at the University of Auckland*. Also welcomed was Professor Jeff Haywood, Vice Principal Knowledge Management, CIO & Librarian, University of Edinburgh, who presented on *Supporting the 21st century scholar*.

The third weekend in October saw Homecoming and Parents Weekend take place at McGill. The Library was directly involved in the festivities, opening its doors to hundreds of parents, alumni, friends and visitors over the course of the weekend. A Parents Breakfast was held in the Cyberthèque, with **Principal Heather Munroe-Blum** and **Senator Michael Meighen**, Capital Campaign Co-Chair, greeting parents before **Janine Schmidt** and Head of Rare Books and Special Collections, **Dr. Richard Virr**, presented a dynamic talk titled *Your Children: Our Library's Collections: all of our treasures*. Parents were treated to a display of treasures from Rare Books and Special Collections, including the largest book in the library. The Library also had an eighteenth century chapbook, *The Renowned History and Adventures of Robinson Crusoe*, digitized with the recently acquired Kirtas robotic scanner and printed as a small take home gift for parents.

The Library also hosted one of the University's Homecoming 'Classes Without Quizzes', a fun, lively session consisting of the Sassy Students debating the Learned Librarians on the subject, *With the Second Coming of the Library, the Librarian Has Become Obsolete*. The session highlighted the implications of the Library's second coming in the digital age and looked at the dynamic, shifting role of the modern library and librarian.



Principal Heather Munroe-Blum met parents at the Parents Breakfast held in the Cyberthèque during Parents Weekend in October.



Marilyn Berger, Mona Golfman, Diane Koen and Janine Schmidt at the Art Deco reception.

The University's annual Thankathon was a tremendous success with the number of Library staff participating the highest number of volunteers ever. The Library continued to be grateful for the considerable support received from alumni and parents.

NETWORKING AT THE CYBERTHÈQUE

McGill Library welcomed the *Chambre de commerce du Montréal métropolitain* to the Cyberthèque in May for an evening of creating professional ties while discovering the Library. In a unique opportunity over 100 individuals from the business milieu came together to enjoy the occasion of eating, drinking and networking in the Library. A presentation was made by Trenholme Director of Libraries Janine Schmidt, helping guests learn more about the Library. They were also given the opportunity to tour Rare Books and Special Collections, discovering some of the Library's rare and unique treasures.



Staffing

ARRIVALS AND DEPARTURES

Collection Services underwent two reorganizations, resulting in the creation of six leadership positions and the re-alignment of teams. **Valerie Mayman** became Coordinator Interlibrary Loans and Document Delivery. **Valerie Fortin** left the Life Sciences Library and began as Coordinator, Collection Development.

Barbara Finlay retired after her 40 years of dedicated commitment to the McGill Library. Barbara made an outstanding contribution during this time, working as a cataloguer in Collection Services and was responsible for creating thousands of records which made the Library's holdings known and accessible to all.

Robin Canuel was welcomed to the Humanities and Social Sciences Library. **Jared Wiercinski**, Lending and Access Coordinator, was bid farewell. Though at McGill for a short time, Jared added considerable value to the work of Lending and Access Services. **Annie Murray** returned to Concordia University Library as the Digital and Special Collections Librarian.

Judy Symansky retired from the Howard Ross Library of Management. Judy had been an extremely flexible and capable member of the Library, having moved from part time to full time employment as it suited the needs of the Library, particularly in the last few years, when she took a much appreciated leadership role in the Howard Ross Library of Management. **Rajiv Johal**, also from the Howard Ross Library of Management, accepted a position at Concordia and **Beth Dunning** decided to return to school. Three new librarians were hired: **Amy Buckland**, **Dawn McKinnon** and **Julia Stark**. **Edmund Lesniowski** also joined as a Library Assistant for the Howard Ross Library of Management.

Adam Gacek retired from the Islamic Studies Library in March. He made an outstanding contribution over many years. **Charles Fletcher** was appointed Senior Library Clerk.

