Below are alternative fixes if we experiences any glitch while using “explorer internet”. These have been proposed by Scott Chisholm (IT) last fall and I personally put in practice the solution under A. and it works A+, since!

Dear participants,
The instructions below are proposed by IT, and I applied them as a “fix” to a recurrent problem with Explorer internet browser (i.e. not allowing to access particular links). If you do, please try the following:

A: First it is best that you close all your browsers.
1) Do a disk cleanup. It will clean (clear-out) all temporary internet files. On my work-computer it has been “preprogrammed” it to be done every Monday.
Step by Step:
Click the start button and select “All Programs”
Go to “Accessories”
Go to “System Tools”
Pick “Disk Cleanup”
Shorter access-way
In the search bar (of the start button), type: Disk; pick “disk cleanup”

B: Internet Explorer must be opened
2a) Restore Explorer internet advanced settings (i.e. reset them back)
Step by Step:
   i. Select the tab “Tools”
   ii. Go to “Internet Options”
   iii. Select the tab “Advanced”
   iv. Click on button “Restore advanced settings”

C: As last resource, attempt to “reset”
2b) 
   v. Click on button “Reset”
   vi. It asks for a confirmation: Leave the box “personal setting” unchecked

If you put them in practice, please tell me how it go. We (IT especially) are extremely interested to hear all outcomes. I want to emphasis on the fact that we have alternatives should your online test go wrong!

Yours,

Josée