Inge Hernandez and **John Kirkpatrick** retired after many years of service at the Nahum Gelber Law Library with thanks for their dedication from staff and students. They were replaced by **Mila Bozic Erkcic** and **Ramon Lasso**. The appointment of **John Hobbins** to the administrative position of Law Librarian concluded at the end of August. A new position Head Librarian, Nahum Gelber Law Library was created. Initial drafts of the new positions were prepared and input sought from the Faculties most concerned and the library staff in each Library. John acted as Interim Head Librarian, Nahum Gelber Law Library. John's contributions as Law Librarian were significant over the period of his mandate.

At the Schulich Library of Science and Engineering **Darlene Canning** retired. She began working at McGill at Macdonald Campus Library in 1989. Darlene was wished all the best in her retirement.

Catherine Martin, a new graduate of McGill's School of Information Studies joined the Marvin Duchow Music Library. **Gabrielle Kern** also joined the library assistant staff at the Marvin Duchow Music Library.

There were several changes at the Life Sciences Library. The appointment of **Jim Henderson** as Life Sciences Librarian concluded. The position was reviewed and the position of Head Librarian, Life Sciences Library created. Jim Henderson went on a one year sabbatical leave with thanks for his contributions. **April Colosimo** took on the role of Interim Head. The Life Sciences Library also welcomed a new liaison librarian, **Lindsey Sikora**. **Lorie Kloda** extended her leave of absence to work on a PhD at the McGill School for Information Studies. **Remigio Mariano**, a long-time Library Assistant, retired from the Library. He became a member of the McGill quarter-century club in 2006.

Library Technology Services set up four teams, each led by a librarian, and hired two new Digitization Administrators, **Jennifer Innes** (previously at the Humanities and Social Sciences Library) and **Joel Natanblut** (who was previously at the Life Sciences Library). Our digitization activities were strengthened with this additional capacity.

Erica Burnham, who had been on maternity leave from her position as Head Librarian of the Macdonald Campus Library, decided to leave the Library. Erica's impact since commencing this position in 2002 had been significant. Erica was thanked for her commitment and effort. **Anna Stoute**, who had taken a significant role as Interim Head Librarian during Erica's leave, was appointed as Head Librarian. In April, Anna left the Library to take up a senior position in the Allyn and Betty Taylor Library at the University of Western Ontario Library. She did an outstanding job and ensured that services of excellence were provided and we thanked her for her outstanding service. **Natalie Waters** was appointed to the position of Head Librarian at the Macdonald Campus Library following Anna's departure. Natalie had been a liaison librarian in the Schulich Library of Science and Engineering since 2002. **Debbie Meert**, who was seconded to the Macdonald Campus Library from the Life Sciences Library, stayed on to continue her work at the campus before taking maternity leave. **Vincci Lui** also joined the team at the Macdonald Campus Library.

Diane Philip, a long-time staff member of the Education Library and Curriculum Resources Centre, left to take a position at the Osler Library of the History of Medicine. Diane's contributions were numerous and her wealth of knowledge and can-do attitude were greatly appreciated by students and faculty. **Maya Kucij** joined the staff as Liaison Librarian. **Marilyn Cohen** began a leave of absence in fall 2008 and **Sara Holder** was appointed Interim Head Librarian.

In Rare Books and Special Collections, **Gregory Colley**, from the Bodleian Library, Oxford began as Liaison Librarian. **Sharon Rankin**, returning from a sabbatical, joined the Rare Books and Special Collections team.

Carole Renahan, the Library's Senior Human Resources Advisor, who came to the University in 1970 and to the Library in 1981, retired at the end of May. Carole saw many changes throughout her career and helped implement them all - numerous union agreements, Librarian Regulations, the use of new information technologies and improved services to clients. She provided enormous help to individual Directors of Libraries, particularly in the early stages of their roles. Carole was thanked for her commitment and dedication to McGill, and wished every good wish as she moved to the next exciting stage of her life. We welcomed a new Senior Human Resources Advisor, **Laurence Cormier**, who came to the Library from University Services.

Emma Buckley, who worked as the Library's Communications Officer, left the Library. She took the Library's publications and flyers to their next stage of development and was of enormous assistance in preparing the presentations and dossiers on the projects targeted in the Library component of the Capital Campaign. **Jessica Hunt** joined the Library in an interim capacity to replace Emma and was appointed to the full-time role in November.

STAFF DEVELOPMENT

An Induction Program was created for all new Library staff. Existing staff interested in attending some of the Induction sessions were also welcomed. Modules included: *What is the University and the Library all about?*, *Client Service*, *Information Technology in the Library*, *Collection Services*, *Services for you*, *Workplace Health and Safety*

A new program of staff development sessions was rolled out over the summer and included the following topics: *Advancing avatars: creating a new you in Second Life and marching on in style*, *Making the most of our conference experiences*, *Career Development*, *Copyright: how can something that feels so right be so wrong?*, *Curating content not building collections will be the focus of the library of the future* and *Delicious distractions*.

A leadership seminar undertaken by Michael Healey proved to be very popular with all who attended and a further session was scheduled.

John Hobbins' leadership of the Nahum Gelber Law Library began in 2003, having been delayed by his departure on sabbatic leave in the previous year. He ceased being Law Librarian in August 2008 and indicated that he would not apply for the new position of Head Librarian, Nahum Gelber Law Library that was then established. John willingly agreed to continue his stewardship during the recruitment period for the new position. It has been a much longer period than first envisaged and we thanked him for his continuing commitment in a time of uncertainty. We were all extremely grateful.

John provided excellent leadership during his time as Law Librarian. He worked with a great group of people and ensured they became a powerful team providing collections and services of excellence to the Faculty of Law. There has been considerable recognition of the value of the collections and services provided and of the impressive nature of the service model implemented. John always clearly represented the interests of the Faculty and ensured that their needs were both understood and met within the Library system. John also articulated the needs of librarians, both within the Law Library and throughout the Library system, and ensured that their interests were represented. We are all the better for his diligence. John leaves the Law Library in a much better place. New technologies have been implemented. Additional collections, particularly electronic ones, have been provided. Innovative services have been implemented. The Nahum Gelber Law Library is a well-organized and client-focused entity which provides an excellent basis for future service to the Faculty of Law and the university community as a whole.

Thank you, John!



STAFF RECOGNITION

The annually-presented Career Recognition Award and Library Staff Excellence Award recognized the important contributions library staff made to McGill's continued success and exceptional reputation. Staff were encouraged to nominate co-workers who demonstrated commitment and dedication to the achievement of the Library's goals. The Library's Career Recognition Award recognized an exceptional contribution by a Librarian to the McGill University Library. The Library Staff Excellence Award recognized an outstanding contribution by a member of the support staff. **Lynda Scott** of Lending and Access Services in Humanities and Social Sciences Library garnered the Library Staff Excellence Award, and the Career Recognition Award was given posthumously to **Elaine Yarosky**.



David Curtis, Lynda Scott (recipient of the Library Staff Excellence Award), Janine Schmidt, Lise Hackett and Penelope Aubin



Cynthia Leive, Lauren Yarosky, Janine Schmidt, Karen Yarosky at the staff awards reception

Several staff attained 40 years of dedicated commitment to the McGill Library:- **Rosemary Brijodhan; Dorothy Gowen; John Hobbins; Avrill Hodge** and **John MacNeil**. Six staff marked 25 years of sterling service to the McGill Library, **Anne Avery, Zofia Domanska, Angella Lambrou, Bozena Latincic, Carlos Rojas** and **Richard Virr**. Very special congratulations went to **Steve Blaise**, who won one of this year's Principal's Awards for Administrative and Support Staff.



Quarter Century Club Library Inductees on October 19, 2008. Anne Avery, Dr. Richard Virr, Zofia Domanska, Bozena Lantincic, Angella Lambrou (absent: Carlos Rojas)



McGill Library
Bibliothèque

Information • Innovation • Service

www.mcgill.ca/library/